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# Sabre Red 360 Version 24.3

# Overview

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This document contains information regarding the latest release of Sabre® Red<sup>™</sup> 360. Sabre Red 360 is the pointof-sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release.

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL: <u>https://central.sabre.com</u>

Archived release notes are available on Sabre Central under following URL: <u>https://central.sabre.com/s/supportaddtlresources</u> *Product Release Notes & Related Information*  $\rightarrow$  *Sabre Red 360* 

# New Features

Feature	Example
All Sabre Red 360 24.1 and 24.2 changes	24.1 https://central.sabre.com/s/contentdocument/069U o000001pRbtIAE
	https://central.sabre.com/s/contentdocument/069U o000003BappIAC

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### [AIR] NDC - Airline message placement

NDC remarks returned by the airline have now been moved from the GPNR Remarks section to the NDC Order information tile. The tile is accessed from the Quotes display after opening the drawer of the NDC order.

If there is no NDC order item present in the PNR, the user will still be able to access Order Information tile from the drawer and will be presented with a warning "No NDC order available"

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### [AIR] NDC - Cardholder Details at fulfillment

A new section has been added to the NDC fulfil order screen to allow the user to input Cardholder details, such as:

- Cardholder name
- Billing address

The optional fields are displayed when a credit card form of payment is chosen from the Form of payment menu. If Cash form of payment is chosen, the user will not be presented with the fields.

Order items					
Order item 1 +					
Form of payment	Credit card code	Card number	Expiratio	n date	Security code (optional)
Use another card 🗸	XX	EX. 0000 0000 0000 0000	01 -	24 -	EX. 000
Province/State	Po	istal code/Zip		Country	
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				Ľ	INDET OFFICE ORDER

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#### [AIR] NDC - CLID population in Order Create

The CLID number will now auto-populate into the Order Create form from the Sabre corporate Profile SSR field. This SSR field is not currently visible in the Sabre corporate Profiles user interface and can only be updated using the Sabre Profile API. The SSR field will be exposed in the User Interface in a future Sabre Red 360 release.

The CLID number will no longer be read from the Traveler profile SSR field.

Create order				
Title / Prefix (optional)		First name	Middle name (optional)	Last name
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Additional information ~	ATION			
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Airline notification cor	ntact			
Traveler		Phone (optional)	Email (optional)	
Select	*	Select -	Select -	+
CLIENT ID				
Client ID (optional)		Program Code	Account Number	
CLID 123456	•	CLID	123456	
				CANCEL CREAT

SSR field in Corporate Profile example API request:

#### [AIR] NDC - Services display in order item view

Refinements have been made to the order item display in the Graphical PNR, such as:

Status of the order item displayed in a new pill design:

- Ticketed
- Confirmed
- Pending
- Payment Required

Additionally, order items that are zero value will show as "free" instead of "0.00".

On	der Items (1)			[1	DELETE
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DomainID="R14I" FilterID="XXXXXXX1" FilterNam UpdateDateTime="2023-11-16T14:42:13.969Z"/>

</Corporation>

Discounts ID="ABC12587452365" OrderSequenceNo="1" TypeCode="CID" VendorCode=

SSR SSRCode="CLID" ServiceTypeCode="AL" Text="123456" TypeCode="3"/> - this is the place

