

Sabre Red 360

Version 24.12

Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadtlresources>

Product Release Notes & Related Information → Sabre Red 360

New Features

Feature	Example
All Sabre Red 360 24.10 and 24.11 changes	24.10 https://central.sabre.com/s/contentdocument/069Uo00000CJ8fkIAD 24.11 https://central.sabre.com/s/contentdocument/069Uo00000DXqWglAL

[Air] NDC - Shop Fares - Remove fare rules icon & text for NDC offers.

The fare rule icon that opened Sabre fare rules available for the selected NDC offer has been removed for NDC content. This change was made to improve the user experience when searching for penalty and fare description data for NDC offers. Users can view penalty data on the initial shop response screen and in the Fare description widget. (if returned by the airline)

42

AA 3509, AA

DFW - DALL - American Airlines

DFW - DALL - American Airlines

08 JAN, 08 15

→

XNA

ORD - CHIC - E75, E75

08 JAN, 12 37

4h 22min

NDC

Main Cabin Flexible

AUD 392.14

NDC

Main Select

AUD 461.61

NDC

First Flexible

AUD 703.94

DFW-XNA: AA 3509

XNA-ORD: AA 4431

ADT - Exchange Changeable Refund Refundable Ticket by 85DEC 23 59

From: DFW 08 JAN at 08 15 - NOT PRE-DETERMINED To: XNA at 09 28 Flight Time: 1h 13min Class: I Meals: No data Equipment: EMBRAER 175 JET Operates: No data On Time: No data Air Miles: 280 Time Diff: +02 00 E-ticket: Yes

Baggage Allowance: 2 pieces (23 kilograms) Carry On Baggage: 2 pieces

FARE DESCRIPTION

EST EMISSIONS

SEAT MAP

FIRST FLEXIBLE

117 kg CO₂

SEAT MAP

PROPOSE

SELECT OFFER

[Air] NDC - Identity card on Create order screen

A new document type, "Identity card" has been added to the NDC Create order screen under the "Additional information" drop down for each traveler.

The user can input issuing country, citizenship/nationality, document number and expiration date.

Create order

TRAVELER INFORMATION

Traveler details must match government-issued ID used to check-in with airline

Traveler 1 - Adult

Title / Prefix (optional)

First name

Middle name (optional)

Last name

Select

JACEK

BERKA

Suffix (optional)

Date of birth (optional)

Gender (optional)

Citizenship

Select

DDMMYYYY

Select

☐ Airline notifications refused

Additional information

☐ Frequent flyer

☐ Passport

☒ Identity card

Issuing country

Citizenship/Nationality

Document number

Expiration date

DDMMYYYY

[Air] NDC – New citizenship field on the Create Order screen.

A citizenship field has been added to the existing Known Traveler, Redress number and Passport sections on the NDC Create order screen.

The field accepts the two letter country code that will be populated upon input. i.e. GB – United Kingdom

Create order

☐ Frequent flyer

☒ Passport

Issuing country

Document number

Residence country

Issue date (optional)

DDMMYYYY

Expiration date

Date of birth

Gender

Last name

DDMMYYYY

DDMMYYYY

Select

First name

Citizenship

+

☐ Identity card

☐ Visa

☒ Secure flight information

Issuing country

Known traveler number

Citizenship

+

Issuing country

Redress number

Citizenship

+

☐ Name reference number

☐ GST information

CANCEL

CREATE ORDER

[Air] NDC – NDC fulfill new input fields

Two new sections have been added to the NDC fulfill order screen in preparation for upcoming airline releases.

- 1. **Payer information** – Some airlines require the agency to provide details about the payer during fulfillment, the agent is able to input first & last name, address, contact details, date of birth, gender, birthplace and document number for the individual payer.
- 2. **Agency information** – Some airlines require the sending of agency information during order fulfillment. The data is pre-populated in the form if it was previously added to the NDC order during order creation or the agent can provide new details if required.

