

Sabre Red 360 TM

Release Notes

Version : 25.3

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadddlresources>

Product Release Notes & Related Information > Sabre Red 360

Release notes for versions [Sabre Red 360 v25.1 - Release Notes](#) & [Sabre Red 360 v25.2 - Release Notes](#)



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New Features

IMPORTANT

Upgrade to Java 17

Sabre is currently preparing Sabre Red 360 to upgrade to Java 17, which necessitates the migration of all Red Apps.

From this release, **25.3** and onwards, SR360 may be run on Java 17. Customers will receive updates with the new version of JRE as well as new JVM arguments and some code updates.

The planned SR360 Java upgrade includes a transitional period (starting with SR360 release **25.3**, ending with release **25.6**) during which Java 17 will gradually be rolled out to customers, depending on their Red Apps' readiness. During this period, customers can request a specific Java version for their installations regardless of the roll-out calendar so that Red Apps will operate without disruption and Red App developers will be able to release and test their upgraded Red Apps in the new runtime environment.

The deprecation of Java 8 is planned for the SR360 **25.6** release, so all migration activities for Red Apps must be completed by **June 2025**.

The change applies to Windows and macOS operating systems.

A detailed guide on how to migrate Red Apps to Java 17 is attached to [SAN 17675](#) and uploaded to [Sabre Central](#), under: *Support > Additional Support Resources > Product Release Notes & Related Information > Sabre Red 360 > Technical Requirements – Sabre Red 360*



AIR

[Servicing] "NEW" Exchange shop and book workflow

We are pleased to announce the addition of a new Sabre and NDC Exchange shop and book workflow. The new workflow can be launched by clicking on the new "Change" option found in the Air section menu icon from the Trip Summary panel. This new Sabre Red 360 exchange shop and book workflow provides the agent an easy way shop for alternative itinerary options when the traveller needs to make a change to the existing air reservation for both Sabre and NDC content, removing the need to use separate workflows to service a booking from each content source.

A user guide that details all of the features of this new workflow can be found on Sabre Central under *Support > Additional Support Resources > Libraries > Product Release Notes & Related Information > Sabre Red 360 > Quick Reference Guides*

Agencies can enable/disable the new workflow from the Trip Summary panel in agency configuration via the **Web Agency Admin Tool (WAAT)**.

The screenshot displays the Sabre Red 360 interface for a trip summary. At the top, navigation tabs include Profile, Air, Hotel, Car, PNR, and Proposal. The main area shows trip details for PNR QVAWPH, including traveler information for BROWN, JIM and status indicators for various fields like Phone number, Itinerary, Received from, and Ticketing time limit. Below this is a tabbed interface with 'ITINERARY' selected, showing two flight segments: AA 929 (MIA to GRU) and AA 906 (GRU to MIA). On the right, the 'Trip Summary' panel is visible, with a dropdown menu open for the 'Air' section, listing options such as Price, Seats, Air Extras, Add hotel, Add car, Book car, Add surface sector, Sell surface sector, Modify, Delete segment, and Change. At the bottom right of the Trip Summary panel is an 'END & RETRIEVE' button.



Exchange shop ✕

[Ticket information](#) ▼

Select flights to change
Miami (MIA) ▶ Sao Paulo (GRU)

| <input checked="" type="checkbox"/> | From ▶ To | Date | Time | Flight | Status |
|-------------------------------------|-----------|--------|----------------------|--------|--------------------------|
| <input checked="" type="checkbox"/> | MIA ▶ GRU | 05 MAY | 8:10 PM - 5:15 AM +1 | AA 929 | ✓ Confirmed |

Origin: MIA ✕ Destination: GRU ✕ Departure date: 06MAY2025 📅 Departure time (Optional): - +

Brand ID (Optional)

Sao Paulo (GRU) ▶ Miami (MIA)

| <input type="checkbox"/> | From ▶ To | Date | Time | Flight | Status |
|--------------------------|-----------|--------|-----------------------|--------|--------------------------|
| <input type="checkbox"/> | GRU ▶ MIA | 20 MAY | 11:15 PM - 6:45 AM +1 | AA 906 | ✓ Confirmed |

OPTIONAL QUALIFIERS ^

Account Code (Optional) Corporate ID (Optional) Include only fares with Account code or Corporate ID

CANCEL SHOP FLIGHTS



[NDC] - Reprice an order that contains a seat

Some airlines require the reprice of an order after adding seats, so to accommodate this change, we have added a new expandable section to the reprice order display. "SEATS" contains the price of the seat, the segment and the passenger association. The total price of the repriced order includes the price of the air order item and the price of the seat order item.

Reprice order x

Original price - 26 FEB

AUD **928.80**



Current price

AUD **928.80**



SEATS ^ i Includes seats

| Original | Current |
|----------|---|
| SEATS | Passenger 1 LHR ▶ FCO: AUD 58.00 FCO ▶ LHR: AUD 81.00 |
| | Passenger 2 LHR ▶ FCO: AUD 58.00 FCO ▶ LHR: AUD 81.00 |

FARE DESCRIPTION v

TAXES, FEES, CHARGES & FARE CALC v

CANCEL

REBOOK ORDER



[NDC] Exchange shop – new “cabin” qualifier

Agents can now specify a cabin type when processing an NDC exchange (re-shop) request. The new cabin qualifier is available for each leg of the journey.

