

Sabre Red 360

Version 24.5

Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

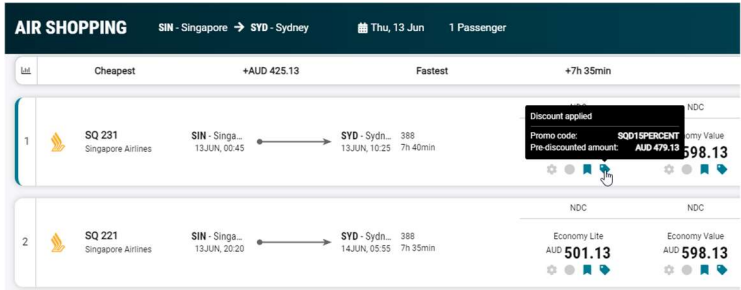
<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadddlresources>

Product Release Notes & Related Information → Sabre Red 360

New Features

Feature	Example
<p>[NDC] Discount information data Air Shopping in response</p> <p>New silent indicator is present on Air Shopping results screen. It informs a user if any discount(s) was applied to given fare.</p> <p>When discount applies, the price tag icon is colored. Once user clicks on it, details are displayed in the tooltip.</p> <p>Note: Feature applicable to NDC fares only.</p>	

Tooltips are now displayed when user hovers over disabled silent indicators on NDC Pricing and Order confirmation screens.

When commission circle icon is disabled "No commission" tooltip text will be displayed.

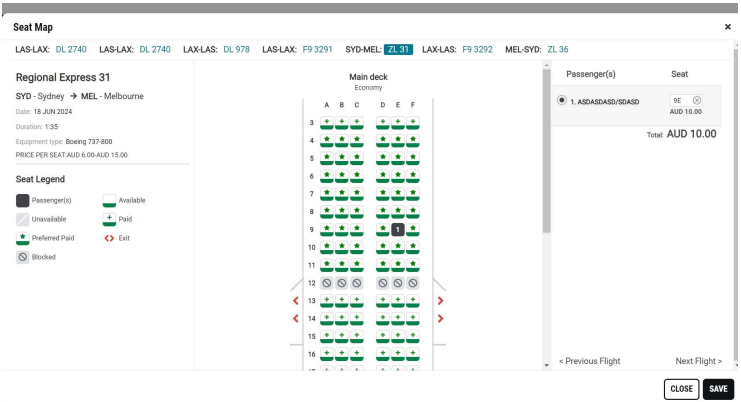
When bookmark icon is disabled "Public fare" tooltip text will be displayed.

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s are the property of their respective owners.

[Air] Seat Map visual update

Graphical representation of seats on Seat Map has been changed to improve usability and contrast ratio of icons.



[NDC] Traveler information message on Create Order modal

The Create Order modal now displays a disclaimer emphasizing the necessity for traveler details to correspond with the government-issued ID used during airline check-in.

Create order

TRAVELER INFORMATION
Traveler details must match government-issued ID used to check-in with airline

Traveler 1 - Adult

Title / Prefix (optional) First name Middle name (optional) Last name
Title / Prefix First name Middle name Last name

Suffix (optional) Date of birth (optional) Gender (optional)
Suffix DDMMYYYY Select Gender ☐ Airline notifications refused ⓘ

Additional information ▾

Traveler 2 - Infant without a seat

Title / Prefix (optional) First name Middle name (optional) Last name
Title / Prefix First name Middle name Last name

Suffix (optional) Date of birth Gender Adult traveler
Suffix DDMMYYYY Select Gender Select

☐ Airline notifications refused ⓘ

Additional information ▾

CONTACT INFORMATION

CANCEL CREATE ORDER

[NDC] Cardholder details for reference FOP on NDC fulfill order modal

When reference form of payment is being selected on NDC fulfill order modal the Cardholder Details section is shown. Thanks to that agent can provide cardholder name together with billing address.

