

# Sabre Red 360

## Version 24.10

## Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

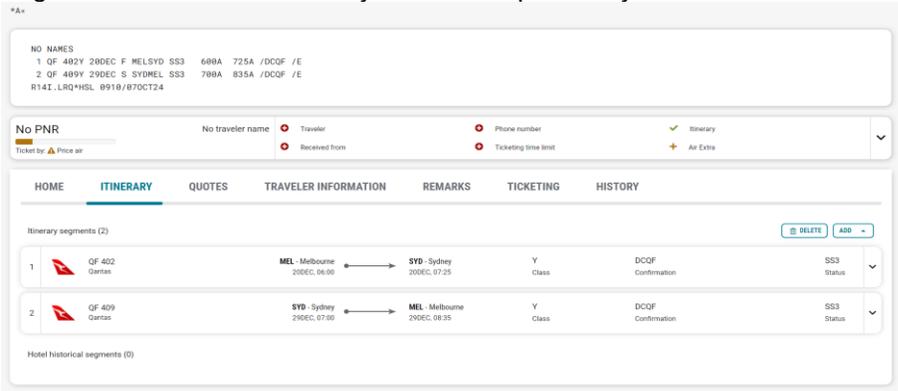
<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadddlresources>

*Product Release Notes & Related Information → Sabre Red 360*

## New Features

Feature	Example
<p><b>[AIR] *NEW* NDC offers at Pricing (WP)</b></p> <p>Sabre Red 360 users can now benefit from being able to see, sell and book NDC offers from the availability led workflow.</p> <p>Now after selling flights from schedules and pricing using a pricing command, Sabre Red 360 will price the current itinerary and at the same time display NDC upsell offers for the priced itinerary.</p>	<p>Segments sold from availability for round trip itinerary.</p> 

The following pricing command entries are supported with this new functionality.

- WP
  - WPNC
  - WPNCB
- (WPNI & WPA are not supported)

As well as the above pricing commands, some optional qualifiers are also considered when added to the pricing entry as they are supported in the NDC shopping and booking path:

- Passenger type
- Segment selection
- Corporate ID

Priced as sold. Command: WP

When NDC offers are available for the air segments sold from availability they will show alongside the ATPCO fare in the display

**PRICING**

20 DEC 20 DEC Departure Date 3 Passengers 11 OCT / 23:59 Last Day to Purchase Form of Payment fees per ticket may apply **SABRE** AUD 6779.34

Passenger Type	Count	Bags	Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD	Max FOP Fee
Adult	3		1952.14	307.64	2259.78	33.90

SABRE	NDC	NDC	NDC	NDC
Y.Y	Red Ideal	Business	Economy Flex	Flexible Business
✓ Selected Total AUD 6779.34	-5793.84 Total AUD 985.50	-3241.64 Total AUD 3437.70	-2582.28 Total AUD 4197.06	+1198.26 Total AUD 7977.60
Markup: None Commission: None Fare type: Public Discount: None	Markup: None Commission: None Fare type: Public Discount: None	Markup: None Commission: None Fare type: Public Discount: None	Markup: None Commission: None Fare type: Public Discount: None	Markup: None Commission: None Fare type: Public Discount: None
Baggage: See price quote Exchange Before: Free Exchange After: Free Refund Before: Non refundable Refund After: Non refundable	Baggage: 1 bag Exchange After: 99.00 AUD Exchange Before: 99.00 AUD Refund: Non refundable	Baggage: 2 bags Exchange: Changeable Refund: Refundable	Baggage: 1 bag Exchange Before: 99.00 AUD Refund Before: 99.00 AUD	Baggage: 2 bags Exchange: Changeable Refund: Refundable

Notes: VALID ON CP SERVICES ONLY  
CAT 15 SALES RESTRICTIONS FREE TEXT FOUND - VERIFY RULES  
VALIDATING CARRIER - QANTAS

TAXES/FEES/CHARGES & FOP: VIEW ALL  
BAGGAGE DISCLOSURES & EMBARK INFORMATION: VIEW ALL  
SEAT MAP: SEAT MAP  
AIR EXTRAS: AIR EXTRAS  
BRANDED FARES: BRAND OPTIONS AVAILABLE  
EST EMISSIONS: 138 kg CO<sub>2</sub>

Buttons: MODIFY, RE-PRICING OPTIONS, PROPOSE, SAVE PRICE

To see the fare description, click on the fare card and open the fare description widget.