A secondary qualifier, “shop selected cabin(s) only” has also been added to the Advanced Qualifiers section so that the exchange (re-shop) results return for the cabin selected in the request.

Both of these new additional qualifiers are **optional** and can be found in the current standalone NDC exchange shop workflow.

Note – The new cabin qualifier will be added to the new “Change” workflow in a future release.

NDC exchange shop

Ticket number: 1252202990288 | Passenger: BERKA, JACEK | Type: ADT

SHOP QUALIFIERS

From: LHR | To: FCO | Date: 13MAR2025 | Time: Select

Cabin: Select (dropdown menu open showing Economy, Premium Economy, Business, Premium Business, First, Premium First)

Advanced qualifiers: Shop selected cabin(s) only, Waiver code

CANCEL SHOP AIRFARE

[NDC] Cabin name on exchange (re-shop) results screen

If returned by the airline, the cabin name will be displayed for each flight for the selected itinerary.

EXCHANGE SHOP | LHR - London → FCO - Rome | Thu, 20 Mar - Thu, 27 Mar

| Flight | Class | NDC | Price |
|--|--------------|--------------|------------|
| BA 0546 LHR - Lon... 20MAR, 13:30 → FCO - Ro... 20MAR, 19:25 | Plus Select | Plus | AUD 119.60 |
| BA 0547 FCO - Ro... 27MAR, 20:10 → LHR - Lon... 27MAR, 21:55 | Mixed Brands | Mixed Brands | AUD 241.50 |
| | | | AUD 348.20 |

LHR-FCO: BA 0546 | FCO-LHR: BA 0547

From: LHR 20MAR at 15:50 - TERMINAL 5 To: FCO 20MAR at 19:25 Class: L. Equipment: AIRBUS A319 JET Baggage Allowance: 1 piece Cabin: Economy

ADULT

LLV2RUY

FARE RULES: No data

FARE DESCRIPTION: PLUS

SELECT OFFER



[NDC] Instant payment for NDC exchanges

Some airlines require instant payment for a new order following an exchange, to accommodate this we have added a new “Rebook & Fulfil” step that is triggered after the exchange summary screen. The agent will need to provide form of payment details along with payer information when it is required by the airline.

After completing the rebook & fulfil step, the agent is presented with a success pop-up confirming that the payment has been taken, and a new ticket has been issued.

Note – the new instant payment “Rebook & fulfil” process is only presented when an airline returns the payment type “instant” in the API response. The deferred payment process is still available for the airlines that support it.

EXCHANGE SUMMARY

⚠ Changes to the itinerary cannot be undone.

| | | | | | | | |
|------------------------------------|---|---|---|----------------------|-------------------------------------|---|---|
| <p>BA 0558 British Airways</p> | <p>LHR - London 21MAY, 19:10</p> | → | <p>FCO - Rome 21MAY, 22:45</p> | <p>Economy 0</p> | <p>18m 48s Offer time limit</p> | <p>No data Ticketing time limit</p> | <p>NDC</p> <p>AUD 333.00 Additional Collection</p> |
| <p>BA 0551 British Airways</p> | <p>FCO - Rome 28MAY, 08:25</p> | → | <p>LHR - London 28MAY, 10:10</p> | <p>Economy 0</p> | | | |

FARE DETAILS

| Passenger Type | Count | Bags | Base Fare AUD | Taxes / Fees / Charges AUD | Total AUD |
|-----------------------|-------|------|----------------------------|----------------------------|-----------|
| Adult | 1 | | 214.00 | 0.00 | 333.00 |
| Original Total | | | | | 321.20 |
| Additional Collection | | | (Includes AUD 119 penalty) | | 333.00 |

ADULT

OHV2RMJJ/Y ▾

FARE RULES Change After Departure: Not allowed Change Before Departure: AUD 0.00 Change No Show: Not allowed Cancel After Departure: Not allowed Refund After Departure: Not allowed Cancel Before Departure: AUD 100.00
Refund Before Departure: Allowed Cancel No Show: AUD 244.00 Refund No Show: Allowed

| | | |
|--|--|---|
| FARE DESCRIPTION PLUS SELECT | BAGGAGE DISCLOSURES & EMBARGO INFORMATION VIEW ALL | TAXES, FEES, CHARGES & FARE CALC VIEW ALL |
|--|--|---|

REBOOK & FULFILL



Rebook & fulfill order

✕

PAYMENT INFORMATION

Form of payment

Cash

PAYER INFORMATION

| | | | |
|----------------------|---------------------------|----------------------|----------------------|
| Title (optional) | First name | Last name | Street address |
| Select | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| City | Province/State (optional) | Postal code/ZIP | Country |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Phone number | Email address | Date of birth | Gender |
| Select | <input type="text"/> | DDMMYYYY | Select |
| Birthplace | Document number | | |
| <input type="text"/> | <input type="text"/> | | |

CANCEL REBOOK & FULFILL

Rebook & fulfill

✕

✓ **Rebook and fulfill was successful for UH4QY9**

| | | | |
|--------|-----------|-----------------------------|------------|
| BA 556 | LHR ▶ FCO | 23 APR 14:15 - 23 APR 17:50 | Y Economy |
| BA 557 | FCO ▶ LHR | 30 APR 18:45 - 30 APR 20:25 | I Business |

| | |
|---------------|--------------------------------------|
| BERKA, JACEK | ADT Ticket/EMD number: 1252203055042 |
| BERKA, STEVEN | ADT Ticket/EMD number: 1252203055043 |

Additional Collection: 2263.80 AUD

Total: 3260.20 AUD

PNR: RBQCQV

CLOSE DISPLAY TICKETS



[NDC] – Price guarantee information in pricing display

Price guarantee information, when returned by the airline, is now displayed for NDC offers on the pricing screen. The price guarantee data is displayed alongside the offer expiry and fulfilment time limits in a compact display.

