

Sabre Red 360

Version 25.2

Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

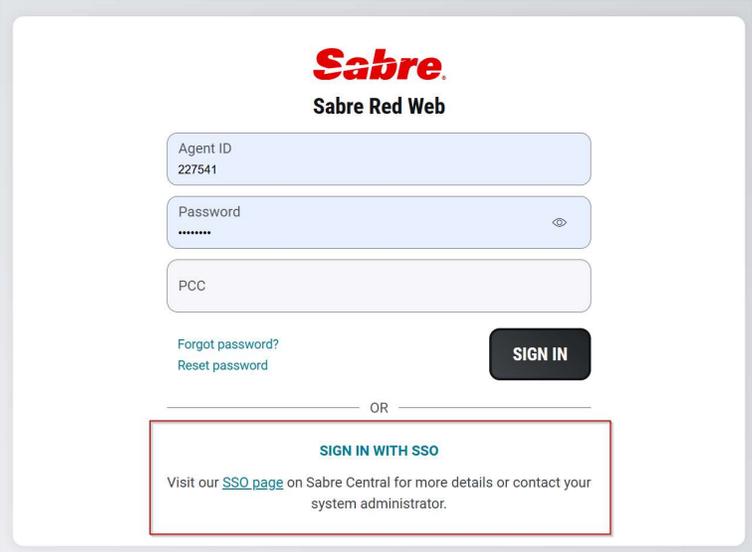
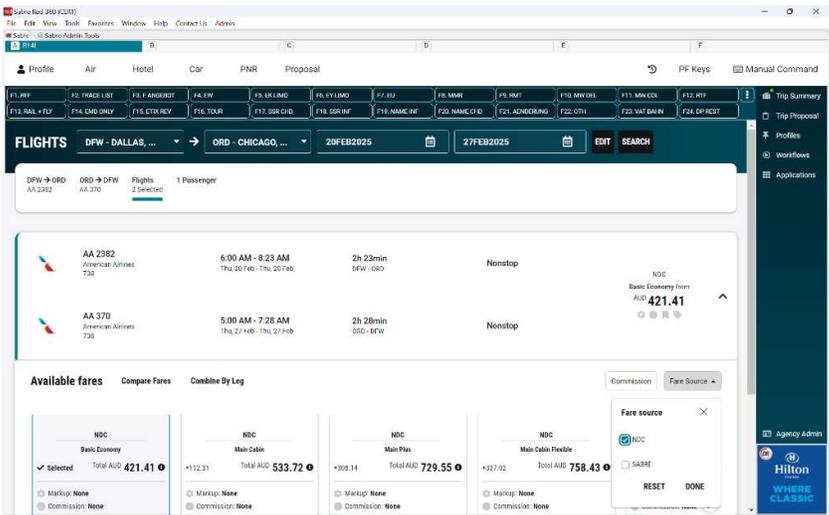
<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadddlresources>

Product Release Notes & Related Information → Sabre Red 360

New Features

Feature	Example
<p>[General] SSO sign-in option</p> <p>Sign-in screen for Sabre Red Launchpad will present a link that allows for taking advantage of the Single Sign-On (SSO) procedure.</p> <p>Note: User must know which sign-in path one should use. Logging with user credentials is disabled for SSO-enabled users, and the "Authentication failed! Invalid login/password." error will be returned. Similarly, users without the proper SSO configuration in place who attempt the SSO sign-in path will receive the "Unable to sign in. Contact support for assistance." error.</p>	 <p>The screenshot shows the Sabre Red Web sign-in interface. It includes input fields for Agent ID (227541), Password (masked with dots), and PCC. A 'SIGN IN' button is present. Below the fields, there are links for 'Forgot password?' and 'Reset password'. A red box highlights the 'SIGN IN WITH SSO' link, which is accompanied by the text: 'Visit our SSO page on Sabre Central for more details or contact your system administrator.'</p>
<p>[Air] Shop Flights – Fare Source consideration & new filter</p> <p>If a user selects a fare source in the shop request it will now be persisted through to the initial upsells display i.e., if NDC is selected, the first response will only show NDC upsells.</p> <p>If a user want to see fares from all sources a new "fare source" drop-down filter has been added that lists the sources that have fares applicable to the itinerary</p> <p>The same filter has also been added to Compare Fares and Combine by Leg.</p>	 <p>The screenshot displays the Sabre Red 360 flight shop interface. It shows a search for flights from DFW to ORD on 20FEB2025. Two flight options are listed: AA 2382 (6:00 AM - 8:23 AM) and AA 370 (5:00 AM - 7:28 AM). Below the flight list, there is an 'Available fares' section with a 'Fare source' dropdown menu. The dropdown is currently set to 'NDC' and shows a list of fare sources including NDC, SABRE, and others. The total amount for the selected fare is 421.41.</p>

