

Sabre Red 360

Version 24.2

Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point-of-sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release.

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:


<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadtlresources>

Product Release Notes & Related Information → Sabre Red 360

New Features

Feature	Example
<p>Refreshed look of login screen</p> <p>In the middle of February, Sabre will release the upgrade of the library of visual components to enhance Sign in pages' look and feel and fix some defects. Therefore, styling of the login screens to Sabre Red 360 and Sabre Red Web will slightly change.</p>	

[AIR] NDC – Passenger name change pre-fulfilment

With this new feature users can now request a name change to an existing NDC order prior to fulfilment using existing Sabre Red 360 functionality.

Graphical PNR > Traveler Information > Edit Traveler

Once a request to change the name is sent, the airline will determine if a name change is allowed. Once changed, the PNR and NDC order will be updated to reflect the new information.

If the PNR also contains non-NDC air segments, the RK table will be checked prior to sending the name change request to determine if the non-NDC airline allows name changes. If not, the name change to the NDC order will not be allowed as both the NDC order and the PNR need to remain in sync.

Note - This feature is currently available for American Airlines only.

OPCIAJ SMITH JOHN PAUL MR

Profile Air Hotel Car PNR Proposal

PF Keys Manual Command CERT R141

OPCIAJ SMITH JOHN PAUL MR

Traveler: 25.048 Order ID: 000017500044 AA-KON-MR

Transfer: ✓ Processor: ✓ Itinerary: ✓ Rejected Item: ✓

HOME ITINERARY QUOTES TRAVELER INFORMATION REMARKS TICKETING HISTORY

Display: Travelers (1)

LINE NAME TYPE REFERENCE NUMBER

1.1 SMITH JOHN PAUL MR ADT

ADD DELETE

OPCIAJ SMITH JOHN PAUL MR

Profile Air Hotel Car PNR Proposal

PF Keys Manual Command CERT R141

OPCIAJ SMITH JOHN PAUL MR

Traveler: 25.048 Order ID: 000017500044 AA-KON-MR

Transfer: ✓ Processor: ✓ Itinerary: ✓ Rejected Item: ✓

HOME ITINERARY QUOTES TRAVELER INFORMATION REMARKS TICKETING HISTORY

Display: Travelers (1)

LINE NAME TYPE REFERENCE NUMBER

1.1 SMITH JOHN PAUL MR ADT

ADD DELETE

TRIP SUMMARY

OPCIAJ

ADD TO PNR

Travelers (1)

1.1 SMITH JOHN PAUL MR (ADT)

Air (2) Add Security Info Add Frequent Flyer Delete traveler

OPWA DLT 19 Mar 18

CLT LHR 19 Mar 18 Add Frequent Flyer Delete traveler

Hotel (0)

Car (0)

Tickets (0)

Seats (0)

Air Extras (0)

Other (0)

END & RETRIEVE

EDIT TRAVELER

Options

Last Name: SMITH First Name: JOHN Middle Name (optional): PAUL

Title / Prefix (optional): Mr Passenger Type (optional): Adult

CANCEL SAVE

OPCIAJ SMITH JOHN PAUL MR

Profile Air Hotel Car PNR Proposal

PF Keys Manual Command CERT R141

OPCIAJ SMITH JOHN PAUL MR

Traveler: 25.048 Order ID: 000017500044 AA-KON-MR

Transfer: ✓ Processor: ✓ Itinerary: ✓ Rejected Item: ✓

HOME ITINERARY QUOTES TRAVELER INFORMATION REMARKS TICKETING HISTORY

Display: Travelers (1)

LINE NAME TYPE REFERENCE NUMBER

1.1 SMITH JOHN PAUL MR ADT

ADD DELETE

TRIP SUMMARY

OPCIAJ

ADD TO PNR

Travelers (1)

1.1 SMITH JOHN PAUL MR (ADT)

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OPWA DLT 19 Mar 18

CLT LHR 19 Mar 18 Add Frequent Flyer Delete traveler

Hotel (0)

Car (0)

Tickets (0)

Seats (0)

Air Extras (0)

Other (0)

END & RETRIEVE

[AIR] NDC - Flight distance in pricing & graphical PNR

With this new feature users can now view mileage information for their NDC offer/order.

The information is visible in the Baggage, Embargo & Mileage information Widget at the pricing step of the workflow and in the Graphical PNR Quotes view.

Note - This information is provided by airlines supporting the 17.2 NDC schema.

PRICING

Re-price with frequent flyer, credit card or unused ticket number.

