

Sabre Red 360

Version 23.8

Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release.

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadddlresources>

Product Release Notes & Related Information → Sabre Red 360

New Features

Feature	Example
All Sabre Red 360 23.7 changes	https://central.sabre.com/s/contentdocument/0696000000hdW0zQAE

[NDC] New Order Create user interface

With this release we introduce our new order create form. The new design improves the user experience and better accommodates orders that have more than one passenger by streamlining the workflow and compacting the view.

New Fields

With the new design we also introduce some additional fields:

- Airline notification refused check box **new*
- A new “**Additional information**” drop-down that contains optional fields that allow the user to add:
 - Frequent Flyer
 - Passport
 - Visa **new*
 - Secure Flight (Redress & Known Traveler) **new*
 - Name reference number (Fiscal tax reference) **new*

Data Pre-population

As with the previous design, data already present in the PNR session, or the Sabre Profile will auto populate into the form.

- Passenger name
- Email Address
- Phone number
- Date of birth
- Gender
- Frequent Flyer
- Passport
- Name reference number

Note - Visa & Secure flight will be available in a future release.

Passenger Name field

Another change is the order of the passenger’s name field, the previous version had **[Last name] [First name]** which followed the legacy Sabre PNR logic.

The new design reflects NDC Order create logic **[First name] [Middle name] [Last name]**

Pages 3 & 4 provide you with additional details on the new design and layout.

[NDC] Single Passenger Order

1. New name field order.
2. Airline notification refused check box – to advise the airline when the passenger has refused to share contact details for airline disruption notifications.

Note – cannot be checked for single passenger NDC orders.

3. Additional information drop-down
4. Phone and email address are now in the same row.
5. New airline notification contact field – contact details for the person who wishes to receive airline notifications.

The screenshot shows the 'Create order' form with the following sections and fields:

- TRAVELER INFORMATION**
 - Traveler 1 - Adult
 - Title / Prefix (optional): Title / Prefix dropdown
 - First name: First name text input
 - Middle name (optional): Middle name text input
 - Last name: Last name text input
 - Suffix (optional): Suffix dropdown
 - Date of birth (optional): DDMMYYYY text input
 - Gender (optional): Select Gender dropdown
 - Airline notifications refused: Airline notifications refused (1)
 - Additional information: Additional information dropdown (3)
- CONTACT INFORMATION**
 - Traveler contact
 - Traveler: Select dropdown
 - Phone Number: Phone Number text input
 - Email address (optional): Email address (optional) text input with a plus sign (4)
 - Airline notification contact: Airline notification contact dropdown (5)
 - Traveler: Select dropdown
 - Phone Number (optional): Phone Number (optional) text input
 - Email address (optional): Email address (optional) text input with a plus sign
- CLIENT ID**
 - Client ID
 - Client ID (optional): Select dropdown

Buttons: Cancel, Create order

[NDC] "Additional information" new fields

With this release we have added the ability to add a Visa, a Redress and/or Known traveler number and a name reference number to an NDC order for each passenger.

1. Visa – add Visa details to an order.
2. Secure Flight – Add redress and/or known traveler number.
3. Name reference number – Add a Fiscal tax reference number for LATAM region

The screenshot shows the 'Create order' form with the following sections and fields:

- Additional information**
 - Frequent flyer
 - Passport
 - Visa
 - Issuing country: Issuing country text input
 - Document number: Document number text input
 - Issue date: DDMMYYYY text input
 - Expiration date: DDMMYYYY text input
 - Travel to: Travel to text input
 - Date of birth: DDMMYYYY text input
 - Gender: Select Gender dropdown
 - Last name: Last name text input
 - First name: First name text input with a plus sign (1)
 - Secure flight information
 - Issuing country: Issuing country text input
 - Known traveler number: Known traveler number text input with a plus sign (2)
 - Issuing country: Issuing country text input
 - Redress number: Redress number text input with a plus sign
 - Name reference number
 - Name reference number: Name reference number text input (3)
- CONTACT INFORMATION**
 - Traveler contact

Buttons: Cancel, Create order

[NDC] Multiple Passengers Order

The new “card” type view allows the user to easily view and manage details per passenger.

The new **Additional information** drop-down reduces the amount of scrolling needed to view information pertaining to each passenger.

1. Traveler 1 details “card”
2. Traveler 2 details “card”

Note - A maximum of 9 travelers is permitted

The screenshot shows a 'Create order' form with two traveler cards. Each card has a red box around the 'Additional information' dropdown menu, with a red arrow pointing to it and a red number (1 for the first traveler, 2 for the second). The form includes fields for Title / Prefix, First name, Middle name, Last name, Suffix, Date of birth, Gender, and Airline notifications refused. Below the traveler cards is a CONTACT INFORMATION section with fields for Traveler, Phone Number, and Email address for both the traveler and the airline notification contact.

[NDC] Data Pre-population

When the user has a PNR or a Sabre Profile in session, specific data elements from that session will be pre-filled into the order create form.

In this example, I have a passenger name and a Fiscal tax reference number in my PNR session.

The data is already present in the form.

1. First Name
2. Last Name
3. A new information message advising data exists under Additional information – the data will be available to view upon expansion of the **Additional Information** field.

The screenshot shows the same 'Create order' form, but with pre-populated data. The first name field is filled with 'SARAH' (red box 1), and the last name field is filled with 'KILLEN' (red box 2). The 'Additional information' dropdown menu is expanded, showing a message: 'Data pre-populated for name reference number' (red box 3). The rest of the form, including the contact information section, is the same as in the previous screenshot.

[NDC] Display hidden stop on Pricing screen

Hidden stop/change of gauge information is now displayed on the pricing screen. A white dot icon denotes a hidden stop or change of gauge and can be displayed by hovering over the icon.