Branded Fares Widget updated to read data from RevalidateltinRQ API for UTA/UPA data

Universal ticket attribute (UTA) and Universal product attribute (UPA) data displayed in the Branded fares widget is now being taken from Revalidate Itinerary API, this is due to the sunset of the RouteHappy Consolidate API.

[Air] NDC – Support adding resident & destination address details to an NDC order

Users can now add resident & destination address to an NDC order. A new field has been added under the “additional information” section of the Create order screen.

Once added to the order, the details can be displayed, edited or deleted from the Graphical PNR Security Information section.

Users can also add resident & destination details to an existing NDC order from the Graphical PNR > Security information section.

Additional information ^

Frequent flyer

Passport

Identity card

Visa

Secure flight information

Resident/Destination address

Address type: Destination address | Street address: green str 5 | City: santa barbara | Province/State (optional): ca

Postal code/ZIP: 008787 | Country: US

Display: Security Information (2) | + ADD | DELETE

LINE #	AIRLINE	TYPE	INFORMATION	TRAVELER ASSOCIATION
NDC	QF	Destination address	STREET ADDRESS: GREEN STR 5 CITY: SANTA BARBARA PROVINCE/STATE: CA POSTAL CODE/ZIP: 008787 COUNTRY: US	1.1 BERKA, JACEK
NDC	QF	Resident address	STREET ADDRESS: YELLOW STR 7 CITY: MELBOURNE PROVINCE/STATE: VICTORIA POSTAL CODE/ZIP: 786222 COUNTRY: AU	1.1 BERKA, JACEK

Edit address

Address type: Destination address | Street address: green str 5 | City: santa barbara | Province/State (optional): ca

Postal code/ZIP: 008787 | Country: US

CANCEL SAVE

OOWSXA BERKA, JACEK ✓ Traveler ✓ Phone number ✓ Itinerary

Ticket by: 27 JAN
Order #: 0F581HG540344 QF-6RB-VV ✓ Received from

HOME ITINERARY QUOTES TRAVELER INFORMATION REM | Delete address

1 address will be deleted.

CANCEL DELETE ADDRESS

LINE #	AIRLINE	TYPE	INFORMATION	TRAVELER ASSOCIATION
NDC	QF	Resident address	STREET ADDRESS: GREEN STR 5 CITY: SANTA ANA PROVINCE/STATE: CA POSTAL CODE/ZIP: 008787 COUNTRY: US	1.1 BERKA, JACEK
NDC	QF	Resident address	STREET ADDRESS: YELLOW STR 7 CITY: MELBOURNE PROVINCE/STATE: VICTORIA POSTAL CODE/ZIP: 786222 COUNTRY: AU	1.1 BERKA, JACEK

Edit Delete

[Air] NDC – Display filing base fare information in Pricing

This feature presents the “filing base fare” on the Offers price response when provided by the airline.

Note – This new field will only be displayed if the currency of the NDC offer is different to the local PCC currency.