**PRICING**

20 DEC 20 DEC Departure Date 3 Passengers 08 OCT / 23:59 Last Day to Purchase **NDC** AUD 3437.70

Passenger Type	Count	Bags	Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD
Adult	3		939.52	206.58	1146.10

SABRE	NDC	NDC	NDC	NDC
Y.Y	Red Ideal	Business	Economy Flex	Flexible Business
+3241.64 Total AUD 6779.34	-2432.20 Total AUD 985.50	✓ Selected Total AUD 3437.70	+759.36 Total AUD 4197.06	+4339.90 Total AUD 7977.60
Markup: None Commission: None Fare type: Public Discount: None	Markup: None Commission: None Fare type: Public Discount: None	Markup: None Commission: None Fare type: Public Discount: None	Markup: None Commission: None Fare type: Public Discount: None	Markup: None Commission: None Fare type: Public Discount: None
Baggage: See price quote Exchange Before: Free Exchange After: Free Refund Before: Non refundable Refund After: Non refundable	Baggage: 1 bag Exchange After: 99.00 AUD Exchange Before: 99.00 AUD Refund: Non refundable	Baggage: 2 bags Exchange: Changeable Refund: Refundable	Baggage: 1 bag Exchange Before: 99.00 AUD Refund Before: 99.00 AUD	Baggage: 2 bags Exchange: Changeable Refund: Refundable

EST EMISSIONS: 206 kg CO<sub>2</sub>  
FARE DESCRIPTION: BUSINESS

Buttons: MODIFY, RE-PRICING OPTIONS, PROPOSE, SELECT OFFER

Pricing with segment selection. Command: WPS1

If the users' settings have the graphical preference the NDC offers will automatically display on the screen. If the user has the classic preference, then a new information message "MORE FARES AVAILABLE" will display above the total fare to indicate that NDC offers are available and can be viewed by opening the drawer.

For agencies who have Trip Proposal the user can add multiple NDC offers to a Trip Proposal quote from the pricing response screen.

Note – NDC offers will only be returned if NDC order has been placed and activated for each airline.

If selecting an NDC offer, the user will need to remember to cancel the flights booked using the schedule-led search.

**PRICING**

20 DEC Departure Date | 3 Passengers | 11 OCT / 23:59 Last Day to Purchase | Form of Payment fees per ticket may apply | **SABRE** AUD 3389.67

Passenger Type	Count	Bags	Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD	Max FOP Fee
Adult	3		976.07	153.82	1129.89	17.00

**SABRE**

Y

Selected Total AUD **3389.67**

Markup: None  
Commission: None  
Fare type: Public  
Discount: None

Baggage: See price quote  
Exchange Before: Free  
Exchange After: Change not permitted  
Refund Before: Non refundable  
Refund After: Non refundable

**NDC**

Red Edge

Total AUD **492.75**

Markup: None  
Commission: None  
Fare type: Public  
Discount: None

Baggage: 1 bag  
Exchange After: 99.00 AUD  
Exchange Before: 99.00 AUD  
Refund: Non refundable

**NDC**

Business

Total AUD **1718.85**

Markup: None  
Commission: None  
Fare type: Public  
Discount: None

Baggage: 1 bag  
Exchange: Changeable  
Refund: Refundable

**NDC**

Economy Flex

Total AUD **2098.53**

Markup: None  
Commission: None  
Fare type: Public  
Discount: None

Baggage: 1 bag  
Exchange Before: 99.00 AUD  
Refund: Refundable

**NDC**

Flexible Business

Total AUD **3988.80**

Markup: None  
Commission: None  
Fare type: Public  
Discount: None

Baggage: 2 bags  
Exchange: Changeable  
Refund: Refundable

ADULT Refund: See Rules Exchange: See Rules Exchange Before: Free Exchange After: See Rules Refund Before: 99.00 AUD Refund After: See Rules Min stay: See Rules Max stay: See Rules Last Day To Book: See Rules

