

Sabre Red 360

Version 24.4

Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadtlresources>

Product Release Notes & Related Information → Sabre Red 360

New Features

Feature

Example

[Air] Shopping – Account Code/Corp ID

The label on the check box to request only corporate fares has been changed from **“Force corporate fare”** to **“Include only fares with account code or corporate ID”**

The screenshot displays the Sabre Red 360 Air Shopping interface. At the top, there are tabs for Profile, Air, Hotel, Car, PNR, Proposal, and Flights. The 'Air' tab is active, showing sub-tabs for AIR SHOPPING, AIR AVAILABILITY, AIR SCHEDULES, and FARE QUOTE. The main form contains fields for From, To, Date, Time, Passengers, Carrier, Cabin, and Stop. Below these are sections for Calendar Search, Account Code, Corporate ID, and Advanced Outliers. A checkbox labeled 'Include only fares with account code or corporate ID' is visible. The bottom section shows a list of flight results with columns for Airline, Flight Number, Class, Fare Basis, and Price. The results include flights from UA 870, DL 40, and DL 2465.

Passenger types NTL and IIT are now support throughout the workflow for NDC content.

PRICING

Pricing Options
Repeat with form of payment, frequent flyer or unused ticket.

REPRICE

SQ 11 Singapore Airlines
 NET - Tokyo 10APR 07:00 PM → SIN - Singapore 11APR 01:15 AM BKK H Other time slot 18h 30m Booking time limit 30 MAR 12:00 PM

BOS AAD **1034.40**
 Total AAD

| Passenger Type | COUNT | Basis | Base Fare AAD | Taxes / Fees / Charges AAD | Total AAD |
|---|-------|-------|---------------|----------------------------|-----------|
| Individual Inclusive Tour | 1 | | \$655.00 | \$0.40 | \$655.40 |
| Individual Inclusive Tour Infant without a seat | 1 | | \$1.00 | \$0.00 | \$1.00 |

Individual Inclusive Tour Individual Inclusive Tour Infants without a seat

INFLUENCERS = Full fare basis available: **YF**

NOTE: FORM OF PAYMENT FIELDS MUST ALWAYS BE FILLED IN. INCLUDE CREDIT CARD NUMBER IN PRICING REQUEST TO CONFIRM

| FARE DESCRIPTION | BAGGAGE, DESKTOP & MOBILE INFORMATION | TAXES, FEES, CHARGES & FINE CODE | SEAT MAP |
|------------------|---------------------------------------|----------------------------------|----------|
| ECONOMY STANDARD | VIEW ALL | VIEW ALL | SEAT MAP |

CREATE ORDER

Create order

TRAVELER INFORMATION

Traveler 1 - Individual include Tour

| | | | |
|---------------------------|--------------------------|------------------------|---|
| Title / Prefix (optional) | First name | Middle name (optional) | Last name |
| Mr | John | Michael James | Smith |
| Suffix (optional) | Date of birth (optional) | Gender (optional) | |
| Smith | 11/24/2008 | Male | <input type="checkbox"/> Add a third party customer |

Additional information

Traveler 2 - Individual include Tour infant without a seat

| | | | |
|---------------------------|--------------------------|------------------------|----------------|
| Title / Prefix (optional) | First name | Middle name (optional) | Last name |
| Mr | James | Michael James | Smith |
| Suffix (optional) | Date of birth (optional) | Gender | Adult traveler |
| Smith | 12/14/2022 | Male | www.pms.com |

☐ Active notifications

Additional information

CONTACT INFORMATION

Traveler contact

| | | |
|------------|--------------|--------------------------|
| Traveler | Phone Number | Email address (optional) |
| Traveler 1 | 3145435434 | john.smith@pms.com |

Active notification contact

CANCEL

CREATE ORDER

BOOKING: LANES JOHN MR

Profile Air Hotel Car FMR Proposal PK Keys Manual Command CERT 614

QRKWM

LANES JOHN MR (2 passengers) ✓ Taxider ✓ Phone number ✓ Identity ✓
 Issued by: ISSMGR ✓ Released from
 Order ID: 00LSTALN 00LSTALN