Add to NDC ✕

Add an option:

ADD SECURITY INFORMATION

Address type: Street address: City: Province/State (optional): +

Postal code/ZIP: Country: ✕

CANCEL **ADD TO PNR**

PRICING

Pricing Options
 Reprice with form of payment, frequent flyer or unused ticket. REPRICE

AA/BA 7012 American Airlines 13MAR, 11:20	LOW - London	MCO - Orlando 13MAR, 17:10	Economy 0	offer time limit 23m 6s Traveling time limit 20 JAN 23:59 NDC AIR 1771.70
AA 3123 American Airlines	MCO - Orlando 13MAR, 19:49	CLT - Charlotte 13MAR, 21:42	Economy 0	
AA 1894 American Airlines	CLT - Charlotte 20MAR, 16:25	RDU - Raleigh/Durham 20MAR, 17:21	Economy 0	
AA 174 American Airlines	RDU - Raleigh/Durham 20MAR, 22:50	LHR - London 21MAR, 10:25	Economy 0	

Passenger Type	Count	Bags	Filing base fare GBP	Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD
ADULT	1	1	441.00	867.00	904.76	1771.70

[Air] Air Extras display improvements.

The Air Extras modal has been enhanced to display the number of selected extras for each option per flight segment.

Air Extras ✕

MIA-FRA (2): LH 0462 FRA-MIA (2): LH 0462

Baggage (1)

- Medical
- Unaccompanied Minor (Escort) (1)
- Seat Assignment

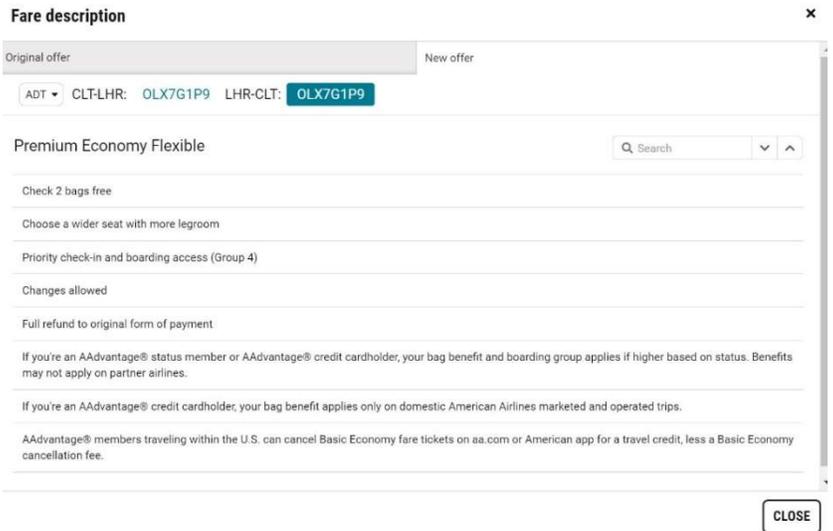
Baggage

Passenger(s)	Type	Qty	Price USD
1,1 RENO / PAUL	ADT	4	430.00
			Air Extras Total: USD 430.00

CLOSE **SAVE**

[Air] NDC - Fare description in exchanges

The fare description modal in the exchanges flow has been enhanced to show details of the new offer selected from exchanges in the “New offer” section. The existing order is shown in the “Original offer” section on the modal. This allows users to compare the original offer with the new offer.



[Air] NDC - Exchange rate in Pricing

Users can now see the exchange rate for an offer returned in a different currency than the local PCC. The exchange rate is displayed as in the “Notes” section in pricing.

Note – This new field will only be displayed if the currency of the NDC offer is different to the local PCC currency.



[Air] NDC – Display NDC ticket document types using native commands

Users can now display an NDC ticket document & NDC EMD document using native commands.

