

# Sabre Red 360 Version 21.12

### Overview

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This document contains information regarding the latest release of Sabre® Red<sup>™</sup> 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL: <u>https://central.sabre.com</u>

Archived release notes are available on Sabre Central under following URL: <u>https://central.sabre.com/s/supportaddtlresources</u> *Product Information (Tab)*  $\rightarrow$  *Product Release Notes & Related Information*  $\rightarrow$  *Sabre Red 360* 

## New Features

Feature	Example		
All Sabre Red 360 21.10 and 21.11 changes	21.10 https://central.sal QAX 21.11 https://central.sal QAH	pre.com/s/contentdocument	:/06960000000NE7I :/069600000000X5v
As an Abacus user in South Korea (KR) point of sale, I want to issue new ticket from exchange with extended manual approval code by graphical Issue ticket/EMD workflow	Issue ticket/EMD PQR2 ADT OZ KRW 340900 1.1 Commission	TOMMES, JANE Approval code (optional)	×
Enable of Issue new ticket from exchange with extended manual approval code and specifying PQR by graphical Issue ticket/EMD workflow. The feature enabled for Korea customers.	Advanced qualifiers	1113430/	Cancel Issue
Sabre Red 360 Release Notes Page   1 ©2021 All rights reserved. Sabre, and Sabre Red 360 are trademarks and/or service marks of an affiliate of Sabre Corporation. All other trademarks, service marks, and trade names are the property of their respective owners.			

# As an Abacus user in South Korea (KR) point of sale, I want to issue ticket with net remit discount amount

Enable of Issue a net remit ticket entering a manual Net discount amount and the total credit card amount and specifying PQ by graphical Issue ticket/EMD workflow. The feature enabled for South Korea customers.



## [EPR Manager] Remove Temporary Password field from Manage my Agents modal

Due to SAN 16151: agency EPR temporary passwords generated via the H/PASS entry will be randomly assigned by the system regardless if a password was included in the H/PASS command. This change will also affect Manage my Agents graphical workflow. As a outcome of this change Temporary Password field will be removed from Create Agent and Reset Password workflows.

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#### [EPR Manager] As an agency supervisor I should be able to see the list of system generated passwords in the modal

An enhancement to Manage my Agents workflow which improves the user experience of agent (EPR) creation flow. The list of system generated passwords (temporary passwords) assigned to each of the agents being created displayed on the modal.

The modal will show agent id, agent sine and system generated password.

### Add to PNR – Visa (DOCO SSR) Expiration Date field

Following the IATA requirements, a new parameter, Visa Expiration Date, is required while adding visa information through graphical Add to PNR.

Although the presence of the parameter is validated on the Add to PNR form, it will be possible for the limited time to add Visa information without the expiration date. Such behavior is aligned with how the cryptic DOCS format works. The logic behind the Visa Expiration Date field will become mandatory in the middle of 2022.

#### Add to PNR - Visa (DOCO SSR) for Lap Child

The Add to PNR functionality now supports adding Visa (DOCO SSR) information for the Lap Child/Infant passenger.

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#### [NDC] Baggage Allowance in Graphical PNR

Baggage Allowance information is now available in graphical PNR for NDC Orders.



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## Detailed information about fare attributes in Branded Fares widget

Branded Fares modal will visually change, and more details will be displayed for each branded fare.

Within each fare attribute group, labels "Free", "Paid" or "Displayed but not offered" are now displayed.

User can also see if given fare attribute is available: before departure, after departure or anytime.

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#### Extend data model with a PNR locator element

Sabre PNR Locator ID and Airline Reservation ID are now available in the Reservation Data Model exposed through SR360 SDK.

#### Drop support for macOS Mojave

Ceasing Sabre Red 360 support for macOS Mojave operating system. The supported macOS versions will be: macOS Catalina (10.15) or higher.

#### As a system owner I want to remove Qik and all dependent Sabre products and configuration from the codebase

All libraries and configuration allowing to run Qik applications in SR360 have been removed. No Qik application may now be run in SR360. Integration of any standalone Qik applications with SR360 is now entirely on the app's vendor.

#### Update Encode/Decode sources for SR360 Release 21.12

Encode/Decode tables are updated with latest changes.

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# **Defects Fixed**

Defect ID	Description
TNNSRW-764	Airline Preferences returned different from PQ and display PQ.
TNNSRW-3776	SSO - SIGN IN A error in Area A.
TNNSRW-3793	[Accessibility] - Advanced qualifiers checklist in Profile search unreachable via keyboard
TNNSRW-3788	Trip Proposal - Unable to open Proposal options drawer
TNNSRW-3802	'Oundefined' text returned in WPNCB graphical style response
TNNSRW-3811	Error while Sell&Save Price issued
TNNSRW-3862	German Keyboard mapping issue in SR360 21.10
TNNSRW-3905	[NDC]-After refund, on TICKETING view coupon status still shows OPEN
TNNSRW-3920	Graphical Exchange ticket tool- spinning and stops // no response "comparison summary screen"
DE199669	Quick & PF Keys link in Helper Apps has inconsistent UX and reference to non-existing product
TNNSRW-3881	[Add to PNR] Traveler's data is not populating for Profile that contains associated corporate profile

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# How to Verify the Update

Updates occur by either manually "checking for updates" under "Help" or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of "Release Version" field will indicate actual version of the system.

# System Requirements/Prerequisites

The Sabre® Red<sup>™</sup> 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user's workstation.

An installation of Sabre® Red<sup>™</sup> 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

#### Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 8.1 32 and 64-bit
- Microsoft Windows 10 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2012, 2012R2, 2016
  - Basic support for Terminal Services environment including Citrix
- macOS Catalina (10.15) or higher

We recommend 64-bit Windows 10 and macOS Monterey (12.x)

#### Hardware Specifications

Processor:

Minimum:

– Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)

Recommended:

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- Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)
- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory: 3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

#### Permissions and Rights

Sabre Red 360 requires "Full" rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

#### Network

- Sabre® Customer Virtual Private Network Connection Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
  - o https://scvpn.havail.sabre.com
  - o 151.193.159.130
  - o 151.193.159.2
  - o Port 443
  - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection Dedicated connection to Sabre
  - Business to Business VPN (B2BVPN)
  - Managed Network Services
  - Vendor Access Room connections
  - Note: Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addressses can be found on Sabre Central, under:

Support (tab)  $\rightarrow$  Additional Support Documents  $\rightarrow$  Product Information (tab)  $\rightarrow$  Product Release Notes & Related Information  $\rightarrow$  Sabre Red 360  $\rightarrow$  Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD June 2021
- Sabre Red Connectivity Guide for CERT June 2021

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# Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

# Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

### **Contact Information**

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to: <u>https://central.sabre.com/s/contactsupport</u>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.

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