HOME ITINERARY **QUOTES** TRAVELER INFORMATION REMARKS TICKETING HISTORY

Order Items (1)

| 1 | 02:11 | MET Taxi → EN Glasgow 02APR 07:00 PM → 02APR 07:00 AM | ECONOMY or | 30 MAR 22:00 Price guarantee time limit | 30 MAR 22:00 Discounting time limit | AAC ADP 1034.40 | Total ADP |
|-------------|-------|--|----------------------------|--|--|---------------------------|-----------|
| Name | Type | Base fare AUD | Taxes / Fees / Charges AUD | Total ADP | | | |
| LANES JOHN | IT | 100.00 | 40.40 | 140.40 | | | |
| LANES JAMES | IT | 0.00 | 0.00 | 0.00 | | | |

| FARE DESCRIPTION ECONOMY STANDARD | TAXES FEES CHARGES & FARE VIEW ALL | BAGGAGE EMBROID & WEAVER INFORMATION VIEW ALL | CARRIER INFORMATION VIEW ALL | VEHICLE & SERVICE REQUESTS ADD REQUESTS | SEAT MAP SEAT MAP |
|--------------------------------------|---------------------------------------|---|---------------------------------|---|----------------------|
|--------------------------------------|---------------------------------------|---|---------------------------------|---|----------------------|

REFRESH REPRICE ORDER

[Air] Airport/City code sort order

A change has been made to the sort display logic of the encode/decode results in the Air Shopping form.

Now, when multiple results are returned for a specific search, i.e. Chicago, the items will be returned in the following order:

- 1. Metropolitan area
- 2. Airport(s) (alphabetical order)
- 3. Rail and bus stations (alphabetical order)

This change allows the user to easily see and select an airport location whilst still being able to select from non-airport locations.

The screenshot shows the 'AIR SHOPPING' tab selected. The 'From' field contains 'Chicago'. A dropdown menu is open, listing various Chicago locations: CHG - Chicago Metropolitan Area, CHG - CHICAGO, CHICAGO DUBUQUE AIRPORT, Illinois, United States, PWA - CHICAGO, CHICAGO EXECUTIVE AIRPORT, Illinois, United States, MDW - CHICAGO, CHICAGO MIDWAY INT'L AIRPORT, Illinois, United States, ORD - CHICAGO, CHICAGO O'HARE INTERNATIONAL AIRPORT, Illinois, United States, RFD - CHICAGO, CHICAGO ROCKFORD INTERNATIONAL AIRPORT, Illinois, United States, GYY - GARY (DAVE CHICAGO INTL AIRPORT, Indiana, United States, and ZUN - CHICAGO, CHICAGO RAIL STATION, Illinois, United States. Below the dropdown is an 'Advanced Qualifiers' section with a 'Select' button. At the bottom right are 'CANCEL' and 'SHOP AIRFARE' buttons.

[Air] New exchange qualifier

The qualifier to add a manual ticket designator is now supported in the graphical exchange ticket workflow.

This supports 3.75 discount pricing with the output ticket designator and discount percentage zero (0).

It is equivalent to the linear command:

WFRFTR(ticket field item from *T)¥Q//DP0-(output ticket designator)¥A(carrier code)

WFRFTR2¥Q//DP0-ABCD¥AAA

The first screenshot shows the 'Exchange Ticket' dialog box. It contains fields for 'Ticket to exchange' (Ticket Number: 0016625715871, Passenger Name: 1.1 BONE JOHN MR) and 'New flights for this ticket'. Under 'Air Segment', there is a 'Pricing Options' dropdown and a 'Passenger Type' dropdown. A 'Manual ticket designator' field contains '4875'. The second screenshot shows the 'Exchange Ticket' dialog box with the same information. The third screenshot shows the 'Price Quote' (1) for AA 1820 from DFW to LAX. It includes flight details, dates, times, and a table of charges. A tooltip is visible over the 'AA 1820' flight, showing details about the fare and the manual ticket designator. The table shows the fare breakdown for the passenger BONE JOHN MR, including taxes and fees, resulting in a total fare of AUD 1235.20.