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"YY" VendorTypeCode="AZ"/>

	A A1782     B0 Chasp     A1782     B0 Chasp     A1782     B0 Chasp     A1782     B0 Chasp     A178     B0 Chasp     A18     B0 Chasp     A18     B0 Chasp     B0 Chasp
Changeability and refundability information for NDC carriers will now display on the Air Shopping esponse screen when returned by the airline.	OS OFFE EXTED         OFFICADE
	Image: Section of the secti
AIR] NDC - Paid services	Mobility & service requests
Jsers can now book and pay for services provided by the airline using the current Mobility and Services ile from the graphical PNR Quotes display.	BERKA, JACEK (Adult) Request type Select Carbon Offset - USD 14.36 Carbon Offset type
Once booked, the service will display as an Order Item in the graphical PNR and will be fulfilled using the existing NDC fulfil order workflow.	Carbon Offset Segments All selected
Services will be returned based on the airline enablement and their offering of paid services.	CANCEL
Note – Cardholder details maybe required for some services which can be added at the time of fulfilment.	
Note – Cardholder details maybe required for some services which can be added at the time of fulfilment. [AIR] NDC - Passenger name change after fulfilment	SNACCZ COR, 5984. S income Procession Procession Procession Source concentrations interaction Howe IT THERAMY QUOTES TAXABLES TICKETING HISTORY
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order, Update ticket to accept change" and a "Update ticket" button.	CORE DOMA V Taxes     CORE DOMA V Taxes     CORE DOMA TO TAXES     CORE DOMA TO TAXES     CORE DOMATION     CORE DO	• (0.00)
The user will also be able to add a waiver code.	LDC1 KHC 706 KUTSENCE HUNGS 13 000,00% 407	1
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	Update ticket	×
	Changes cannot be undone	
	Waiver code (optional) WAIVERCODE12	
		CANCEL UPDATE TICKET
	Update ticket	×
	Update ticket successful ✓ Order ID: AA001HKW9HUA7 Waiver code: WAIVERCODE12	
		CLOSE DISPLAY TICKETS
[AIR] NDC - New quaitier	Profile Air Hotel Car PNR Proposal Flights  AIR SHOPPING AIR AVAILABILITY AIR SCHEDULES FARE QUOTE	PF Keys      Manual Command     Krip Summary
A new qualifier for NDC has been added to the Air	From         To -         Add via         Date         Time           (xf Origin         (xf Origin of Contractor)         (Doshkar (E))         (xf - Select - )         -	Add to PNR     Add to PNR     Add to PNR     Contract of the point of the poin
Snopping search form enabling the user to enter Promotion (Promo) code into their shopping	From         To +         Add Vis         Date         Time           M Dirigin         M Distriction         DDMAM         B         M +         Select         -         -         +	위 Air (0)     [11]
request.	Passengers         Carier         Calin         Stops           [1:01 x]         include *         Cariers         include *         Ad Cultures         Setout         *           Calviner/Search         Cariers         include *         Ad Cultures         Setout         *	Car(0)
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The Promo code will also display on the pricing page, the original offer amount is displayed with a Pricing Options strikethrough and the new discounted amount is REPRICE ith form of payment, frequent fiver or unused ticke presented as the main offer price. SQ 217 SIN - Singapore MEL · Melbourne Eco AUD 1755.84 -09 MAR 22:00 19m 33s SQ 228 MEL - Melbourne SIN - Singapore Eco 26MAR, 21:20 W ... Base Fare AUD 1566.00 189.84 1755.84 Adult ble D TICKET MAY APPLY. INCLUDE CREDIT CARD N TAXES, FEES, CHARGES & FARE SEAT MAP FARE DESCRIPTION BAGGAGE, EMBARGO & MILEAGE INFORMATION ECONOMY SEAT MAP VIEW ALL VIEW ALL STANDARD PROPOSE CREATE ORDER × Reprice order If used in the original order, the promo code is Original price - 05 MAR persisted and will also show when re-pricing an Current price Promo code: SQD15PERCENT AUD 1755.84 NDC order. It will display as it does in pricing. 008 1 AUD 1767.44 AUD 2045.44 0.0.8 Fare description V CANCEL REBOOK ORDER [AIR] NDC - Order create - Special characters in Create order × Name reference number field TRAVELER INFORMATION Traveler 1 - Adult Special characters: comma (,), period (.), Title / Prefix (optional) First name Middle name (optional) Last name Mrs Middle name SMITH dash/hyphen (-) and asterisk (\*) are now supported Suffix (optional) Date of birth (optional) Gender (optional) in the Traveler information name reference number Airline notifications refused Suffix 12JAN2000 Female field of NDC Order create form. Frequent flyer Passport Visa Secure flight information Name reference number Name reference number 82827.82828.1111928172 CONTACT INFORMATION CANCEL CREATE ORDER

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### [AIR] Advanced Pricing new qualifiers

The Graphical Advanced Pricing now supports the ability to price the itinerary with Changeable only and Refundable only qualifiers.

