

Sabre Red 360

Version 24.11

Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

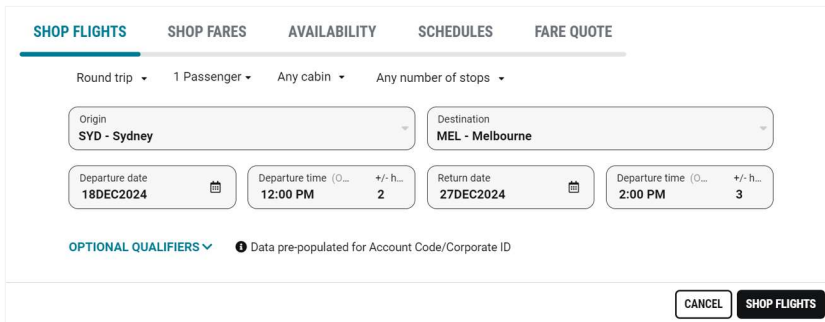
<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadtlresources>

Product Release Notes & Related Information → Sabre Red 360

New Features

Feature	Example
<p>[Air] Time Window in Shop Flights</p> <p>Shop Flights form is enhanced with the new capability to specify time range for departure time. In the Departure time fields next to the Departure- and Return date fields, user can specify the number of hours from the specified time when travel should commence. Example: if Departure time is set to 12PM and time range to 2 hours, the flights returned will depart between 10AM and 2PM.</p>	 <p>The screenshot shows the 'SHOP FLIGHTS' tab selected in the Sabre Red 360 interface. The form includes fields for Origin (SYD - Sydney), Destination (MEL - Melbourne), Departure date (18DEC2024), Departure time (12:00 PM), Return date (27DEC2024), and Departure time (2:00 PM). The Departure time fields include a time range selector (0... +/- h...) with a value of 2 for the departure and 3 for the return. The form also includes an 'OPTIONAL QUALIFIERS' dropdown and a note 'Data pre-populated for Account Code/Corporate ID'. At the bottom right, there are 'CANCEL' and 'SHOP FLIGHTS' buttons.</p>

[Air][NDC] Additional fields on Create order modal

New fields have been added to the order create form to allow the user to add the 2-letter citizenship country code and the National ID identity code of the traveler, and provide the name of the agency, phone, and email information along with address details. All data will be sent to the carrier during order creation.

Note - The existing Agency email address field has been incorporated into the new Agency Information section.

Create order

TRAVELER INFORMATION

Traveler details must match government-issued ID used to check-in with airline

Traveler 1 - Adult

Title / Prefix (optional)

First name

Middle name (optional)

Last name

Suffix (optional)

Date of birth (optional)

Gender (optional)

Citizenship

Document number

☐ Airline notifications refused ⓘ

AGENCY INFORMATION

Agency name

Phone number

Email address

Street address

City

Province/State (optional)

Postal code/ZIP

Country

CANCEL

CREATE ORDER

[Air] Refresh Price Quote improvement.

The refresh Price Quote function has been enhanced to improve the experience when a user needs to refresh a price quote after new travel segments, such as hotel and/or car have been added to the itinerary.

The user is now prompted to specify the air segments in the itinerary that should be re-priced for the selected Price Quote.

TYPE COMMAND HERE

HOME

ITINERARY

QUOTES

TRAVELER INFORMATION

REMARKS

TICKETING

HISTORY

Price Quote (1)

1

UA 1634

United Airlines

UA 2290

United Airlines

Type

Adult (ADT)

TRAVELER INFORMATION & TICKETING

VIEW ALL

VIEW ALL

AIR EXTRAS

DELETE

Price Quote Refresh (0)

Refresh Price Quote segments

Original Price Quote: 8P5D1H8R6C6M5P1V2H8R6C6M5P1ADTWRQ

☐ All Segments

1

DFW → ORD

18 Dec 10:50 AM - 18 Dec 11:15 PM

UA 1634

K

\$5.1

2

ORD → LAX

20 Dec 9:00 AM - 20 Dec 11:43 AM

AA 3012

Y

\$5.1

3

ORD → DFW

25 Dec 1:30 PM - 25 Dec 4:17 PM

UA 2290

S

\$5.1

CANCEL

REFRESH

LINK PAYMENT

LINK TRAVELERS

DELETE

SALES

AMT \$26.60

Charges

79.50

Total AUD

\$26.60

REFRESH PRICE QUOTE

TRIP SUMMARY

PNR

Add to PNR

Transfers (0)

Air (5)

DFW → ORD 18 Dec 10:50 AM 11:15 PM

ORD → LAX 20 Dec 9:00 AM 11:43 AM

ORD → DFW 25 Dec 1:30 PM 4:17 PM

Car (0)

Hotel (0)

Tickets (0)

Seats (0)

Air Extras (0)

Other (0)

END & RETRIEVE

[Air Pricing] NDC Seat Map

Users can now view the Seat Map for NDC offers when pricing itinerary from the schedule led flow.

