

Sabre Red 360

Version 24.8

Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release.

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

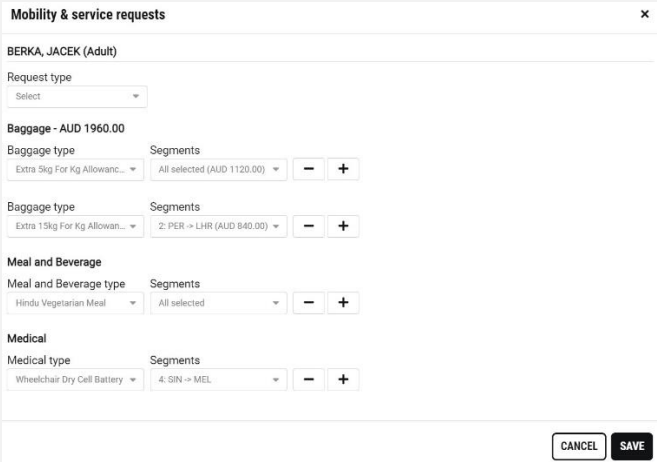
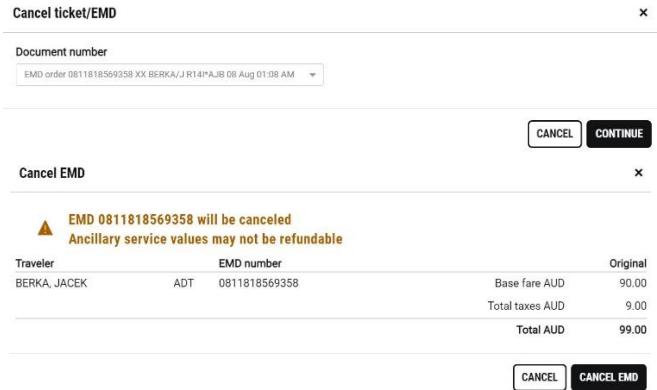
<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadtlresources>

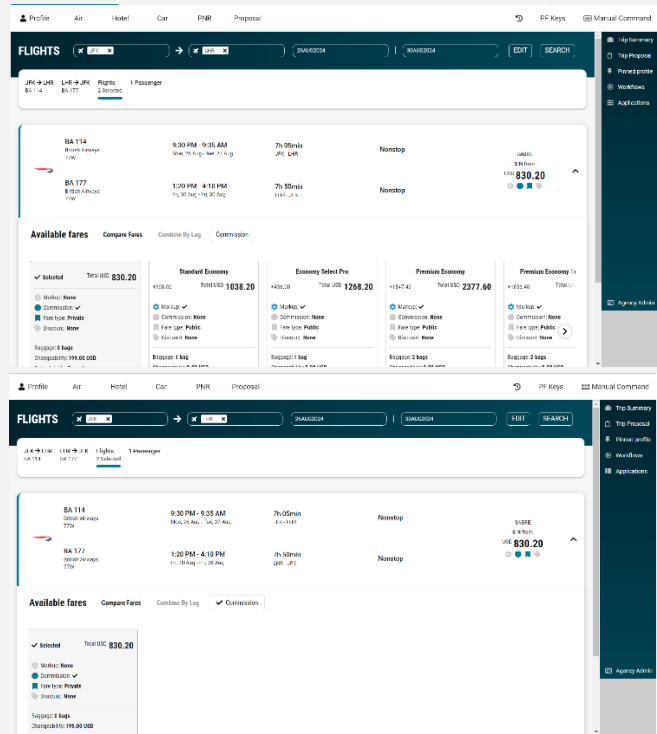
Product Release Notes & Related Information → Sabre Red 360

New Features

Feature	Example
<p>[AIR] NDC - Mobility & service requests, user experience enhancement.</p> <p>A change has been made to the layout of the mobility and service requests display. The services are now presented horizontally instead of vertically, after selection from the drop-down list.</p>	
<p>[AIR] NDC - Paid services in Cancel EMD flow</p> <p>This feature enables cancellation of EMD documents issued for paid services.</p> <p>Using the Cancel ticket/EMD workflow the agent can select an EMD document number and proceed with cancellation.</p>	

[AIR] Shop Flights – New commission filter on upsells results screen

Agents can now filter and display the upsells that contain commission using the new “Commission” filter button on the flight summary page.