Pricing

For personalize

- Arriving in SINGAPORE, SINGAPORE CHANGI AIRPORT at 22:05 (1h 50min Layover)
- Departing from SINGAPORE, SINGAPORE CHANGI AIRPORT at 23:55

QF 1 Garuda SYD - Singapore → SIN → LHR - London Economy S
 01 NOV 17:00 02 NOV 06:15
 Offer time limit 18m 26s Ticketing time limit 16 AUG 23:59
 NDC AUD 2491.58

QF 2 Garuda LHR - London → SIN → SYD - Sydney Economy S
 08 NOV 20:35 10 NOV 06:10

Passenger Type	Count	Bags	Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD
Adult	1		2030.00	461.58	2491.58

Adult

SLXEU Change: Allowed Change before: MIN 125.00 AUD, MAX 125.00 AUD Change after: MIN 125.00 AUD, MAX 125.00 AUD Cancel: Allowed Cancel before: MIN 200.00 AUD, MAX 200.00 AUD Cancel after: MIN 200.00 AUD, MAX 200.00 AUD

[NDC] Display hidden stop on Exchange summary screen

Hidden stop/change of gauge information is now displayed on the Exchange Summary and Rebook order screens. A white dot icon denotes a hidden stop or change of gauge and can be displayed by hovering over the icon.

Exchange summary

Changes to the itinerary cannot be undone.

QF 1 SYD → SIN → LHR 02 NOV 17:00 - 03 NOV 06:15 HLXEU H Economy

QF 2 LHR → SIN → SYD 09 NOV 20:35 - 11 NOV 06:10 HLXEU H Economy

Passenger Type	Count	Bags
Adult	1	

Original Total

Additional Collection

Adult

FARE DESCRIPTION	BAGGAGE DISCLOSURES & EMBARGO INFORMATION	TAXES, FEES, CHARGES & FARE CALC
ECONOMY FLEX	VIEW ALL	VIEW ALL

Exchange summary

Changes to the itinerary cannot be undone.

- Arriving in SINGAPORE, SINGAPORE CHANGI AIRPORT at 17:25 (1h 50min Layover)
- Departing from SINGAPORE, SINGAPORE CHANGI AIRPORT at 19:15

QF 2 LHR → SIN → SYD 09 NOV 20:35 - 11 NOV 06:10 HLXEU H Economy

Passenger Type	Count	Bags
Adult	1	

Original Total

Additional Collection

Rebook order ✕

 **Rebook order was successful**
Order ID: 1SXXXCP2047V1 | Order not guaranteed until ticketed.

	QF 1	SYD	 →	LHR	02 NOV 17:00 - 03 NOV 06:15	HLXEU	H	Economy	 02 SEP 23:59 Ticketing time limit	NDC AUD 1304.60 Additional Collection
	QF 2	LHR	 →	SYD	09 NOV 20:35 - 11 NOV 06:10	HLXEU	H	Economy		

[NDC] Display hidden stops in Order View Graphical PNR screen

Hidden stop/change of gauge information is now displayed on the Order View screen. A white dot icon denotes a hidden stop or change of gauge and can be displayed by hovering over the icon

LIEKAK TEST, USER   

Ticket by: 12JUL
Order Id: QF081HUALTA4 QF-SAPVYH 

HOME ITINERARY **QUOTES** TRAVELER INFORMATION REMARKS TICKETING HISTORY

Order Items (1)

1		QF 2	LHR	→	SIN	Economy	No data Price guarantee time limit	 12 JUL 23:59 Ticketing time limit	NDC AUD 3601.31
		23AUG, 20:55	→	24AUG, 17:30	Economy				
		QF 36	SIN	→	MEL	Economy			
24AUG, 20:15	→	25AUG, 05:40	Economy						
QF 9	MEL	→	LHR	Economy	30AUG, 15:15	→	31AUG, 05:05	S	

[NDC] Display hidden stop on NDC Exchange Shop screen

Hidden stop/change of gauge information is now displayed on the NDC Exchange shop screen. A white dot icon denotes a hidden stop or change of gauge and can be displayed by hovering over the icon

NDC exchange shop ✕

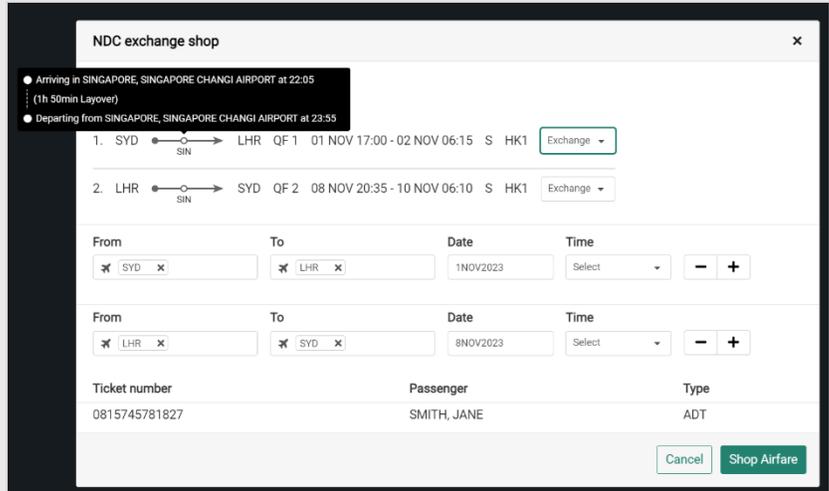
Order ID QF081HHY1JUA4

Current itinerary

- SYD  → LHR QF 1 01 NOV 17:00 - 02 NOV 06:15 S HK1
- LHR  → SYD QF 2 08 NOV 20:35 - 10 NOV 06:10 S HK1

From	To	Date	Time
<input type="text" value="SYD"/>	<input type="text" value="LHR"/>	1NOV2023	Select
From	To	Date	Time
<input type="text" value="LHR"/>	<input type="text" value="SYD"/>	8NOV2023	Select