Note: This feature is Air Canada specific.

NDC fulfill order

Order items
Order item 1

Form of payment Security code (optional)
VI*1111 PNR EX 000

Cardholder Details (optional)

Cardholder name Street address City
Province/State Postal code/Zip Country

CANCEL NDC FULFILL ORDER

[Automated Exchanges] Edit FOP in PQR

From this release, modification of the Form of Payment (FOP) in the Price Quote Reissue record (PQR) is possible before issuing the new ticket through Exchange flow.

User can trigger this flow from Quotes section of Graphical PNR by clicking on *Modify Payment* button in PQR drawer.

Modify payment form contains standard FOP fields (Payment method, Card code, Card number, Expiration date, Manual approval code) as well as two specific to Brazilian agencies: Number of months and Airline plan code.

Several conditions apply:

- PQR must be active,
- The FOP in PQR can be modified before or after End transaction,
- Once the Exchange has been ticketed, no further changes to PQR FOP are permitted,
- There is no limit to the number of active PQR FOP updates,
- PQR must be created by graphical Exchange ticket workflow.

The screenshot shows the 'Modify payment' form in the Sabre Red 360 interface. The form is titled 'Modify payment' and includes the following fields and buttons:

- Payment method:** A dropdown menu with 'Credit card' selected.
- Card code:** A text field with '2 LETTER CODE' entered.
- Card number:** A text field with 'EX 0000 0000 0000 0000' entered.
- Expiration date:** A text field with 'MM - YY' entered.
- Manual approval code:** A text field.
- Buttons:** 'CANCEL' and 'CHANGE' buttons at the bottom right.

[NDC] Fare Rules on Exchange shop results screen

Fare rules information is now visible on Exchange shop results screen for Farelogix carriers.

Fare rules specific for voluntary changes and cancelation aspect in regards of the passenger type and fare basis code applied to given offer are presented inline.

The same user experience as on existing Pricing page is observed here.

The screenshot shows the 'EXCHANGE SHOP' results screen in the Sabre Red 360 interface. The screen displays the following information:

- Flight Details:** AA 380, CLT to JFK, 30 JUL 10:00, 738.
- Fare Rules:** AA 380, CLT-JFK, 30 JUL 08:01 to 10:00, Class: S, Equipment: BOEING 737-800, Baggage Allowance: No data.
- Pricing Options:** Main Cabin (AUD 0.00), Main Cabin Flexible (AUD 64.60), Main Plus (AUD 99.00), Main Select (AUD 277.60).
- Buttons:** 'SELECT OFFER' button at the bottom right.

[NDC] Fare Rules on Exchange summary screen

Fare rules information is visible now on Exchange summary screen. Design for Amadeus and Farelogix carriers is slightly different.

For Farelogix carriers fare rules specific for voluntary changes and cancelation aspect in regards of the passenger type and fare basis code applied to given Offer are presented inline.

When it comes to Amadeus carriers, there is full Fare Rules link that opens a modal showing this data.

The same user experience as on existing Pricing page is observed here.

EXCHANGE SUMMARY

AA 380

American Airlines

CLT - Charlotte

30JUL, 08:01

JFK - New York

30JUL, 10:00

Economy

S

3m 20s

Offer time limit

10 MAY 23:59

Ticketing time limit

NDC

AUD 277.60

Additional Collection

FARE DETAILS

Passenger Type	Count	Bags	Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD
Adult	2		487.00	57.40	544.40
Original Total					811.20
Additional Collection					277.60

ADULT

SWAWKRRZ

FARE RULES

Cancel: Allowed

Change: Allowed

Refund: Allowed

FARE DESCRIPTION	BAGGAGE DISCLOSURES & EMBARGO INFORMATION	TAXES, FEES, CHARGES & FARE CALC
MAIN SELECT	VIEW ALL	VIEW ALL

