Sabre Red 360 Version 24.4

Release Notes

Overview

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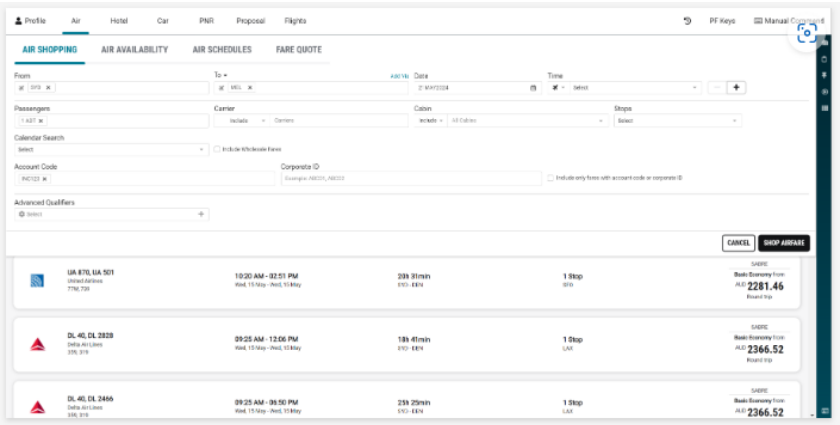
This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:
https://central.sabre.com

Archived release notes are available on Sabre Central under following URL:
https://central.sabre.com/s/supportaddtlresources
Product Release Notes & Related Information → Sabre Red 360

New Features

Feature	Example
[Air] Shopping – Account Code/Corp ID The label on the check box to request only corporate fares has been changed from "**Force corporate fare**" to "**Include only fares with account code or corporate ID**"	

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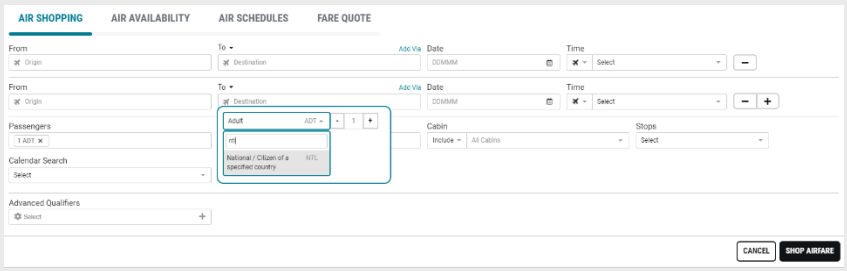
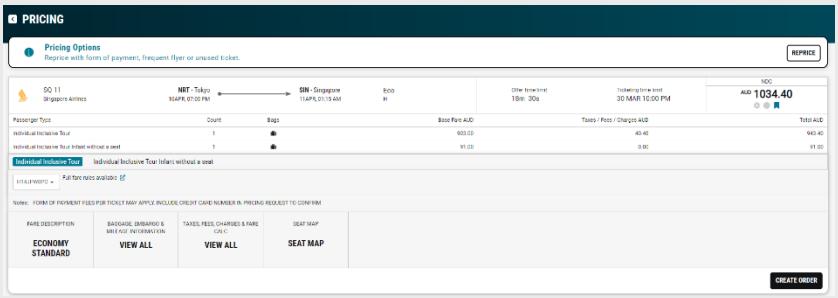
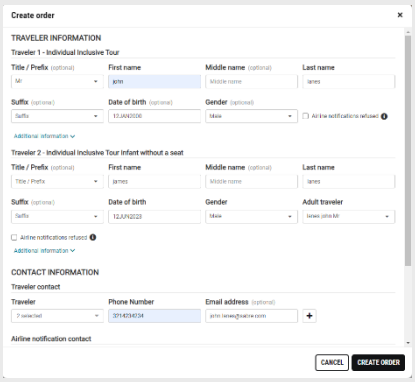
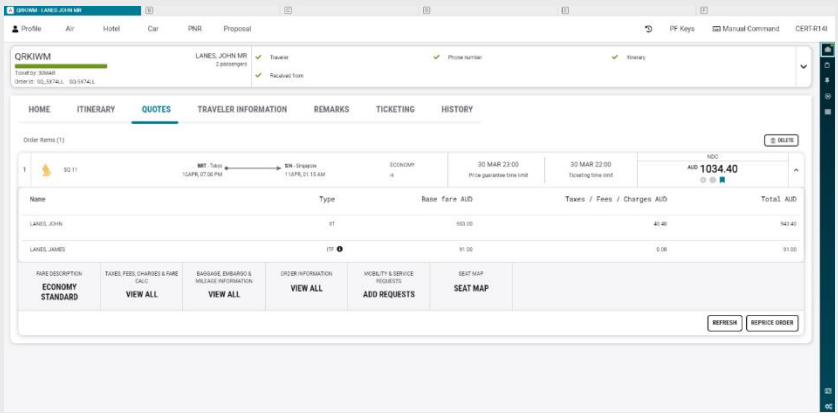
[Air] New passenger types for NDC