Ticket number	Passenger	Type
0815745781827	SMITH, JANE	ADT



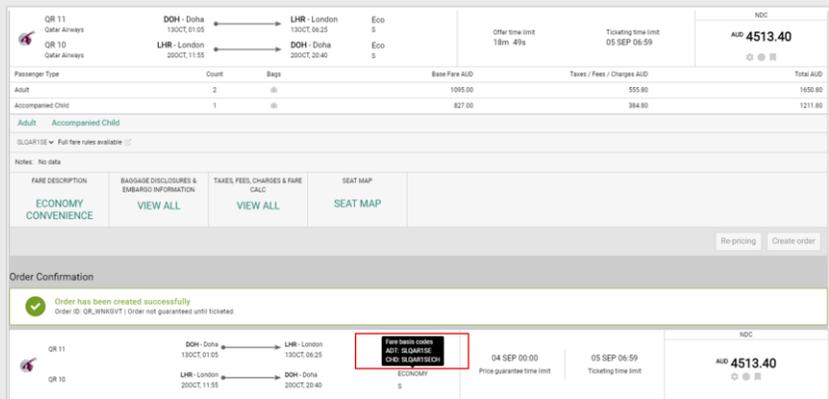
[NDC] Multiple passenger and passenger type support

With this release users now have the ability to **shop, book, fulfil, re-price, cancel pre-fulfilment, void, refund and exchange** NDC orders for multiple passengers and passenger types (**Adult, Child and Infant**) using existing Sabre Red 360 capabilities. **Note** – Multiple passenger seat functionality will be part of a future SR360 release.

Support for multiple passengers and passenger types are available for the airlines that have activated the capability. Please refer to the airlines **NDC pages in Finder** for more details.

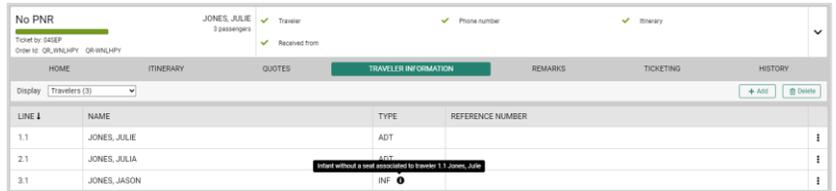
[NDC] Multiple passenger support - Order confirmation

The NDC order confirmation screen has been updated to display multiple passenger types when present in an NDC order. The tooltip displays the number of passengers and the passenger type.



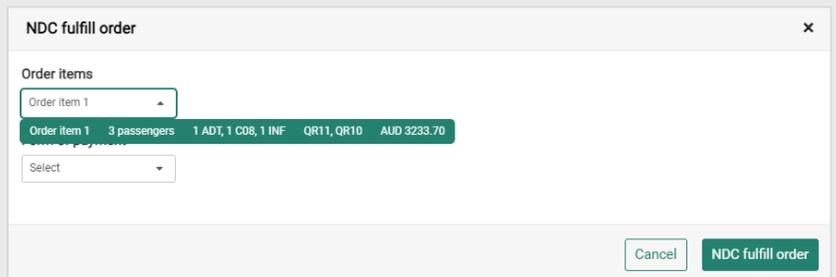
[NDC] Multiple passenger support – Infant passenger association

A tooltip containing details of passenger association for infant travelers when present in an NDC order has been added to the Graphical PNR Traveler Information screen.



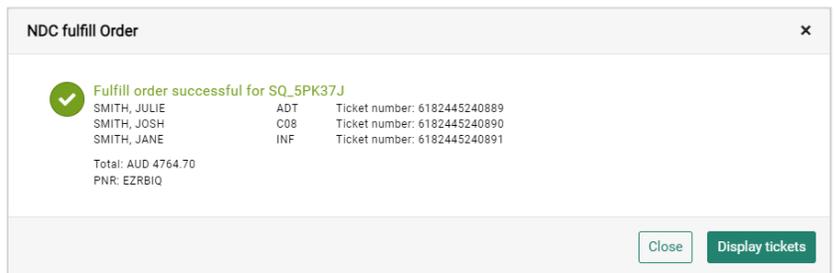
[NDC] Multiple passenger support – Fulfilment

The order fulfill screen has been updated to reflect the number of passengers and passenger types present in the Order Item.



[NDC] Multiple passenger support –Fulfill order confirmation.

The order fulfill response screen has been updated to reflect the number of passenger and passenger types present in the NDC order.

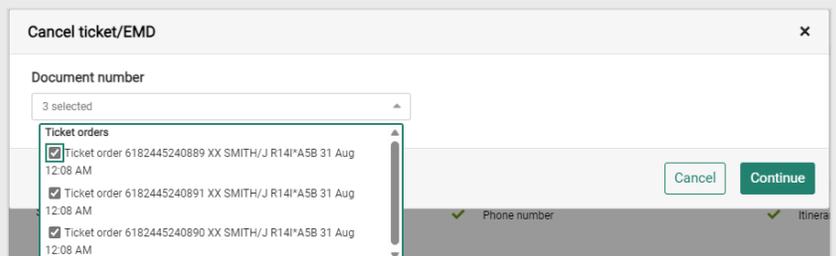


[NDC] Multiple passenger support – Cancel ticket

NDC orders that contain multiple passengers and passenger types can now be cancelled using the existing Cancel ticket/EMD workflow.

Currently, all tickets present in the NDC order must be cancelled together. Individual tickets cannot be selected.

Note - EMD cancellation for multiple passengers is not yet supported



Cancel ticket ✕

 Ancillary Service value e.g. Seats, may not be refundable.

Traveler	Ticket number	Type	Original	Refund
SMITH, JAMES	ADT 0015745798178	Refund		
SMITH, JANE	CNN 0015745798180	Refund		
SMITH, ALEX	INF 0015745798179	Refund		
			Base fare AUD	13182.00
			Total taxes AUD	933.34
			Total refund taxes AUD	933.34
			Cancel penalty	
			Total refund AUD	-14115.34

Cancel ticket ✕

 **Cancel ticket successful**

SMITH, JAMES ADT Ticket number: 0015745798178 Refund
 SMITH, JANE CNN Ticket number: 0015745798180 Refund
 SMITH, ALEX INF Ticket number: 0015745798179 Refund

Cancel penalty:
 Total refund: AUD -14115.34

[NDC] Multiple passenger support - Exchanges

Multiple passenger and passenger type, Adult, Child, and Infant are now supported in the exchange shop workflow. All passengers are now listed in the exchange shop screen along with ticket number and passenger type.