[Air] NDC – Display commission

When returned by the airline, commission details will now be displayed on the below screens:

- Pricing
- Graphical PNR
- Exchange shop

Using the existing silent indicator functionality, the “dot” icon will be colored to indicate commission is present. Hovering over the dot will display the details in a tooltip which could include:

- Commission amount
- Commission percentage
- Description
- Code

PRICING

Pricing Options
Reprice with form of payment, frequent flyer or unused ticket.

Commission: 10%
BONUSCOMMISSION - Bonuscommission

QF 2103 CFS - Coffs Harbour 25APR, 09:55 → SYD - Sydney 25APR, 11:15 Economy 0 Offer time limit: 15m 40s Ticketing time limit: 20 MAR 23:59

Passenger Type: Adult Count: 2 Base: 147.43 Taxes / Fees / Charges AUD: 63.04 Total AUD: 212.49

Change Allowed: Change before: MIN 99.00 AUD, MAX 99.00 AUD; Change after: MIN 99.00 AUD, MAX 99.00 AUD; Cancel: Not allowed

Notes: Card Payment fees ranging between AUD 0.70 and 2.20 may apply depending on card type. An IIN/BIN can be sent in the request to get a specific fee or a full list of fees can be displayed via the Service List.

FARE DESCRIPTION: RED DEAL | BAGGAGE, EMBARGO & MILEAGE INFORMATION: VIEW ALL | TAXES, FEES, CHARGES & FARE CALC: VIEW ALL | SEAT MAP: SEAT MAP

Buttons: PROPOSE, CREATE ORDER

EXCHANGE SHOP CFS - Coffs Harbour → SYD - Sydney Tue, 30 Apr Filter by: None

| Flight | From | To | Class | Commission |
|--------------------------|------------------|------------------|-------|---|
| 1 QF 2101 Qantas Airways | CFS 30APR, 06:30 | SYD 30APR, 07:50 | DH4 | Adult: 10% of AUD 297.98 BONUSCOMMISSION - Bonuscommission |
| 2 QF 2103 Qantas Airways | CFS 30APR, 09:55 | SYD 30APR, 11:15 | DH4 | NDC Red Deal: AUD 198.00 NDC Flex: AUD 853.54 |
| 3 QF 2105 Qantas Airways | CFS 30APR, 13:30 | SYD 30APR, 14:50 | DH4 | NDC Red Deal: AUD 198.00 NDC Flex: AUD 853.54 |
| 4 QF 2107 Qantas Airways | CFS 30APR, 16:45 | SYD 30APR, 18:05 | DH4 | NDC Red Deal: AUD 198.00 NDC Flex: AUD 853.54 |

[Air] NDC – Agency email at order create

To support the Air Canada NDC implementation, we have added a new input field to the Order Create screen to add an Agency email address.

If the email address is not present when attempting to create the order an error will be returned by Air Canada prompting the user to add it.

Create order

Airline notification contact

Traveler: Select Phone (optional): Select Email (optional): Select +

Agency email

Email address:

CLIENT ID

Client ID (optional): Select

Buttons: CANCEL, CREATE ORDER

[Air] NDC Create order – Data input fields refinement

Additional input formats are now supported in the date of birth, issue date and expiration date fields for Traveler, Passport and Visa on the NDC Order create form.