Advanced Qualifiers	ŝ							
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[AIR] NDC - Disable Ticket/EMD receipt tile	2 Ticketing Passerger PMI: 85,860	#Ticket Number 6182446097451		Insue Celle D1 MAR 00:00 UTC	Toketing Setails XX BERKA/J R14PA	8	Refunded	^
Now, when an NDC ticket/EMD has been voided or	Coupon Autime	Fight	Cless De	ta Pom	Ta Tana	Famil	ealle Coupon Statu	•
refunded, users will no longer be able to access	2 99	242	v 3	upaga byp	5N 1805		REFUNCED	
ticket and EMD receipt tile in the graphical ticketing display	Form of Payment		1925.00	su/Fees/Charges AUD 222.10	Total AUD 6.00	Cancel penalties AUC	Total is	Aune AUD -222.16
This is the same user experience in place today for ATPCO documents.								
[Hotel] Lodging Retailer Corporate Preferencing based on DK number	Hotels in LHR - London	n 🛗 Sun, 12 May 2024 - S preferred: Sabre Red 360 Marriott London Twickenh	iun, 19 May 2024 (7 ni am	ghts) 5.41 Miles E	수 등 및 프 브 시 및 🌢	♥ Map F	Iter Select • Sort Se SABRE	lect -
From this release Cohro Ded 260 supports Ladring		WC 100081548 42349 Fwickenham Rugby Stadium, 198 Fwickenham, United Kingdom, TV	I Whitton Road, LHR, V2 7BA				USD 210.96 avg. nightly rate	ř
Retailer Corporate Preferencing capabilities based on DK number.	2 S S S	heraton Heathrow Hotel 100095294.495 ohtbrock Bypass, LHR, West Dray IJ	ton, United Kingdom, UB7	1.41 Miles W	☆ & ≥ Ω H ⊡ ●	<b>★</b> 4.0	SABRE USD 161.17 avg. nightly rate	·
If the number is added to PNR, it will be sent along shopping request details, so that Corporate preferencing rules are applied to the shopping response.								
Sabre Red 360 will display the label for the preferred property, additionally the tooltip will provide the details on the preferencing type: Corporate or Agency.								
[Hotel] Lodging Retailer label length increased								
Agency / Corporate preferred label length is now increased to show up to 30 characters.	Hotels in ANC - Anchor Diamond 1 S 4 9	age Thu, 12 Sep 2024 Sheraton Anchorage Hotel II 100099612 518 IOI E 6th Ave, ANC, Anchorage, A 99501	- Tue, 17 Sep 2024 (5 & Spa K, United States of America,	nights) 4.95 Miles NE	∽&&£₽₽112♥	♥ Map ■	EXPEDIA USD 428.00 - avg. nightly rate	ect •
	Platinum Preferred Program A Pagetine 2 Pagetine 8 A	AB Hotel Captain Cook H1 1001 50396 8259 I39 W 5th Street, ANC, ANCHORA Imerica, 99501	IGE, AK, United States of	4.37 Miles NE	今⋠⋠里⋒╢∎♥	<b>★</b> 4.0	EXPEDIA JSD 603.66 - avg. nightly rate	•

### [SDK][NDC] New extension point: dynamo.ndc:beforeRePriceOfferInput

A new extension point that is executed before "Advanced pricing" modal is shown to the user when Reprice button is triggered on NDC Pricing screen. It allows to inject and populate ticket number(s) in Unused ticket section of the modal.

SDK documentation and samples are available for Red Apps developers to test these new capabilities.

### [SDK] [NDC] New extension point - dynamo.ndc:beforeOrderCreate

A new extension point that is triggered when customer creates an order but prior to sending the request. Currently data model for this extension point is empty.