NDC exchange shop ✕

Order ID AA001HGYWHUA4

Current itinerary

- LAX → SYD AA 73 18 AUG 23:00 - 20 AUG 07:05 H HK3
- SYD → LAX AA 72 25 AUG 09:10 - 25 AUG 06:00 H HK3

From	To	Date	Time
<input type="text" value="LAX"/>	<input type="text" value="SYD"/>	25AUG2023	Select <input type="button" value="-"/> <input type="button" value="+"/>
<input type="text" value="SYD"/>	<input type="text" value="LAX"/>	1SEP2023	Select <input type="button" value="-"/> <input type="button" value="+"/>

Ticket number	Passenger	Type
0015745788404	BERKA, JACEK	ADT
0015745788566	BERKA, STEVEN	CNN
0015745788405	BERKA, MARK	INF

[NDC] Multiple passenger support – Exchange shop results screen

The exchange shop results display the total amount for all passengers and passenger types from the existing NDC order.

Exchange shop SIN - Singapore → BKK - Bangkok Tue, 19 Sep - Tue, 26 Sep

Flight	Carrier	Class	Origin	Destination	Time	787	NDC	NDC	NDC	NDC
SQ 706	Singapore Airlines	Economy Value	SIN	BKK	19SEP 07:10 - 19SEP 08:35	787	AUD 156.00	Mixed Brands	Economy Standard	Economy Flexi
SQ 713	Singapore Airlines	Economy Value	BKK	SIN	26SEP 20:10 - 26SEP 23:30	787	AUD 156.00	Mixed Brands	Economy Standard	Economy Flexi
SQ 712	Singapore Airlines	Economy Value	SIN	BKK	19SEP 16:00 - 19SEP 17:25	787	AUD 156.00	Mixed Brands	Economy Standard	Economy Flexi
SQ 713	Singapore Airlines	Economy Value	BKK	SIN	26SEP 20:10 - 26SEP 23:30	787	AUD 190.00	Mixed Brands	Economy Standard	Economy Flexi
SQ 706	Singapore Airlines	Economy Value	SIN	BKK	19SEP 07:10 - 19SEP 08:35	787	AUD 156.00	Mixed Brands	Economy Standard	Economy Flexi
SQ 705	Singapore Airlines	Economy Value	BKK	SIN	26SEP 09:40 - 26SEP 13:05	787	AUD 190.00	Mixed Brands	Economy Standard	Economy Flexi

SIN-BKK: SQ 706 BKK-SIN: SQ 713

From: SIN 19SEP at 07:10 - TERMINAL 2 To: BKK 19SEP at 08:35 Class: N Equipment: BOEING 787 DREAMLINER Baggage Allowance: No data

FARE DESCRIPTION: ECONOMY VALUE

Select offer

[NDC] Multiple passenger support – Exchange summary screen

The exchange summary screen now displays details for each passenger type present in the NDC order.

Users can now also view a Fare Description, Baggage and Tax details for each passenger type.

Exchange summary

Changes to the itinerary cannot be undone.

Passenger Type	Count	Bags	Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD
Adult	1	1	8960.00	455.46	9415.46
Accompanied Child	1	1	8960.00	395.46	9355.46
Infant without a seat	1	1	897.00	99.60	996.60
Original Total					13483.52
Additional Collection					6284.00

FARE DESCRIPTION: PREMIUM ECONOMY

BAGGAGE DISCLOSURES & EMBARGO INFORMATION: VIEW ALL

TAXES, FEES, CHARGES & FARE CALC: VIEW ALL

Rebook order

The order success screen is presented following a successful rebook.

Rebook order

Rebook order was successful
Order ID: 1SXXXC17N98E3 | Order not guaranteed until ticketed.

Passenger Type	Count	Bags	Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD
Adult	1	1	8960.00	455.46	9415.46
Accompanied Child	1	1	8960.00	395.46	9355.46
Infant without a seat	1	1	897.00	99.60	996.60
Original Total					13483.52
Additional Collection					6284.00

FARE DESCRIPTION: PREMIUM ECONOMY

BAGGAGE DISCLOSURES & EMBARGO INFORMATION: VIEW ALL

TAXES, FEES, CHARGES & FARE CALC: VIEW ALL

Close Display order

[NDC] Multiple passenger support – Graphical PNR quotes view following an exchange

The updated order now reflects multiple passengers and passenger types when present in the NDC order.

The Fare Description, Baggage and taxes widgets have also been updated to reflect multiple passenger type data.

Order Items (1) Delete

Name	Type	Base fare AUD	Taxes / Fees / Charges AUD	Total AUD
BERKA, JACEK	ADT	688.58	171.42	860.00
BERKA, STEVEN	CNN	688.58	171.42	860.00
BERKA, WALT	INF	0.00	0.00	0.00
Original Total				1720.00
Additional Collection				(Includes AUD 198.00 penalty) 198.00

FARE DESCRIPTION: RED EDEAL | TAXES, FEES, CHARGES & FARE CALC: VIEW ALL | BAGGAGE DISCLOSURES & EMBARGO INFORMATION: VIEW ALL | SEAT MAP: SEAT MAP

[NDC] ATPCO penalty and fare rule information for NDC offers in shopping.

When a fare basis and city pair for an NDC order are present in Sabre via the ATPCO booking path, Sabre Red 360 will display penalty and rule information in the shopping response screen for NDC offers.