- DDMMMYYYY (e.g., 16MAY1973)
- DDMMYYYY (e.g., 16051973)
- YYYYMMDD (e.g., 19730516)
- DD/MM/YYYY (e.g., 16/05/1973)
- DD-MM-YYYY (e.g., 16-05-1973)
- DD/MM/YY (e.g., 16/05/73)
- DD-MM-YY (e.g., 16-05-73)
- DD MM YYYY (e.g., 16 05 1973)
- DD MMM YYYY (e.g., 16 MAY 1973)
- DD MM YY (e.g., 16 05 73)
- DD MMM YY (e.g., 16 MAY 73)

In addition to that, the gender can now be chosen using the keyboard letters “M” “F” or “U”

[Air] NDC fulfill order - Selection for listed order items.

This new enhancement allows the user to select specific single, multiple or all order items from the drop-down list at fulfilment.

This feature supports the airlines using the 18.1 NDC schema for fulfilment of seats after fulfilment of the original order has already taken place.

Create order

TRAVELER INFORMATION

Traveler 1 - Adult

Title / Prefix (optional)

First name

Middle name (optional)

Last name

Suffix (optional)

Date of birth (optional)

Gender (optional)

☐ Airline notifications refused ⓘ

Additional information

CONTACT INFORMATION

Traveler contact

Traveler

Phone Number

Email address (optional)

+

Airline notification contact

Traveler

Phone Number (optional)

Email address (optional)

+

Agency email

CANCEL

CREATE ORDER

NDC fulfill order

Order items

2 selected

☐ All order items

☐ Order item 1

☒ Order item 2

☒ Order item 3

2 passengers

BERKA, JACEK

BERKA, STEVEN

1 ADT, 1 CHD

ADT

CHD

SQ221, SQ222

SQ221

SQ221

Ticketed

Seat (43K)

Seat (43J)

AUD 2835.72

AUD 2759.92

AUD 37.90

AUD 37.90


CANCEL

NDC FULFILL ORDER

[Hotel] Hotel Reservation modal - credit card type field

Fields to provide credit card contain now 'Card type' field. It is pre-populated based on the card number provided and allow the user to change the type if needed or add in case the card number was not recognized by auto-complete.

Hotel Reservation



Hilton Garden Inn Queens Jfk Airport
148-18 134th Street
1-718-922-4488

12 Jun 2024

Check in
19 Jun 2024

Check-out

1 room
1 guest

Regular

Refundable

5 Days prior to arrival

USD 234.93

avg. nightly rate

SABRE

USD **1911.74**

approximate total
with taxes & fees

Guest Details

Traveler's name
1.1 TOKARCZYK, PAULINA

Corporate discount number (Optional)

Frequent guest number (Optional)

Frequent flyer number (Optional)

Payment details

Guarantee options
Guarantee with credit card

Form of payment
Use another card

Card Number
4444

Card Type
VI

Expiration date


First name (Optional)

Last name

[Hotel] Total Amount hidden after reducing dates

When reducing dates for true-CSL segment, the total amount is now hidden in graphical PNR Itinerary and Rate details modal displays. This is to avoid showing incomplete total amount, since after such modification Total amount doesn't include taxes/ fees and details about rate changes any longer.

Modify Reservation



Marriott Sydney Harbour
30 Pitt Street
2000 Sydney
612-9259-7000

12 May 2024

Check-in
19 May 2024

Check-out

1 room
1 guest

SIE
Negotiated

Refundable

1 Day prior to arrival

AUD 441.00

avg. nightly rate

SABRE

AUD **2374.00**

approximate total
with taxes & fees

Booked dates

Check-in
12 May 2024

Nights
7

Check-out
19 May 2024

New Dates

Check-in
12MAY2024

Nights
3

Check-out
19MAY2024

CANCEL

MODIFY

Rate Details

1. SIEMENS AG GPP (ZXSQ00)

SIEMENS AG GLOBAL PARTNER, 18.5 KM, INCLUDES WFL GUEST ROOM, 1 KING OUR LIFTS ARE BEING UPGRADED AND THERE MAY BE LIFT DELAYS DURING PEAK TIMES. PROPERTY OFFERS CHECK OUT FOR CHILDREN /UNICEF PROGRAM. VOLUNTARY PARTICIPATION OFFERED AT CHECK-IN MAX OCCUPANCY- 2 GUESTS DELUXE CITY VIEW WITH ONE KING BED, FLOORS 6 - 16, 29SQM/312SQFT, BATHROBES AND SLIPPERS, 1 KING, MINI FRIDGE, 29SQM/312SQFT

| Date range | AUD | Source: |
|-----------------------|--------|---------|
| Sun 12May - Wed 15May | 331.00 | SABRE |