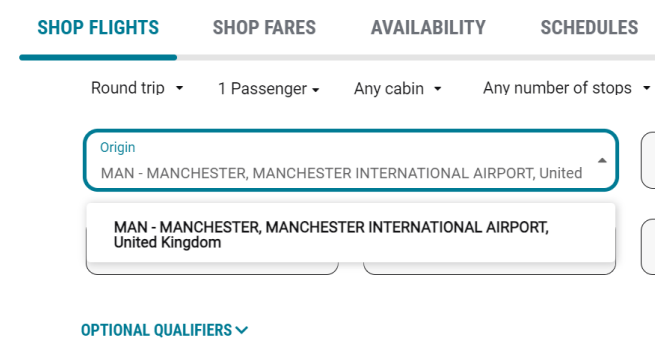


[AIR] Shop Flights - Update to encode/decode source

A change has been made to the source used for encode/decode data. Cities with multiple airports are now displayed at the top of the list.

Cities that have the same city name and airport code display with a single option.

Rail and coach station locations are located at the bottom of the list after airport locations.



SHOP FLIGHTS SHOP FARES AVAILABILITY SCHEDULES

Round trip ▾ 1 Passenger ▾ Any cabin ▾ Any number of stops ▾

Origin
syd ▾

DESTINATION

Return

CITIES WITH MULTIPLE AIRPORTS

SYD - Sydney

AIRPORTS

SYD - SYDNEY, SYDNEY KINGSFORD SMITH AIRPORT, New South Wales, Australia

YQY - SYDNEY, SYDNEY AIRPORT, Nova Scotia, Canada

BWU - SYDNEY, SYDNEY BANKSTOWN AIRPORT, New South Wales, Australia

LBH - SYDNEY, SYDNEY PALM BEACH SPB AIRPORT, New South Wales, Australia

SHOP FLIGHTS SHOP FARES AVAILABILITY SCHEDULES

Round trip ▾ 1 Passenger ▾ Any cabin ▾ Any number of stops ▾

Origin
LON ▾

DESTINATION

Return

STATION, United Kingdom

ZEP - LONDON VICTORIA, LONDON VICTORIA RAIL STATION, United Kingdom

QYW - LONDON WATERLOO, LONDON WATERLOO RAIL STATION, United Kingdom

XQE - LONDON, LONDON EBBSFLEET INTL RAIL STATION, United Kingdom

QQP - LONDON, LONDON PADDINGTON RAIL STATION, United Kingdom

XDQ - LONDON, LONDON RAIL STATION, Ontario, Canada

QQS - LONDON, LONDON ST PANCRAZ INTL RAIL STATION, United Kingdom

[General] Agent menu enhancement

The agent menu has been enhanced to display both the user's home PCC as well as the currently used PCC, if different.

If the user does not change the home PCC, then only a single PCC value will display, e.g.: "PCC: R14I".

If the user's home PCC and the currently used PCC are different, then the agent menu will show: "PCC: home_PCC > current_PCC" e.g.: "PCC: R14I > 3YAB".

Reservations KUBACKI, M

« Workflows

DOCUMENTS AND MESSAGES

891748

INT

PCC: O9FL > 3YAB

Application Vendor Support

Privacy Policy

Diagnostics

Sign out

[Hotel] Access to Hotel Manager site from SR360 and Sabre Red Web

Hotel Manager (formerly known as Hotel Program Manager) is now available in both SR360 (desktop) and Sabre Red Web products from the Agency Admin side panel.

Clicking on the link, opens the Hotel Manager app in a separate tab.

[Hotel] View rates (HOD) display and filters - meal plan types enhancement

With this release, View rates (HOD) display contains information about meal plan type for each rate (if provided by supplier). Also, the meal type filter allows for easier access to rates with preferred meal option.

Send

↶

PF Keys

🔧

Command Helper

CERT-3YAB

« Agency Admin

🔑 AGENCY ADMIN TOOLS

🏨 HOTEL MANAGER

🕒 MANAGE MY AGENCY

🛒 MARKETPLACE

Trip Summary

Trip Proposal

Pinned profile

Workflows

Applications

Wellbeing Suite - Breakfast Included In The Price - Booking Com Rate

This Suite features a bathrobe, private entrance...

Suite King bed Breakfast included

Pre-paid Deposit

Regular

Refundable

29 Aug 2024

Penalty: USD 3899.98

USD 484.47

avg. nightly rate excludes taxes & fees

BOOKING.COM

USD 3900.00

approximate total with taxes & fees

▼

Wellbeing Suite - Half Board Included - Booking Com Rate

This Suite features a bathrobe, private entrance...