REBOOK ORDER

EXCHANGE SUMMARY

SQ 26

Singapore Airlines

SIN - Singapore

12JUN, 23:55

FRA - Frankfurt

13JUN, 06:45

Economy

W

18m 51s

Offer time limit

No data

Ticketing time limit

NDC

AUD 1247.00

Additional Collection

SQ 25

Singapore Airlines

FRA - Frankfurt

19JUN, 12:30

SIN - Singapore

20JUN, 06:50

Economy

W

FARE DETAILS

Passenger Type	Count	Bags	Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD
Adult	1		1857.00	271.90	457.00
Accompanied Child	1		1393.00	271.90	342.00
Original Total					3010.00
Additional Collection				(Includes AUD 448 penalty)	1247.00
Residual Amount					-2.20

ADULT

ACCOMPANIED CHILD

W14SGRLPO

FARE RULES

Full fare rules available

FARE DESCRIPTION	BAGGAGE DISCLOSURES & EMBARGO INFORMATION	TAXES, FEES, CHARGES & FARE CALC
ECONOMY STANDARD	VIEW ALL	VIEW ALL

REBOOK ORDER

Fare rules

ADT - SIN-BKK: W14SGRPO BKK-SIN: W14SGRPO

Change

Cancel

(Revalidation maximum penalty amount for the ticket before departure)

AUD 0.00

(Reissue/Refund minimum penalty amount before departure no show)

AUD 147.00

(Reissue/Refund maximum penalty amount before departure no show)

AUD 147.00

(Reissue/Refund maximum penalty amount for the ticket before departure no show)

AUD 147.00

(Revalidation minimum penalty amount before departure no show)

AUD 147.00

(Revalidation maximum penalty amount before departure no show)

AUD 147.00

(Revalidation maximum penalty amount for the ticket before departure no show)

AUD 0.00

(Reissue/Refund minimum penalty amount after departure)

AUD 0.00

(Reissue/Refund maximum penalty amount with sale currency)

AUD 34.00

CLOSE

[NDC] Commission details on Rebook order confirmation screen

Commission details are now visible on Rebook order confirmation screen.

Whenever commission applies, the circle icon below total price is colored. Once hovered over, commission details are displayed in a tooltip.

When no commission applies, the circle icon is grayed out. Once hovered over, “No commission” message is displayed in tooltip.

Rebook order

✓

Rebook order was successful

Order ID: 1SXXC8KRT9PP | Order not guaranteed until ticketed.

QF 2101

CFS

→

SYD

17 JUL 06:30 - 17 JUL 07:50

K

Economy

11 MAY 23:59

Ticketing time limit

Commission

Adult: 10%

STANDARD

CLOSE

DISPLAY ORDER

[Hotels] Support for .1XK command for status code change

Users can now delete the true-CSL booking from the PNR with .1XK command.

Note, that this command does only a passive cancellation, i.e. segment is removed from the PNR but no request is being sent out to the hotelier to cancel reservation.

For cancelling the reservation X1 command should be made and .1XK format should only be used when the booking was cancelled directly with the source and the segment needs to be removed from the PNR in Sabre.

*I+

1 HHL FN HK1 JFK IN12SEP Q-OUT17SEP SNT 43540 FA /DCFN
IRFIELD INN NY JF 1LTSAB0 -1/ 249.00USD/RC-000-000-R/OMN-C/OKT
-COMMISSIONABLE/AGT02311116/GV14XXXXXXXXXX1111EXP 10 26-TEST/N
M-TOKARCZYK PAULINA/C020/SI-CF-89482280-

.1XK+

✓ SUCCESS

*I+

VNO ITINW

« Trip Summary

QPWIXS

Add to PNR

Travelers (1)

1.1 TOKARCZYK PAULINA (ADT)

Air (0)

Hotel (0)

Car (0)

Tickets (0)

Seats (0)

Air Extras (0)

Other (0)