PRICING

i
Pricing Options

REPRICE

Reprice with form of payment, frequent flyer or unused ticket.

BA 0850
British Airways

LHR - London
22APR, 14:30

→

WAW - Warsaw 0
22APR, 17:55

Offer expires in: **19m 44s**

Price guaranteed until: **10 Mar 18:50**

Issue ticket by: **13 Mar 20:59**

NDC

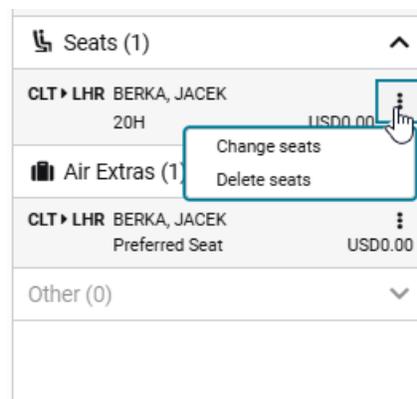
AUD 309.20

⚙️ 🗨️ 🔄

| Passenger Type | Count | Bags | Base Fare AUD | Taxes / Fees / Charges AUD | Total AUD |
|----------------|-------|------|---------------|----------------------------|-----------|
| Adult | 1 | 🧳 | 220.00 | 89.20 | 309.20 |

[NDC] – Delete seats for NDC orders

Agents can now delete seats for NDC orders from the Trip Summary panel. This allows the user to delete the seat without having to open the seat map. This functionality supports the airlines that do not allow a seat map to be displayed when seats are already reserved. Once the seats have been deleted, the agent can re-open the seat map and rebook the seats.





[Shop Flights] – New search parameter “arrival time”

Users can now search for flights by “arrival time”. The new search parameter can be used for each leg of the journey and also supports the input of a time range. The default parameter is departure time.

Profile Air Hotel Car PNR Proposal PF Keys Manual Command

F1. RFF F2. TRACE LIST F3. F ANGEBOT F4. EW F5. EK LIMO F6. EY LIMO F7. EU F8. MMR F9. RMT F10. MW DEL F11. MW COL F12. RTF
 F13. RAIL + FLY F14. EMD ONLY F15. ETIX REV F16. TOUR F17. SSR CHD F18. SSR INF F19. NAME INF F20. NAME CHD F21. AENDERUNG F22. OTH F23. VAT BAHN F24. DP REST

SHOP FLIGHTS SHOP FARES AVAILABILITY SCHEDULES FARE QUOTE

Round trip ▾ 1 Passenger ▾ Any cabin ▾ Any number of stops ▾

Origin: LON - London Metropolitan Area Destination: ROM - Rome Metropolitan Area

Departure date: 23APR2025 Arrival time: 7:00 PM Return date: 25APR2025 Departure time (Optional):

OPTIONAL QUALIFIERS ▾

Time options for LON ▶ ROM

DEPARTURE TIME ARRIVAL TIME

Arrival between: 7:00 PM To

Include ▾ Carrier (Optional) BA ✕

Content source NDC ✕ LCC ✕

CANCEL SHOP FLIGHTS Agency Admin

Profile Air Hotel Car PNR Proposal PF Keys Manual Command

F1. RFF F2. TRACE LIST F3. F ANGEBOT F4. EW F5. EK LIMO F6. EY LIMO F7. EU F8. MMR F9. RMT F10. MW DEL F11. MW COL F12. RTF
 F13. RAIL + FLY F14. EMD ONLY F15. ETIX REV F16. TOUR F17. SSR CHD F18. SSR INF F19. NAME INF F20. NAME CHD F21. AENDERUNG F22. OTH F23. VAT BAHN F24. DP REST

SHOP FLIGHTS SHOP FARES AVAILABILITY SCHEDULES FARE QUOTE

Round trip ▾ 1 Passenger ▾ Any cabin ▾ Any number of stops ▾

Origin: LON - London Metropolitan Area Destination: ROM - Rome Metropolitan Area

Departure date: 23APR2025 Arrival time: 7:00 PM-10:00 AM Return date: 25APR2025 Departure time (Optional):

OPTIONAL QUALIFIERS ▾

Time options for LON ▶ ROM

DEPARTURE TIME ARRIVAL TIME

Arrival between: 7:00 PM 10:00 AM

Include ▾ Carrier (Optional) BA ✕

Content source NDC ✕ LCC ✕

CANCEL SHOP FLIGHTS Agency Admin



[Shop Flights] – Stopover & connection details

A new link has been added the shop response and flight summary display screens in Shop Flights. After clicking on “Details” a pop-up modal will display all the flight details including full airline name, equipment type, connection details & terminal information. This addition improves the user experience by providing more details about the flight and is consistent with the data display across the Sabre Red Shopping experiences.