Passenger types NTL and IIT are now support throughout the workflow for NDC content.









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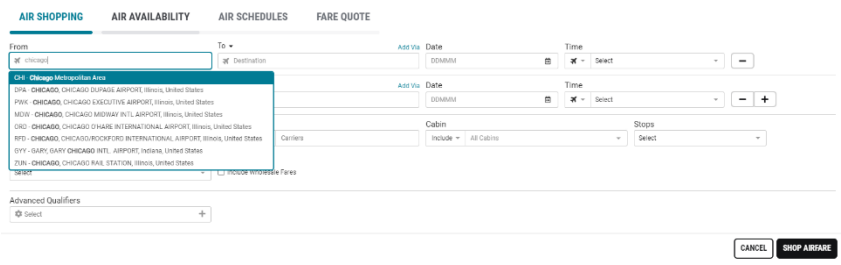
[Air] Airport/City code sort order

A change has been made to the sort display logic of the encode/decode results in the Air Shopping form.

Now, when multiple results are returned for a specific search, i.e. Chicago, the items will be returned in the following order:

1. Metropolitan area
2. Airport(s) (alphabetical order)
3. Rail and bus stations (alphabetical order)

This change allows the user to easily see and select an airport location whilst still being able to select from non-airport locations.



[Air] New exchange qualifier

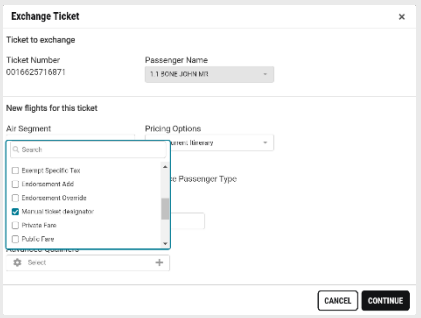
The qualifier to add a manual ticket designator is now supported in the graphical exchange ticket workflow.

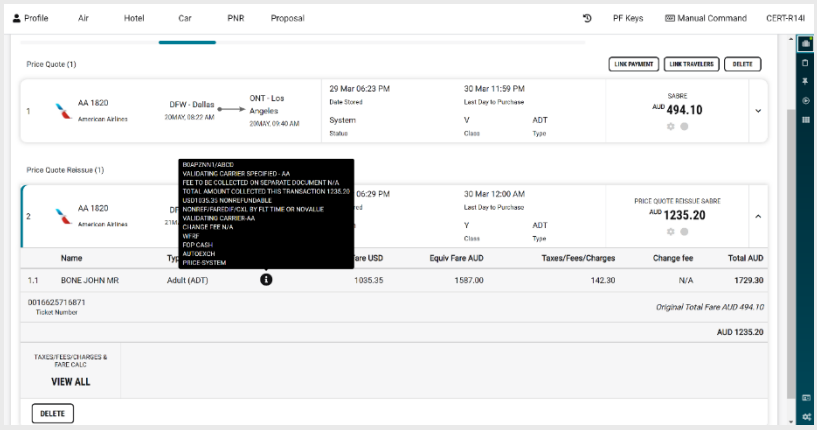
This supports 3.75 discount pricing with the output ticket designator and discount percentage zero (0).