NDC fulfill order

Order items

Order item 1

PAYMENT INFORMATION

Form of payment

Card number

Card type

Expiration date

Use another card

EX. 0000 0000 0000 0000

2 letter code

MM - YY

Security code (optional)

First name

Last name

Street address

EX. 000

City

Province/State

Postal code/ZIP

Country

PAYER INFORMATION

Title (optional)

First name

Last name

Street address

Select

City

Province/State (optional)

Postal code/ZIP

Country

Phone number

Email address

Date of birth

Gender

Select

DDMMYYYY

Select

Birthplace

Document number

AGENCY INFORMATION

Agency

SAO PAULO

SAO PAULO

887766

sabre@sabre.com

tischnera 8, krakow, P...

Enter new

CANCEL

NDC FULFILL OR

[Air] NDC – Update Name reference (MAN) number in reservation.

Users can now add, update or delete the name reference number (MAN) after an NDC order has been added to a reservation. The Name reference data can be added, updated or deleted from the optional Name Reference Number field of Edit traveler form.

Note - if the NDC order already contains a fiscal tax number, the user is prohibited from modifying the name reference number.

Edit traveler

Options

First Name

Middle Name (optional)

Last Name

JOHN

Middle name

BROWN

Title / Prefix (optional)

Passenger Type (optional)

Name Reference Number (optional)

Title / Prefix

Adult

ADT

abc123

CANCEL

TGOTDS

BROWN, JOHN

Traveler

Phone number

Itinerary

Home

Itinerary

Quotes

TRAVELER INFORMATION

Remarks

Ticketing

History

Display

Travelers (1)

1,1

NAME

TYPE

REFERENCE NUMBER

1,1

BROWN, JOHN

ADT

ABC123

Edit traveler

Options

First Name

Middle Name (optional)

Last Name

JOHN

Middle name

BROWN

First Name

Last Name

Passenger Type (optional)

Name Reference Number (optional)

Adult

ADT

Name Reference Number

Optional

Suffix

Middle Name

Title / Prefix

Passenger Type

Name Reference Number

CANCEL

[Car] Map view on Location search removed

With this release, the functionality to show car locations on the map has been removed.

Cars in New York, NY

Mon, 23 Dec 2024 10:00 AM-Thu, 26 Dec 2024 11:00 AM(3 Days, 1 Hour)

Filter by:

None

Sort by:

None

1

Alamo

AL - Alamo Rent A Car

ECAR - Econ Car Auto Ac

77.99/Day

USD 283.17

0.1 miles SW

Unlimited miles

2

Alamo

AL - Alamo Rent A Car

CCAR - Compact Car Auto Ac

79.99/Day

USD 290.42

0.1 miles SW

Unlimited miles

3

Alamo

AL - Alamo Rent A Car

ICAR - Inter Car Auto A/C

82.99/Day

USD 301.32

0.1 miles SW

Unlimited miles

[PNR] Form of payment display with Trip type and Use type

With current release each trip type and/or use type added to the Form payment is displayed in graphical PNR under Traveler Information -> Form of payment section.

HOME ITINERARY QUOTES TRAVELER INFORMATION REMARKS TICKETING HISTORY				
Display Form of Payment (1)				
LINE	TYPE	CREDIT CARD ENDING	USE TYPE	TRIP TYPE
1	VISA	1111	Low-cost carrier, Other, Rail	Corporate / Business, Leisure

[PNR] Form of payment edit with Trip type and Use type

From now on, Use type and/ or Trip type can be added to , changed or deleted from form of payment. The Edit option is available from Traveler information -> Form of payment in graphical PNR.

Form of payment

Credit card number

Credit card code

Expiration date

Security code (optional)

First name (optional)

Last name

Use Type (optional)

Trip Type (optional)

Approval (optional)

Airline code (optional)

Traveler (optional)

4000000000001111

VI

12-27

kat

test

3 of 14 selected

2 of 6 selected

☒ Generate an Approval

Select Traveler

CANCEL

CHANGE

[PCI 4.0] Copying Credit Card numbers from Sabre Red applications

Copying Credit Card numbers from Sabre Red client applications is from now on blocked. Credit number that is copied from the application will be hashed after pasting it.

This change was introduce to satisfy PCI 4.0 security standards.