KRK → DFW 15 Apr 2025 DFW → KRK 23 Apr 2025 Flights None Selected 1 Passenger

Stops Carriers Times Duration Fare source Airports More SORT BY

| | | | | | |
|--|---|---|------------------------|----------------|---|
| | AA/AY 8973, AA/AY 9019 American Airlines E90, 359 Details | 12:30 PM - 3:05 PM Tue, 15 Apr - Wed, 16 Apr | 33h 35min KRK - DFW | 1 Stop ▲HEL | NDC Basic Economy from AUD 1417.20 Round trip |
| | EK/FZ 2434, EK 221 Emirates 7M8, 77W Details | 12:50 PM - 9:40 AM Tue, 15 Apr - Wed, 16 Apr | 27h 50min KRK - DFW | 1 Stop ▲DXB | NDC Mixed Brands from AUD 2521.97 Round trip |
| | EK/FZ 2025, EK 221 Emirates 7M8, 77W Details | 11:45 PM - 9:40 AM Tue, 15 Apr - Thu, 17 Apr | 40h 55min KRK - DFW | 1 Stop ▲DXB | NDC Mixed Brands from AUD 2521.97 Round trip |
| | AA/BA 7046, AA 81 American Airlines 319, 77W Details | 1:50 PM - 8:39 PM Tue, 15 Apr - Tue, 15 Apr | 13h 49min KRK - DFW | 1 Stop LHR | NDC Mixed Brands from AUD 2559.55 Round trip |

KRK → DFW 15 Apr 2025 DFW → KRK 23 Apr 2025 Flights 2 Selected 1 Passenger

AA 8973, AA 9019 AA 9018, AA 9015

| | | | | | |
|--|---|---|------------------------|----------------|--|
| | AA/AY 8973, AA/AY 9019 American Airlines E90, 359 Details | 12:30 PM - 3:05 PM Tue, 15 Apr - Wed, 16 Apr | 33h 35min KRK - DFW | 1 Stop ▲HEL | NDC 3 seats left Basic Economy from AUD 1417.20 |
| | AA/AY 9018, AA/AY 9015 American Airlines 359, E90 Details | 4:50 PM - 6:10 PM Wed, 23 Apr - Thu, 24 Apr | 18h 20min DFW - KRK | 1 Stop HEL | |

Available fares Compare Fares Combine By Leg

Commission Fare source Bag included Changeable Refundable

| | | | | |
|---|---|--|---|---|
| <p>3 seats left</p> <p>NDC</p> <p>Basic Economy</p> <p>✓ Selected Total AUD 1417.20</p> | <p>NDC</p> <p>Main Cabin</p> <p>+235.98 Total AUD 1653.18</p> | <p>NDC</p> <p>Main Cabin Flexible</p> <p>+602.83 Total AUD 2020.03</p> | <p>NDC</p> <p>Flagship Business</p> <p>+3301.20 Total AUD 4718.40</p> | <p>NDC</p> <p>Flagship Business</p> <p>+4052.60 Total AUD 5830.60</p> |
|---|---|--|---|---|



Flight details

AMERICAN AIRLINES AA 8973
 Equipment: Embraer 145 Jet Operates: No data On time: No data Air miles: 736
 ● 12:30 pm KRK (KRAKOW JOHN PAUL II - BALICE AIRPORT) 15 APR
 1h 45min flight time
 ● 3:15 pm HEL (HELSINKI-VANTAA AIRPORT) 15 APR
 +01:00 time differential

AMERICAN AIRLINES AA 9019
 Equipment: Airbus A350-900 Jet Operates: No data On time: No data Air miles: 5224
 ● 12:35 pm HEL (HELSINKI-VANTAA AIRPORT) 16 APR
 10h 30min flight time
 ● 3:05 pm DFW (DALLAS DALLAS/FORT WORTH INTL AIRPORT) 16 APR TERMINAL D
 -08:00 time differential

Available fares table (partial):

| | | | | | | | | | |
|----------|-------------------|---------|-------------------|---------|-------------------|----------|-------------------|----------|-------|
| Selected | Total AUD 1417.20 | +235.98 | Total AUD 1653.18 | +602.83 | Total AUD 2020.03 | +3301.20 | Total AUD 4718.40 | +4052.60 | Total |
|----------|-------------------|---------|-------------------|---------|-------------------|----------|-------------------|----------|-------|

[Shop Flights] – New upsell filters

Users can now filter upsells returned on Shop Flights for fares/offers that include bags, or are changeable and/or refundable.

- Bags included - when clicked, fares/offers with at least 1 free checked bag on all flight segments will be displayed.
- Changeable – when clicked, only changeable fares/offers, with or without penalty will be displayed.
- Refundable – when clicked, only refundable fares/offers, with or without penalty will be displayed.