It is equivalent to the linear command:

WFRFTR(ticket field item from *T)¥Q//DP0-(output ticket designator)¥A(carrier code)

WFRFTR2¥Q//DP0-ABCD¥AAA





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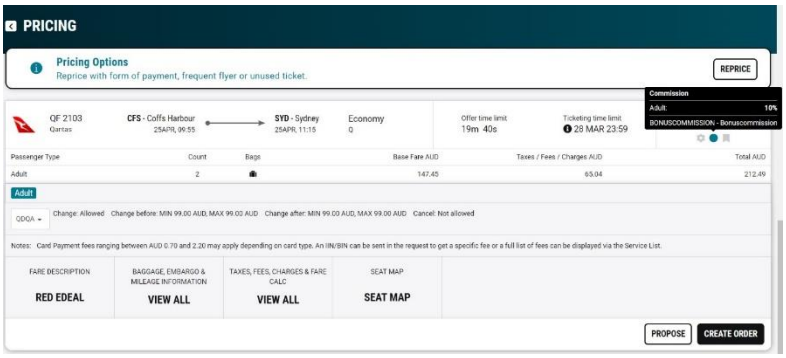
[Air] NDC – Display commission

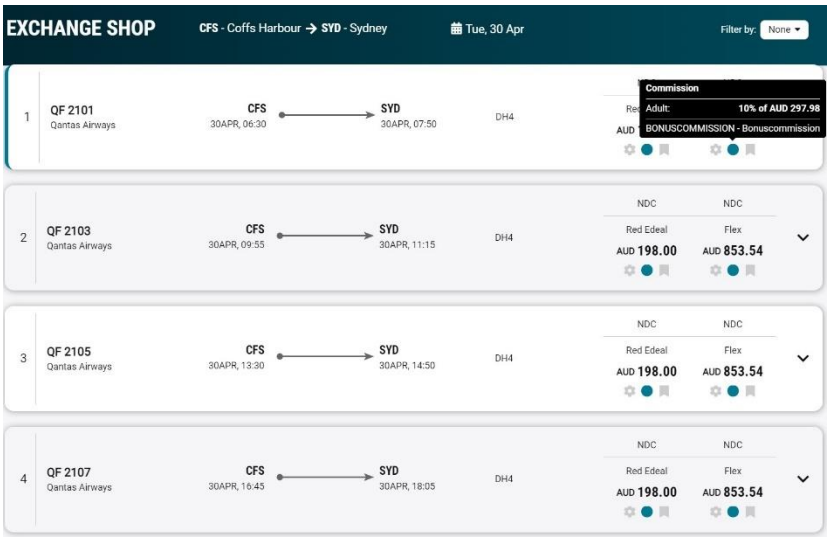
When returned by the airline, commission details will now be displayed on the below screens:

- Pricing
- Graphical PNR
- Exchange shop

Using the existing silent indicator functionality, the “dot” icon will be colored to indicate commission is present. Hovering over the dot will display the details in a tooltip which could include:

