

Sabre Red 360

Version 25.1

Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadddlresources>

Product Release Notes & Related Information → Sabre Red 360

New Features

Feature	Example
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[General] MFA banner for Sabre Red Web users

To enhance security levels in Sabre Red products, Sabre is introducing and promoting Multi-Factor Authentication (MFA) in SR360, Sabre Red Web, and Sabre Red Launchpad. To inform users about the possibility of using MFA and to enable automatic enrollment, SR360, Sabre Red Web and Sabre Red Launchpad will display a dedicated screen with links to informational materials and the enrollment process.

Sabre will gradually roll out MFA to its products throughout 2025 at varying rates by geographic region, so the timing of the MFA dashboard will vary depending on agency location.

The Multi-Factor Authentication screen will not be shown to users who are already using MFA or the full Single Sign-On (SSO) service.

[Air] Shop Flights profile data

The Shop Flights form is now populating data from Sabre profiles when a profile is copied into the PNR session.

The following data elements are supported:

- Origin

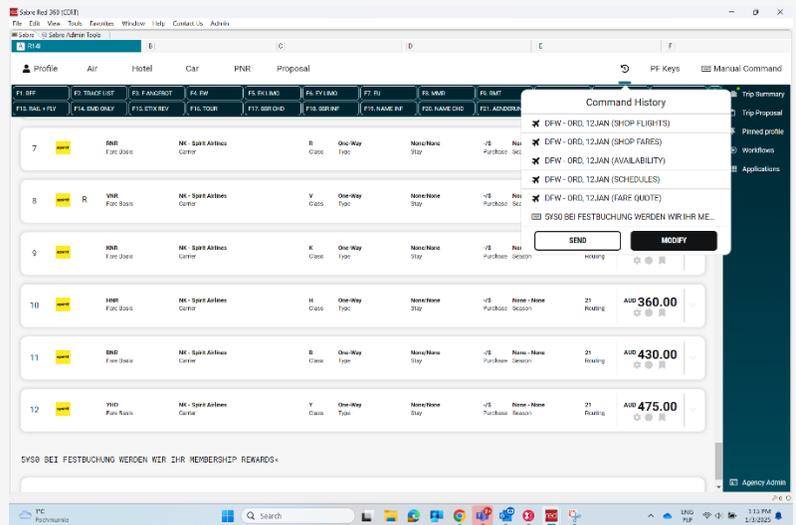
The screenshot shows a Sabre Red Web banner with the Sabre logo at the top. Below the logo, the text 'Sabre Red Web' is displayed. A yellow box contains the word 'Attention' and the message 'Action required to continue to access Sabre Red Web'. The main heading is 'Multi-Factor Authentication required'. Below this, it states 'All Sabre users are required to use Multi-Factor Authentication (MFA). You must activate MFA to continue to use Sabre Red Web.' A section titled 'What is MFA and why is it necessary?' explains that MFA is a multi-step sign-in process. At the bottom, there are two buttons: 'REMIND ME LATER' and 'ACTIVATE MFA'.

The screenshot shows the 'SHOP FLIGHTS' form in Sabre Red Web. The form includes fields for 'Origin' (DFW - DFW), 'Destination', 'Departure date', 'Return date', and 'Departure time'. There are also sections for 'OPTIONAL QUALIFIERS' with dropdown menus for 'Carrier', 'Alliance', and 'Control class'. At the bottom, there are checkboxes for 'Exclude Fare Focus Rules', 'Public fare', 'Private fare', and 'Refundable fares'. The form is part of a larger interface with tabs for 'Profile', 'Air', 'Hotel', 'Car', 'PNR', and 'Proposal'.

