

# Sabre Red 360

## Version 24.7

## Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

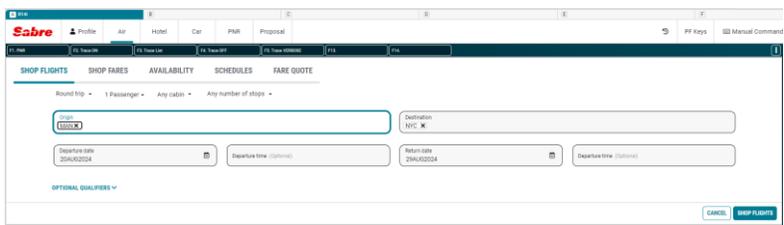
<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadddtresources>

Product Release Notes & Related Information → Sabre Red 360

## New Features

Feature	Example
<p><b>[Air] New “Shop Flights” &amp; renaming of Air Shopping to “Shop Fares.”</b></p> <p>With this release user will now have access to the new Shop Flights air shopping capability.</p> <p><b>Shop Flights</b> compliments the existing air Shopping path, now renamed <b>“Shop Fares”</b>.</p>	 <p style="text-align: center;"><b>Shop response – outbound leg</b></p>

**Key features are:**

- Shop results are displayed by bound
- Shop results are ordered starting with non-stop flights
- Displays a single lead fare
- Upsell offers from all sources
- Compare & book from a single display
- Shop multiple content sources
- Combine brands for NDC offers
- Multiple filter and sort options
- Access to the most used shopping qualifiers
- Add flights to a Trip Proposal quote

Full details on how to use **Shop Flights** can be found in the **Sabre Red Air Shopping User Guide** available on **Sabre Central**.

**FLIGHTS** [SEARCH] [EDIT] [SORT: DEFAULT]

MANHATTAN → NEW YORK (NYC) 1 Passenger

Choose flight to New York (NYC)

<b>B6</b> B6155 JetBlue Airways JFK	14:30 - 17:15 Tue, 20 Aug - Tue, 20 Aug	7h 45min MIA - JFK	Nonstop	SABRE Standard Economy Fares JFK - \$ <b>1742.60</b> Round Trip
<b>DL</b> DL177 Delta Air Lines ATL	13:45 - 16:30 Tue, 20 Aug - Tue, 20 Aug	7h 45min MIA - JFK	Nonstop	DL Business Class from JFK - \$ <b>2068.60</b> Round Trip
<b>AA</b> AA1914 American Airlines DFW	13:45 - 16:30 Tue, 20 Aug - Tue, 20 Aug	7h 45min MIA - JFK	Nonstop	SABRE Business Class from JFK - \$ <b>2107.00</b> Round Trip
<b>UA</b> UAAC 857/UAAC 828 United Express EWR	12:00 - 20:48 Tue, 20 Aug - Tue, 20 Aug	13h 48min MIA - LGA	1 Stop VZC	DL Midwest from JFK - \$ <b>1420.80</b> Round Trip
<b>EI</b> EI 101 Ryan Air DUB	08:10 - 15:45 Tue, 20 Aug - Tue, 20 Aug	12h 35min MIA - JFK	1 Stop LHR	SABRE Business Class from JFK - \$ <b>1429.50</b> Round Trip

**Shop response – return leg**

**FLIGHTS** [SEARCH] [EDIT] [SORT: DEFAULT]

MANHATTAN → MANCHESTER (MAN) 1 Passenger

Choose flight to Manchester (MAN)