Suite King bed Half board included

Pre-paid Deposit

Regular

Refundable

29 Aug 2024

Penalty: USD 3920.00

USD 486.96

avg. nightly rate excludes taxes & fees

BOOKING.COM

USD 3920.00

approximate total with taxes & fees

▼

Suite, 1 King Bed

1 King Bed / 1335-sq-foot room, balcony with ...

Suite King bed Full board included

Pre-paid Deposit

Regular

Refundable

02 Sep 2024 12:00

Penalty: 100%

USD 508.70

avg. nightly rate excludes taxes & fees

EXPEDIA

USD 4095.07

approximate total with taxes & fees

▼

DELUXE TWIN BED 1 ADULT

DELUXE TWIN BED 1 ADULT

Deluxe Room No meal included

Pre-paid Deposit

Net

Refundable

10 Sep 2024 23:59

Penalty: USD 313.48

USD 287.46

avg. nightly rate excludes taxes & fees

BEDSONLINE

USD 3449.56

approximate total with taxes & fees

▼

All filters

Room type

Bed type

Cancellation policy

Rate source

Rate source

All 50

EXPEDIA 33

BOOKING.COM 17

Rate category

All 50

Regular 50

Cancellation policy

Refundable 41

Non-refundable 9

Commissionable

Yes 50

Room type

All 50

Suite 50

Bed type

All 50

King bed 50

Sofa bed 3

Meal type

All 50

Breakfast included 26

Full board included 8

All inclusive 8

Half board included 8

Payment type

Pre-paid 35

Post-paid 15

Reset all

APPLY

[Hotel] Total Amount with taxes & fees included in shopping displays

As a follow up to the enhancements made in 24.6 release for Rate details modal, with this release the all-inclusive total amount is also provided in the following shopping displays:

- View rate's (HOD)
- Hotel Reservation form header with rate summary
- Booking confirmation

Deluxe Room, 2 Double Beds, City View

2 Double Beds / 366 sq feet, located on the top floor / Interim...

Deluxe Room Double Full bed

Pre-paid Deposit

Regular

Refundable

02 Aug 2024 02:32

Penalty: 100%

AUD 551.39

avg. nightly rate excludes taxes & fees

EXPEDIA

AUD 4609.19

approximate total with taxes & fees

▲

Total tax: AUD 489.99 Property Fee: AUD 58.80 Tax Recovery Charges and Service Fees: AUD 431.19

Total Fee: AUD 251.44 Miscellaneous Fee: AUD 259.44

Room 2 Double Beds / 366 sq feet, located on the top floor / Interim - Free WiFi 50+ Mbps / Entertainment - 49-inch Smart TV with premium channels, Netflix, MP3 dock / Food & Drink - Refrigerator, coffee/tea maker, and free bottled deionized water / Sleep - Pillowtop bed, premium bedding, a down duvet, blackout drapes/curtains, and bed sheets / Bathroom - Private bathroom, bathtub, bathtub or shower, and a shower or a rainfall showerhead / Practical - Laptop-compatible safe, iron/ironing board, and laptop workspace, rollaway/extra beds and free cribs/infant beds available on request / Comfort - Fresh bed sheets (on request), air conditioning, and daily housekeeping / Accessibility - Height-adjustable showerhead / Eco-friendly - Energy-saving switches / Need to Know - Weekly housekeeping, no rollaway/extra beds available / Non-Smoking / Connecting/adjjoining rooms can be requested, subject to availability / Bed type: Double Full bed

Cancellation policy: Refundable. Cancellation deadline: 02 Aug 2024 02:32. Penalty amount: 100%.

Guarantee: Deposit required. Credit card MC, V, A, J, D, C accepted as deposit. This payment will be processed in au if using Mastercard and visa. This is a pre-paid rate and the entire amount will be charged at the time of booking.

Additional details: Rate disclaimer information: INCLUDES TAX EXCLUDES SURCHARGES Check-in/check-out information: Special instructions: An adult age 18 or older must assume all liability for the booking. If you are planning to arrive af...

PROPOSE

RATE DETAILS

BOOK

The all-inclusive total amount is not stored in the PNR and hence not displayed in graphical PNR at the moment.