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Sabre Red 360 Release Notes

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[PNR] Cancel PNR action buttons refinements

To improve user experience, action buttons for graphical Cancel PNR flow have been renamed to:

- Close to stop the flow
- Cancel PNR to continue and remove all segments and Price Quotes

The screenshot shows the Sabre Red 360 interface for a PNR (PXDTLN) belonging to TOKARCZYK, PAULINA MALGORZATA MRS. The interface includes a header with PNR details and a sidebar with navigation options like HOME, ITINERARY, and HISTORY. A modal titled "Cancel PNR" is open, asking for confirmation to delete all itinerary segments and PQs. The modal contains the text "Do you want to delete all itinerary segments and PQs for PXDTLN?", "Itinerary segment 1 will be deleted.", "Itinerary segment 2 will be deleted.", and a "Received From" field with the value "R14I APT". At the bottom of the modal are two buttons: "CLOSE" and "CANCEL PNR".

[PNR] New Special Service Requests in Add to PNR modal

From this release users can add new types of Special Service Requests (SSRs) using Add to PNR modal:

- Blind (BLND) can be found in Meet and Assist category,
- Deaf (DEAF) can be found in Meet and Assist category,
- Service animal in cabin (SVAN) can be found in Pets category.

The screenshot shows the Sabre Red 360 interface for the "Add to PNR" modal. The modal has a title bar with "Add to PNR" and a close button. Below the title bar is a section "Add an option:" with a "Select from list" dropdown. The main content area is titled "Add SSR" and contains three sections: "Meet and Assist Type", "Meet and Assist Type", and "Pets Type". Each section has a "Meet and Assist Type" dropdown, a "Segments" dropdown, a "Traveler" dropdown, and a "Free Text" input field. The "Meet and Assist Type" section has two rows: "Blind (BLND)" and "Deaf (DEAF)". The "Pets Type" section has one row: "Service animal in cabin (SVAN)". Each row has a "Segments" dropdown, a "Traveler" dropdown, and a "Free Text" input field. At the bottom of the modal are two buttons: "CANCEL" and "ADD TO PNR".

[PNR] Usability enhancement to Add to PNR modal

The Special Service Requests fields in the Add to PNR modal now adhere to a unified design consistent with the rest of the application.

The screenshot shows the Sabre Red 360 interface for the "Add to PNR" modal, highlighting the unified design for Special Service Requests (SSRs). The modal has a title bar with "Add to PNR" and a close button. Below the title bar is a section "Add an option:" with a "Select from list" dropdown. The main content area is titled "Add SSR" and contains three sections: "Special Meal Type", "Wheelchair Type", and "Options". Each section has a "Special Meal Type" dropdown, a "Segments" dropdown, a "Traveler" dropdown, and a "Free Text" input field. The "Special Meal Type" section has one row: "Select SSR". The "Wheelchair Type" section has one row: "Select SSR". The "Options" section has two rows: "Infant / Child Type" and "Bassinet". Each row has a "Segments" dropdown, a "Traveler" dropdown, and a "Free Text" input field. At the bottom of the modal are two buttons: "CANCEL" and "ADD TO PNR".

[GPNR][NDC] Reprice Order with unused tickets


A new option *Reprice with unused ticket* is now available next to existing *Reprice Order* button in an Order Item view.

Within the flow, the user inputs the unused ticket number, which is then utilized to reprice the current Order. Upon completion, the updated price along with details regarding the tickets used for repricing the Order are presented.