<b>AA</b> AA 8941/AA/BA 7114 American Airlines JFK - LHR	21:15 - 11:40 Thu, 20 Aug - Fri, 21 Aug	9h 25min JFK - LHR	1 Stop LHR	NDC Midwest from JFK - \$ <b>2304.10</b> Round Trip
<b>AA</b> 101/AA/BA 7114 American Airlines JFK - LHR	19:30 - 11:40 Thu, 20 Aug - Fri, 21 Aug	11h 10min JFK - LHR	1 Stop LHR	NDC Midwest from JFK - \$ <b>2304.10</b> Round Trip
<b>AA</b> BA 8923/AA/BA 7114 American Airlines JFK - LHR	20:55 - 11:40 Thu, 20 Aug - Fri, 21 Aug	9h 45min JFK - LHR	1 Stop LHR	NDC Midwest from JFK - \$ <b>2304.10</b> Round Trip
<b>AA</b> BA 8914/AA/BA 6627 American Airlines JFK - LHR	21:30 - 16:05 Thu, 20 Aug - Fri, 21 Aug	13h 35min JFK - LHR	1 Stop LHR	NDC Midwest from JFK - \$ <b>2304.10</b> Round Trip
<b>AA</b> 101/AA/BA 6627 American Airlines JFK - LHR	22:20 - 16:05 Thu, 20 Aug - Fri, 21 Aug	12h 45min JFK - LHR	1 Stop LHR	NDC Midwest from JFK - \$ <b>2304.10</b> Round Trip
<b>AA</b> BA 8941/AA/BA 6627 American Airlines JFK - LHR	19:14 - 16:05 Thu, 20 Aug - Fri, 21 Aug	11h 50min JFK - LHR	1 Stop LHR	NDC Midwest from JFK - \$ <b>2304.10</b> Round Trip

**Itinerary summary and upsells**

**FLIGHTS** [SEARCH] [EDIT] [SORT: DEFAULT]

MANHATTAN → MANCHESTER (MAN) 1 Passenger

<b>AA</b> BA 8914/AA/BA 141 American Airlines JFK - LHR	08:40 - 22:45 Tue, 20 Aug - Tue, 20 Aug	18h 05min MIA - JFK	1 Stop LHR	NDC Premium Economy Fares JFK - \$ <b>2480.70</b> Round Trip
<b>AA</b> 101/AA/BA 6627 American Airlines JFK - LHR	22:20 - 16:05 Thu, 20 Aug - Fri, 21 Aug	12h 45min JFK - LHR	1 Stop LHR	

**Available fares** Compare Fares Collapse By Leg

Premium Economy	Main Cabin Flexible	Premium Economy Flexible	Flagship Business	Flagship Business Seatflexible	Flagship Business Flexible	Flagship Business Flexible
Select Marked Name Commission: None Fare Type: Public Discount: None Fare Basis: NDC Passenger 1 Age: 21 Yr Chargeability: 000.00 AIB Refundability: R 00 AIB Seat selection: No date	+147.00 Total AID: <b>2628.60</b> Marked Name Commission: None Fare Type: Public Discount: None Fare Basis: NDC Passenger 1 Age: 21 Yr Chargeability: 00.00 AIB Refundability: Non-refundable Seat selection: No date	+230.00 Total AID: <b>2680.70</b> Marked Name Commission: None Fare Type: Public Discount: None Fare Basis: NDC Passenger 1 Age: 21 Yr Chargeability: 00.00 AIB Refundability: Non-refundable Seat selection: No date	+473.20 Total AID: <b>7208.90</b> Marked Name Commission: None Fare Type: Public Discount: None Fare Basis: NDC Passenger 1 Age: 21 Yr Chargeability: 010.00 AIB Refundability: Yes date Seat selection: Free	+511.20 Total AID: <b>7591.90</b> Marked Name Commission: None Fare Type: Public Discount: None Fare Basis: NDC Passenger 1 Age: 21 Yr Chargeability: 0.00 AIB Refundability: PMS 00 AIB Seat selection: Free	+516.20 Total AID: <b>7622.90</b> Marked Name Commission: None Fare Type: Public Discount: None Fare Basis: NDC Passenger 1 Age: 21 Yr Chargeability: 00.00 AIB Refundability: Non-refundable Seat selection: No date	+568.20 Total AID: <b>12466.90</b> Marked Name Commission: None Fare Type: Public Discount: None Fare Basis: NDC Passenger 1 Age: 21 Yr Chargeability: 0.00 AIB Refundability: R 00 AIB Seat selection: Free

[PROPOSE] [SELECT OFFER]