Hotel Reservation

W San Diego

421 W B Street

619-398-3100

10 Oct 2024

Check-in

17 Oct 2024

Check-out

1 room

1 guest

Regular

Refundable

22 Aug 2024 02:32

Penalty: 100%

Deposit: Pre-Paid

AUD 551.39*

avg. nightly rate

excludes taxes & fees

EXPEDIA

AUD 4609.19

approximate total

with taxes & fees

Guest Details

Traveler's name

1.1 TOKARCZYK, PAULINA

Email

Phone

Corporate discount number (Optional)

Frequent guest number (Optional)

Frequent flyer number (Optional)

BOOKING CONFIRMATION

Reservation successful, hotel segment added

Hotel confirmation: 7434601118616 Status: Pending (PN1)

W SAN DIEGO

421 W B Street, San Diego CA 92101, US

Pre-paid Deposit

Thu, Oct 10th - Thu, Oct 17th

1 room, 1 guest

Regular

Refundable

22 Aug 2024 02:32

Penalty: 100%

AUD 621.39*

Per night

EXPEDIA

AUD 4609.19

approximate total

with taxes & fees

BOOKING DETAILS

Room type: Deluxe Room, 2 Double Beds, City View Rate code: AGRPRD Guarantee: DPSTV4XXXXXXX1111EXP 10 27-TEST

Traveler's name: TOKARCZYK, PAULINA IATA: 02311116

DISPLAY PNR

[SDK] BeforeAirShoppingInput extension point enhancement

The data model of the `dynamo.airshopping.input.beforeAirShoppingInput` extension point has been extended with the Frequent Flyer data item.

Red apps will now be able to insert the traveler's frequent flyer data into the Shop Fare (former name: Air Shopping) input form.

The sample application and the relevant article in the SDK documentation has been updated.

[SDK] A new component in ICustomFormsService

A new component, Multi checkbox component, was introduced to ICustomFormsService.

The SDK documentation and sample with custom forms playground has been updated.

Content Source (optional)

- ☒ Sabre content (ATPCO)
- ☒ Airline content (NDC)
- ☐ Low cost carrier content (LCC)

[SDK] Support for compressed files

Red Apps developers can compress files to the .zip format using the MiniZip library that is now part of SDK. To take advantage of this library, developers should use the ZipBuilder that is available in the SR360 SDK.

Sabre Red 360 Release Notes

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[SDK] Sunset of 32-bit Windows SDK (Phase 1)

As part of the sunset activities for the 32-bit Windows SDK, the SDK documentation has been updated to support primarily the 64-bit version of the distribution:

a/ The "[Setup for Desktop Red App Development](#)" article has been updated to include instructions primarily for 64-bit Windows SDK,

b/ The migration guide has been updated with detailed steps on how to migrate to the 64-bit Windows SDK.

For Windows users, only the 64-bit Windows SDK distribution will be officially offered from the 24.8 release.

Contact the Sabre Help Desk for any non-standard inquiries/needs.

[SDK] Better descriptions of workflow extension points in SDK documentation

The description of [workflow extension points](#) has been enhanced in the SDK documentation to expose the following for each extension point:

- General description of what the extension point is for
- Basic information about the data model for a given extension point (only if applicable, as some extension points do not support any data model)
- All the paths that can be used to trigger the extension point (e.g., sending command, using specific piece of GUI)

[SDK] Agent Profile Service enhancement - Current language

The AgentProfileService has been enhanced to provide the language currently selected in Sabre Red Web.

Documentation and samples of the AgentProfileService has been updated with the above-mentioned feature.

[SDK] BeforeCreateOrderInput extension point enhancement

This feature extends the existing data model for the `dynamo.ndc.beforeCreateOrderInput` extension point with name reference number so it can be populated via RedApp on the Create order form.

The sample application and relevant article in the SDK documentation has also been updated.

[SDK] BeforeAirBookAndPrice extension point enhancement

This feature extends the existing data model for the `dynamo.air.airbooking.beforeAirBookAndPrice` extension point with frequent flyer number so that it can be used via RedApp in the Air Book and Price ("Sell & Save Price") flow.

The sample application and relevant article in the SDK documentation has also been updated.

Defects Fixed

Defect ID	Description
TNNSRW-5478	Solved an issue where agents were unable to see the full fare rules for some airlines.
TNNSRW-5509	Solved an issue when the credit card data from the previous session was pre-populating in the hotel sell screen.
TNNSRW-5652	Solved an issue with number of passengers and type when saving fare from Branded Fares modal.
TNNSRW-5677	Solved an issue with group bookings for VN airlines when trying to book seats

How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Monterey or later (12.7.1 or later)

We recommend 64-bit Windows 10 and macOS Ventura (13)

Hardware Specifications

- Processor:
Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)Recommended:
 - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)

- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory:
3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on [Sabre Central](#), under:

Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – May 2024
- Sabre Red Connectivity Guide for CERT – May 2024

Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.