Order Items (1)

DELETE

1

 AA 734

CLT - Charlotte
25 JUN, 23:20

→

LHR - London
26 JUN, 12:10

Premium-
Economy
W

No data
Price guarantee time
limit

12 MAY 23:59
Ticketing time limit

NDC

AUD 3929.90

⚙️ 🗑️ 📄

Name	Type	Base fare AUD	Taxes / Fees / Charges AUD	Total AUD
BERKA, JACEK	ADT	3202.00	727.90	3929.90

ADULT

NHXBC4J5

FARE RULES: Change : Allowed Cancel : Not allowed Refund : Not allowed

FARE DESCRIPTION PREMIUM ECONOMY	TAXES, FEES, CHARGES & FARE CALC VIEW ALL	BAGGAGE, EMBARGO & MILEAGE INFORMATION VIEW ALL	ORDER INFORMATION VIEW ALL	MOBILITY & SERVICE REQUESTS ADD REQUESTS	SEAT MAP SEAT MAP
--	--	--	--------------------------------------	---	-----------------------------

Reprice with unused ticket

REFRESH

REPRICE ORDER

Reprice with unused ticket

×

Unused ticket

Traveler

Ticket number

1:1 BERKA, JACEK (ADT)

0016625698166

−

+

Unused ticket

Traveler

Ticket number

2:1 BERKA, STEVEN (ADT)

0016625698167

−

+

CANCEL

REPRICE

Reprice order

×

Original price - 09 MAY

AUD 811.20

⚙️ 🗑️ 📄

Current price

↓ AUD -5017.80

⚙️ 🗑️ 📄

Balance from unused ticket 0016625698166, 0016625698167 applied

Fare description

CANCEL

REBOOK ORDER

[GPNR] Fare rules for voluntary changes in Order View

Fare rules for changes and cancellations per the passenger type and fare basis code are visible in Order Item in Graphical PNR. Designs for Amadeus and Farelogix carriers are slightly different.

For Farelogix carriers fare rules are presented inline. When it comes to Amadeus carriers, there is Fare Rules link that opens a modal showing this data.

The same user experience as on existing Pricing page is observed here.

The screenshot shows the GPNR Order View for an Amadeus carrier. The 'QUOTES' tab is active. The order item 1 is expanded, showing a flight from AA 1488 to AA 1708. The fare rules are displayed in a table below the flight details.

Name	Type	Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD
AA 1488	ADT	207.63	81.58	289.21
AA 1708	ADT	0.63	3.48	4.11

Below the table, the fare rules are listed: **ADULT INFANT WITHOUT A SEAT**. The rules are: **CHANGES -** and **FARE RULES -** (Change Allowed, Cancel Not Allowed, Refund Not Allowed).

The screenshot shows the GPNR Order View for a Farelogix carrier. The 'QUOTES' tab is active. The order item 1 is expanded, showing a flight from AA 1488 to AA 1708. The fare rules are displayed inline below the flight details.

Name	Type	Base Fare USD	Taxes / Fees / Charges USD	Total USD
AA 1488	ADT	207.63	81.58	289.21
AA 1708	ADT	0.63	3.48	4.11

Below the table, the fare rules are listed: **ADULT INFANT WITHOUT A SEAT**. The rules are: **CHANGES -** and **FARE RULES -** (Change Allowed, Cancel Not Allowed, Refund Not Allowed).

The screenshot shows the Fare Rules modal for an Amadeus carrier. The modal is titled 'Fare rules' and has a close button in the top right corner. The fare rules are listed in a table below the title.

Cancel	Change
USD 0.00 (Reissue/Refund minimum penalty amount after departure)	USD 0.00 (Reissue/Refund maximum penalty amount for the ticket after departure)
USD 0.00 (Reissue/Refund maximum penalty amount with sale currency)	USD 0.00 (Reissue/Refund minimum penalty amount after departure no show)
USD 0.00 (Reissue/Refund maximum penalty amount for the ticket after departure no show)	USD 0.00 (Reissue/Refund maximum penalty amount after departure no show)
USD 0.00 (Reissue/Refund minimum penalty amount before departure)	USD 0.00 (Reissue/Refund maximum penalty amount for the ticket before departure)
USD 0.00 (Reissue/Refund maximum penalty amount before departure)	USD 0.00 (Reissue/Refund maximum penalty amount before departure)
USD 0.00 (Reissue/Refund minimum penalty amount before departure no show)	

A 'CLOSE' button is located at the bottom right of the modal.