Note – This capability is airline dependent, if the city pair and fare basis are not filed with ATPCO and present in Sabre, then results will not be returned, and the user will be presented with the message “FORMAT FARE BASIS NOT AVAILABLE”

AA 495, AA 730 American Airlines JFK - New York 10NDC 11:45 CLT LHR - London 11NDC 06:50 738, 772 14h 10min

NDC Basic Economy AUD 666.40 | NDC Main Cabin AUD 798.20 | NDC Main Plus AUD 976.51 | NDC Main Cabin Flexible AUD 1610.67

FARE DESCRIPTION: MAIN CABIN FLEXIBLE | EST EMISSIONS: 85 kg CO₂ | SEAT MAP: SEAT MAP

From: JFK 10NOV at 11:45 - TERMINAL 8 To: CLT at 13:46 Flight Time 2h 05min. Class V. Meals: No data. Equipment: B380. Operates: No data. On-Time: No data. Air Miles: 541. Time Diff: +05:00. Ejector: Yes. Baggage Allowance: 1 piece.

ADT - JFK-LHR: VLN8Z430

Quick Rules

- 50 - RULE APPLICATION AND OTHER CONDITIONS
- 01 - ELIGIBILITY
- 02 - DAY/TIME
- 03 - SEASONALITY
- 04 - FLIGHT APPLICATION
- 05 - ADVANCE RESERVATIONS/TICKETING
- 06 - AIRMILE/STAY
- 07 - MAXIMUM STAY
- 08 - STOPOVERS
- 09 - TRANSFERS
- 10 - COMBINATIONS
- 11 - BLACKOUT DATES
- 12 - SURCHARGES
- 13 - ACCOMPANIED TRAVEL
- 14 - TRAVEL RESTRICTIONS
- 15 - SALES RESTRICTIONS
- 16 - PENALTIES
- 17 - HIR/RELEASE EXCEPTIONS
- 18 - TICKET ENDORSEMENTS
- 19 - CHILDREN DISCOUNTS
- 20 - TOUR CONDUCTOR DISCOUNTS
- 21 - AGENT DISCOUNTS
- 22 - ALL OTHER DISCOUNTS
- 23 - MISCELLANEOUS PROVISIONS
- 25 - FARE BY RULE
- 26 - GROUPS
- 27 - TOURS
- 28 - VISIT ANOTHER COUNTRY
- 29 - DEPOSITS
- ** - OTHER

1. JFK-CLT (V), 2. CLT-LHR (V)

- Exchange Before Flight: 0 AUD
- Exchange After Flight: 0 AUD
- Refund Before Flight: 0 AUD
- Refund After Flight: See Rules
- Min stay: See Rules
- Max stay: See Rules
- Last Day To Book: 2023-10-13

V FARE BASIS BK FARE TRAVEL-TICKET AP MINMAX RTG
 1A: VLN8Z430 V 0 1255.89 --- 28/3 -/ - AT91
 PASSENGER TYPE-ADT AUTO PRICE-YES
 FROM-NYC TO-LON CXR-AA TWL-19NOV23 RULE-J585 1PRA11
 FARE BASIS-VLN8Z430 SPECIAL FARE DIS-N VENDOR-ATP
 FARE TYPE-END 09-ECONOMY NON-DISCOUNTABLE
 USD 889.08 3229 E22JUN22 D-INFINITY FC-VLN8Z430 FN-T8
 SYSTEM DATES - CREATED 29AUG23/1827 EXPIRES INFINITY

[NDC] Credit card details graphical PNR ticket display.

For consistency, the graphical PNR ticket display for NDC tickets and EMDs will now show the credit card form of payment used to fulfill the NDC order.

The credit card number display will be masked.

NDC Tickets/EMDs (3)									
1	Ticketing	e-Ticket Number 0815745812560	Issue Date 14 AUG 11:06 PM UTC	Ticketing Details XX BARKER/B IX91*ASW					
Passenger: PNR: CKDQZY									
Coupon	Airline	Flight	Class	Date	From	To	Time	Fare basis	Coupon Status
1	QF	499	E	17DEC23	SYD	MEL	10:00 PM		OPEN
2	QF	498	V	18DEC23	MEL	SYD	09:00 PM		OPEN
Form of Payment				Base Fare AUD	Taxes/Fees/Charges AUD			Total AUD	
AXXXXXXXXXXXXX0007				426.21	93.34			\$16.55	
TICKET RECEIPT									
2	EMD	EMD Number 0811817898758	Issue Date 16 AUG 05:09 AM UTC	Ticketing Details XX BARKER/B IX91*ASW					
3	EMD	EMD Number 0811817898759	Issue Date 16 AUG 05:10 AM UTC	Ticketing Details XX BARKER/B IX91*ASW					

NDC Tickets/EMDs (3)									
1	Ticketing	e-Ticket Number 0815745812560	Issue Date 14 AUG 11:06 PM UTC	Ticketing Details XX BARKER/B IX91*ASW					
2	EMD	EMD Number 0811817898758	Issue Date 16 AUG 05:09 AM UTC	Ticketing Details XX BARKER/B IX91*ASW					
Passenger: EMD Type: J PNR: CKDQZY RFIC: A RFIC Subcode: 085									
Coupon	Airline	From	To	Coupon Status					
1	QF	SYD	MEL	OPEN					
Form of Payment				Base Fare AUD	Taxes/Fees/Charges AUD			Total AUD	
AXXXXXXXXXXXXX0007				9.09	0.91			10.00	
Coupon Association				e-Ticket Coupon		EMD Coupon			
				1	1				
EMD RECEIPT									

[AIR] New passenger type

Passenger type OFW (Overseas Filipino Worker) has now been added and activated for all sources in the Air shopping form.

Note – For NDC support of this passenger type is airline dependent.

The screenshot shows the 'Air Shopping' form with the following sections: From, To, Date, Time, Passengers, Calendar Search, and Advanced Qualifiers. The 'Passengers' section shows '1 ADT' and a dropdown menu for 'Add passenger type'. The dropdown menu is open, showing options: State Resident (STR), Overseas Filipino Worker (OFW), Negotiated Contract Bulk Adult (PFA), and Pilgrim (PIL). The 'OFW' option is highlighted. The 'Advanced Qualifiers' section has a 'Select' button with a plus sign. At the bottom right, there are 'Cancel' and 'Shop Airfare' buttons.

