

# Sabre Red 360 Version 24.7

### Overview

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This document contains information regarding the latest release of Sabre® Red<sup>™</sup> 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL: <u>https://central.sabre.com</u>

Archived release notes are available on Sabre Central under following URL: <u>https://central.sabre.com/s/supportaddtlresources</u> *Product Release Notes & Related Information*  $\rightarrow$  *Sabre Red 360* 

### New Features

Feature	Example	
<ul> <li>[Air] New "Shop Flights" &amp; renaming of Air Shopping to "Shop Fares."</li> <li>With this release user will now have access to the new Shop Flights air shopping capability.</li> <li>Shop Flights compliments the existing air Shopping path, now renamed "Shop Fares".</li> </ul>	Sobre index An Add Add Add Add Add Add Add Add Add	J     Pf Krys     Menal Comment       Image: State of the state o
	Shop response – outbound leg	
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#### Key features are:

- Shop results are displayed by bound
- Shop results are ordered starting • with non-stop flights
- Displays a single lead fare •
- Upsell offers from all sources •
- Compare & book from a single • display
- Shop multiple content sources ٠
- Combine brands for NDC offers •
- Multiple filter and sort options ٠
- Access to the most used shopping • qualifiers
- Add flights to a Trip Proposal quote •

Full details on how to use **Shop Flights** can be found in the Sabre Red Air Shopping User Guide available on Sabre Central.

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## [AIR] NDC - Agency email population into Order Create screen

The agency email address will now autopopulate into the Order Create screen if present in the Agency profile. If more than one agency email address exists, the user will be presented with a drop down menu to select the correct agency email address.

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## [AIR] NDC - Q-surcharges in tax widget on Pricing

This feature introduces a new Qsurcharges tab on the existing tax widget on the pricing screen. When Q-surcharges are returned by the carrier in the pricing response they will be shown in the widget.

#### [AIR] NDC - Fulfillment of paid services

Users can now fulfill paid services, such as extra baggage and lounge access by using the existing **NDC fulfill order** workflow by selecting the applicable order item from the list and adding the form of payment.

### [Hotel] Hotel booking confirmation refinements

With this release, hotel booking confirmation is refreshed with the new styling and layout to provide a summary of the booked hotel.

Top banner shows success message along with confirmation number and status code. Below that, header area contains data consistent with shopping displays.



Total amount AUD 349.34



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Taxes, fees, charges & fare calc

Adult

SLX8S

SI X8S

×

## [Hotel] Cancel refund details for Expedia bookings

From now on, users will get up-to-date refund details when cancelling Expedia booking. When user deletes such segment (graphically or via X1 command), the modal will appear with cancellation policy information returned from Expedia allowing the user to proceed with deleting the segment or cancel the flow and keep the segment in the PNR.

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#### [PCI 4.0] Prevent PAN copying

To meet PCI 4.0 requirements, a number of features will be introduced in SR360 before March 2025.

In this release Credit Card number protection was enhanced. From now on, users will not be able to cut/copy credit card number from the Sabre Red to the operating system clipboard or other applications.

#### [General] Enhanced PF Keys loading logic

The PF Keys loading logic was improved as follows:

- The PF Keys set from the last session will be loaded by default when user logs in to Sabre Red.
- If the user doesn't have their custom PF Keys but has PF Keys set assigned from Red App, this set will be displayed by default.

#### Update Encode/Decode sources for SR360 Release 24.7

Encode/Decode tables are updated with latest changes.

[Profiles] SSR Preferences in Corporate Profiles support	Profiles Corporate Tolicy (CTP) Air Preferences Hotel Preferences	Sabre Red 360 SSR Preferences Use this area to store all SSR Prefer etc.	<b>3YAB.R14</b> sabre profiles ences such as special meals, services, More Cations
SSR Preferences for Corporate Profiles are now available in Profiles Admin UI as well as Sabre Red 360 displays.	Ball Preferences     Ground Trareferences     Ground Trareferences     SSR Preferences     SSR Preferences     Additional Profile     Information     Additional Profile     Information     Durse Information	SSR Preferences Special Request Code: CUD - Client Identification	Add      Remove  SSR Additional Information:  90909090
User can view existing SSR Preferences or edit them as needed.	Original STAR Profile History PNR Builder(s) [1] Profile Preview		
This enhancement is done as a follow up to the 24.3 release changes where CLID SSR is read from Corporate Profile and pre-populated at Order Create.			