NOTES: VALID ON OF SERVICES ONLY CAT 15 SALES RESTRICTIONS FREE TEXT FOUND - VERIFY RULES VALIDATING CARRIER - QANTAS

TAXES/FEES/CHARGES & FOP OR FEES & FARE CALC BAGGAGE DISCLOSURES & EMBARKING INFORMATION SEAT MAP AIR EXTRAS BRANDED FARES BRAND OPTIONS AVAILABLE EST EMISSIONS 69 kg CO<sub>2</sub>

VIEW ALL VIEW ALL SEAT MAP BRAND OPTIONS AVAILABLE

MODIFY RE-PRICING OPTIONS PROPOSE SAVE PRICE

Price passenger types of ADT/CNN/INS and request and book ATPCO lowest fare. Command: WPP1ADT/1CNN/1INS#NCB

**PRICING**

20 DEC Departure Date | 3 Passengers | 11 OCT / 23:59 Last Day to Purchase | **SABRE** AUD 4447.92

Passenger Type	Count	Bags	Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD
Accompanied Child	1		1245.66	236.98	1482.64
Adult	1		1245.66	236.98	1482.64
Infant with a seat	1		1245.66	236.98	1482.64

**SABRE**

K,K

Selected Total AUD **4447.92**

Markup: None  
Commission: None  
Fare type: Public  
Discount: None

Baggage: See price quote  
Exchange Before: Free  
Exchange After: Free  
Refund Before: Non refundable  
Refund After: Non refundable

**NDC**

Red Edge

Total AUD **985.50**

Markup: None  
Commission: None  
Fare type: Public  
Discount: None

Baggage: 1 bag  
Exchange: No data  
Refund: No data

**NDC**

Business

Total AUD **3437.70**

Markup: None  
Commission: None  
Fare type: Public  
Discount: None

Baggage: 2 bags  
Exchange: No data  
Refund: No data

**NDC**

Economy Flex

Total AUD **4197.06**

Markup: None  
Commission: None  
Fare type: Public  
Discount: None

Baggage: 1 bag  
Exchange: No data  
Refund: No data

**NDC**

Flexible Business

Total AUD **7977.60**

Markup: None  
Commission: None  
Fare type: Public  
Discount: None

Baggage: 2 bags  
Exchange: No data  
Refund: No data

Price using segment selection with classic mode.

WPS1+

20DEC DEPARTURE DATE-----LAST DAY TO PURCHASE 11OCT/23:59

BASE FARE	TAXES/FEES/CHARGES	AUD1129.89ADT
3- AUD976.07	AUD153.82XT	182.72UD
XT 18.22WG 23.38OR	17.58YR	461.46
2928.21		

ADT-3 YFOW

HEL OF SW0076:87AL8976:87END

VALID ON OF SERVICES ONLY

VALIDATING CARRIER - OF

CAT 15 SALES RESTRICTIONS FREE TEXT FOUND - VERIFY RULES

FORM OF PAYMENT FEES PER TICKET MAY APPLY

ADT DESCRIPTION FEE TKT TOTAL

OBFCA - CC NBR BEGINS WITH 1081	0.89	1129.89
OBFCA - 1S TEST	17.89	1146.89
OBFDA - CC NBR BEGINS WITH 1081	0.89	1129.89
OBFDA - 1S TEST	11.39	1141.19

