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# Sabre Red 360 Version 25.2

### Overview

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This document contains information regarding the latest release of Sabre® Red<sup>™</sup> 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL: <u>https://central.sabre.com</u>

Archived release notes are available on Sabre Central under following URL: <u>https://central.sabre.com/s/supportaddtlresources</u> *Product Release Notes & Related Information*  $\rightarrow$  *Sabre Red 360* 

Sabre Red 360 Release Notes

### New Features

#### Feature

#### [General] SSO sign-in option

Sign-in screen for Sabre Red Launchpad will present a link that allows for taking advantage of the Single Sign-On (SSO) procedure.

Note: User must know which sign-in path one should use. Logging with user credentials is disabled for SSO-enabled users, and the "Authentication failed! Invalid login/password." error will be returned. Similarly, users without the proper SSO configuration in place who attempt the SSO sign-in path will receive the "Unable to sign in. Contact support for assistance." error.

# [Air] Shop Flights – Fare Source consideration & new filter

If a user selects a fare source in the shop request it will now be persisted through to the initial upsells display i.e., if NDC is selected, the first response will only show NDC upsells.

If a user want to see fares from all sources a new "fare source" drop-down filter has been added that lists the sources that have fares applicable to the itinerary

The same filter has also been added to Compare Fares and Combine by Leg.

#### Example

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EDIT

421.41

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6:00 AM - 8:23 AM

5:00 AM - 7:28 AM

Total AUD 533.72

2h 23min DFW - ORD

2h 28min

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Total AUD 421.41

FLIGHTS

#### Branded Fares Widget updated to read data from RevalidateItinRQ API for UTA/UPA data

Universal ticket attribute (UTA) and Universal product attribute (UPA) data displayed in the Branded fares widget is now being taken from Revalidate Itinerary API, this is due to the sunset of the RouteHappy Consolidate API.

#### [Air] NDC – Support adding resident & destination address details to an NDC order

Users can now add resident & destination address to an NDC order. A new field has been added under the "additional information" section of the Create order screen.

Once added to the order, the details can be displayed, edited or deleted from the Graphical PNR Security Information section.

Users can also add resident & destination details to an existing NDC order from the Graphical PNR > Security information section.

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[Air] NDC – Display filing base fare information in Pricing	PRICING     Pricing Options     Reprice with form of payment, free	uent flyer or unused ticket.				CANCEL	ADD TO PN
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[Air] NDC - Fare description in	Fare description					
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to show details of the new offer	Check 2 bags free					
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"New offer" section. The existing	Priority check-in and boarding access (Group 4)					
order is shown in the "Original offer"	Changes allowed					
section on the modal. This allows	Full refund to original form of payment					
	If you're an AAdvantage® status member or AAdvantage® credit cardhold may not apply on partner airlines.	er, your bag benefit and boarding group applies if higher based on status. Benefits				
with the new offer	If you're an AAdvantage® credit cardholder, your bag benefit applies only on domestic American Airlines marketed and operated trips.					
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[Air] NDC - Exchange rate in Pricing	ADULT					
Users can now see the exchange	OLW7T1M6 -	Paral as down UKIN M M JIR LIV M M UR. Barater Tabalan Alaset 7 NVP balan departure				
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PCC. The exchange rate is displayed						
as in the "Notes" section in pricing.						
<b>Note</b> – This new field will only be displayed if the currency of the NDC offer is different to the local PCC currency.						

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#### [Air] NDC – Display NDC ticket document types using native commands

Users can now display an NDC ticket document & NDC EMD document using native commands.

WETR\*Tline number from ticketing field or WETR\*Tdocument number

WEMD\*line number from ticketing field or WEMD\*Tdocument number

These entries will display the graphical PNR ticket section for the NDC ticket or NDC EMD added to the native entry.

*Note* – The PNR has to be in session for this functionality to work.

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#### [Hotel] Passive Segment in **Command History**

From now on, when using the "Add passive" option for hotels, the action is saved in the Command History and can be easily replayed later.

Command History allows to re-send a previously added passive segment or adjust it via the Modify option that opens the Add passive modal with pre-populated data from the previous action.

#### [GPNR] Traveler association to a remark

Within this release, the FOP Wallet functionality that includes associating remark to a traveler is introduced in the graphical flow.

In graphical PNR, the associated remarks are displayed under Remarks tab.

Remark associations can be added, edited or deleted.

	F4. SI data F5.*A	F6. Profile mo	Htl Recomm ORD F8. Htl Recomm LHR F9. A	tes			
				· · · · ·	Comm	and History	
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Add passive segment				×		📾 Car(0)	
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Residence Inn By Marriott New	w York Manhattan Times Squa	re				Nn Seats (0)	
RC Global ID: PC45053 Sabre ID:	45053					🛍 Air Extras (0)	
1033 Avenue Of The Americas, L 212-768-0007	GA, New York, NY, United States	of America, 10018				Other (0)	
Check in	Nights	Check out	Number of rooms				
12APR2025	7	19APR2025	1				
Room type	Currency code	Amount	Cancellation policy				
single	usd	400.00	1 day				
Commissionable	Confirmation number	Fax number					
Select	34234234						
Free text							
Away from elevators							



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Note: Not every remark can be associated to a traveler; Remarks cannot be assigned to both segment and traveler at the same time.