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	Sabre Test DK 12312312	
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## [General] Web Red Apps contribution to side bar

With the arrival of the new SR360's graphical side bar, agencies can decide on whether their Red Apps should be available in the "Applications" panel or become available directly on the sidebar - see <u>SAN 17269</u> for details how to set this up.

Since 24.6 this feature was available for desktop-only (written in Java) Red Apps. In this release it is available for web & desktop (written in TypeScript) Red Apps as well.

Note: The number of Red Apps in the side panel is not limited, however adding an excessive number of icons may render an additional scroll bar in the side-bar area, depending on user's screen resolution. Agency-contributed Red Apps icons will render below the Sabre-contributed applications.



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#### [SDK] Settings UI API accepting ICustomFormsService components

From now on, the Settings UI for Red Apps can be created with use on ICustomFormsService.

The com.sabre.redapp.example3.web.settings.multipage sample was extended with an example using custom forms react component to contribute to UI.

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[SDK] ICustomFormsService – new component	Form ×
In this release, the ICustomFormService has been enhanced to include the ability to add a title to the separator. This feature improves the visual grouping of	Field1 (optional)
fields within the Red App modal.	Section title
	Field3 (optional)
	CANCELOK

Data model in extension point dynamo.hotel.book:BeforeHotelBookInput was enhanced with 3 new fields:

- RateKey,
- RateVendorCode,
- RatePrePaid.

Samples and API docs are updated with new data available.

## [Trip Proposal] Proposal creation from alternative pricing

This feature enables creation of Trip proposal quotes from the alternative pricing (WPA) path.

Proposal can be created using graphical path (Propose button) or by sending  $\mathbb{TP}$  command.

All types of WPA entries are supported, including, but not limited to:

- WPA
- WPA¥XM
- WPA¥AL
- WPAS

Туре	Count	Base Fare AUD	Taxes/Fees/Charges
ADT - Adult	1	5430.00	295.98
Rebook Required: YES	Departure Day: 20 SEP Last Day to Purchase	e: 22JUL/23:59	
efund : Refundable with penal	lies Exchange : Changeable with penalties Excha	ange Before : 125 AUD Exchange After : 125 AUD Refund Be	fore : 200 AUD
intee VALIDATING CARRIER	OF CAT 15 SALES RESTRICTIONS FREE TEXT	FEOUND - VEREY BULES ARRUCARI E BODKING CLASS -	1M 79 REBOOK OPTION OF CHORES
EFORE STORING FARE			
BAGGAGE DISCLOSURES & EMBARGO INFORMATION	TAXES/FEES/CHARGES & FARE CALC		
VIEW ALL	VIEW ALL		
		PROPOSE PRICING OPT	TIONS - REBOOK & SAVE PRICE
THE THE		PROPOSE PRICING OPT	TIONS . REBOOK & SAVE PRICE

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## Defects Fixed

Defect ID	Description
TNNSRW-5176	Unable to type in the command bar
TNNSRW-5628	Command bar not working correctly in 24.6 on Mac

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## How to Verify the Update

Updates occur by either manually "checking for updates" under "Help" or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of "Release Version" field will indicate actual version of the system.

## System Requirements/Prerequisites

The Sabre® Red<sup>™</sup> 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user's workstation.

An installation of Sabre® Red<sup>™</sup> 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

#### Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
  - Basic support for Terminal Services environment including Citrix
- macOS Monterey or later (12.7.1 or later)

We recommend 64-bit Windows 10 and macOS Ventura (13)

#### Hardware Specifications

#### Processor:

Minimum:

- Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)

Recommended:

- Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)

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- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory: 3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

#### Permissions and Rights

Sabre Red 360 requires "Full" rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

#### Network

- Sabre® Customer Virtual Private Network Connection Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
  - o https://scvpn.havail.sabre.com
  - o 151.193.159.130
  - o 151.193.159.2
  - o Port 443
  - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection Dedicated connection to Sabre
  - o Business to Business VPN (B2BVPN)
  - Managed Network Services
  - Vendor Access Room connections
  - Note: Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on Sabre Central, under:

Support (tab)  $\rightarrow$  Additional Support Resources  $\rightarrow$  Product Release Notes & Related Information  $\rightarrow$  Sabre Red 360  $\rightarrow$  Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD May 2024
- Sabre Red Connectivity Guide for CERT May 2024

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## Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

## Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

## **Contact Information**

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to: https://central.sabre.com/s/contactsupport
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.

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