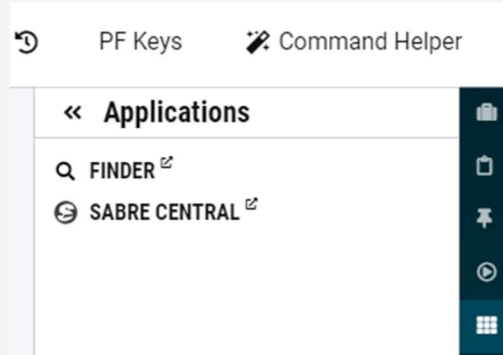
[General] Finder and Sabre Central tools in "Applications" panel

The Finder and Sabre Central tools until this point integrated with Sabre Red 360, are now available in Sabre Red Web. Users can find them in the "Applications" panel.

Finder tool is no longer available in SR360 in the HELPER APPS side bar.

Shortcut to Sabre Central can be found in SR360 under Tools > Community > Sabre Central.

There is no change in behavior when launching Finder or Sabre Central – the tools open in the new tab with single sign-on in place.



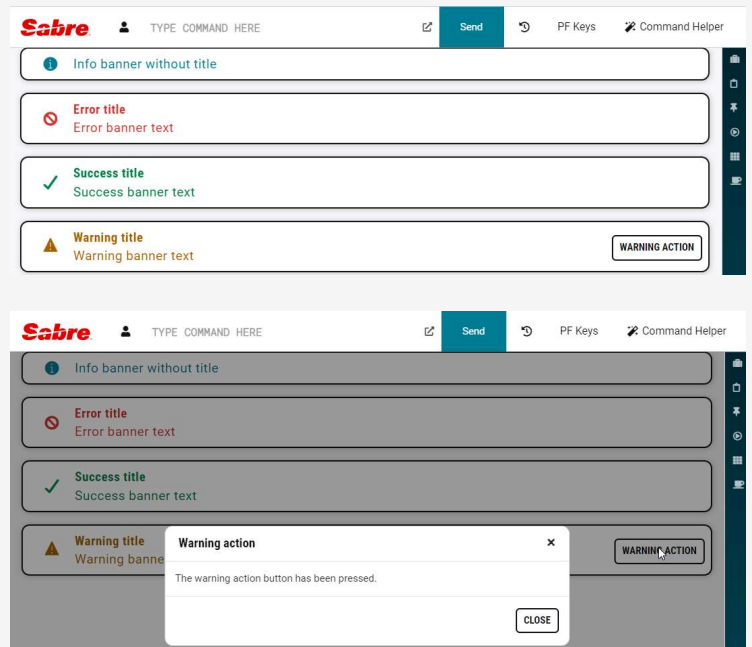
[General] Update Encode/Decode sources for SR360 Release 24.5

Encode/Decode tables are updated with latest changes.

[SDK] Custom buttons in IAreaService

From this release ability to display custom buttons inside messages was added to IAreaService.

Red App developer can define custom label of the button and add custom logic when the button is pressed.



[SDK] Red Apps settings available on Web

From now on, Red Apps written in TypeScript can be built with dedicated settings.