Guarantee:

Guarantee required. Credit card AX, DC, IK, VI, JC, CA, VS, MC, Travel agency IATA number, Company name/address accepted as guarantee.

Cancellation policy:

Refundable. Cancellation deadline: 1 day prior to arrival. Penalty description:

Commission:

NON-COMMISSIONABLE PRODUCT

Additional details

Rate disclaimer information: EXCLUDES TAXES AND SURCHARGES

Miscellaneous information: CREDIT CARD PAYMENTS RELATING TO AUSTRALIAN HOTELS INCUR A MERCHANT SERVICE FEE OF 1.95 PERCENT. COMMITMENT-HTTPS://CLEANMARRIOTT.COM

CLOSE

[PNR] First/Last Name order change in Add to PNR modal

First and last name on 'Add to PNR' modal are now adjusted to be in the same order as in NDC 'Create order' module (First Name, Middle Name, Last Name).

Add to PNR

Add an option:

Select from list

Add traveler

Options

First Name

Middle Name (optional)

Last Name

First Name

Middle Name

Last Name

Title / Prefix (optional)

Passenger Type (optional)

Title / Prefix

Passenger Type

CANCEL

ADD TO PNR

[Graphical PNR] Add to PNR modal refinement.

The label “**Vendor Code**” has been changed to “**Airline Code**” and “**Partner Vendor Code**” has been changed to “**Partner Airline Code**” in the following places:

- Add to PNR
- NDC Advanced pricing & Order Create
- Graphical PNR Traveler information

Add to PNR

Add Frequent Flyer Number

Options

Airline Code

Frequent Flyer Number

Partner Airline Code (optional)

Traveler

Select Traveler

CANCEL

ADD TO PNR

Trip Summary - NDC document types in Tickets section

Document type codes for NDC tickets are now available in Tickets section of trip summary. They are displayed before ticket number.