HOME	ITINERARY	QUOTES	TRAVELER INFORMATION	REMARKS	TICKETING	HISTORY	
emarks (7	)				Q, Search	+ ADD	🗊 DELETE
Line∔	Туре	Segment	Remarks		Trave	eler Association	
1	Historical		PNR CREATED 20250	12T193420UTC¥01	100		1
2	Alpha-Coded: A		ALPHA CODED		1.1 KA	LUSKA, ULA	1
3	Invoice	1	NVOICE SEGMENT				
4	Invoice	1	NVOICE SEGMENT			Edit	
5	Name Reference		NAME REFERENCE			Delete	:
6	Itinerary	2	ITINERARY REMARK F	OR SEGMENT 2			1
7	Historical		HISTORICAL SEGMEN	T FOR TRAVELER	1.1 KA	LUSKA, ULA	:

#### [General] Forgot and Change password usability enhancement

"Forgot password" and "Change password" screens, available from Tools > Password menu in Sabre Red 360, are now prepopulated with the user's data for better user experience.

d Sabre Red 360 (CERT)		×
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	25 Sable GLDL Inc. Privacy policy Contact OS Copyright and trademark	
Sabre Red 360 (CERI)	itae Window Help Contact Us Admin	- U X
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	Agent ID	
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	Agent ID 950005 PCC R14I CANCEL NEXT	
	Agent ID 950005 PCC R14I CANCEL NEXT	

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Update Encode/Decode sources for SF	<b>R360 Release 25.2</b>	
Encode/Decode tables are updated wit	h latest changes.	
[SDK] Dynamic removal of Red App		💼 Trip Summar
owned worknows	» Workflows	📋 Trip Proposa
In this release, SDK API was	• EXTERNAL SERVICE CALL	Frofiles
extended to support dynamic	GENERATE SSO ASSERTION	• Workflows
removal of custom workflows.	HIDE NOTIFICATIONS	
	• LAS - LAX	
Custom Workflows Side Panel	• REST	
documentation and samples were	REDAPP PLATFORM	
updated with this feature.	REFRESH TRIP SUMMARY	
	REMOVABLE BUTTON	
	RESERVATION SHELL	
		💼 Trip Summary
	» Workflows	🗂 Trip Proposal
	• EXTERNAL REST	▲ Profiles
	EXTERNAL SERVICE CALL	• Workflows
	GENERATE SSO ASSERTION	Applications
	IIDE NOTIFICATIONS	Applications
	LAS - LAX	
	• REST	
	REDAPP PLATFORM	
	REFRESH TRIP SUMMARY	
	RESERVATION SHELL	

#### [SDK] Sunset of certificates

Since this release, the digital signing of Red Apps is no longer required so the absence of a signature will not cause an SVS validation error. In case a digital signature is detected, it is still being validated.

Development tools and documentation have been updated accordingly

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### **Defects Fixed**

Defect ID	Description
TNNSRW-5784	[TNNSRW-5784] SR360 / SLAP: Sabre Central "Passcode Reset" integration not working
TNNSRW-5789	Flexible Fares qualifier is not working when API Fare Source excluded
TNNSRW-6047	[GeoSearch] ClientIDs not pre-populated for PCCs without Flights option
TNNSRW-6078	[TNNSRW-6078] SR360 freezes in Split screen, Classical Style upon sending Hotel entries
TNNSRW-6105	[TNNSRW-6105] Error in HOT response "CANNOT READ FIELD SCALE BECAUSE VAL IS NULL"

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## How to Verify the Update

Updates occur by either manually "checking for updates" under "Help" or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of "Release Version" field will indicate actual version of the system.

# System Requirements/Prerequisites

The Sabre® Red<sup>™</sup> 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user's workstation.

An installation of Sabre® Red<sup>™</sup> 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

#### Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
  - Basic support for Terminal Services environment including Citrix
- macOS Ventura or later (13.7.2 or later)
  - We recommend 64-bit Windows 10 and macOS Sequoia (version 15)

#### Hardware Specifications

Processor:

Minimum:

- Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)
   Recommended:
- Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)
- Apple silicon (Apple-designed chip based on ARM architecture)

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- Memory: • 3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. • Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be • sub-optimal.

#### Permissions and Rights

Sabre Red 360 requires "Full" rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

#### Network

- Sabre® Customer Virtual Private Network Connection Customer-supplied Internet connection. Note: SCVPN requires access to this URL.
  - https://scvpn.havail.sabre.com 0
  - $\circ$ 151.193.159.130
  - 151.193.159.2 0
  - Port 443  $\circ$
  - The RMI server connection to SCVPN will use port 10099 on the local machine. 0
- Private Connection Dedicated connection to Sabre
  - Business to Business VPN (B2BVPN) 0
  - Managed Network Services 0
  - Vendor Access Room connections 0
  - Note: Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to 0 work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on Sabre Central, under:

Support (tab)  $\rightarrow$  Additional Support Resources  $\rightarrow$  Product Release Notes & Related Information  $\rightarrow$  Sabre Red 360  $\rightarrow$ Technical Requirements - Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD May 2024
- Sabre Red Connectivity Guide for CERT May 2024

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## Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

# Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

### Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to: https://central.sabre.com/s/contactsupport
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.

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