

**Compliance With Order No.147 (2018) of the Ministry of Transport and  
Ministry of Public Security of the People’s Republic of China & IATA  
Standard of SSR DOCS/DOCA/PCTC/CTCE/CTCM/CTCR Fields for  
Customer info Data**

In compliance of the Order No.147 (2018) of the Ministry of Transport and Ministry of Public Security of the People’s Republic of China, as well as IATA Standard of SSR DOCS/DOCA/PCTC/CTCE/M/R Fields for Customer info Data,

Xiamen Airlines is asking that our Agency partners adopt the use of the SSR DOCS/DOCA/CTCE/CTCM/PCTC/CTCR industry standard codes for storing customer contact and ID information.

These contact and ID element entries provide a structured format for customer contact and ID data in the PNR ensuring that our shared Corporate customers obtain timely and relevant information from the airline.

Xiamen Airlines maintains information retrieved by personal identifier in accordance with the People’s Republic of China laws and regulations. Customer information may be shared only for lawful purposes, including with authorized personnel of the government of People’s Republic of China and other cooperating authorities (such as NTSB etc.).

For more information on becoming compliant with the Order No.147 (2018) of the Ministry of Transport and Ministry of Public Security of the People’s Republic of China, **please check here:**

[http://www.caac.gov.cn/XXGK/XXGK/MHGZ/201811/t20181120\\_192997.html](http://www.caac.gov.cn/XXGK/XXGK/MHGZ/201811/t20181120_192997.html)

For more information on becoming compliant with IATA 830d Resolution, **please check here:** <https://apps.iata.org/resource-center>.

Please see below for specific GDS instructions for IATA 830d Resolution standard transaction formats.

Optionally, preferred language may be included in the message using the language codes in ISO-639-1. Languages supported by carriers may vary.

Note: Use “//” (double slash) in place of @ (at sign), use “..” (double dot) in place of “\_” (underscored) and use “./” (dot slash) where a “-” (dash) is needed in an e-mail address.

<b>GDS</b>	<b>Transaction formats</b>
AMADEUS	<p><b>SSRCTCE email contact</b></p> <p>SRCTCE-LOPEZ.ANGEL//GMAIL.COM</p> <p><b>SSRCTCE email including customer's preferred language</b></p> <p>SRCTCE-LOPEZ.ANGEL//GMAIL.COM/SP</p> <p><b>SSRCTCM phone number including country code/LANGUAGE</b></p> <p>SRCTCM-1234567890/IN</p> <p><b>SSRCTCR in case customer refuses to give contact information</b></p> <p>SRCTCR-REFUSED</p>
GALILEO	<p><b>SSRCTCE email contact</b></p> <p>&gt;SI.P1/SSRCTCEYYHK1/A.LOPEZ//YAHOO.COM</p> <p><b>SSRCTCE email including customer's preferred language</b></p> <p>&gt;SI.P1/SSRCTCECXHK1/A.LOPEZ//YAHOO.COM/DE</p> <p><b>SSRCTCM phone number including country code</b></p> <p>/LANGUAGE</p>

	>SI.P1/SSRCTCMLHHK1/12021234567 >SI.P1/SSRCTCMLHHK1/49 6987654321/DE <b>SSRCTCR in case customer refuses to give contact information</b> >SI.P3/SSRCTCRYYHK1/REFUSED
SABRE	<b>SSRCTCE email contact</b> 3CTCE/JOHN.SMITH//AOL.COM-1.1 <b>SSRCTCE email including customer's preferred language</b> 3CTCE/JOHN.SMITH//AOL.COM/EN-1.1 <b>SSRCTCM phone number including country code</b> <b>/LANGUAGE</b> 3CTCM/12233444444-1.1 3CTC/1234455555/DE-1.2 <b>SSRCTCR in case customer refuses to give contact information</b> 3CTCR/REFUSED TO PROVIDE CTC INFO-1.1
APOLLO	<b>SSRCTCE email contact</b> @:3SSRCTCELYYHK1/N1/J.SMITH//YAHOO.COM <b>SSRCTCM phone number including country code</b> <b>/LANGUAGE</b> @:3SSRCTCMLHHK1/N1/12021234567 <b>SSRCTCR in case customer refuses to give contact information</b> @:3SSRCTCRYYHK1/N1/FREE TEXT PASSENGER REFUSED
WORLDSPAN	<b>SSRCTCE email contact</b> 3SSRCTCEYYHK1/J.SMITH//YAHOO.COM-1.1

	<p><b>-(dash) is permitted in the email address</b></p> <p>3SSRCTCEYYHK1/J-A.SMITH//YAHOO.COM</p> <p><b>SSRCTCM phone number including country code</b></p> <p>3SSRCTCMLHHK1/12021234567-1.1</p> <p><b>SSRCTCM phone number including country code indicating preferred language is German</b></p> <p>3SSRCTCMLHHK1/496987654321/DE-1.1</p> <p><b>SSRCTCR in case customer refuses to give contact information</b></p> <p>3SSRCTCRYHK1/FREE TEXT NO CONTACT INFORMATION-1.1</p>
TRAVELSKY	<p><b>SSRCTCE email contact</b></p> <p>&gt;SSR CTCE MF HK1/A.LOPEZ//YAHOO.COM/P1/S2</p> <p><b>SSRCTCE email including customer's preferred language</b></p> <p>&gt;SSR CTCE MF HK1/A.LOPEZ//YAHOO.COM/CN/P1/S2</p> <p><b>SSRCTCM phone number</b></p> <p>&gt;SSR CTCM MF HK1/136111183249/P1/S2</p> <p><b>SSRCTCR in case customer refuses to give contact information</b></p> <p>&gt;SSR CTR MF HK1/REFUSED/P1/S2</p>