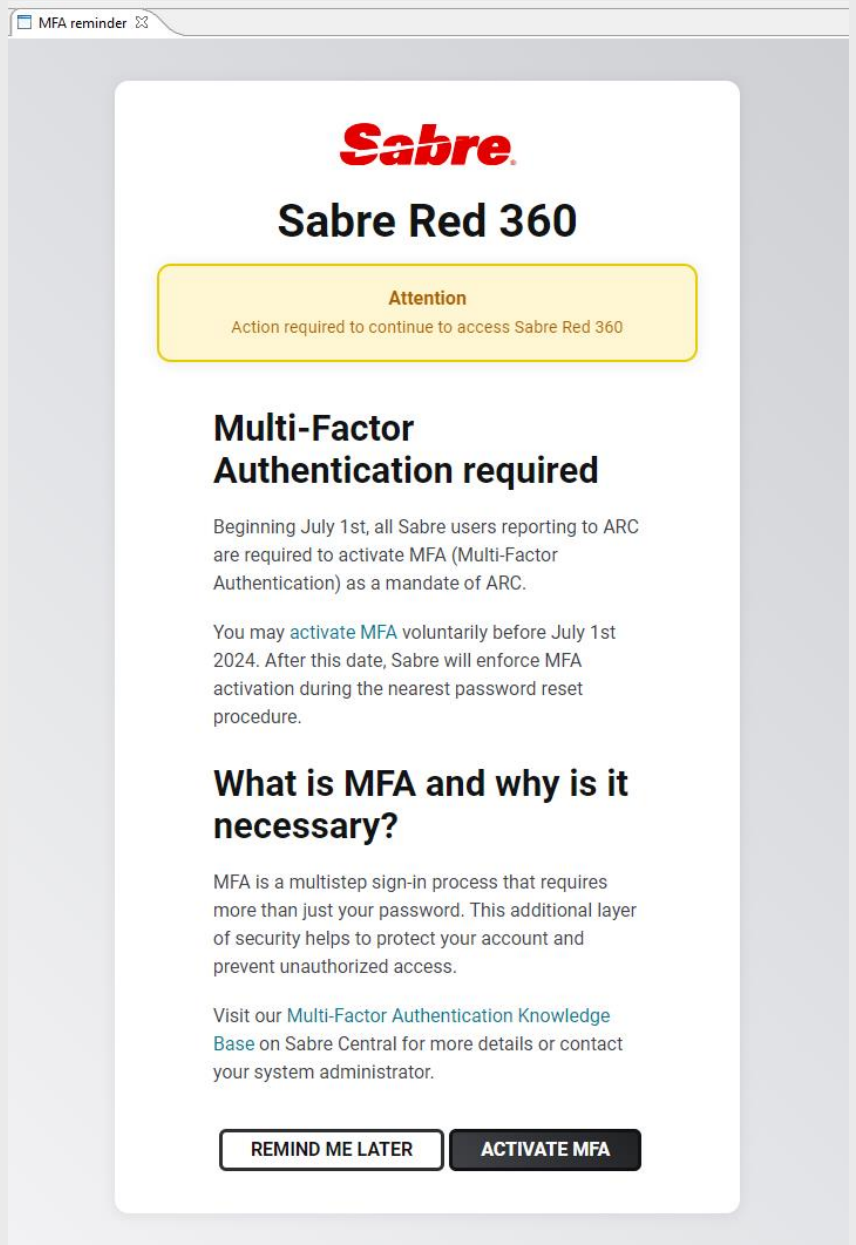
| | |
|--|------------------|
| » Trip Summary | |
| QZDXAN | |
| Add to PNR | |
| Travelers (4) | |
| 1.1 GOLOTA, ANDREW JAN SIR (ADT) | |
| 2.1 GOLOTA JR, ANDREW (ADT) | |
| 3.1 GOLOTA, MAD MAX (INF) | |
| 4.1 GOLOTA, DOLORES MERCEDES (ADT) | |
| Air (2) | |
| JFK ▶ SIN 01 Jun 22:30 - 03 Jun 05:20 | SQ 23 L HK3 |
| SIN ▶ CGK 03 Jun 18:25 - 03 Jun 19:10 | SQ/TR 8592 M HK3 |
| Hotel (0) | |
| Car (0) | |
| Tickets (4) | |
| TO 6182446266012 XX GOLOTA/A 27M7*A9L 08 Apr 2024 00:00 | |
| TO 6182446266013 XX GOLOTA/A 27M7*A9L 08 Apr 2024 00:00 | |
| TO 6182446266014 XX GOLOTA/D 27M7*A9L 08 Apr 2024 00:00 | |
| TO 6182446266015 XX GOLOTA/M 27M7*A9L 08 Apr 2024 00:00 | |
| Seats (0) | |
| Air Extras (0) | |
| Other (0) | |

MFA reminder notification

Sabre is committed to raising the level of security for accessing its products. Because of this and the mandate imposed on ARC-affiliated agencies by ARC, Sabre introduces the Multi-Factor Authentication (MFA) procedure for SR 360 sign-in. The feature will be distributed to ARC-affiliated agencies.

Each ARC-affiliated user will see an informative screen on what MFA is and why it is required. The screen will feature links to MFA knowledge base hosted in Sabre Central and to the MFA set-up procedure. Users will be able to skip the MFA sign-up until at least July 1, 2024. After this date, users will be able to postpone MFA registration only until their password expires. Snoozing the MFA reminder screen will make it shown again in a few days' interval until user signs up to use MFA.