**MORE FARES AVAILABLE**

TOTAL: AUD3389.67

FOP FEES PER TICKET MAY APPLY

WPS1+  
28DEC DEPARTURE DATE-----LAST DAY TO PURCHASE 08OCT/23:59

BASE FARE AUD469.76 TAXES/FEES/CHARGES AUD183.19XT AUD572.95ADT  
1718.85 389.57

MORE FARES AVAILABLE  
TOTAL: AUD1718.85  
FOP FEES PER TICKET MAY APPLY

<b>SABRE</b> Y +1670.82 Total AUD <b>3389.67</b> Markup: None Commission: None Fare type: Public Discount: None Baggage: See price quote Exchange Before: Free Exchange After: Change not permitted Refund Before: Non refundable Refund After: Non refundable	<b>NDC</b> Red Édéal -1226.10 Total AUD <b>492.75</b> Markup: None Commission: None Fare type: Public Discount: None Baggage: 1 bag Exchange After: 99.00 AUD Exchange Before: 99.00 AUD Refund: Non refundable	<b>NDC</b> Business ✓ Selected Total AUD <b>1718.85</b> Markup: None Commission: None Fare type: Public Discount: None Baggage: 2 bags Exchange: Changeable Refund: Refundable	<b>NDC</b> Economy Flex +379.68 Total AUD <b>2098.53</b> Markup: None Commission: None Fare type: Public Discount: None Baggage: 1 bag Exchange Before: 99.00 AUD Refund Before: 99.00 AUD	<b>NDC</b> Flexible Business +2269.95 Total AUD <b>3988.80</b> Markup: None Commission: None Fare type: Public Discount: None Baggage: 2 bags Exchange: Changeable Refund: Refundable
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EST EMISSIONS: 103 kg CO<sub>2</sub> FARE DESCRIPTION: BUSINESS

MODIFY RE-PRICING OPTIONS PROPOSE SELECT OFFER

**[AIR] \*NEW\* Air Shop using commands.**

Agents can now trigger a simple air shop request using commands.

After entering the new command, a shop request is sent, and the response is returned and displayed as it is today.

The new commands support a basic shop request for Shop Fares.

Note - The commands to trigger a Shop Flights request will be part of a future release.

To trigger a Shop Fares request using commands, the entry should start with: **"SHOPFA"** plus the following:

- Date of travel
- Departure & arrival date
- Origin & destination code
- Airline (optional)
- (¥) cross of Lorraine

Sabre SHOPFA25NOVMELSYDHR3BNDV

ShopFA25NOVMELSYDHR3BNDV+

AIR SHOPPING MEL - Melbourne → SYD - Sydney Mon, 25 Nov - Sat, 30 Nov 1 Passenger

FARE TREND	FLEXIBLE DATES	FARE RANGE	ALTERNATE AIRPORTS
No data available	Similar prices ± 3 days	AUD 294	USD 111 AUV
<b>JQ 500</b> Jetstar Airways <b>JQ 517</b> Jetstar Airways	<b>MEL - Melbourne</b> 25NOV 06:00 <b>SYD - Sydney</b> 30NOV 13:35	<b>SYD - Sydney</b> 25NOV 07:30 <b>MEL - Melbourne</b> 30NOV 18:10	SABRE SABRE SABRE SABRE Starter Starter Plus Bag Max Flex USD <b>153.10</b> USD <b>201.10</b> USD <b>457.10</b> USD <b>255.10</b>
<b>JQ 508</b> Jetstar Airways <b>JQ 511</b> Jetstar Airways	<b>MEL - Melbourne</b> 25NOV 09:20 <b>SYD - Sydney</b> 30NOV 10:55	<b>SYD - Sydney</b> 25NOV 10:50 <b>MEL - Melbourne</b> 30NOV 12:30	SABRE SABRE SABRE SABRE Starter Starter Plus Bag Max Flex USD <b>153.10</b> USD <b>201.10</b> USD <b>457.10</b> USD <b>255.10</b>
<b>JQ 522</b> Jetstar Airways <b>JQ 523</b> Jetstar Airways	<b>MEL - Melbourne</b> 25NOV 17:25 <b>SYD - Sydney</b> 30NOV 17:00	<b>SYD - Sydney</b> 25NOV 18:55 <b>MEL - Melbourne</b> 30NOV 18:40	SABRE SABRE SABRE SABRE Starter Starter Plus Bag Max Flex USD <b>153.10</b> USD <b>201.10</b> USD <b>457.10</b> USD <b>255.10</b>

**Example 1: Shop Fares one-way, including airline**

**SHOPFA(date)(origin)(destination)¥(airline)**

Command: **SHOPFA20NOVMELLLHR¥QF**

**Example 2: Shop Fares round-trip, including airline**

**SHOPFA(date)(origin)(destination)¥R(date)¥(airline)**

Command: **SHOPFA20NOVMELLHR¥R13DEC¥QF**

Example 3: Shop Fares round-trip, no airline

**SHOPFA(date)(origin)(destination)¥R(date)**

Command: **SHOPFA20NOVMELLHR¥R13DEC**

### [AIR] NDC - Cancel ticket/EMD workflow new message banner

The existing Cancel ticket/EMD Workflow has been enhanced and now offers the option to “cancel itinerary & retain ticket” or “cancel ticket & retain itinerary”. This enhancement offers agent other cancel options to consider before proceeding with the Cancel/Ticket EMD process.