- Destination
- Carrier preferences
- Corporate ID
- Account Code
- NDC Corporate Identifier

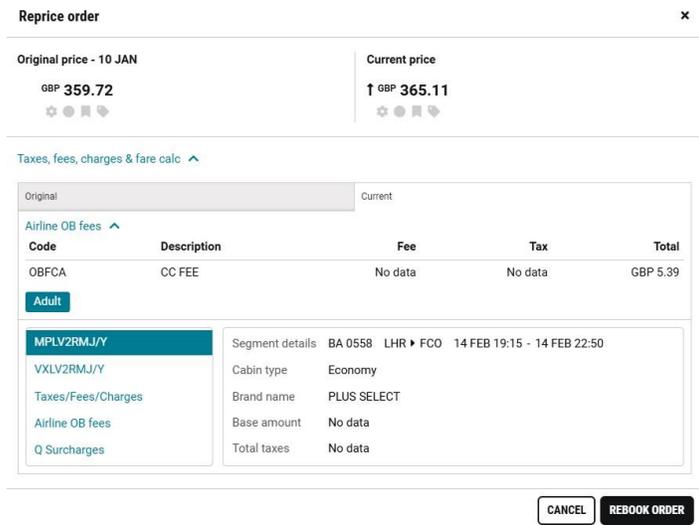
[Air] Update to command history

The command history has been updated to reflect the air path used to shop and search for air using either Shop Flights, Shop Fares, Availability, Schedules and Fare Quote.



[Air] NDC - Airline OB fees at reprice

Some NDC airlines return OB fees as a total amount for all passengers in a single NDC order. In these scenarios the OB fees will display in a separate field on the reprice order screen. "Airline OB Fees"



[Air] NDC – Reprice & rebook order at fulfillment

The reprice order function has been added to the fulfill order workflow.

This development supports future NDC airline implementations when the airline price guarantee time limit expires and the agent is advised that a reprice & rebook is required to proceed with fulfilment of the order.

After reprice, the agent is prompted to rebook the order and will then be presented with a successful rebook message.

NDC fulfill order

Price Guarantee expired, please reprice

Order items
Order item 1

PAYMENT INFORMATION
Form of payment
Cash

PAYER INFORMATION
Title (optional) First name Last name Street address
City Province/State (optional) Postal code/ZIP Country
Phone number Email address Date of birth Gender
Birthplace Document number

AGENCY INFORMATION
Agency

CANCEL REPRICE ORDER NDC FULFILL ORDER

Reprice order

Original price - 10 JAN
GBP 359.72

Current price
↑ GBP 365.11

Taxes, fees, charges & fare calc

CANCEL REBOOK ORDER

NDC fulfill order

Rebook order successful
Order ID: 1SXXXCOLQBKNJ Order not guaranteed until ticketed.

Order items
Order item 1

PAYMENT INFORMATION
Form of payment
Select

CANCEL REPRICE ORDER NDC FULFILL ORDER

[Air] NDC - Create order form auto-population

Agency information on the create order form is now being auto-populated with Agency data stored in Travel Journal Record (TJR). The agent can add any missing information or edit the information shown.

AGENCY INFORMATION

Agency name Phone number Email address Street address
FLIGHT CENTRE Select 8122967295 SABRE TEST POC

City Province/State (optional) Postal code/ZIP Country
BRISBANE 09999 AU

CANCEL CREATE ORDER

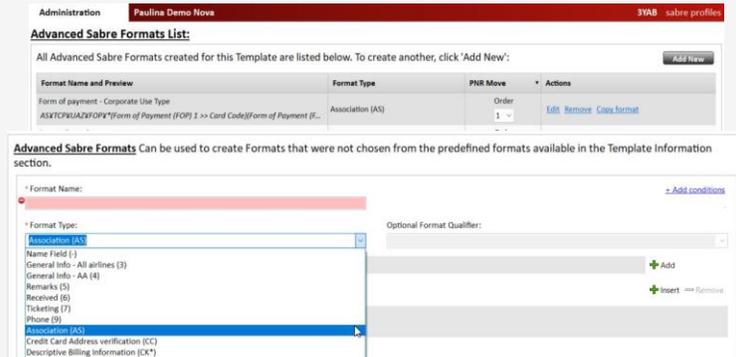
This enhancement is to support airlines that require agency information at the Order Create step in the NDC workflow.

[Hotels] OTA codes update

The list of room type options and code mappings have been updated to make sure the Sabre Red 360 displays room type information for newly added codes.