- Commission amount
- Commission percentage
- Description
- Code

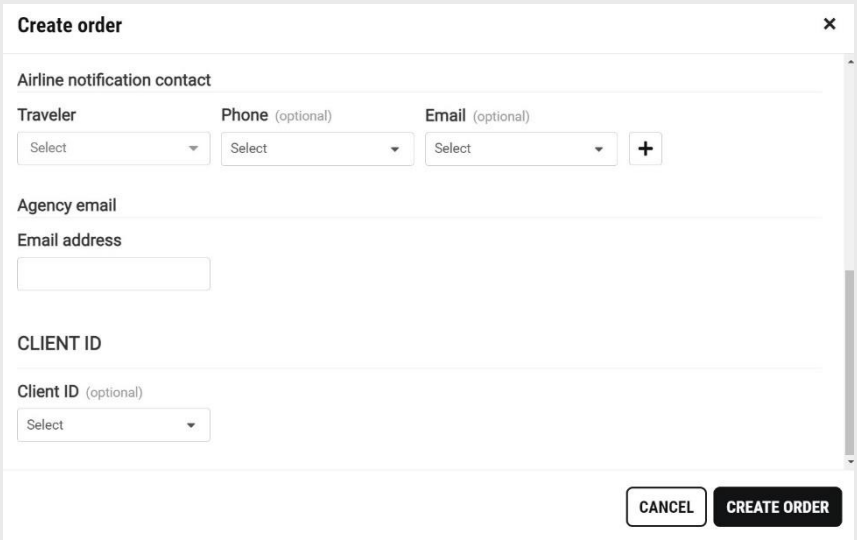




[Air] NDC – Agency email at order create

To support the Air Canada NDC implementation, we have added a new input field to the Order Create screen to add an Agency email address.

If the email address is not present when attempting to create the order an error will be returned by Air Canada prompting the user to add it.



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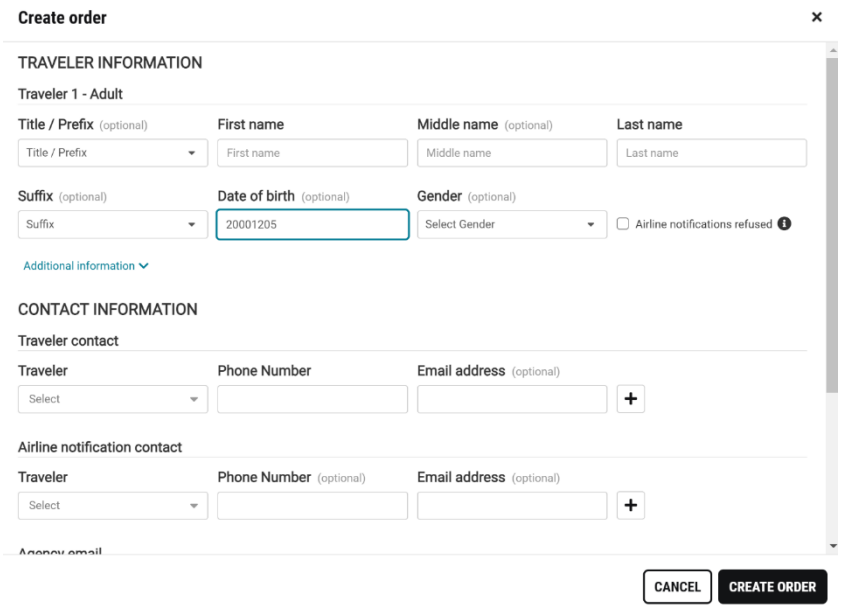
[Air] NDC Create order – Data input fields refinement

Additional input formats are now supported in the date of birth, issue date and expiration date fields for Traveler, Passport and Visa on the NDC Order create form.

- DDMMMYYYY (e.g., 16MAY1973)
- DDMMYYYY (e.g., 16051973)
- YYYYMMDD (e.g., 19730516)
- DD/MM/YYYY (e.g., 16/05/1973)
- DD-MM-YYYY (e.g., 16-05-1973)
- DD/MM/YY (e.g., 16/05/73)
- DD-MM-YY (e.g., 16-05-73)
- DD MM YYYY (e.g., 16 05 1973)
- DD MMM YYYY (e.g., 16 MAY 1973)
- DD MM YY (e.g., 16 05 73)
- DD MMM YY (e.g., 16 MAY 73)