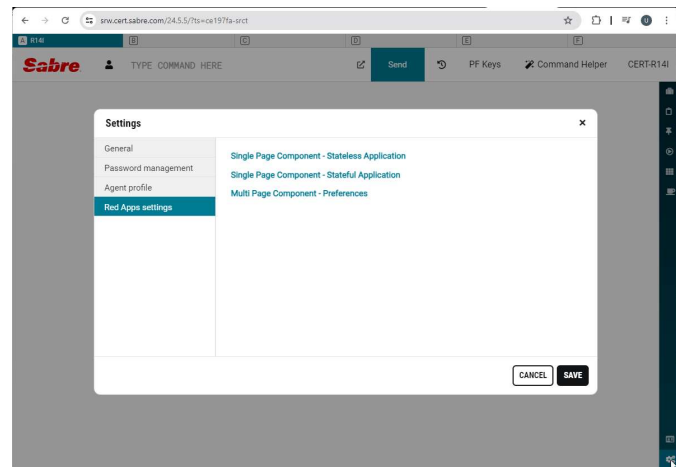
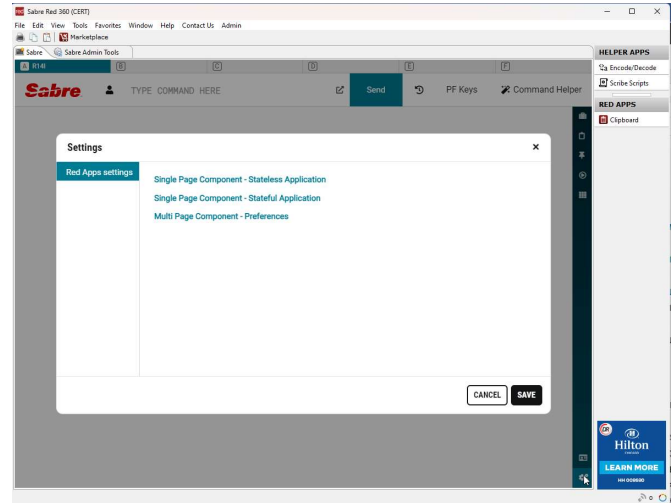
Settings can be stored using local storage of web browser or SDK API. When using second method, only storing limited amount of non-sensitive data is allowed, as the storage is not designed to store PCI/PII-related data.

Settings can be accessed from Settings menu that is available on Sabre Red Web for all users and shows up on Sabre Red 360 when user has TypeScript Red App with settings assigned.

There are no changes for settings of Java Red Apps. They are available only on Sabre Red 360 and accessible from *Tools > Options > Red Apps Settings*.

Documentation for these new features is available on SDK Developer Studio in section *Web Red Apps > UI Contributions > Red Apps Settings*.

Note: The API will be slightly modified in the next release. Please hold on with production development until that time.



Multi Page Component - Preferences Settings	
Set Preferences	Form:
Get Preferences	First Name: <input type="text"/>
	Last Name: <input type="text"/>
	Date of birth: <input type="text" value="mm/dd/yyyy"/>
	Gender:
	<input type="radio"/> Male
	<input type="radio"/> Female
	<input type="radio"/> Other
	CANCEL SAVE

[SDK] afterHotelModifyDetails extension point enhancement

Starting from this release workflow extension point *dynamo.hotel.modify:afterHotelModifyDetails* is triggered by modify hotel commands (HOM) as well as GUI interactions.

Defects Fixed

Defect ID	Description
TNNSRW-5424	Remove duplicated brands if the same price is returned
TNNSRW-5341	Issue on book hotels modal on minimized screen
TNNSRW-5450	AirShopping returning Corp ID info from previous displayed profiles
TNNSRW-5459	Hotel Reservation - Text in boxes not lining up / hard to read for Custom / Dark theme mode
TNNSRW-5453	Hotel Bookings Show Name that is not in the PNR
TNNSRW-5481	Sabre Red Web and Red App HotelHub / Sign Out is not working with SSO enabled
TNNSRW-5503	No branded fares options available after pricing when passenger added

How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Monterey or later (12.7.1 or later)

We recommend 64-bit Windows 10 and macOS Ventura (13)

Hardware Specifications

- Processor:
Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)Recommended:
 - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)
 - Apple silicon (Apple-designed chip based on ARM architecture)

- Memory:
3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on [Sabre Central](#), under:

Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – February 2024
- Sabre Red Connectivity Guide for CERT – February 2024

Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red 360
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.