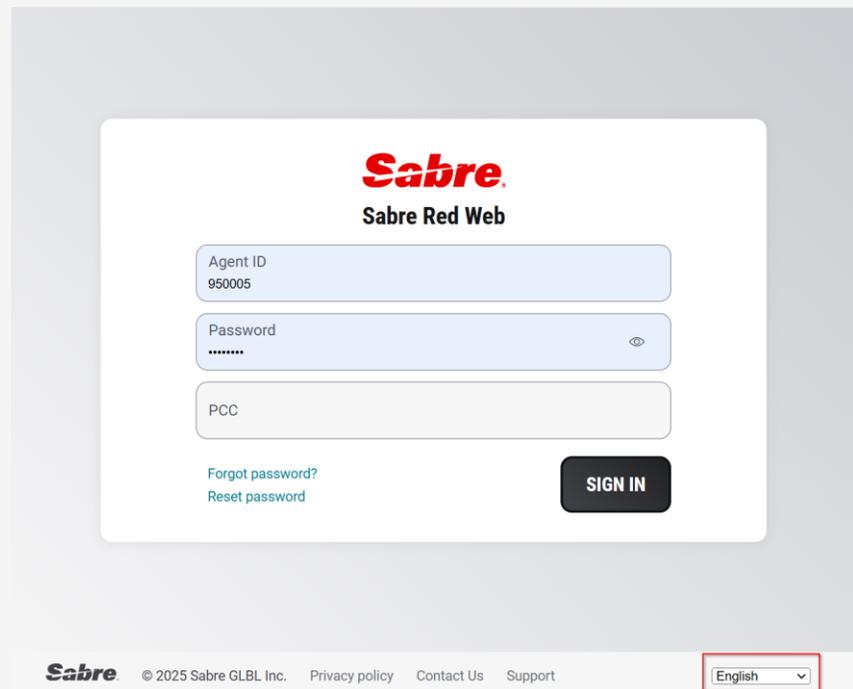
[Profiles] AS option available in Advanced formats

Advanced Sabre Formats in Profiles have been enhanced to include AS format type. From now on, Profiles Admin user can set up advanced format with AS command.



[General] Pass language preference to sign-in page

The Sabre Red Web sign-in page features a language version selection box that allows for choosing a language version for this page. Whenever user changes the language version selection, the page reloads in the requested version. Whenever the Sabre Red Web sign-in page loads next time, it will use the most recently used language version.



[General] Drop support for macOS Monterey (12)

Starting from this release Sabre Red 360 will not be supported on macOS Monterey operating system. The supported macOS versions will be: macOS Ventura (13.7.2) or higher.

Update Encode/Decode source

Encode/Decode tables are updated with latest changes.

[SDK] Update screenshots on Dev Studio

All screenshots in the SDK documentation were updated to present the updated look of Sabre Red components.

[SDK] Sabre Red SDK training available to everyone

SDK Certification training that was available on Sabre Central Training section for Sabre users, is now available publicly on the YouTube platform. The link to playlist:

https://youtube.com/playlist?list=PLXmjQiBT_mYcWv0qvTNFUppa0mE7y2tbR

Defects Fixed

Defect ID	Description
SSDSP-17248	Resolved an issue where Fare rule information for Singapore Airlines NDC offers was not displaying in the shop response.
TNNSRW-5660	Resolved an issue where rate details were missing when printing hotel rates.
TNNSRW-5800	Resolved an issue to navigate the user back to the work area they were working in after navigating away from Sabre Red 360
TNNSRW-5987	Resolved an issue where the Trip Summary was not refreshed after cancellation of itinerary segments.
TNNSRW-5988	Resolved an issue where some Branded Fares for British Airways were not displaying in the tile widget.

TNNSRW-6027	Resolved an issue where documents and messaging workflow is not responding
TNNSRW-6037	Resolved an issue in shopping where the incorrect tooltip was being displayed for the fare type returned in the shop response.
TNNSRW-5910	Resolved an issue with using CTRL+ALT in the email address field in documents & message.
SSDFC-2576	Resolved an issue when selling hybrid airline from City Pair availability in SR360.
TNNSRW-6057	SR360 Japanese Translation Amendment Requests

How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Ventura or later (13.7.2 or later)
 - We recommend 64-bit Windows 10 and macOS Sequoia (version 15)

Hardware Specifications

- Processor:
Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)Recommended:
 - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)
 - Apple silicon (Apple-designed chip based on ARM architecture)

- Memory:
3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on [Sabre Central](#), under:

Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

And look for the following documents:

Sabre Red Connectivity Guide for PROD – May 2024

- Sabre Red Connectivity Guide for CERT – May 2024

Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.