WETR*Tline number from ticketing field or
WETR*Tdocument number

WEMD*line number from ticketing field or
WEMD*Tdocument number

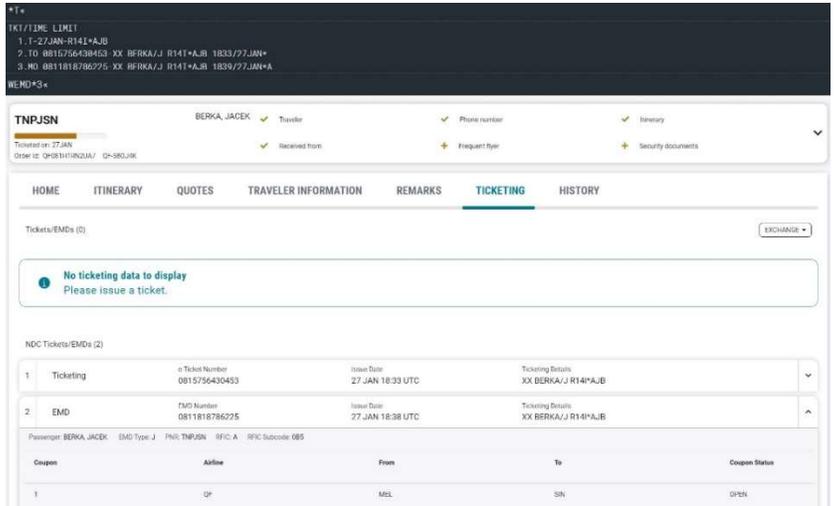
These entries will display the graphical PNR ticket section for the NDC ticket or NDC EMD added to the native entry.

Note – The PNR has to be in session for this functionality to work.

The screenshots show the Sabre Red 360 interface for PNR TNPJN. The top section displays the PNR details, including the passenger name BERKA, JACEK, and the ticketing status. The middle section shows the ticketing details, including the e-Ticket Number 0815756430453 and the issue date 27 JAN 18:33 UTC. The bottom section shows the form of payment, including the base fare and taxes.

Coupon	Airline	Flight	Class	Date	From	To	Time	Fare basis	Coupon Status
1	QP	35	H	18APR25	MEL	SIN	12:15	HKDFAIX	OPEN

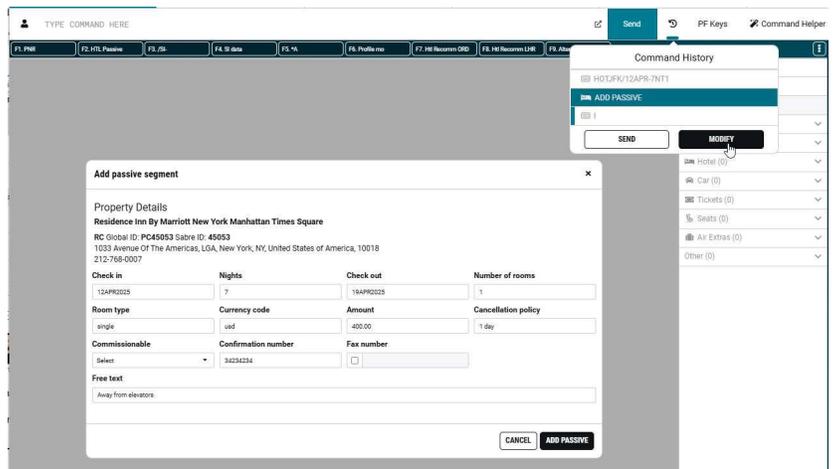
Form of Payment	Base Fare AID	Taxes/Fees/Charges AID	Total AID
CASH	1758.00	122.19	1380.19



[Hotel] Passive Segment in Command History

From now on, when using the "Add passive" option for hotels, the action is saved in the Command History and can be easily replayed later.

Command History allows to re-send a previously added passive segment or adjust it via the Modify option that opens the Add passive modal with pre-populated data from the previous action.

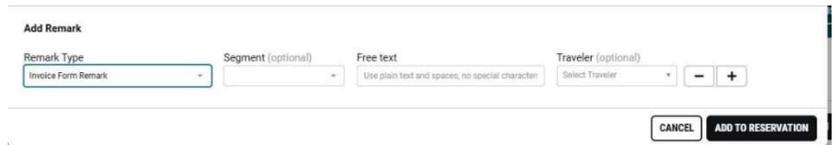


[GPNR] Traveler association to a remark

Within this release, the FOP Wallet functionality that includes associating remark to a traveler is introduced in the graphical flow.

In graphical PNR, the associated remarks are displayed under Remarks tab.

Remark associations can be added, edited or deleted.