RE-PRICING

QF/AA 4111
Darwin
15 FEB 11:15 AM

SYD - Sydney
15 FEB 06:20 AM

LAX - Los Angeles
15 FEB 06:20 AM

Economy
Y

QF/AA 3118
Darwin
15 FEB 09:00 AM

LAX - Los Angeles
15 FEB 09:00 AM

DEN - Denver
15 FEB 12:30 PM

Economy
Y

Offer New Book
19m 10s

Traveling time limit
10 FEB 11:59 PM

AUD 3440.78

Passenger type
Adult

Count
1

Bags
1

Base fare AUD
3796.00

Taxes / Fees / Charges AUD
394.38

Total AUD
3440.78

YLDXE

Change Allowed: Change before M/W 0:00 AED, MAX 3.00 AUD; Change after M/W 0:00 AED, MAX 0.00 AUD; Cancel Allowed: Cancel before M/W 0:00 AED, MAX 3.00 AUD; Cancel after M/W 0:00 AED, MAX 0.00 AUD

Notes: Core Payment fees ranging between AUD 10.00 and 10.00 may apply depending on card type. Airfare will be set to zero in the request to get a specific fee or a full set of fees can be displayed via the Service Unit.
Quoted Frequent Flyer could earn Qantas Points and Qantas Credits for this booking. Terms and conditions apply.

FARE DESCRIPTION
ECONOMY FLEX

BAGGAGE, EMBARGO & MILEAGE INFORMATION
VIEW ALL

TAXES, FEES, CHARGES & FARE CALC
VIEW ALL

SEAT MAP
SEAT MAP

CREATE ORDER

TUGJMB

CARLOS, MIA

Traveler

Placeholder

Library

Booked from

HOME

ITINERARY

QUOTES

TRAVELER INFORMATION

REMARKS

TICKETING

HISTORY

Order Items (1)

DELETE

1

QF/AA 4111
Darwin
15 FEB 11:15 AM

SYD - Sydney
15 FEB 06:20 AM

Economy
K

No data
Price guarantee time limit

22 JAN 11:59 PM
Ticketing time limit

AUD 622.77

Name

Type

Base fare AUD

Taxes / Fees / Charges AUD

Total AUD

CARLOS, MIA

ADT

519.37

66.40

622.77

FARE DESCRIPTION
ECONOMY FLEX

TAXES, FEES, CHARGES & FARE CALC
VIEW ALL

BAGGAGE, EMBARGO & MILEAGE INFORMATION
VIEW ALL

ORDER INFORMATION
NO DATA

MOBILE TV & SERVICES
ADD REQUESTS

SEAT MAP
SEAT MAP

REFRESH REPRICE ORDER

Baggage, Embargo & Mileage Information

CLOSE

Adult

SYD - LAX

LAX - DEN

Checked baggage
1 piece
Up to 70 lb/32 kg per bag
QF/AA 4111 SYD - LAX 15 FEB 11:15 AM - 15 FEB 06:20 AM YLXOE Y

Carry on baggage
2 pieces

Baggage charge
No data

Embargoes
No data

Mileage
7495

CLOSE

[AIR] Carry-on baggage information

Carry-on baggage allowance is now being displayed for both Sabre and NDC content in the shop response screen.

To view, the user should open the drawer for the highlighted offer.

4

AA 2881
American Airlines

DFW - Dallas
09 FEB, 20:40

ORD - Chic...
09 FEB, 23:05

738
2h 25min

NDC

Basic Economy
USD 194.10

US

DFW-ORD: AA 2881

ADT - FORMAT FARE BASIS NOT AVAILABLE

From: DFW 09 FEB at 20:40 - NOT PRE-DETERMINED To: ORD at 23:05 - TERMINAL 3 Flight Time: 2h 25min Class: B Meals: No data Equipment: BOEING 737-800 Operates: Baggage Allowance: No free baggage allowance Carry On Baggage: 2 pieces

26

AA/** 4009, AA/** 3...
American Airlines

DFW - Dallas
09 FEB, 08:16

XNA -
09 FEB, 12:39

E75, E70
4h 23min

SABRE

Main Cabin
USD 249.49

DFW-XNA: AA/** 4009 XNA-ORD: AA/** 3604

ADT - Refund: See Rules Exchange: Changeable no penalties Exchange Before: 0 USD Exchange After: 0 USD Refund Before: See Rules Refund After: See Rules