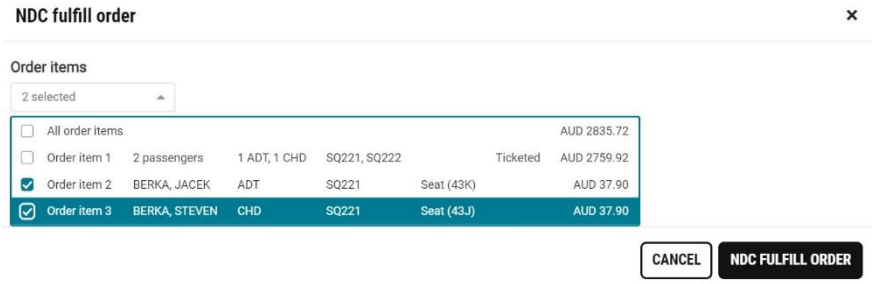
In addition to that, the gender can now be chosen using the keyboard letters “M” “F” or “U”



[Air] NDC fulfill order - Selection for listed order items.

This new enhancement allows the user to select specific single, multiple or all order items from the drop-down list at fulfilment.

This feature supports the airlines using the 18.1 NDC schema for fulfilment of seats after fulfilment of the original order has already taken place.



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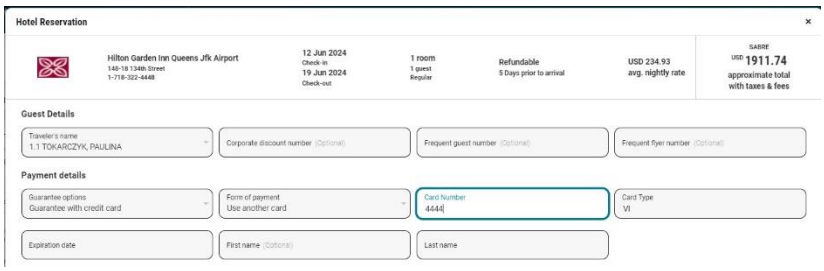
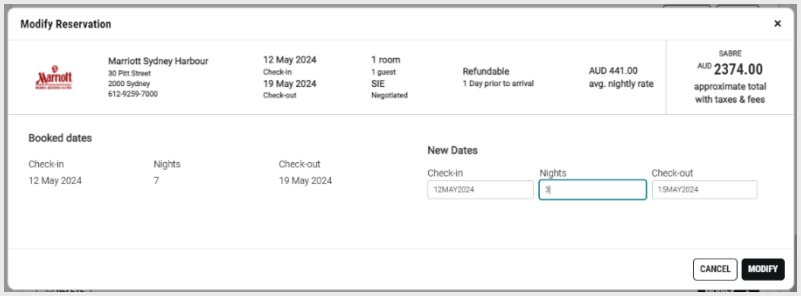
[Hotel] Hotel Reservation modal - credit card type field

Fields to provide credit card contain now 'Card type' field. It is pre-populated based on the card number provided and allow the user to change the type if needed or add in case the card number was not recognized by auto-complete.



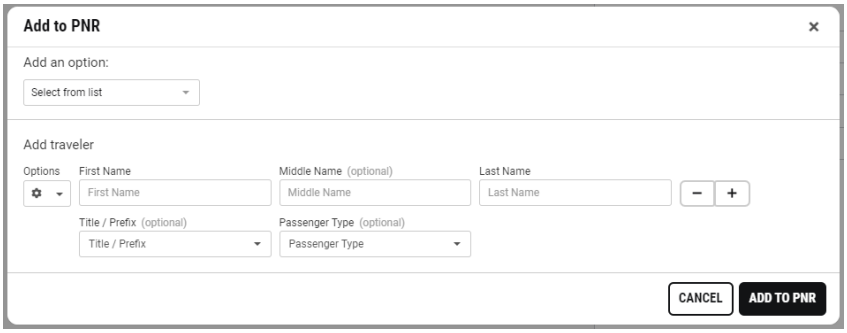
[Hotel] Total Amount hidden after reducing dates

When reducing dates for true-CSL segment, the total amount is now hidden in graphical PNR Itinerary and Rate details modal displays. This is to avoid showing incomplete total amount, since after such modification Total amount doesn't include taxes/ fees and details about rate changes any longer.