**Compare Fares**

Compare fares

Available fares (7) Options ADT

Premium Economy	Main Cabin Flexible	Premium Economy Flexible	Flagship Business	Flagship Business Semiflexible	Flagship Business Flexible	Flagship Business Flexible
<p>Selected Total AID: <b>2489.70</b></p> <p>1x Main Cabin Flexible</p> <p>1x Premium Economy</p> <p>1x Discount: None</p> <p>Check 2 Bags Free</p> <p>Choose a Miles Seat With More Legroom</p> <p>Priority Check-In And Boarding Access (Elite+)</p> <p>Changes Allowed</p> <p>Full Refund To Travel Credit</p> <p>If You're An Advantage® Status Member Or Advantage® Credit Cardholder, Your Bag Benefit And Boarding Check Options For Elite+ Status. Benefits May Not Apply On Certain Airlines.</p> <p>If You're An Advantage® Credit Cardholder, Your Bag Benefit Applies Only On Domestic American Airlines Mainland And Controlled Flights.</p> <p>Advantage® Member Training Miles: The U.S. Can Cancel Basic Economy From Travel On The Choice of American.</p>	<p>Selected Total AID: <b>2628.60</b></p> <p>1x Main Cabin Flexible</p> <p>1x Premium Economy</p> <p>1x Discount: None</p> <p>Check 2 Bags Free</p> <p>Choose A Miles Cabin Seat</p> <p>Pay For An Extra Legroom Seat</p> <p>Board In General Class (8-6)</p> <p>Changes Allowed</p> <p>Full Refund To Original Form Of Payment</p> <p>If You're An Advantage® Status Member Or Advantage® Credit Cardholder, Your Bag Benefit And Boarding Check Options For Elite+ Status. Benefits May Not Apply On Certain Airlines.</p> <p>If You're An Advantage® Credit Cardholder, Your Bag Benefit Applies Only On Domestic American Airlines Mainland And Controlled Flights.</p> <p>Advantage® Member Training Miles: The U.S. Can Cancel Basic Economy From Travel On The Choice of American.</p>	<p>Selected Total AID: <b>2688.70</b></p> <p>1x Main Cabin Flexible</p> <p>1x Premium Economy Flexible</p> <p>1x Discount: None</p> <p>Check 2 Bags Free</p> <p>Choose A Miles Seat With More Legroom</p> <p>Priority Check-In And Boarding Access (Elite+)</p> <p>Changes Allowed</p> <p>Full Refund To Original Form Of Payment</p> <p>If You're An Advantage® Status Member Or Advantage® Credit Cardholder, Your Bag Benefit And Boarding Check Options For Elite+ Status. Benefits May Not Apply On Certain Airlines.</p> <p>If You're An Advantage® Credit Cardholder, Your Bag Benefit Applies Only On Domestic American Airlines Mainland And Controlled Flights.</p> <p>Advantage® Member Training Miles: The U.S. Can Cancel Basic Economy From Travel On The Choice of American.</p>	<p>Selected Total AID: <b>7208.90</b></p> <p>1x Main Cabin Flexible</p> <p>1x Premium Economy Flexible</p> <p>1x Flagship Business</p> <p>1x Discount: None</p> <p>Check 2 Bags Free</p> <p>Choose A Miles Seat With More Legroom</p> <p>Priority Check-In And Boarding Access (Elite+)</p> <p>Changes Allowed</p> <p>Full Refund To Original Form Of Payment</p> <p>If You're An Advantage® Status Member Or Advantage® Credit Cardholder, Your Bag Benefit And Boarding Check Options For Elite+ Status. 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Benefits May Not Apply On Certain Airlines.</p> <p>If You're An Advantage® Credit Cardholder, Your Bag Benefit Applies Only On Domestic American Airlines Mainland And Controlled Flights.</p> <p>Advantage® Member Training Miles: The U.S. Can Cancel Basic Economy From Travel On The Choice of American.</p>	<p>Selected Total AID: <b>12466.90</b></p> <p>1x Main Cabin Flexible</p> <p>1x Premium Economy Flexible</p> <p>1x Flagship Business</p> <p>1x Flagship Business Flexible</p> <p>1x Flagship Business Flexible</p> <p>1x Discount: None</p> <p>Check 2 Bags Free</p> <p>Choose A Miles Seat With More Legroom</p> <p>Priority Check-In And Boarding Access (Elite+)</p> <p>Changes Allowed</p> <p>Full Refund To Original Form Of Payment</p> <p>If You're An Advantage® Status Member Or Advantage® Credit Cardholder, Your Bag Benefit And Boarding Check Options For Elite+ Status. 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Done Select Option

### Combine by leg (NDC only)

Combine by leg

NEW YORK, NEW YORK J.F. KENNEDY INTERNATIONAL AIRPORT, New York, United States • MANCHESTER, MANCHESTER INTERNATIONAL AIRPORT, United Kingdom