From: DFW 09 FEB at 08:16 - NOT PRE-DETERMINED To: XNA at 09:33 Flight Time: 1h 17min Class: G Meals: No data Equipment: EMBRAER 175 JET Operates: No data Baggage Allowance: No free baggage allowance Carry On Baggage: 2 pieces

Sabre Red 360 Release Notes

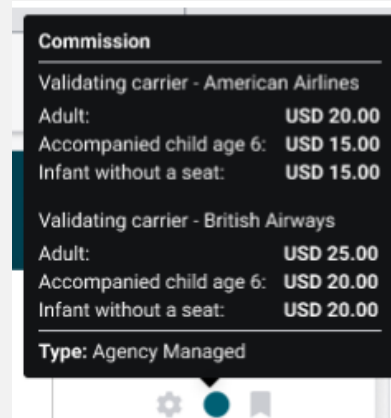
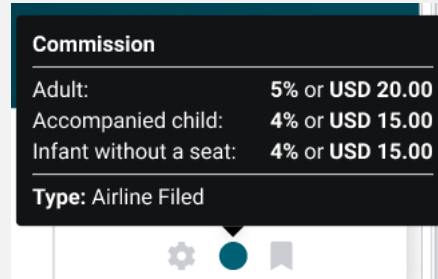
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[AIR] Update to commission tooltip in shopping

The commission tooltip has been updated in the shopping response screen to correctly reflect the commission type, either Agency managed commission or Airline filed.

The tooltip will also display the validating carrier and applicable commission amount or percentage per passenger type.



[CSL] Hotel Search - default distance changed to 35Mi / 56 km

With the release, Hotel search default distance radius has been slightly changed to 35Mi / 56km. The default value can be adjusted by the agent with distance qualifier available in both graphical and command flow.

[CSL] Hotel Reservation form new styling

With this release, Hotel Reservation form styling has been updated with new look & feel.

Labels for each field are provided inside the field, upon focusing the label moves to the top allowing the user to type the data.

A screenshot of a 'Hotel Reservation' form. At the top, it shows hotel details: 'Residence Inn By Marriott New York Manhattan Times Square', address '183 Avenue Of The Americas', phone '212-748-6957', dates '12 Mar 2024' (Check in) and '19 Mar 2024' (Check out), room details '1 room', '1 guest', 'BSE', 'Registered', and pricing 'Refundable', 'USD 248.21* avg. nightly rate', and a 'SALE' badge showing 'USD 2032.86 approximate total' with a note 'with taxes excludes fees'. The form is divided into sections: 'Guest Details' with fields for 'Traveler's name' (1.1 TOKARCZYK, PAULINA), 'Corporate discount number (Optional)', 'Request guest number (Optional)', and 'Request flyer number (Optional)'; 'Payment details' with 'Guarantee options' (Guarantee with credit card), 'Form of payment' (Use another card), 'Card Number', 'Expiration date', 'First name (Optional)', and 'Last name'; 'Additional requests' with 'Crb (Optional)', 'Supplemental information (Optional)', and 'iATA Override (Optional)'; and 'Arrival and departure information' with 'Arrival time (Optional)', 'Airline code and flight number (Optional)', 'Departure time (Optional)', and 'Airline code and flight number (Optional)'. At the bottom right are 'CANCEL' and 'BOOK' buttons. Below the form is a separate box for 'Supplemental information (Optional)' with a text input field.

[CSL] Hotel Reservation form – credit card type handling

From now on, users won't have to provide the credit card type when adding the data manually. The type is recognized automatically and added to guarantee details, based on the credit card number provided.

Payment details

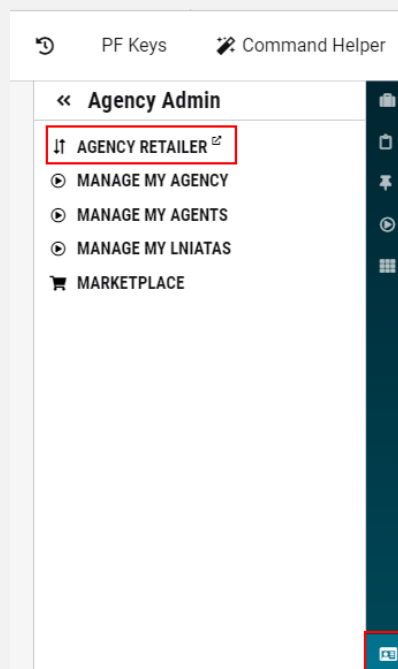
Guarantee options Guarantee with credit card	Form of payment Use another card	Card Number	Expiration date
First name (optional)	Last name		

[General] Agency Retailer link available on desktop and web

The "Agency Retailing and Revenue Optimization" tool was available so far only in Sabre Red 360, giving the agency-appointed personas access to various fares related agency revenue optimization features. This is to change the following:

1. The application's label is changing from the former "Agency Retailing and Revenue Optimization" to "Agency Retailer".
2. Agency Retailer will be available in both SR360 and Sabre Red Web in the new location.
3. Agency Retailer is no longer available in SR360 under *Admin > Agency Retailing and Revenue Optimization*; the new location for it is *Agency Admin panel > Agency Retailer*.