[PNR] First/Last Name order change in Add to PNR modal

First and last name on 'Add to PNR' modal are now adjusted to be in the same order as in NDC 'Create order' module (First Name, Middle Name, Last Name).



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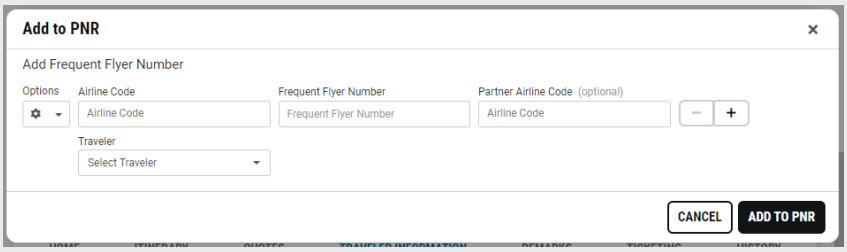
[Graphical PNR] Add to PNR modal refinement.

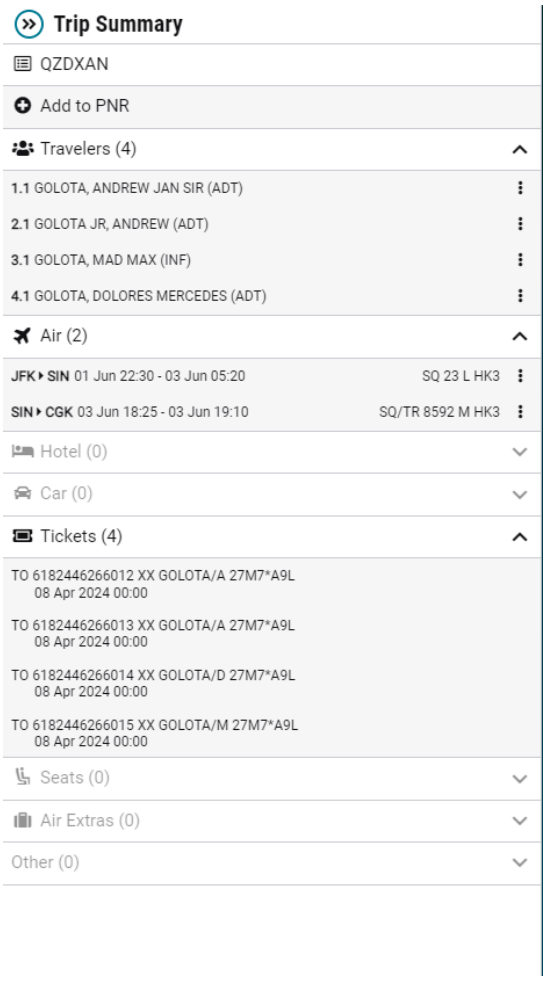
The label "**Vendor Code**" has been changed to "**Airline Code**" and "**Partner Vendor Code**" has been changed to "**Partner Airline Code**" in the following places:

- Add to PNR
- NDC Advanced pricing & Order Create
- Graphical PNR Traveler information



Trip Summary - NDC document types in Tickets section

Document type codes for NDC tickets are now available in Tickets section of trip summary. They are displayed before ticket number.