The screenshot shows the Sabre NDC pricing interface. At the top, there's a header with 'TYPE COMMAND HERE' and a 'Send' button. Below this, a table lists various fare options. The 'PRICING' section is active, showing details for a 1 Passenger itinerary on 07 NOV / 11:59 PM. The total price is AUD 198.25. Below the pricing table, there are five fare options displayed as cards:

- SABRE Y**: Total AUD 1129.89. Includes details like Markups, Commission, Fare type, and Baggage.
- NDC Red Deal**: Total AUD 198.25. Includes details like Markups, Commission, Fare type, and Baggage.
- NDC Business**: Total AUD 572.95. Includes details like Markups, Commission, Fare type, and Baggage.
- NDC Economy Flex**: Total AUD 699.51. Includes details like Markups, Commission, Fare type, and Baggage.
- NDC Flexible Business**: Total AUD 13. Includes details like Markups, Commission, Fare type, and Baggage.

At the bottom, there are tabs for 'EST EMISSIONS', 'SEAT MAP', and 'FARE DESCRIPTION'. The 'SEAT MAP' tab is selected, showing a 'SEAT MAP' for the 'RED DEAL'.

[Add to PNR] Form of Payment with Use Type & Trip type options

With the FOP Wallet project, all Form of Payments are stored as FOP, not a remark. FOP Wallet introduces two new fields, that from this release will be available in the form: Trip type & Use type.

The fields are optional, and more than one type can be selected for each FOP.

They are available for all types of Form of payment.

The exception is Use type "Interface record", that is available only with CC FOP type and is a single-select option.

The screenshot shows the 'Add Form of Payment' form. It has four main sections:

- Form of payment**: A dropdown menu with 'Cash' selected.
- Use Type (optional)**: A dropdown menu with 'Select Use type'.
- Trip Type (optional)**: A dropdown menu with 'Select Trip type'.
- Traveler (optional)**: A dropdown menu with 'Select Traveler'.

Below these sections, there are two detailed dropdown menus:

- Trip type (optional)**: A list of options including 'Select all', 'All', 'Corporate / Business', 'Leisure', 'Emergency', 'Family', and 'Group'.
- Use type (optional)**: A list of options including 'Select all', 'All', 'Ancillary', 'Airline', 'Bus / Ground transportation', 'Car', 'Cruise', 'Hotel', 'Insurance', 'Interface record', 'Low-cost carrier', 'Other', 'Rail', 'Specialty services', and 'Tour'.

[General] PF Keys tooltip enhancement

From now on, the PF key tooltip shows label and description of given PF key.

If no label – only description is visible; if no description – only label is visible.

The screenshot shows a tooltip for PF keys. It has a header with 'Profile' and 'Form Service Example'. Below the header, there's a text box that says 'ext.point samples - displays ext.points with sample data'. Below this, there's a grid of buttons representing PF keys:

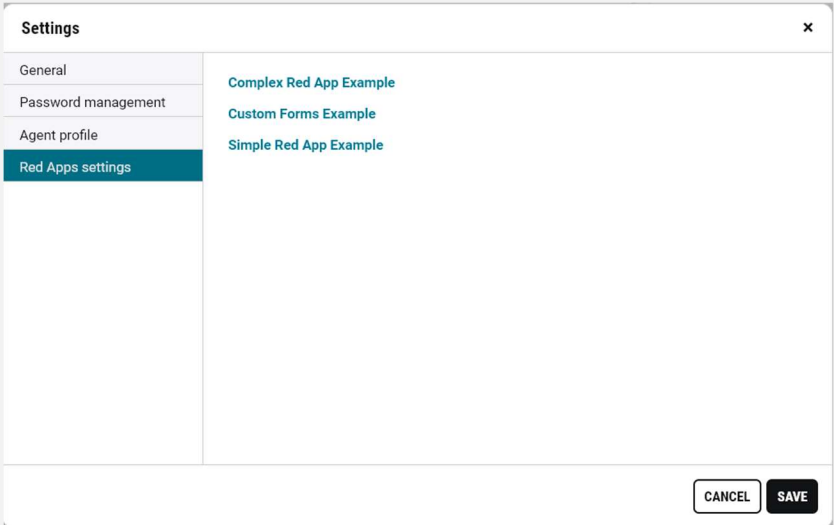
- F1. ext.points
- F2. ext.point sam...
- F3. Person
- F13. docs
- F14. docs AA
- F15. printer 61n1

Update Encode/Decode sources for SR360 Release 24.11

Encode/Decode tables are updated with latest changes.

[SDK] Red App Settings contribution with Custom Forms

From this release Red App developers can use Custom Forms service to create modal pages for Red App Settings.
Sample
com.sabre.redapp.example3.web.settings.customforms and documentation chapter [Red App Settings](#) were created and updated to explain this new capability.



[QC Apps] QCReservationShell - QCSHELL custom command triggering the workflow

QC Reservation Shell Red App has been extended to allow users to trigger "Reservation Shell" workflow using custom command.

Sending "\$QCSHELL" command will now trigger the exact same workflow as "Reservation shell" button available in Workflows side panel.
The custom command might be added to PF Keys and triggered from that.

Defects Fixed

Defect ID	Description
TNNSRW-5633	Not able to book hotel when we use any of the titles as name
TNNSRW-5755	Bold Font doesn't apply on the version 24.8 using Graphical Style
TNNSRW-5852	Shop Flight not saving private fare with DL
TNNSRW-5857	Incorrect carry-on baggage and cabin type data in select offer widget

How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Monterey or later (12.7.1 or later)

We recommend 64-bit Windows 10 and macOS Ventura (13)

Hardware Specifications

- Processor:
Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)Recommended:
 - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)

- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory:
3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on [Sabre Central](#), under:

Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – May 2024
- Sabre Red Connectivity Guide for CERT – May 2024

Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red 360
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.