The current Cancel ticket/EMD workflow processes a cancel and void or cancel and refund of the full NDC order (flights & ticket) whilst cancel & retain cancels a single element, either itinerary or ticket.

Note – “Cancel ticket & retain itinerary” will process the ticket as void or refund.

#### Cancel ticket/EMD

##### NDC order selected

Flights and tickets will be cancelled and removed. To keep segments or tickets use Cancel & Retain

CANCEL & RETAIN

#### Document number

Ticket order 6182455360084 XX BERKA/J R14I\*AJB 02 Oct 12:10 AM

CANCEL

CONTINUE

#### Cancel ticket/EMD

##### NDC order selected

Flights and tickets will be cancelled and removed. To keep segments or tickets use Cancel & Retain

CANCEL & RETAIN

Cancel itinerary and retain ticket  
Cancel ticket and retain itinerary

#### Document number

Ticket order 6182455360084 XX BERKA/J R14I\*AJB 02 Oct 12:10 AM

CANCEL

CONTINUE

### [AIR] NDC – Graphical PNR Order view enhancement.

Agents can now fulfil an NDC order directly from Graphical PNR, Quotes. The button “NDC FULFILL ORDER” will open the existing fulfil order workflow.

TJRXAS BERKA, JACEK ✓ Traveler ✓ Phone number ✓ Itinerary  
Ticket by: 16OCT ✓ Received from + Frequent flyer + Security documents  
Order id: QF081HZG4RU44 QF-6VR9LT

HOME ITINERARY QUOTES TRAVELER INFORMATION REMARKS TICKETING HISTORY

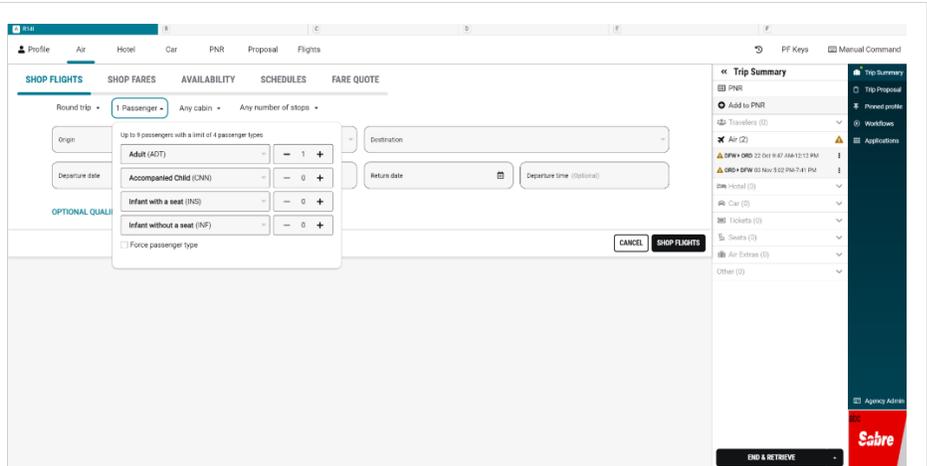
Order Items (1) NDC FULFILL ORDER DELETE

1	QF 37 MEL - Melbourne 15NOV, 16:55 → SIN - Singapore Economy 15NOV, 21:50 S	07 OCT 18:00 Price guarantee time limit	16 OCT 23:59 Ticketing time limit	NDC AUD 1207.30
	QF 36 SIN - Singapore 22NOV, 19:20 → MEL - Melbourne Economy 23NOV, 05:50 S			
2	QF 37 MEL - Melbourne 15NOV, 16:55 → SIN - Singapore 15NOV, 21:50 BERKA, JACEK HD, 30G, Preferred Seat	Payment required		NDC AUD 45.00

NDC FULFILL ORDER

**[AIR] Shop Flights - Passenger picker enhancement.**

The passenger picker display has been redesigned and implemented into the Shop Flights workflow.