Agency Retailer will open outside of SR360, in a new tab of the operating system's default browser - no functional change here.

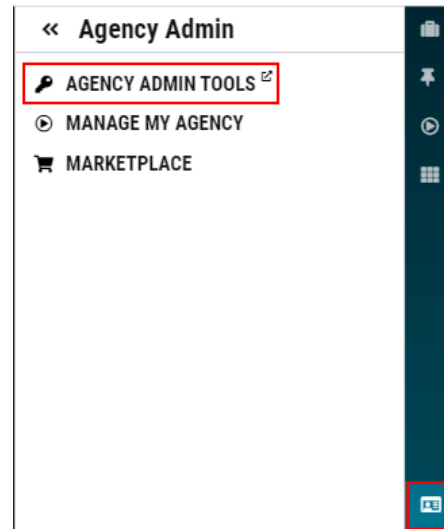


[General] Web Agency Admin Tool link available on desktop and web

Agency Admin Tools is the application that allows for Agency Administrators configure various Sabre Red 360 functions and features for agency users. In addition to the desktop version, AAT's web version is available in parallel to eligible users.

There are no changes to how the legacy AAT is launched. I.e., eligible users still find it under *Admin > Agency Admin Tools* in their SR360 desktop client. Web version of Agency Admin Tools is available on both desktop and web in the Agency Admin panel. Clicking on the *AGENCY ADMIN TOOLS* item will launch web AAT in the operating system's default browser.

Web AAT has slightly different set of capabilities exposed in a brand-new graphical user interface. Any features not supported in the web version of AAT must be still handled using the legacy, desktop AAT application.



[Trip Summary] New sections: Seats, Tickets, and Air Extras

From this release Trip Summary will show sections with Tickets, Seats and Air Extras.

Note: Current implementation does not allow to modify NDC seats and shows incorrect document types next to NDC related documents in tickets section. This will be improved in future releases.

« Trip Summary

QWVXVA

^

Add to PNR

⌕

Travelers (1)

^

1.1 CORN, JOHN (ADT)

⋮

Air (2)

⚠

⚠ KRK ▶ WAW 20 Nov 03:00 PM-03:50 PM

⋮

SYD ▶ MEL 31 Jan 06:30 AM-08:05 AM

⋮

Hotel (0)

∨

Car (0)

∨

Tickets (1)

^

0815751322857 XX CORN/J R14I*AAD
20 Nov 2023 11:20 PM

Seats (2)

^

KRK ▶ WAW CORN, JOHN 01A Ⓢ

⋮

SYD ▶ MEL CORN, JOHN 9F Ⓢ

⋮

Air Extras (4)

^

KRK ▶ WAW CORN, JOHN

⋮

Animal In Hold AUD217.20

Pet In Cabin AUD72.40

Pre Reserved Seat Assig... AUD28.50

SYD ▶ MEL CORN, JOHN

⋮

Preferred Seat AUD10.00

Other (0)

∨

🏠

👤

🕒

📅

[Trip Summary] Removal of the warning triangle

Triangle icon next to “Add to PNR” button will be no longer visible in Trip Summary no matter if all items listed in PNR Completeness bar are added to PNR or not.

SSS: 475

AAAA, AAA 2 passengers

Traveler

Phone number

Itinerary

Received from

Ticketing time limit

Air Extra

HOME

ITINERARY

QUOTES

TRAVELER INFORMATION

REMARKS

TICKETING

HISTORY

« Trip Summary

SSS: 475

Add to PNR

Travelers (2)