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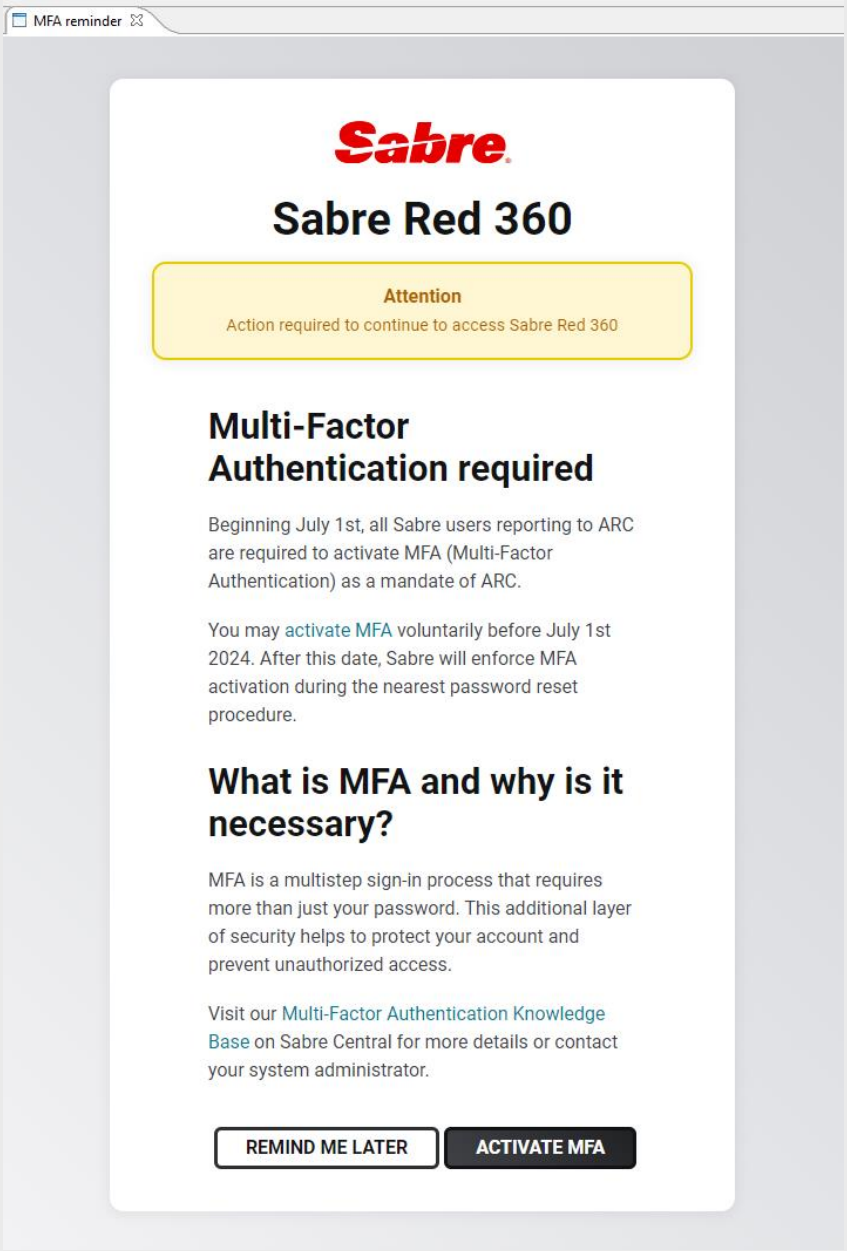
MFA reminder notification

Sabre is committed to raising the level of security for accessing its products. Because of this and the mandate imposed on ARC-affiliated agencies by ARC, Sabre introduces the Multi-Factor Authentication (MFA) procedure for SR 360 sign-in. The feature will be distributed to ARC-affiliated agencies.

Each ARC-affiliated user will see an informative screen on what MFA is and why it is required. The screen will feature links to MFA knowledge base hosted in Sabre Central and to the MFA set-up procedure. Users will be able to skip the MFA sign-up until at least July 1, 2024. After this date, users will be able to postpone MFA registration only until their password expires. Snoozing the MFA reminder screen will make it shown again in a few days' interval until user signs up to use MFA.

Sabre will manage configurations of this feature primarily for ARC-affiliated agencies. BSP-affiliated agencies are currently out of scope for this initiative; however, it is important for Sabre to eventually have all SR 360 users to sign up for using MFA. Any steps leading to this goal will be communicated in advance.