[Air] CO2 widget in Price Quote

A widget with estimated CO2 emissions is now present on the Price Quote response screen.

The tile presents the total estimated emissions for all priced flight segments per single traveler in the cabin segments are booked.

Once the user clicks the tile, a modal will show the estimated emissions breakdown per segment and per cabin.

The screenshot shows a Price Quote for a flight on 17 NOV from YON to SABRE. The total price is AUD 3373.10. A widget at the bottom right displays 'EST EMISSIONS' as 393 kg CO2. The interface includes sections for Passenger Type (Adult), Base Fare USD (1962.80), Equiv Amount AUD (3067.00), Taxes / Fees / Charges AUD (306.10), and Total AUD (3373.10). There are buttons for 'VIEW ALL' under various categories and a 'Display PNR' button.

This screenshot shows the same Price Quote as above, but with a modal window open titled 'Average emissions'. The modal lists flight segments: DFW-ATL (DL 401), ATL-ORD (DL 1147), ORD-MSP (DL 1501), and MSP-DFW (DL 1209). It specifies the aircraft as AIRBUS A321. The breakdown is as follows:

Cabin	Segment estimate	Total estimate
Economy	98 kg CO2	393 kg CO2
Premium Economy	98 kg CO2	393 kg CO2
Business	147 kg CO2	589 kg CO2
First	147 kg CO2	589 kg CO2

The modal also includes a note: 'Emissions are calculated for 1 passenger in your selected seating class.' and a 'Close' button.

[Air] Additional pricing qualifiers

Support of additional pricing commands for Branded Fares is now available.

Further details can be found at the link below:

[Pricing/Optional Qualifiers](#)

MP-I	Changeable/Refundable – Returns non-specific penalty details
MP-ANY	Either changeable or refundable ONLY
MPR-ANY	Refundable ONLY
MPC-ANY	Changeable ONLY
MP-nnn	Specify maximum penalty amount (MP-USD100)
MPC-nnn	Specify maximum penalty and changeable
MPR-nnn	Specify maximum penalty and refundable
MPC-N	Non-changeable
MPR-N	Non-refundable

[CSL] Hotel Shopping – default sorting changes

With this release, Sabre Red 360 got updated to the newest CSL Shopping APIs suite and as a result leverages the new default sorting capabilities. From now on, hotels will be returned in the following order:

- agency preferred or Sabre promoted properties – if applicable
- properties that can return requested negotiated rates (in distance order)
- remaining properties (in distance order)
- agency demoted properties – if applicable

[CSL] Rates' View (HOD) quick filters

From now on, users can easily access filters to narrow down the display to desired rates. Filters for: Room type, Bed Type, Cancellation and ClientIDs will be now available from the header section.

Additionally, if Meal Type or Commission filter is applied from All filters section, it also becomes available in the header for any further adjustments.

Hotel | Marriott Las Colinas | Fri, 15 Sep 2023 - Wed, 20 Sep 2023 (5 nights)

Marriott Las Colinas
MC 100104116 54259
223 W Las Colinas Blvd, DFW, Irving, TX, United States of America, 75039
972-931-0000

5.81 Miles E | SIE | 4.0

Room Rates (32) | All filters | Room type | Bed type | Refundable | Client ID | Currency: Supplier | Sort: Select

Room Rate	SIEMENS GPP (ZXSQ00)	SIEMENS GPP (ZXUH00)	MARRIOTT SENIOR DISC. (XMIB00)
1	SIEMENS GLOBAL PARTNER, INCLUDES PAR... King bed	SIEMENS GLOBAL PARTNER, INCLUDES PAR... Queen bed	MARRIOTT SENIOR DISCOUNT, INCLUDES 6... Queen bed
	SIE - Negotiated	SIE - Negotiated	Published
	Refundable 2 Days prior to arrival	Refundable 2 Days prior to arrival	Refundable 2 Days prior to arrival
	USD 222.40* avg. nightly rate	USD 227.60* avg. nightly rate	USD 235.26* avg. nightly rate
	SABRE USD 1285.52 approximate total with taxes & fees	SABRE USD 1315.57 approximate total with taxes & fees	SABRE USD 1359.85 approximate total with taxes & fees

[CSL] Add Passive – support for 99 rooms

An adjustment was made to “Add Passive” modal to enable adding up to 99 rooms.

Add passive segment

Property Details
Dallas Ft. Worth Airport Marriott South MC 49572
4151 Centreport Blvd, Fort Worth, TX, 76155
817-358-1700

Check in: 12SEP2023 | Nights: 5 | Check out: 17SEP2023 | Number of rooms: 99

Room type: | Currency code: | Amount: | Cancellation policy:

Commissionable: Select | Confirmation number: | Fax number: 817-358-1800

Free text:

Cancel | Add Passive

[CSL] Historical segment details for true CSL bookings

As a part of work to support true CSL bookings, related to future legacy path sunset, this release contains enhancement to display historical segment details that will replace *HSD/HOTEL entry for true-CSL segments.