1.1 AAAA, AAA (ADT)

2.1 SMITH, JOHN (CNN)

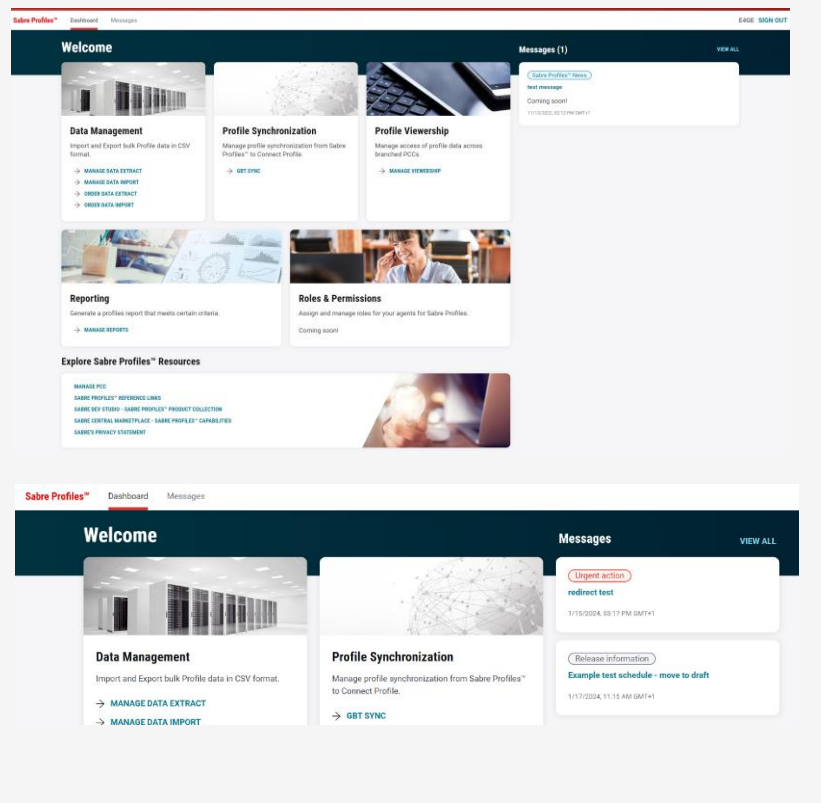
[Sabre Profiles] New administrator landing page.

Users will be redirected to a new dashboard landing page when clicking on “Sabre Profiles Advanced Administration” in Sabre Profiles tab.

All the previous functionalities exist, with all the useful links being brought into a single dashboard view.

New features include a new message module, visible on the right-hand side of the page as well extending the ability to access the “Manage PCC” option from multiple places in the user interface.

More details can be found in Sabre Profiles Release Notes attached to SAN 17239.



[SDK] BeforeHotelBookInput - data model enhancements

From this release
dynamo.hotel.book:beforeHotelBookInput
extension point data model is enhanced
with data that allow form prepopulating:

- Corporate Discount Number
- Frequent Guest number
- Frequent Flyer Number
 - Vendor code
 - Number
- Crib
- Rollaway bed
- Supplemental information
- IATA Override

SDK API docs and workflow extension point sample were updated to allow reviewing and testing new data model structure.

The image shows a 'Hotel Reservation' form with a dark header and a close button. The form is divided into three main sections: 'Guest Details', 'Payment details', and 'Additional requests'. 'Guest Details' includes a 'Traveler's name' dropdown, a 'Corporate discount number (optional)' field, a 'Frequent guest number (optional)' field, a 'Frequent flyer number (optional)' field, and a 'Vendor code' field. 'Payment details' includes a 'Guarantee options' dropdown. 'Additional requests' includes a 'Rollaway bed (optional)' field, a 'PLN 0.00 per rollaway' field, a 'Supplemental information (optional)' field, and an 'IATA Override (optional)' field. At the bottom right, there are 'CANCEL' and 'BOOK' buttons.

Update Encode/Decode sources for SR360 Release 24.2

Encode/Decode tables are updated with latest changes.

Defects Fixed

Defect ID	Description
TNNSRW-5118	Resolved an issue found when using the tab key complete the order create form. When tabbing past the date of birth field it would default to today's date,
TNNSRW-5253	Resolved an issue found when displaying fare rules "FARE BASIS NOT FOUND FOR CITYPAIR"

How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Monterey or later (12.7.1 or later)

We recommend 64-bit Windows 10 and macOS Ventura (13)

Hardware Specifications

- Processor:
Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)Recommended:
 - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)
-

- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory: 3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addressses can be found on [Sabre Central](#), under:

Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – **November 2023** Guidelines: replace with recent connectivity guide release (ask 3rd level support if you're not sure which version we have)
- Sabre Red Connectivity Guide for CERT – **November 2023** Guidelines: replace with with recent connectivity guide release (ask 3rd level support if you're not sure which version we have)

Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.