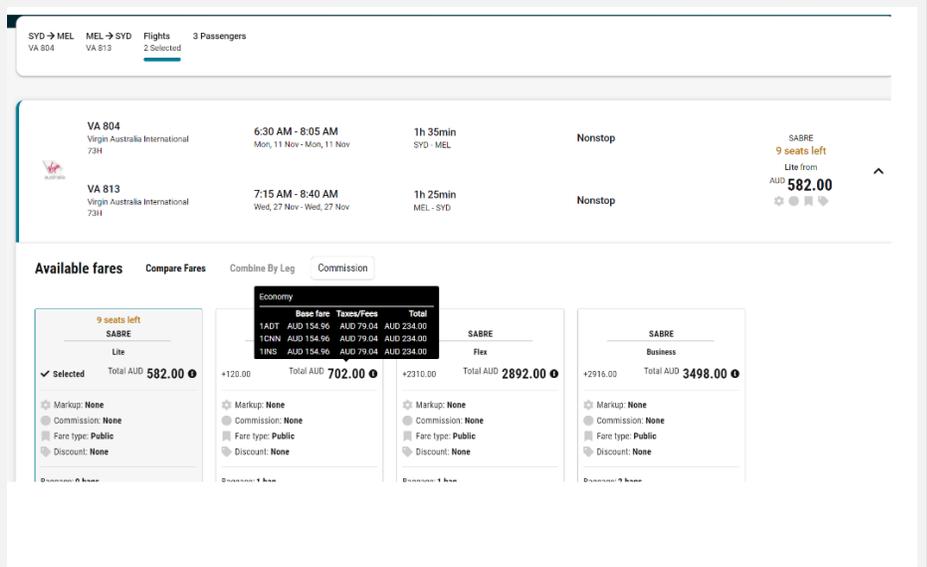


**[AIR] Shop Flights – Total fare tooltip.**

A tooltip has been added to the fare card detailing a fare + tax breakdown for each passenger type.

To display the tooltip, hover over the total price.

This applies to the Available Fares, Compare Fares and Combine By Leg views.



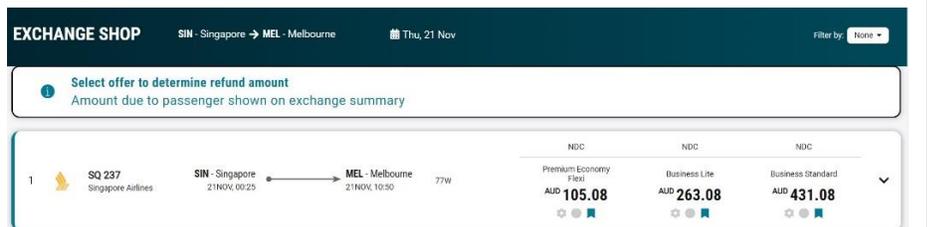
**[AIR] NDC - Information banner on Exchange shop screen**

A new informational banner has been added to the NDC exchange shop results,

**"Select offer to determine refund amount"**

**"Amount due to passenger shown on exchange summary"**

This is to inform the agent that a potential residual/refund amount, if applicable, will be presented at the



next step in the flow, the Exchange summary screen.

This enhancement applies to airlines who support NDC schema 18.1.

**[AIR] NDC – Involuntary schedule change re-shop with waiver code.**

When a schedule change occurs on an already fulfilled order the agent can update the ticket to accept the change driven by the airline or if the traveller does not accept the change, perform an exchange shop to look for other itinerary options.

In this scenario the agent will see a nudge above the order items with the new “EXCHANGE” button to trigger the NDC exchange shop modal.

As well as the new “exchange” option a new input field has been added to the exchange shop modal where the user can input a waiver code, if provided by the airline. The waiver code input field can be found under the new section “Advanced qualifiers” and is optional.