FPQLQX | TOKARCZYK, PAULINA MRS | Traveler | Phone number | Itinerary | Received from | Ticketing time limit | Air Extra

HOME | ITINERARY | QUOTES | TRAVELER INFORMATION | REMARKS | TICKETING | HISTORY

Itinerary segments (3) | Delete | Add

Segment	JetBlue B6 1107	JetBlue B6 20
1	JFK - New York 19SEP, 08:20 → LHR - London 19SEP, 20:45 L Class FRILE Confirmation HK1 Status	
2		Hyatt Regency London - The Chu 30 Portman Square Tue, 19SEP Check-In → Tue, 26SEP Check-Out 7 Nights Duration HY0051137072 Confirmation HK1 Status
3		LHR - London 26SEP, 11:55 → JFK - New York 26SEP, 15:13 L Class FRILE Confirmation HK1 Status

Hotel historical segments (3) | Show

Hotel historical segments (3) Hide								
4	HXALT	Hyatt Regency London - The Chu 30 Portman Square	Tue, 19SEP Check-In	Tue, 26SEP Check-Out	7 Nights Duration	HY0051137072 Confirmation	HK Status	▼
4	HXALT	Hyatt Regency London - The Chu 30 Portman Square	Tue, 12SEP Check-In	Tue, 19SEP Check-Out	7 Nights Duration	HY0051137072 Confirmation	OX Status	▼
2	HXALT	Hyatt Regency London - The Chu 30 Portman Square	Tue, 12SEP Check-In	Tue, 19SEP Check-Out	7 Nights Duration	HY0051137072 Confirmation	HK Status	▼

[Profiles] Change validation for Known Traveler Number

A change has been made when adding/editing Known traveler number, first and last name should be optional. Profile should be allowed for saving when no first/last name provided for Known Traveler Number.

Official Documents (DOCS) Add Refresh

Type:

Last Name: First Name: Middle Name: Title:

Document Number: Expiration Date:

Nationality: Birth Country: State of Birth:

Include Secure Flight Information (DOCS)? Yes No

Additional Information:

Jr. Sr. III, etc.: Place of Birth:

Doc Issue Country: Effective Date: Issue Location:

[PNR Search] Removed commands indicators from the form

Commands indicators *A and ER were removed from PNR Search form, so that graphical-only users are not confused with commands.

Search in: Search Type: Status:

Last Name: Given Name:

[Trip Summary] Adding traveler information available from Trip Summary panel

From this release, it is possible to add Security information, SSR and Frequent Flyer information directly from Trip Summary panel.

1.1 SMITH, JOHN (ADT)

Air (1)

APIS

Secure Flight

Emergency Contact

Car (0)

[Documents and Messaging] Option to add time Format, show remarks and show SSRs for eTicket and Embedded eTicket document type

The Documents and Messaging workflow has been enhanced for eTicket and Embedded eTicket options.

New section is now available in Documents and Messaging form - "Additional data" to eTicket and Embedded eTicket options.

As part of the new capabilities following are added:

1. Time Format options

"Time format options" drop-down has been added for the agent to be able to decide whether time should be presented in 12 hours or 24 hours format. The eTicket PDF and embedded eTicket generated to the email recipient will show the time preference format.

2. Show remarks

"Show remarks" checkbox has been added for the Agent to be able to decide whether email should include remarks (*priority remarks, itinerary remarks and segment associated remarks*) or not. The eTicket PDF and embedded eTicket generated to the email recipient will show the remarks according to the agent selection.

3. Show SSRs

"Show SSRs" checkbox has been added for the Agent to be able to decide whether email should include SSRs or not. The eTicket PDF and embedded eTicket generated to the email recipient will show the SSRs according to the agent selection.

The screenshot shows a web form titled "Documents and Messaging". The form is divided into several sections:

- Document type:** Radio buttons for Itinerary, eTicket (selected), Embedded eTicket, and elnvoice.
- Document options:** A dropdown menu for "Hide fare options" set to "None", and checkboxes for "Hide booking class", "Hide issuing agent", and "Hide fare basis code".
- Additional data:**
 - Time format options:** A dropdown menu with "None" selected, and checkboxes for "Show remarks" and "Show SSRs".
 - Consultant information:** Input fields for "Consultant name" and "Phone number".
 - Sender information:** A checkbox for "Include sender".
 - Recipients:** A section for adding recipients.

At the bottom right, there are "Cancel" and "Send" buttons.

[Accessibility] Documents and Messaging improvements

As part of continuous accessibility improvements, improvements have been made to Documents and Messaging.

1. Sender information input fields are now hidden if "Include sender" checkbox is not checked. Only if the checkbox is checked user will be able to see/edit Sender information.

2. Header "Message" is now added above Subject line.

3. All sections have headers now and all input fields have labels now

The screenshot shows the 'Documents and Messaging' form. It is organized into several sections with headers: 'Document type' (radio buttons for Itinerary, eTicket, Embedded eTicket, eInvoice), 'Document options' (Hide fare options with a dropdown and checkboxes for Hide booking class, Hide issuing agent, Hide fare basis code), 'Additional data' (Time format options with a dropdown and checkboxes for Show remarks, Show SSRs), 'eTicket fee' (Fee type dropdown), 'Consultant information' (Consultant name and Phone number input fields), 'Sender information' (Include sender checkbox), 'Recipients' (Table with columns Type, Email address, Language, and a plus button), 'Message' (Subject and Free text input fields), and 'Document associated records' (empty area). At the bottom right are 'Cancel' and 'Send' buttons. A character count 'Characters left: 195' is visible near the Free text field.

[Accessibility] Air Forms improvements

Since this release, date pickers on Air forms follow the accessibility standards.

When Date fields on Air Shopping, Air Availability and Air Schedules forms are focused, they are no longer prepopulated with current date.

The user can immediately enter the desired date or tab to the calendar icon and open the date picker by clicking on it (with the mouse or using enter/spacebar).

The first screenshot shows the 'Air Shopping' and 'Air Availability' forms. The 'Date' field in the 'Air Shopping' form is highlighted with a green border, and a calendar icon is visible next to it. The 'Air Availability' form also shows a similar date field with a calendar icon. The second screenshot shows the same forms, but the 'Date' field in the 'Air Shopping' form is now populated with 'DDMMYY' and the calendar icon is no longer visible.

The screenshot shows the Sabre Air Shopping interface. It includes fields for 'From' (Origin) and 'To' (Destination), 'Date' (set to 08/22/2023), and 'Time'. Below these are sections for 'Air Availability', 'Passengers' (1 ADT), 'Carrier' (Include Carriers), 'Calendar Search', and 'Advanced Qualifiers'. A calendar pop-up is displayed, showing August 2023 with the 22nd highlighted in green.