Main Cabin Flexible	Premium Economy	Premium Economy Flexible	Flagship Business Plus	Flagship Business Flexible
<p>Selected Total AID: <b>9326.90</b></p> <p>1x Main Cabin Flexible</p> <p>1x Premium Economy</p> <p>1x Premium Economy Flexible</p> <p>1x Flagship Business Plus</p> <p>1x Flagship Business Flexible</p> <p>1x Discount: None</p>	<p>Selected Total AID: <b>1213.40</b></p> <p>1x Premium Economy</p> <p>1x Premium Economy Flexible</p> <p>1x Discount: None</p>	<p>Selected Total AID: <b>1313.40</b></p> <p>1x Premium Economy Flexible</p> <p>1x Flagship Business Plus</p> <p>1x Discount: None</p>	<p>Selected Total AID: <b>2990.00</b></p> <p>1x Flagship Business Plus</p> <p>1x Flagship Business Flexible</p> <p>1x Discount: None</p>	<p>Selected Total AID: <b>4052.00</b></p> <p>1x Flagship Business Flexible</p> <p>1x Discount: None</p>

MANCHESTER, MANCHESTER INTERNATIONAL AIRPORT, United Kingdom • NEW YORK, NEW YORK J.F. KENNEDY INTERNATIONAL AIRPORT, New York, United States

Premium Economy	Premium Economy Flexible	Main Cabin Flexible	Flagship Business	Flagship Business Flexible	Flagship First Flexible
<p>Selected Total AID: <b>1267.30</b></p> <p>1x Premium Economy</p> <p>1x Premium Economy Flexible</p> <p>1x Discount: None</p>	<p>Selected Total AID: <b>1367.30</b></p> <p>1x Premium Economy Flexible</p> <p>1x Main Cabin Flexible</p> <p>1x Discount: None</p>	<p>Selected Total AID: <b>1591.80</b></p> <p>1x Main Cabin Flexible</p> <p>1x Flagship Business</p> <p>1x Discount: None</p>	<p>Selected Total AID: <b>2248.90</b></p> <p>1x Flagship Business</p> <p>1x Flagship Business Flexible</p> <p>1x Discount: None</p>	<p>Selected Total AID: <b>3570.90</b></p> <p>1x Flagship Business Flexible</p> <p>1x Flagship First Flexible</p> <p>1x Discount: None</p>	<p>Selected Total AID: <b>6337.90</b></p> <p>1x Flagship First Flexible</p> <p>1x Discount: None</p>

Done Select Option

### [AIR] NDC – Display and modify airline service requests.

With this feature, agents can now display existing and add new airline service requests in the Graphical PNR > Quotes > Order information, remarks & requests widget

Order information, remarks & requests

REFRESH REMARKS AIRLINE SERVICE REQUESTS

Airline service requests (1)

Q Search

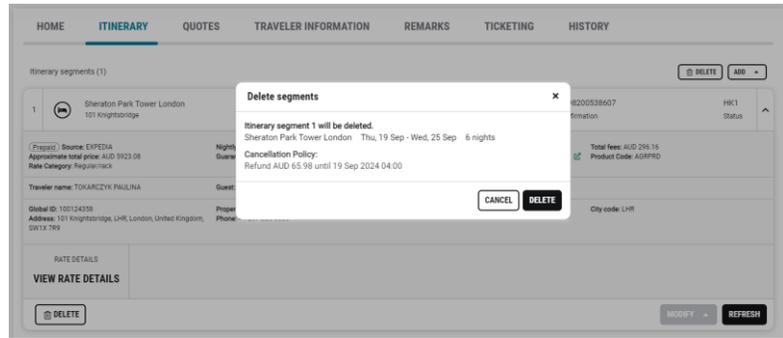
Number ↓	Airline	Details	Traveler
1	AA	departing from TPA airport at 9AM	1.1 BERKA, JACEK

CLOSE



## [Hotel] Cancel refund details for Expedia bookings

From now on, users will get up-to-date refund details when cancelling Expedia booking. When user deletes such segment (graphically or via X1 command), the modal will appear with cancellation policy information returned from Expedia allowing the user to proceed with deleting the segment or cancel the flow and keep the segment in the PNR.



## [PCI 4.0] Prevent PAN copying

To meet PCI 4.0 requirements, a number of features will be introduced in SR360 before March 2025.