DFW → ORD Flights 1 Passenger
AA 2812 1 Selected

AA 2812
American Airlines 738 Details
6:00 AM - 8:25 AM Wed, 16 Apr - Wed, 16 Apr
2h 25min DFW - ORD
Nonstop
SABRE 4 seats left Main Cabin from USD 108.48

Available fares Compare Fares Combine By Leg
Commission Fare source Bag included Changeable Refundable

| | | | |
|--|--|---|--|
| <p>4 seats left SABRE Main Cabin</p> <p>Selected Total USD 108.48</p> <p>Markup: None Commission: None Fare type: Public Discount: None</p> <p>Baggage: 0 bags Changeability: Free</p> | <p>SABRE Main Cabin Flexible</p> <p>+75.00 Total USD 183.48</p> <p>Markup: None Commission: None Fare type: Public Discount: None</p> <p>Baggage: 0 bags Changeability: Free</p> | <p>SABRE First</p> <p>+170.00 Total USD 278.48</p> <p>Markup: None Commission: None Fare type: Public Discount: None</p> <p>Baggage: 2 bags Changeability: Free</p> | <p>SABRE First Flexible</p> <p>+376.00 Total USD 484.48</p> <p>Markup: None Commission: None Fare type: Public Discount: None</p> <p>Baggage: 2 bags Changeability: Free</p> |
|--|--|---|--|



[NDC] – Schedule Change (OCN) follow up actions

To support airline NDC implementations we have further extended the options offered to the user when an airline makes a change to an NDC order and sends an Order Change Notification (OCN) The options returned by the airline that we support are:

1. Exchange – Reshop for a new itinerary and re-issue the ticket
2. Accept – Accept the change and update the ticket
3. Cancel Ticket – Cancel the ticket and itinerary
4. Contact airline – when the NDC cannot be serviced by the agency, the airline will advise the user to contact them to service the booking.

JNEIDP

Ticketed on: 26FEB

Order Id: TN7WPO BA-TN7WPO

BERKA, JACEK ✓ Traveler ✓ Phone number ✓ Itinerary

Received from ✓

HOME
ITINERARY
QUOTES
TRAVELER INFORMATION
REMARKS
TICKETING
HISTORY

Order Items (1) NDC FULFILL ORDER DELETE

⚠ Action required: Schedule change for NDC order TN7WPO

Exchange for new itinerary or cancel ticket

CANCEL TICKET EXCHANGE

| | | | | | |
|---|-------|---|--------------|--------|--------------------------------------|
| 1 | BA 11 | <p>LHR - London 30APR, 19:35</p> <p>→</p> <p>SIN - Singapore 01MAY, 16:05</p> | Economy v | Ticked | <p>NDC</p> <p>AUD 1269.60</p> |
|---|-------|---|--------------|--------|--------------------------------------|

JRENYO

Ticketed on: 26FEB

Order Id: TMX7U2 BA-TMX7U2

BERKA, JACEK ✓ Traveler ✓ Phone number ✓ Itinerary

Received from ✓

HOME
ITINERARY
QUOTES
TRAVELER INFORMATION
REMARKS
TICKETING
HISTORY

Order Items (1) NDC FULFILL ORDER DELETE

⚠ Action required: Schedule change for NDC order TMX7U2

Order has been locked by airline. Contact airline to service this order

⚠ This Order can no longer be Serviced through NDC. Order is out of sync

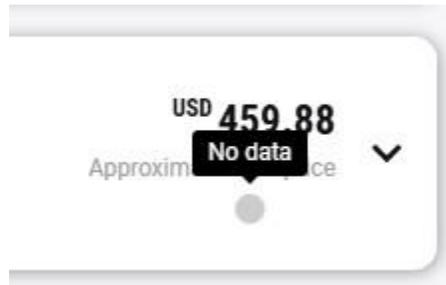
| | | | | | |
|---|-------|---|--------------|--------|--------------------------------------|
| 1 | BA 11 | <p>LHR - London 11MAR, 18:55</p> <p>→</p> <p>SIN - Singapore 12MAR, 15:55</p> | Economy v | Ticked | <p>NDC</p> <p>AUD 1265.70</p> |
|---|-------|---|--------------|--------|--------------------------------------|



CAR

[Commission] – Change to tooltip information

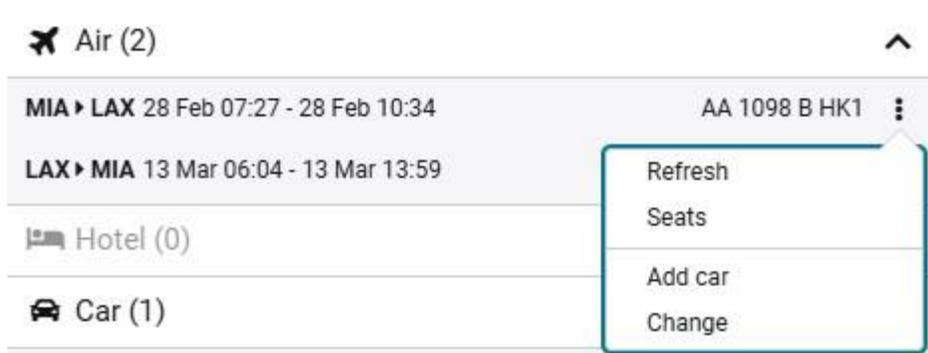
With this release, if commission details are not returned by the car vendor a tooltip will display over the commission indicator stating “no data”.



[Trip Summary] – Add car enabled for NDC orders

Agents can now add a car booking to an existing NDC order. The “add car” option has been added to the air segment for an NDC order in the Trip Summary panel. Previously this option was only available for Sabre content.

The pick-up location, time and drop-off location and time will pre-populate into the search form, depending on which segment the car is added from.