**QNPJWI** BERKA, JACEK ✓ Traveler ✓ Phone number ✓ Itinerary  
 Ticketed on: 20SEP ✓ Received from + Frequent flyer + Security documents  
 Order Id: AA001HBHJ6UA7 AA-JDRUIP

HOME ITINERARY **QUOTES** TRAVELER INFORMATION REMARKS TICKETING HISTORY

Order Items (1) NDC FULFILL ORDER DELETE

**Action required: Schedule change for NDC order AA001HBHJ6UA7**  
 Update ticket to accept change or Exchange for new itinerary EXCHANGE UPDATE TICKET

Order Item	Flight	Class	Status	NDC Price
1	AA 734 CLT - Charlotte → LHR - London 30OCT, 00:10 → 30OCT, 12:00	Premium-Economy W	Ticketed	AUD 4599.20
	AA 91 LHR - London → ORD - Chicago 06NOV, 11:55 → 06NOV, 14:45	Premium-Economy Economy W	Ticketed	
	AA 28... ORD - Chicago → CLT - Charlotte 06NOV, 17:40 → 06NOV, 20:39	Premium-Economy Economy Y	Ticketed	

**NDC exchange shop**

2	LHR → ORD	AA 91	06 NOV 11:55 - 06 NOV 14:45	W	HK1	Exchange
3	ORD → CLT	AA 2805	06 NOV 17:40 - 06 NOV 20:39	Y	HK1	Exchange

**TICKETS**

Ticket number	Passenger	Type
0015754822007	BERKA, JACEK	ADT

**SHOP QUALIFIERS**

From: CLT To: LHR Date: 30OCT2024 Time: Select

From: LHR To: CLT Date: 6NOV2024 Time: Select

**Advanced qualifiers**

**Waiver Code**

Waiver code: abc123

CANCEL SHOP AIRFARE

**[Hotel] Guarantee options - deposit logic change**

Guarantee options in Hotel Reservation modal have been simplified. From now on, Deposit options will only show in the drop-down when required for the rate booked.

**Hotel Reservation**

Hilton Berlin  
Mühlenstrasse 30  
49-30-20230

12 Dec 2024  
Check-in  
17 Dec 2024  
Check-out

1 room  
1 guest  
Regular

Refundable  
03 Oct 2024 08:08  
Penalty: 90%  
Deposit: Pre-Paid

USD 215.22  
avg. nightly rate  
excludes taxes & fees

EXPEDIA  
USD 1208.97  
approximate total  
with taxes & fees

**Guest Details**

Traveler's name: 1.1 TOKARCZYK, PAULINA

Email:

Phone:

Corporate discount number (Optional):

Frequent guest number (Optional):

Frequent flyer number (Optional):

**Payment details**

Guarantee options: Deposit with credit card

Form of payment: Use another card

Card Number:

Card Type:

Deposit with credit card

Expiration date:

Security number (Optional):

First name:

Last name:

**Hotel Reservation**

Hilton Berlin  
Mühlenstrasse 30  
49-30-20230

12 Dec 2024  
Check-in  
17 Dec 2024  
Check-out

1 room  
1 guest  
Regular

Refundable  
1 Day prior to arrival

EUR 241.80\*  
avg. nightly rate  
excludes taxes & fees

SABRE  
EUR 1269.45  
approximate total  
with taxes & fees

**Guest Details**

Traveler's name: 1.1 TOKARCZYK, PAULINA

Corporate discount number (Optional):

Frequent guest number (Optional):

Frequent flyer number (Optional):

**Payment details**

Guarantee options: Guarantee with credit card

Form of payment: Use another card

Card Number:

Card Type:

Guarantee with credit card

Guarantee with IATA

Guarantee to agency

**Additional requests**

Supplemental information (Optional):

IATA Override (Optional):

**Arrival and departure information**

Arrival time (Optional):

Airline code and flight number (Optional):

Departure time (Optional):

Airline code and flight number (Optional):

**[Profiles]-Form of Payment display changes**

Due to the changes described in SAN 16643: "MANDATORY Adoption Wallet and Passenger Association / SUNSET of 5- form of payment remarks", Profile displays have been adjusted to clearly indicate the new FOP field being used. The changes apply to Sabre Red 360 (Web & desktop) and Sabre Profile Admin displays for such areas as:

- Profile display
- Profile preview
- PNR builder

Additionally, FOP command is blocked in Other PNR Move Data section, to make sure the credit cards are only stored in the dedicated Form of Payment area.