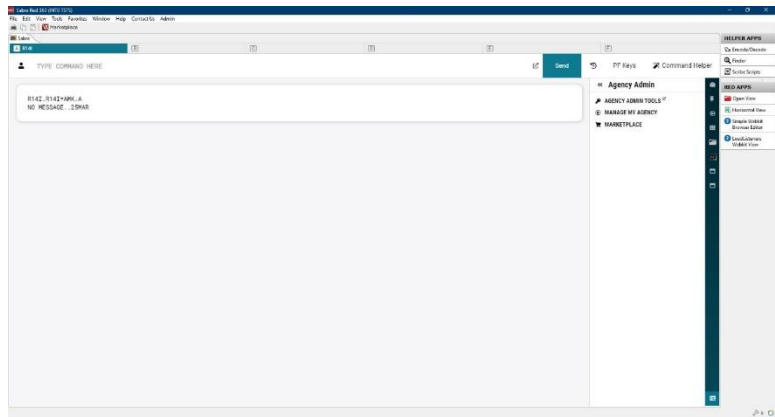
Sabre will manage configurations of this feature primarily for ARC-affiliated agencies. BSP-affiliated agencies are currently out of scope for this initiative; however, it is important for Sabre to eventually have all SR 360 users to sign up for using MFA. Any steps leading to this goal will be communicated in advance.



Connection Details sunset

The Connection Details feature is discontinued from Sabre Red 360:

- the Connection Details icon is no longer available in the bottom-right corner of the application,
- the View > Connection Details option is no longer available in the main menu,
- the Connection Details panel is no longer available.



Update Encode/Decode sources for SR360 Release 24.4

Encode/Decode tables are updated with latest changes.

[SDK] Changed triggering point of beforeEndCommand extension point

dynamo.pnr.end:beforeEndCommand extension point was enhanced to be triggered before "Mandatory PNR elements missing" message shows up. This allows Red App developers to apply quality control and automation regarding missing items at earlier stage of the flow.

[SDK] BeforeAirPrice extension point - Tour codes added to data model

Data model of dynamo.air.pricing.beforePricing extension point was enhanced with information about Tour Code.

[SDK] BeforeCreateOrderInput extension point – data model enhancements

Data model of dynamo.ndc:beforeCreateOrderInput extension point was enhanced with new fields:

- offer id
- offer item id
- agency email address

[SDK] Air availability tile widget – data model enhancement

Data model exposed for widgets on Air Availability have now information about hidden stops for given segments.

Documentation and samples were updated.

[SDK] Air shopping tile widget – data model enhancement

Data model exposed for widgets on Air Shopping have now information about hidden stops for given segments.

Documentation and samples were updated.

Defects Fixed

| Defect ID | Description |
|-------------|--|
| TNNSRW-5235 | [Branded Fares] Wrong order of segments in pricing command |
| TNNSRW-5306 | [Branded Fares] Passenger types are wrongly sent in Revalidate ItinRQ |
| TNNSRW-5395 | SR360 filter option is showing incorrect currency for NDC exchange shop |
| TNNSRW-5393 | Commission button incorrect French translation |
| TNNSRW-5400 | [NDC][UA] Ticket details/receipt not available after timeout and refresh PNR |
| TNNSRW-5414 | [Sell&Save Price] wrong EB request is issued when operating carrier is missing |
| TNNSRW-5409 | Request amend SR360 Workflow panel Simplified Chinese Translation |
| TNNSRW-5445 | Cannot book hotel with Deposit to Agency |

How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Monterey or later (12.7.1 or later)

We recommend 64-bit Windows 10 and macOS Ventura (13)

Hardware Specifications

- Processor:
Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)Recommended:
 - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)

- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory: 3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addressses can be found on [Sabre Central](#), under:

Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – February 2024
- Sabre Red Connectivity Guide for CERT – February 2024

Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.