PROFILES

[Templates] Default template configuration in Agency Admin Tool

The Agency Admin Tool (AAT) now allows configuration of the default templates when Corporate and Group profiles are created in Sabre Red 360. Agency Admin can now add the template ID into AAT so that the profile template is automatically used when creating a profile. As a result, agents will no longer need to specify the template when creating a Corporate or Group Profile, and the required data fields will be filled.

Sabre AGENCY ADMIN TOOLS **GROUPS** CONFIGURATIONS SIGN OUT

| | | |
|--|--|--|
| Sabre Profiles: Default PCC | <input type="text" value="-- Enter value --"/> | Description not available |
| Sabre Profiles: Default Traveler Template ID | <input type="text" value="-- Enter value --"/> | Description not available |
| Sabre Profiles: Family profile default template ID | <input type="text" value="-- Enter value --"/> | The ID of the template to be used when creating family profiles. The flag "default template usage" must be set to "Enabled" for this to take effect. Use Sabre Profiles Admin to create templates. |
| Sabre Profiles: Group profile default template ID | <input type="text" value="-- Enter value --"/> | The ID of the template to be used when creating group profiles. The flag "default template usage" must be set to "Enabled" for this to take effect. Use Sabre Profiles Admin to create templates. |

OTHER

[Documents & Messaging] Save preferences & preview

The documents and messaging application has been updated with two new functionalities.

1. Save selections & ER (end & retrieve), which allows the user to make changes in the Documents and Messaging settings and save those settings to the PNR when using ER without sending an email.
2. Preview, that opens a new window containing a document list with all the documents available for the given PNR.

Note – The preview function only applies when a PNR is in session. When no PNR in session, the user will see a “No PNR in session” message.



QCCUFO - WONG CINDY MS

TYPE COMMAND HERE

Send PF Keys Command Helper

F1. RFF F2. TRACE LIST F3. F ANGEBOT F4. EW F5. EK LIMO F6. EY LIMO F7. EU F8. MMR F9. RMT F10. MW DEL F11. MW COL F12. RTF F13. RAIL + FLY F14. EMD ONLY F15. ETIX REV F16. TOUR F17. SSR CHD F18. SSR INF F19. NAME INF F20. NAME CHD F21. AENDERUNG F22. OTH F23. VAT BAHN F24. DP REST

Workflows

- DOCUMENTS AND MESSAGING
- QUEUE PLACE
- GENERIC SEAT REQUEST
- ISSUE TICKET/EMD
- EXCHANGE SHOP
- EXCHANGE TICKET
- CANCEL TICKET/EMD
- REFUND TICKET
- NDC FULFILL ORDER
- NDC EXCHANGE SHOP
- EXTENDED SALES REPORT
- UNUSED TICKET REPORT
- CO2 REMARKS

Documents and Messaging

Document type

Itinerary eTicket Embedded eTicket einvoice

Document options

Hide booking class

Sender information

Include sender

Recipients

| Type | Email address | Language |
|--|----------------------|----------|
| <input checked="" type="checkbox"/> To | SOOCHING@HOTMAIL.COM | Arabic |
| <input checked="" type="checkbox"/> To | CINDY.WONG@GMAIL.COM | Arabic |

Message

SAVE SELECTIONS & ER CANCEL PREVIEW SEND

Agency Admin

Hilton LEARN MORE

File Edit View Tools Favorites Window Help Contact Us Admin

Sabre Sabre Admin Tools TripCase - Document List

English 24 hrs display

tripcase Print Itinerary

eTicket(s)

| ISSUING AIRLINE | ISSUE DATE | TICKET NUMBER | PASSENGER NAME |
|-------------------------|-------------|---------------|-----------------|
| AIR NEW ZEALAND LIMITED | 07 Mar 2025 | 0869596814652 | MS CINDY WONG |
| AIR NEW ZEALAND LIMITED | 07 Mar 2025 | 0869596814653 | MS SOOCHING YEO |

eInvoice(s)

| ISSUING AGENCY | ISSUE DATE | INVOICE NUMBER | PASSENGER NAME |
|----------------|-------------|----------------|----------------|
| SC SG Agency | 07 Mar 2025 | 000000 | MS CINDY WONG |

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.

Your travel arranger provides the information contained in this document. If you have any questions about the content, please contact your travel arranger. For Credit Card Service fees, please see eTicket receipt for total charges.

Please be notified that we don't keep your personal data in the cookies. However we can store some agency or airline specific information to provide better service. Please check our Privacy Policy.

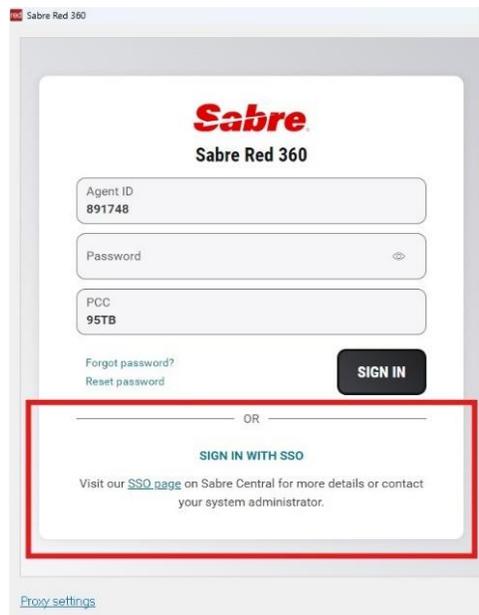


[General] SSO sign-in option for Sabre Red 360 users

The Sabre Red 360 sign-in screen presents now a link that allows to take advantage of the Single Sign-On (SSO) procedure. All the SSO-enabled users have means to sign in with SSO directly from the main Sabre Red 360 login screen.