In this release Credit Card number protection was enhanced. From now on, users will not be able to cut/copy credit card number from the Sabre Red to the operating system clipboard or other applications.

## [General] Enhanced PF Keys loading logic

The PF Keys loading logic was improved as follows:

- The PF Keys set from the last session will be loaded by default when user logs in to Sabre Red.
- If the user doesn't have their custom PF Keys but has PF Keys set assigned from Red App, this set will be displayed by default.

## Update Encode/Decode sources for SR360 Release 24.7

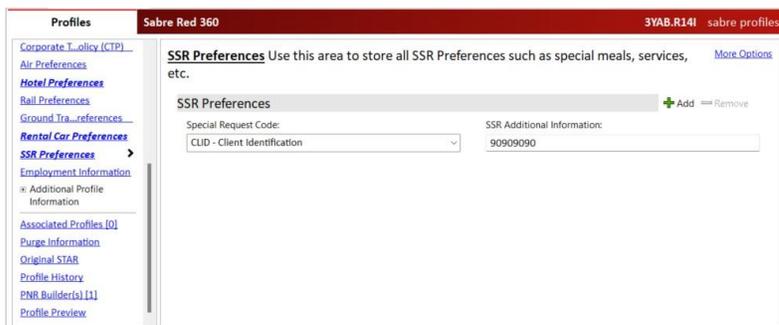
Encode/Decode tables are updated with latest changes.

## [Profiles] SSR Preferences in Corporate Profiles support

SSR Preferences for Corporate Profiles are now available in Profiles Admin UI as well as Sabre Red 360 displays.

User can view existing SSR Preferences or edit them as needed.

This enhancement is done as a follow up to the 24.3 release changes where CLID SSR is read from Corporate Profile and pre-populated at Order Create.



Sabre Red 360 137607809

CRP Sabre Red 360 3YAB  
Sabre Test DK 12312312

PROFILE INFORMATION PROFILE HISTORY

PNR Builder: (P) Corporate

Corporate

Associated Profiles (0)

Expand All

- Corporate Information
  - Corporate Information
  - Corporation Type: Small
  - Corporation Name: Sabre Test
  - Contact Name 1
  - GDS 1
  - Agency Address (W-)
  - Address (S, SDL, CC/)
  - Form of Payment (5-\*)
  - Customer Number (DK)
  - Hotel Preferences
  - Rental Car Preferences
  - SSR Preferences
    - CLID - Client Identification 1
    - SSR Additional Information: 90909090

CREATE PNR BUILDER COPY TO PNR

**[Profiles] Form of Payment Interface Record type copied to PNR**

Credit Card stored in Profile with Interface Record usage type can now be copied to PNR. Such Credit Card added to FOP field is tagged as UIR to indicate usage type assigned.

This enhancement is part of the changes related to FOP Wallet initiative, i.e. storing all credit card data in the dedicated FOP field in PNR.

Form of Payment (5-\*) + Add == Remove

Payment usage: Interface Record Trip type: All

Insert at first line

Credit card

Card Code: VI - Visa Card Number: \*\*\*\*\*1111 Expiration Date: 10/29

Name on Card: Test Test Issue Number: Issuer:

Payment Card Type:

- Form of Payment (5-\*)
  - All (A to Z)/Corporate / Business 1
    - AS#UAZ#TCP#FOP#VI\*\*\*\*\*1111#10/29#CH#TEST TEST
  - Interface Record/All 2
    - AS#UIR#TAZ#FOP#VI\*\*\*\*\*1111#10/29#CH#TEST TEST

\*FOP<

FORM OF PAYMENT

1. PAYMENT CARD TYPE  
\*VI4XXXXXXXXXXXX1111/1029 TCP  
UAZ

CARDHOLDER NAME - TEST TEST

2. PAYMENT CARD TYPE  
VI4XXXXXXXXXXXX1111/1029 TAZ  
UIR

CARDHOLDER NAME - TEST TEST

## [General] Web Red Apps contribution to side bar

With the arrival of the new SR360's graphical side bar, agencies can decide on whether their Red Apps should be available in the "Applications" panel or become available directly on the sidebar - see [SAN 17269](#) for details how to set this up.

Since 24.6 this feature was available for desktop-only (written in Java) Red Apps. In this release it is available for web & desktop (written in TypeScript) Red Apps as well.

