



LAO [PEOPLE'S DEMOCRATIC REPUBLIC
PEACE INDEPENDENCE DEMOCRACY UNITY PROSPERITY

Ministry of Public Works and Transport



No: 300 /QV-LA.

Vientiane, date: 25 JUN 2024.

NOTICE

To: General Sales Agent (GSA) and all BSPs.

Re: Implementation for Auto Change and Auto Refund.

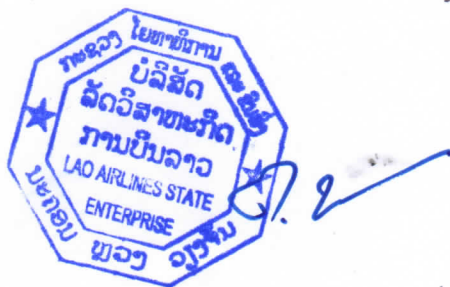
Pursuant to the notification from the Airline Tariff Publishing Company (ATPCO) regarding the change of system for voluntary changes and voluntary refunds effective on/after June 30, 2024.

Lao Airlines (QV) would like to inform that:

1. Effective from June 30, 2024, onwards, all tickets have to be processed by auto change / auto refund function for all changes and refunds.
2. Lao Airlines will no longer accept manually processed changes/refunds for all tickets issued an/after June 30, 2024.
3. The YQ is non-refundable for all tickets issued on/after June 30, 2024.
4. Effective from June 30, 2024, onwards, Lao Airlines will upload net fares to all GDS with zero commission on all fares.

Thus, this notice made for your information and action.

Yours sincerely,



Khamla PHOMMAVANNH
Managing Director

LAO AIRLINES