Note: Each user must know which sign-in path should use. Logging with user credentials is disabled for SSO-enabled users, the "Authentication failed! Invalid login/password." error will be returned. Similarly, users without the proper SSO configuration in place who attempt the SSO sign-in path will receive the "Unable to sign in. Contact support for assistance." error.

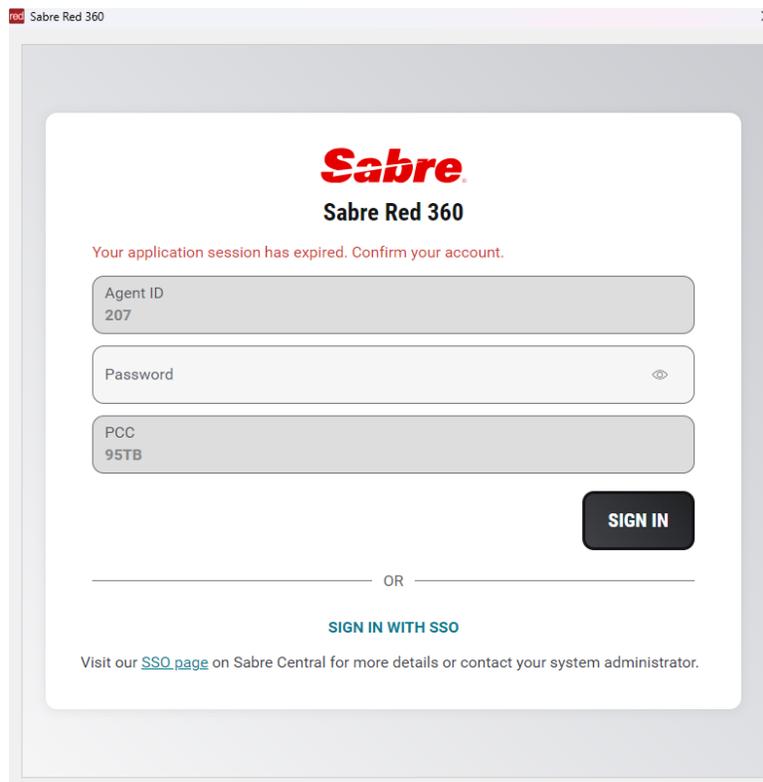
It is thus important that the SSO link is used only by the users, who have received proper configuration of their user account.



[General] Access to sign-in screen for SSO users upon 13-hr time-out

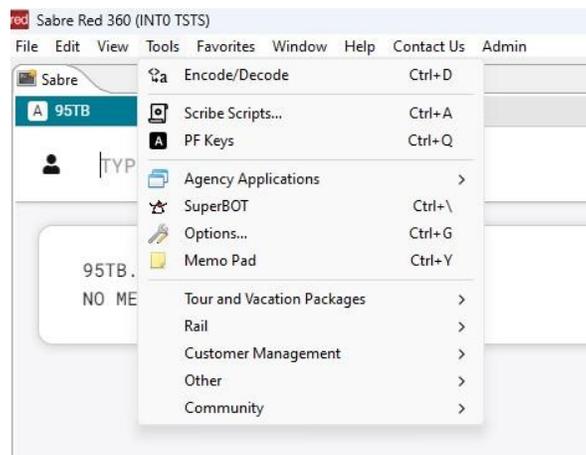
Whenever Single Sign-On enabled users hit the 13-hr session time-out while using SR360, they no longer need to restart the whole desktop application. On the 13-hr session time-out, SR360 will display a sign-in screen with the "SIGN IN WITH SSO" option available, so that SSO-enabled users will be able to renew the Sabre session.

The same behavior for the user's inactivity time-out will be delivered in the upcoming SR360 releases.



[General] Turn off password related features for SSO users

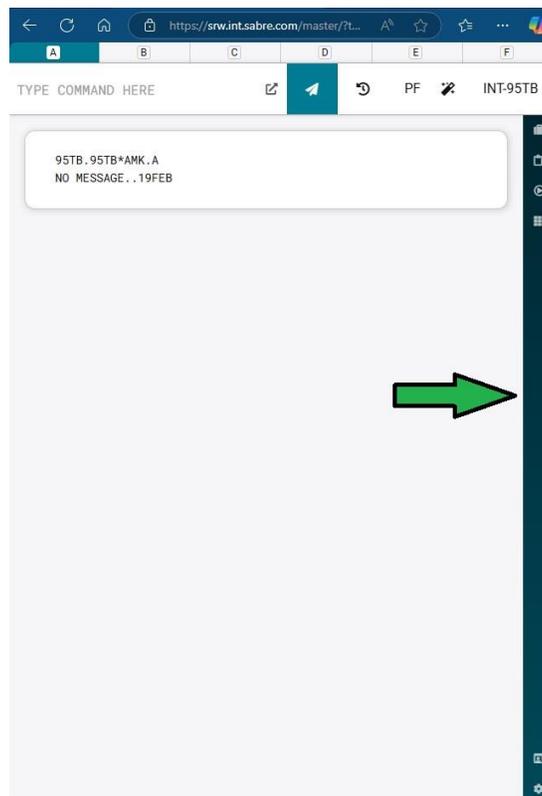
Whenever SR360 is launched using the Single Sign-On (SSO), then the Tools > Password section with all its items ("Reset password", "Password management") is not shown – SSO-enabled users are not responsible for maintaining their passcodes.