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SDK documentation and samples are available for Red Apps developers to test these new capabilities.

#### [SDK] New extension point – dynamo.hotel.details:afterHotelModifyDetails for "true CSL"

A new extension point that is triggered after hotel segment details have been modified via "Change dates", "Change room type" and "Change details" actions. Users can access these actions from:

- Context menu (three dots) for the hotel segment in the Trip Summary side panel
- Hotel segment details ("Modify" button) in Graphical PNR view (Itinerary)"

The data model contains the status (success/failure) and information about the modified hotel segment.

All Red Apps that are using legacy extension point should migrate to the current one, since the "true CSL" segments are not supported in the old ext. point. Enhancement requests for data model can be passed through Red Apps support team.

#### [SDK] Wide mode property in AppSidePanelButton configuration

Starting this release Red App developer can define in what width mode the Application side panel will open when Red App shortcut is selected.

Feature is documented on SDK Developer Studio website in chapter: Applications Side Panel. Navigation via "openApp" method was enhanced under the same chapter to explain how to navigate back to the main list of Application side panel.

#### Java 8 update on Desktop

From this release, the new Java version SR360 runs is: OpenJDK Eclipse Temurin by Adoptium 1.8.0\_402.

Red App developers/owners should test their Red Apps in CERT against this version to make sure the Red Apps are good to be run with Sabre Red 360 24.3.

#### Update Encode/Decode sources for SR360 Release 24.3

Encode/Decode tables are updated with latest changes.

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# **Defects Fixed**

Defect ID	Description
TNNSRW-4793	Split Screen Vertical Error: lines displayed shorter than normal
TNNSRW-5223	[WEB] Â character added to the sent command rendered in response area, instead of showing the « character
TNNSRW-5295	SSO enabled user gets buttons in the "restart after updates" popup
TNNSRW-5292	WPA adding K3 tax type when it should not in 360
TNNSRW-5328	'Undefined' values for Q Surcharges in Quotes view
TNNSRW-5318	SSO enabled user cannot access Sabre Central after 45 mins
TNNSRW-5360	Wrong values are displayed in the price tooltip
TNNSRW-5375	Application "com.sabre.edge.app.launcherApplication" could not be found in the registry

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# How to Verify the Update

Updates occur by either manually "checking for updates" under "Help" or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of "Release Version" field will indicate actual version of the system.

# System Requirements/Prerequisites

The Sabre® Red<sup>™</sup> 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user's workstation.

An installation of Sabre® Red<sup>™</sup> 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

### Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
  - Basic support for Terminal Services environment including Citrix
- macOS Monterey or later (12.7.1 or later)

We recommend 64-bit Windows 10 and macOS Ventura (13)

## Hardware Specifications

#### Processor:

Minimum:

- Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)

Recommended:

- Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)

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- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory: 3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. • Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

### Permissions and Rights

Sabre Red 360 requires "Full" rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

### Network

- Sabre® Customer Virtual Private Network Connection Customer-supplied Internet connection. Note: SCVPN requires access to this URL.
  - https://scvpn.havail.sabre.com 0
  - 151.193.159.130 0
  - 151.193.159.2 0
  - Port 443 0
  - The RMI server connection to SCVPN will use port 10099 on the local machine. 0
- Private Connection Dedicated connection to Sabre
  - Business to Business VPN (B2BVPN) 0
  - Managed Network Services 0
  - Vendor Access Room connections 0
  - Note: Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to 0 work properly.
- Complete list of required URLs, Ports and IP Addressses can be found on Sabre Central, under:

Support (tab)  $\rightarrow$  Additional Support Resources  $\rightarrow$  Product Release Notes & Related Information  $\rightarrow$  Sabre Red 360  $\rightarrow$ Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD February 2024 0
- Sabre Red Connectivity Guide for CERT February 2024 0

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# Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

# Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

# **Contact Information**

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to: <u>https://central.sabre.com/s/contactsupport</u>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.

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