[AAT Web] Last editing agent information

Web Agency Admin Tools is enhanced with information about last editor of a group.

When editing an existing group in Web Agency Admin Tool, user sees the last person, who edited this group in an AAT footer.

In future, date of the last modification will be added next to the user name.

The screenshot shows the Sabre Agency Admin Tools 'Edit group' page. It has a progress bar with three steps: 'DEFINE GROUP', 'ASSIGNEES', and 'SETTINGS', all marked as complete. The 'Group name' field contains 'Ula's test group' and the 'Description (Optional)' field contains 'Group for Ula'. At the bottom, it displays 'GROUP NAME: Ula's test group' and 'EDITED BY: SZUBAZB' in a red box. There are 'CANCEL', 'SAVE & CLOSE', and 'CONTINUE' buttons.

[AAT Web] Display a list of all assignees

Web Agency Admin Tools is enhanced with the ability for the Agency Admin to see a complete list of assignees available in the "COUNT" column.

When user clicks on "X of Y assignees", a modal is displayed with a list of all assignees (EPRs, PCCs, other levels of hierarchy), who have given setting assigned.

The screenshot shows the Sabre Agency Admin Tools 'Edit group' page with the 'ASSIGNEES' step active. It displays a table with columns for 'FEATURE', 'SETTINGS', 'COUNT', and 'DESCRIPTION'. Under 'RED APPS', there is a 'No data' message. Under 'WORKFLOWS', there are two entries: 'Workflows - Cancel Sales/EMD' and 'Workflows - Exchange shop'. Both have '19 of 19 ASSIGNEES' in the 'COUNT' column, which is highlighted with a red box. At the bottom, it shows 'GROUP NAME: Test_group_2' and 'EDITED BY: VERKALETSR'. There are 'CANCEL' and 'SAVE & CLOSE' buttons.

Agency Applications ✕

ACTIVE ASSIGNEES: 59

ASSIGNEE	AGENT
R14I/1247	AUTOMATEDTESTS, Q
R14I/1249	NGVTEST, N
R14I/1250	AUTOMATEDNGV, Q
R14I/1259	AUTOMATIC, T
R14I/1996	AUTOM, A
R14I/1997	KUFTA, B
R14I/1998	KUFTA, B
R14I/1999	KUFTA, B
R14I/2020	AUTOMATEDTESTS, Q

[SDK] New extension points: beforeHotelModifyDetailsInput and beforeHotelChangeDatesInput

New extension points: `dynamo.hotel.modify:beforeHotelChangeDatesInput` and `dynamo.hotel.modify:beforeHotelModifyDetailsInput` are available for the SDK developers. They are triggered, respectively, whenever the Sabre Red user modifies dates and details of booked Hotel. The action can be triggered from the graphical PNR as well as from Trip Summary panel.

[SDK] beforeRevalidateTicket extension point: data model enhancement

From this release `dynamo.ticketing.beforeRevalidateTicket` extension point data model contains new items:

- Item number or Ticket number (depending on what command was used to display the ticket prior to revalidate command)
- Segment number
- Coupon number
- NotValidBeforeDate
- NotValidAfterDate

[SDK] Custom forms: action buttons enhancement

From this release, Red App developers can utilize `ICustomFormsService` with a single button. This enhancement provides more implementation options when generating forms with SDK API, like displaying a modal with only Close button.

[SDK] Release notes stored in Dev Studio

Starting from this release, latest and archived SDK Release Notes will be available on [Developer Studio](#) under *Resources* tab. Archived release notes were removed from the desktop SDK bundle.

Update Encode/Decode sources for Sabre Red 360 Release 23.8

Encode/Decode tables are updated with latest changes.

Defects Fixed

Defect ID	Description
TNNSRW-4299	[TNNSRW-4299] AMEX SR360 21.12 - SIGN IN X Error after Availability search
TNNSRW-4737	[TNNSRW-4737]- Different response between SR360 desktop vs. SR Web
TNNSRW-4909	[TNNSRW-4909] GPNR cancel passive segment is not returning warning message, but SNTE does.
TNNSRW-4965	Hotel Associate unable to update segment when it is not the first segment
TNNSRW-4995	[BE] WPNCB command is used in brands though selected brand is the same as booked
TNNSRW-4990	[TNNSRW-4990] Request amend traditional Chinese translation for NDC Fulfill order
TNNSRW - 4899	[TNNSRW - 4899] Difference in Home view vs Itinerary view and Trip Summary
TNNSRW-5026	[TNNSRW-5026] FQ entry not responding in 360 - no answer displayed
TNNSRW-5023	[TNNSRW-5023] unable to access SR360 sign-in screen after having upgraded to 23.6
TNNSRW-5030	[TNNSRW-5030] 23.6 Unable to connect Backend services (Host) with SLAP and Proxy set up
TNNSRW-5042	[TNNSRW-5042] Command bar issues / No response after to send a command\
TNNSRW-5047	No Structure Fare rules data available after pricing
TNNSRW-5041	[Windows][TNNSRW-5041] Remote terminal: Launch failing after upgrade to 23.6
SSDSP-16109	[SSDSP-16109] Franquia de bagagem - Emissão NDC
TNNSRW-5056	[TNNSRW-5056] Sector Fares not working for multi pax
TNNSRW-5064	[TNNSRW-5064] No response after WPA // SS 07394851
TNNSRW-5072	[TNNSRW-5072] SR360 freezing (Not Responding) while running Sabre Vacations Canada View Month of packages feature - 23.7

How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Big Sur or later (11.7.1 or later)

We recommend 64-bit Windows 10 and macOS Ventura (13)

Hardware Specifications

- Processor:
 - Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)
 - Recommended:
 - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)

- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory: 3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addressses can be found on [Sabre Central](#), under:

Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – [PROD - August 2023](#)
- Sabre Red Connectivity Guide for CERT – [CERT - August 2023](#)

Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red 360
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.