Note: The number of Red Apps in the side panel is not limited, however adding an excessive number of icons may render an additional scroll bar in the side-bar area, depending on user's screen resolution. Agency-contributed Red Apps icons will render below the Sabre-contributed applications.

The image shows two screenshots from the Sabre Agency Admin Tools. The top screenshot is the 'Edit group' configuration page, which has tabs for 'AGENCY ADMIN TOOLS', 'GROUPS', and 'CONFIGURATIONS'. It features a table for 'RED APPS' with columns for 'FEATURE', 'SETTINGS', and 'LOCATION'. Two features are listed: 'RedAppExample\_Open\_Editor' and 'RedAppExample\_Swing', both with 'ON' status and 'DEFAULT' settings. The 'LOCATION' column has a dropdown menu with options 'Side bar', 'Applications panel', and 'Side bar'. A red box highlights this dropdown. The bottom screenshot shows a sidebar application list with a search bar and a list of applications: 'FINDER', 'SABRE CENTRAL', 'Trip Summary', 'Pinned profile', 'Workflows', 'Applications', 'Navigation A...', 'Stateful Appli...', 'Stateless Ap...', and 'Custom For...'. A red box highlights the 'Navigation A...' application, and a large white arrow points from the 'Edit group' page to this application.

## [SDK] Settings UI API accepting ICustomFormsService components

From now on, the Settings UI for Red Apps can be created with use on ICustomFormsService.

The `com.sabre.redapp.example3.web.settings.multipage` sample was extended with an example using custom forms react component to contribute to UI.

### [SDK] ICustomFormsService – new component

In this release, the ICustomFormService has been enhanced to include the ability to add a title to the separator. This feature improves the visual grouping of fields within the Red App modal.

The screenshot shows a modal window titled "Form" with a close button (X) in the top right corner. It contains three text input fields, each labeled "Field1 (optional)", "Field2 (optional)", and "Field3 (optional)". Below the third field is a "Section title" label. At the bottom right of the modal are two buttons: "CANCEL" and "OK".

### [SDK] BeforeHotelBookInput extension point – data model enhancement

Data model in extension point dynamo.hotel.book:BeforeHotelBookInput was enhanced with 3 new fields:

- RateKey,
- RateVendorCode,
- RatePrePaid.

Samples and API docs are updated with new data available.

### [Trip Proposal] Proposal creation from alternative pricing

This feature enables creation of Trip proposal quotes from the alternative pricing (WPA) path.

Proposal can be created using graphical path (Propose button) or by sending TP command.

All types of WPA entries are supported, including, but not limited to:

- WPA
- WPA¥XM
- WPA¥AL
- WPAS

The screenshot displays a flight proposal summary. At the top, it shows the flight number "10 MKW0A RXX0A" and the total price "AUD5725.98". Below this is a table with columns for "Type", "Count", "Base Fare AUD", and "Taxes/Fees/Charges". The table lists "ADT - Adult" with a count of 1 and a base fare of 5430.00, and "Taxes/Fees/Charges" totaling 295.98. Additional information includes "Rebook Required: YES", "Departure Day: 20 SEP", and "Last Day to Purchase: 22JUL/23:59". There are also sections for "Refund" and "Notes". At the bottom, there are three buttons: "PROPOSE", "PRICING OPTIONS", and "REBOOK & SAVE PRICE".

# Defects Fixed

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Defect ID	Description
TNNSRW-5176	Unable to type in the command bar
TNNSRW-5628	Command bar not working correctly in 24.6 on Mac

# How to Verify the Update

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Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

## System Requirements/Prerequisites

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The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

### Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
  - Basic support for Terminal Services environment including Citrix
- macOS Monterey or later (12.7.1 or later)

We recommend 64-bit Windows 10 and macOS Ventura (13)

### Hardware Specifications

- Processor:
  - Minimum:
    - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)
  - Recommended:
    - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)

- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory:  
3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

## Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

## Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
  - <https://scvpn.havail.sabre.com>
  - 151.193.159.130
  - 151.193.159.2
  - Port 443
  - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
  - Business to Business VPN (B2BVPN)
  - Managed Network Services
  - Vendor Access Room connections
  - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on [Sabre Central](#), under:

*Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360*

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – May 2024
- Sabre Red Connectivity Guide for CERT – May 2024

# Expected System Down Time

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You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

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# Agency Admin Tool

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By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

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# Contact Information

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If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:  
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.