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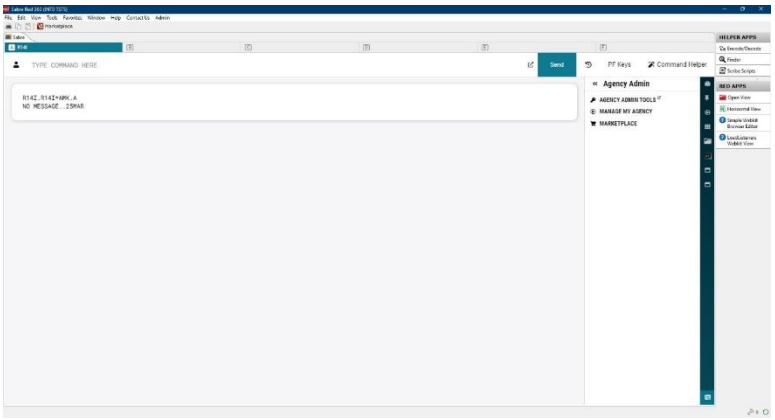
Connection Details sunset

The Connection Details feature is discontinued from Sabre Red 360:

- the Connection Details icon is no longer available in the bottom-right corner of the application,
- the View > Connection Details option is no longer available in the main menu,
- the Connection Details panel is no longer available.



Update Encode/Decode sources for SR360 Release 24.4

Encode/Decode tables are updated with latest changes.

[SDK] Changed triggering point of beforeEndCommand extension point

dynamo.pnr.end:beforeEndCommand extension point was enhanced to be triggered before "Mandatory PNR elements missing" message shows up. This allows Red App developers to apply quality control and automation regarding missing items at earlier stage of the flow.

[SDK] BeforeAirPrice extension point - Tour codes added to data model

Data model of dynamo.air.pricing.beforePricing extension point was enhanced with information about Tour Code.

[SDK] BeforeCreateOrderInput extension point – data model enhancements

Data model of dynamo.ndc:beforeCreateOrderInput extension point was enhanced with new fields:

- offer id
- offer item id
- agency email address

[SDK] Air availability tile widget – data model enhancement

Data model exposed for widgets on Air Availability have now information about hidden stops for given segments.
Documentation and samples were updated.

[SDK] Air shopping tile widget – data model enhancement

Data model exposed for widgets on Air Shopping have now information about hidden stops for given segments.
Documentation and samples were updated.

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Defects Fixed

Defect ID	Description
TNNSRW-5235	[Branded Fares] Wrong order of segments in pricing command
TNNSRW-5306	[Branded Fares] Passenger types are wrongly sent in Revalidate ItinRQ
TNNSRW-5395	SR360 filter option is showing incorrect currency for NDC exchange shop
TNNSRW-5393	Commission button incorrect French translation
TNNSRW-5400	[NDC][UA] Ticket details/receipt not available after timeout and refresh PNR
TNNSRW-5414	[Sell&Save Price] wrong EB request is issued when operating carrier is missing
TNNSRW-5409	Request amend SR360 Workflow panel Simplified Chinese Translation
TNNSRW-5445	Cannot book hotel with Deposit to Agency

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How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
  - Basic support for Terminal Services environment including Citrix
- macOS Monterey or later (12.7.1 or later)

We recommend 64-bit Windows 10 and macOS Ventura (13)

Hardware Specifications

- Processor:

  Minimum:
  - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)

  Recommended:
  - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)

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  - Apple silicon (Apple-designed chip based on ARM architecture)
- Memory: 3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires "Full" rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
  - https://scvpn.havail.sabre.com
  - 151.193.159.130
  - 151.193.159.2
  - Port 443
  - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
  - Business to Business VPN (B2BVPN)
  - Managed Network Services
  - Vendor Access Room connections
  - **Note**: Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addressses can be found on Sabre Central, under:

  Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

  And look for the following documents:
  - Sabre Red Connectivity Guide for PROD – February 2024
  - Sabre Red Connectivity Guide for CERT – February 2024

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Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to: https://central.sabre.com/s/contactsupport
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.

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