Sabre Sabre Admin Tools

A R14I

4444333322221111

4XXXXXXXXXXXX1111

[MFA] Update of the Multi-Factor Authentication activation banner message

To enhance security levels in Sabre Red products, Sabre is introducing and promoting Multi-Factor Authentication (MFA) in Sabre Red 360, Sabre Red Web, and Sabre Red Launchpad.

To inform users about the possibility of using MFA and to enable automatic enrollment, after signing in to SR360 users will see a dedicated screen with links to informational materials and the enrollment process.

Sabre will gradually roll out MFA to its products throughout 2025 at varying rates by geographic region, so the timing of the MFA dashboard will vary depending on agency location.

The Multi-Factor Authentication screen will not be shown to users who are already using MFA or the Single Sign-On (SSO) service.

The screenshot shows a banner for Sabre Red 360. At the top is the Sabre logo in red. Below it, the text 'Sabre Red 360' is displayed in a large, bold, black font. Underneath this is a yellow rectangular box with the word 'Attention' in bold black text, followed by the sentence 'Action required to continue to access Sabre Red 360' in a smaller black font. Below the yellow box, the heading 'Multi-Factor Authentication required' is shown in bold black text. This is followed by two paragraphs of text: 'All Sabre users are required to use Multi-Factor Authentication (MFA).' and 'You must [activate MFA](#) to continue to use Sabre Red 360.' Below this is another heading, 'What is MFA and why is it necessary?', followed by a paragraph explaining that MFA is a multi-step sign-in process that adds an extra layer of security. Another paragraph follows, stating 'Visit our [Multi-Factor Authentication Knowledge Base](#) on Sabre Central for more details or contact your system administrator.' At the bottom of the banner are two buttons: 'REMIND ME LATER' in a white box with a black border, and 'ACTIVATE MFA' in a solid black box with white text.

Sabre

Sabre Red 360

Attention
Action required to continue to access Sabre Red 360

Multi-Factor Authentication required

All Sabre users are required to use Multi-Factor Authentication (MFA).

You must [activate MFA](#) to continue to use Sabre Red 360.

What is MFA and why is it necessary?

MFA is a multi-step sign in process that requires more than just your password. The additional layer of security helps to protect your account and prevent unauthorized access.

Visit our [Multi-Factor Authentication Knowledge Base](#) on Sabre Central for more details or contact your system administrator.

REMIND ME LATER **ACTIVATE MFA**

Update Encode/Decode sources for SR360 Release 24.12

Encode/Decode tables are updated with latest changes.

[SDK] Sabre Red SDK training available on YouTube

A series of videos known as Sabre Red SDK Certification, available until now only on Sabre Trainings platform, can be now watched on YouTube platform. Videos are intended to help developers understand and utilize the features of the Sabre Red SDK, teach them how to set up the developments environment, build the first Red Apps, and integrate with Sabre Global Distribution System (GDS). From now on, developers don't need access to Sabre (EPR+PCC) to get familiar with power of SDK. The playlist is available on Sabre Corporation YouTube channel:

https://www.youtube.com/playlist?list=PLXmjQIBT_mYcWv0qvTNFUppa0mE7y2tbR

Defects Fixed

Defect ID	Description
All Sabre Red 360 24.10 and 24.12 changes	24.10 https://central.sabre.com/s/contentdocument/069Uo00000CJ8fklAD
	24.11 https://central.sabre.com/s/contentdocument/069Uo00000DXqWglAL
TNNSRW-5763	SR360 launcher does not remember the MFA selection
TNNSRW-5854	Exchange Workflow not updating Class of service after rebooking
TNNSRW-5962	WPNC Shopping Widget discrepancy of refundability
SSDSP-19283	Missing pricing alternatives

How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Monterey or later (12.7.1 or later)

We recommend 64-bit Windows 10 and macOS Ventura (13)

Hardware Specifications

- Processor:
Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)Recommended:
 - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)
-

- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory:
3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on [Sabre Central](#), under:

Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – May 2024
- Sabre Red Connectivity Guide for CERT – May 2024

Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.