**[Profiles] Edit option**

From now on, users can edit the profiles in Sabre Red Web & Desktop. Profiles display in both: list view and single profile view contains now **Edit** button. When clicked, modal opens with existing profile data as well as empty sections.

The sections available for edit depend on the template attached to the profile. If no template attached, then all sections are provided.

**Continue** button allows to make updates with associated profiles.

Once changes are saved, user can re-display the profile with the changes applied.

**Edit Profile - Tokarczyk/Aleksander (246335509)**

Traveler Profile - Paulina Demo Nova

**Traveler Information (-)**

**Traveler Name (-)**

Last Name	First Name	Middle Name
Tokarczyk	Aleksander	

Title

Jr, Sr, III, etc.

**Traveler Information**

Gender	Date of Birth
Male	01/01/2015

CANCEL SAVE CONTINUE

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**Edit Profile - Tokarczyk/Aleksander (246335509)**

Traveler Profile - Paulina Demo Nova

Associated Profiles (0) + ADD REMOVE

Profile name ↓	Description	Type	PCC
<p><b>i</b> No Associated Profiles, to associate a Profile click 'Add' above</p>			

BACK CANCEL SAVE

## Update Encode/Decode sources for SR360 Release 24.10

Encode/Decode tables are updated with latest changes.

## [SDK] New naming of the SDK packages

Following the recent upgrade of the SDK package for Windows 64-bit, this release includes unification of the SDK packages naming. From this release the naming pattern has been updated as follows:

- starts with the product name (**sr-360-sdk** for desktop and **sr-web-sdk** for web),
- is followed by version and timestamp (e.g., **24.2.7-20240201-1914**)
- ends with the platform name (**windows** or **macos**).

Examples:

- sr-360-sdk-24.2.7-20240201-1914.windows.zip
- sr-360-sdk-24.2.7-20240201-1914.macos.tgz
- sr-web-sdk-24.2.7-20240201-1914.windows.zip
- sr-web-sdk-24.2.7-20240201-1914.macos.tgz

All desktop SDK packages are now 64-bit. The SDK documentation has been updated accordingly.

## [SDK] Simpler way to contribute to Command Helper bar

The Command helper bar contribution has been simplified for Red Apps.

From now on Red App developer needs to provide is a few properties configuring required elements and an optional component in case some view is rendered.

Revised documentation of this feature is available on Developer Studio in chapter: **Web Red Apps > UI Contributions > Command Helper Button.**

New UI contribution is shown in SDK samples , for example in **com.sabre.redapp.example3.web.command.helper.button.**

## Defects Fixed

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Defect ID	Description
TNNSRW-5555	Fixed "Sign in A" error whilst entering .1HK /.1UC entries using a hotel supplier EPR
TNNSRW-5716	Updated SR360 sign-screen with correct Korean translation
TNNSRW-5786	Resolved an issue where the NDC meal shows the airline code as AA instead of SQ in SR360
TNNSRW-5836	Resolved an issue with encode/decode for airline KT showing incorrectly.

# How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

## System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

### Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
  - Basic support for Terminal Services environment including Citrix
- macOS Monterey or later (12.7.1 or later)

We recommend 64-bit Windows 10 and macOS Ventura (13)

### Hardware Specifications

- Processor:  
Minimum:
  - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)Recommended:
  - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)

- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory:
  - 3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

## Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

## Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
  - <https://scvpn.havail.sabre.com>
  - 151.193.159.130
  - 151.193.159.2
  - Port 443
  - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
  - Business to Business VPN (B2BVPN)
  - Managed Network Services
  - Vendor Access Room connections
  - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on [Sabre Central](#), under:

*Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360*

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – May 2024
- Sabre Red Connectivity Guide for CERT – May 2024

# Expected System Down Time

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You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

# Agency Admin Tool

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By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

# Contact Information

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If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:  
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.