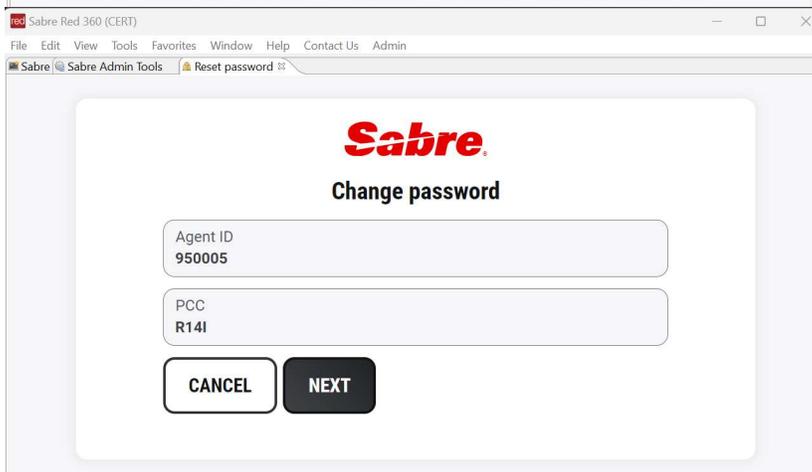
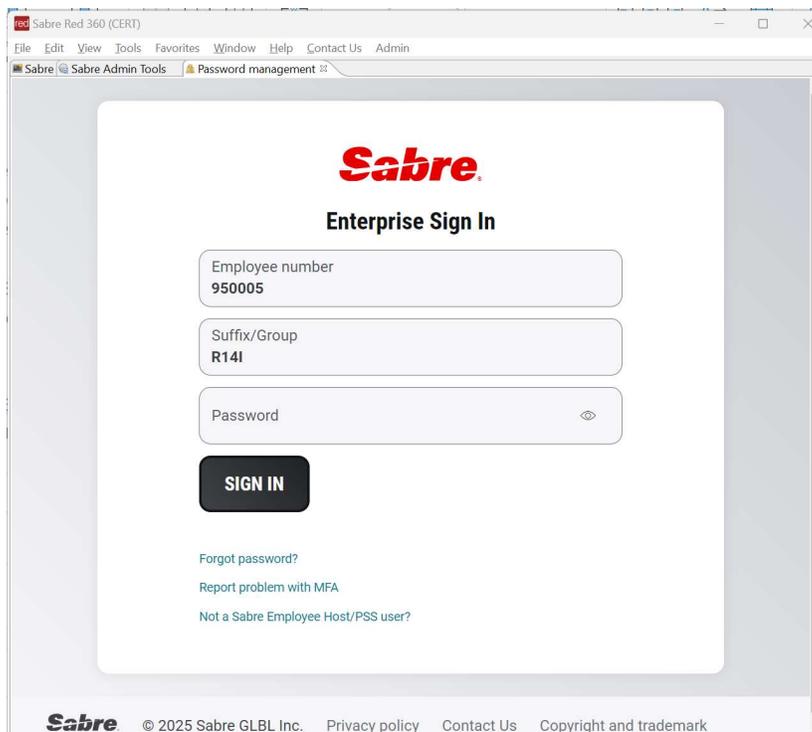


Note: Not every remark can be associated to a traveler; Remarks cannot be assigned to both segment and traveler at the same time.

Line	Type	Segment	Remarks	Traveler Association
1	Historical		PNR CREATED 20250212T193420UTC0100	
2	Alpha-Coded: A		ALPHA CODED	1.1 KALUSKA, ULA
3	Invoice	1	NVOICE SEGMENT	
4	Invoice	1	NVOICE SEGMENT	
5	Name Reference		NAME REFERENCE	
6	Itinerary	2	ITINERARY REMARK FOR SEGMENT 2	
7	Historical		HISTORICAL SEGMENT FOR TRAVELER	1.1 KALUSKA, ULA

[General] Forgot and Change password usability enhancement

“Forgot password” and “Change password” screens, available from Tools > Password menu in Sabre Red 360, are now prepopulated with the user's data for better user experience.