[General] Responsive design for side bar

From now on, users running Sabre Red Web on mobile devices and/or screens of very low resolutions have the side bar rendered thinner to improve overall user experience and leave more room for business content. This option is fully automatic and non-configurable, it solely depends on the type of equipment the application is running on.



SDK

Workflow Extension points

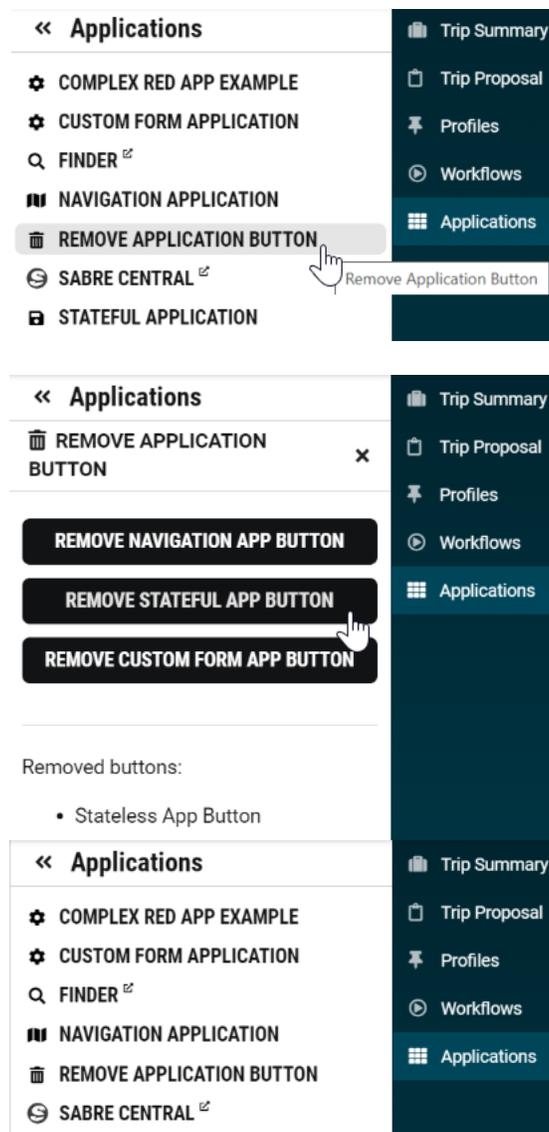
Developers can now better control the execution order of extension points for both desktop and web using a new "priority" property (0-1000). The Java-based extension points run first, followed by



TypeScript-based ones, each sorted by priority. See “Web Red Apps” > “Workflow Extensions” > or “Desktop Red Apps” > “Java Workflow Extensions” in the documentation for further details.

Dynamic removal of buttons from applications side panel

In this release, SDK API was extended to support dynamic removal of buttons from Applications side panel that were added by the same Red App. Side Panel documentation and samples were updated with this feature.





Possibility to disable a field in Custom Forms

In this release Custom Forms Service was enhanced with possibility to disable fields. Red App developers can disable pills, input, checkbox, radio and dropdown components.



DEFECTS FIXED

| Reference | Description |
|------------------|---|
| TNNSRW-6056/6148 | Corrected Japanese translations |
| TNNSRW-5219 | Correct an issue with KATIN Red App & form of payment |
| TNNSRW-6156 | Resolved an issue with Shop Fares incorrectly passing account code |
| TNNSRW-6174 | Resolved an issue when “Propose” button was missing on Shop Flights |
| TNNSRW-6044 | Corrected an issue where scribe compatibility mode was missing |
| TNNSRW-5801 | Resolved an issue with Shop Flights and context workflow active |
| TNNSRW-6188 | Resolved an issue when returning a single upsell brand in Shop Flights |
| TNNSRW-6189 | Corrected an issue with Documents & Messaging buttons hidden when dark background |
| TNNSRW-6210 | Resolved an issue with the PowerSuite App not displaying for Mac OS |
| TNNSRW-5686 | Responsive design for fat bar |



HOW TO VERIFY THE UPDATE

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

SYSTEM REQUIREMENTS/PREREQUISITES

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

OPERATING SYSTEM SOFTWARE

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Ventura or later (13.7.2 or later)
 - We recommend 64-bit Windows 10 and macOS Sequoia (version 15)

HARDWARE SPECIFICATIONS

Processor:

- Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)
- Recommended:
 - Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)
 - Apple silicon (Apple-designed chip based on ARM architecture)
- Memory:
3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.



- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

PERMISSIONS AND RIGHTS

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide

NETWORK

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on [Sabre Central](#), under: *Support > Additional Support Resources > Product Release Notes & Related Information > Sabre Red 360 > Technical Requirements – Sabre Red 360*
- And look for the following documents:
- Sabre Red Connectivity Guide for PROD – May 2024
- Sabre Red Connectivity Guide for CERT – May 2024

EXPECTED SYSTEM DOWN TIME

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

AGENCY ADMIN TOOL

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can



control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red 360
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

CONTACT INFORMATION

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.



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