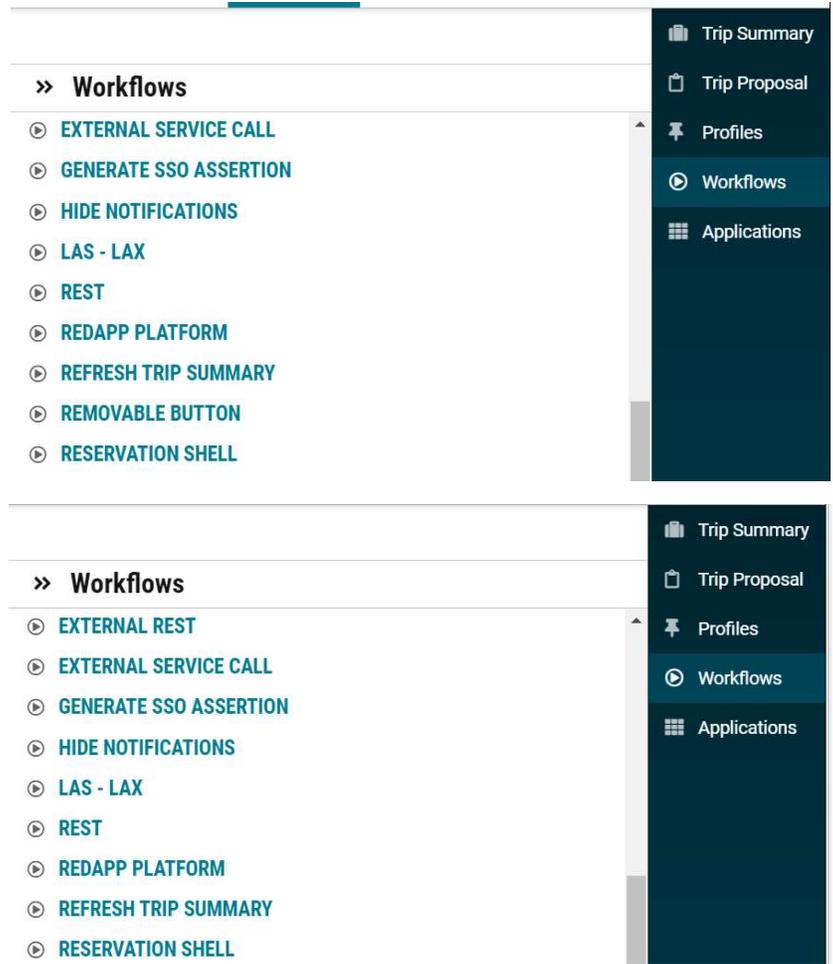
Update Encode/Decode sources for SR360 Release 25.2

Encode/Decode tables are updated with latest changes.

[SDK] Dynamic removal of Red App owned workflows

In this release, SDK API was extended to support dynamic removal of custom workflows.

Custom Workflows Side Panel documentation and samples were updated with this feature.



[SDK] Sunset of certificates

Since this release, the digital signing of Red Apps is no longer required so the absence of a signature will not cause an SVS validation error. In case a digital signature is detected, it is still being validated.

Development tools and documentation have been updated accordingly

Defects Fixed

Defect ID	Description
TNNSRW-5784	[TNNSRW-5784] SR360 / SLAP: Sabre Central "Passcode Reset" integration not working
TNNSRW-5789	Flexible Fares qualifier is not working when API Fare Source excluded
TNNSRW-6047	[GeoSearch] ClientIDs not pre-populated for PCCs without Flights option
TNNSRW-6078	[TNNSRW-6078] SR360 freezes in Split screen, Classical Style upon sending Hotel entries
TNNSRW-6105	[TNNSRW-6105] Error in HOT response "CANNOT READ FIELD SCALE BECAUSE VAL IS NULL"

How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Ventura or later (13.7.2 or later)
 - We recommend 64-bit Windows 10 and macOS Sequoia (version 15)

Hardware Specifications

- Processor:
Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)Recommended:
 - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)
 - Apple silicon (Apple-designed chip based on ARM architecture)

- Memory:
3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on [Sabre Central](#), under:

Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – May 2024
- Sabre Red Connectivity Guide for CERT – May 2024

Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.