

Sabre Red 360

Version 22.4

Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point-of-sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:
<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:
<https://central.sabre.com/s/supportadddtlresources>

Product Information (Tab) → Product Release Notes & Related Information → Sabre Red 360

New Features

Feature

Example

[NDC] Warnings in Order Confirmation screen

With this feature upon successful order creation step applicable warning messages will be displayed to the user.

Order Confirmation

Order has been created successfully
Order ID: QF091HAHY7A7 | Order not guaranteed until ticketed.

Warning
MCT violation at LAX on segment SFO-LAX-STD. MCT Required=90 minutes, Actual=93 minutes

OF	AV	FLY	CLASS	DATE	TIME	FARE BASIS	STATUS	COUPON STATUS
QF 103	SFO	HNL	01 JUN 19:25 - 01 JUN 09:10	SLXSC	S	Economy Economy		
QF/AS 3661	HNL	SFO	01 JUN 19:40 - 01 JUN 23:43	SLXSC	0	Economy Economy		
QF/AA 3243	SFO	LAX	15 JUN 20:28 - 15 JUN 22:00	SLXSC	0	Economy Economy	Ticketing Time Limit 09 APR 23:59	USD 2442.40
QF 12	LAX	SFO	15 JUN 22:55 - 17 JUN 06:55	SLXSC	S	Economy Economy		

[NDC] Ticket coupon status improvement

All document statuses, as defined by PADIS code set, are now displayed in Sabre Red 360 - when returned by carrier.

NDC Tickets/EMDs (3)

Coupon	Airline	Flight	Class	Date	From	To	Time	Fare basis	Coupon Status
1									FLOWN
2									EXCHANGED
3									EXCHANGED

[NDC] Ticketing Time Limit displayed in local PCC time

With this feature ticketing time limit information is shown in agency PCC time.

When hover over the ticketing time limit label there will be a text shown.

In an event supplier doesn't provide time in Coordinated Universal Time (UTC) an informational icon with tooltip will be displayed with following text: "Ticketing time limit as returned by carrier - time zone unknown". Capability introduced in Offer Price, Order Create, Graphical PNR (Quotes section).

Local BNE time
Ticketing time limit sent by carrier as 12 APR 13:00 Zulu

Offer time limit 16m 31s	12 APR 23:00	NDC	AUD 611.67
Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD	
507.00	104.67	611.67	

Local BNE time
Ticketing time limit sent by carrier as 12 APR 13:00 Zulu

Offer time limit 19m 21s	12 APR 23:00	NDC	AUD 611.67
Base Fare AUD	Taxes / Fees / Charges AUD	Total AUD	
507.00	104.67	611.67	

Ticketing Time Limit as returned by carrier - time zone unknown

Order Item (1)	1	QF 483	SYD * MEL	29 MAY 18:30 - 29 MAY 20:05	KFQW K Economy	Ticketing Time Limit 08 APR 23:59	AUD 551.51
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Enhancement to *Ticket by* field in the completeness bar

Ticket by field displays earliest date among PQs and Order Items in PNR.

WODUQE WOLAK, LUKASZ

Ticket by: 05APR

Order Id: UA016HREXQWA2 UA-BK7GLF, UAD-BKH3MN

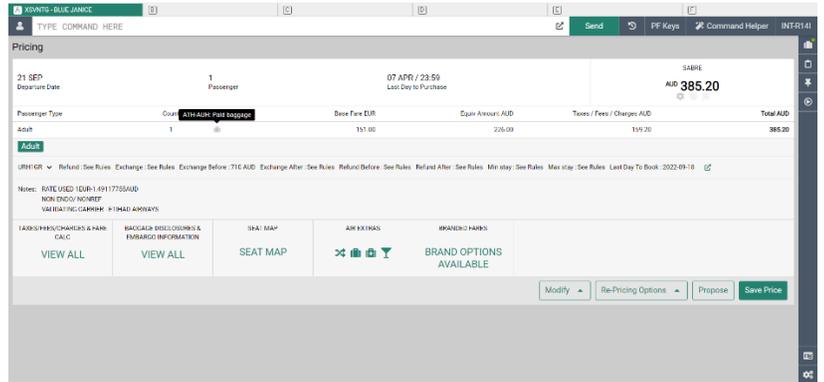
Agency Address: No Data Received From: ORDER EXISTS - SABRE ORDER ID 1SXXXXB1VF16Z Branch PCC: G7RE Agent Sign: AWL Ticketing Time Limit: TL1159P/05APR-TUE

Cancel PNR Divide & File PNR

Price Quote (1)	1	UA 944	United Airlines	ORD - Chicago 15JUN, 14:30	FRA - Frankfurt 16JUN, 05:55	04 Apr 12:32 Date Stored	07 Apr 12:31 Last Day to Purchase	SABRE USD 1219.80
Price Quote Reissue (0)								
Order Items (1)	1	UA 2004	DFW * ORD	15 JUN 10:32 - 15 JUN 13:03	SAUZAKES S Economy	Ticketing Time Limit 05 APR 23:59	NDC USD 148.60	
Order Items (2)	2	UA 2004	DFW * ORD	WOLAK, LUKASZ	HK 29C Default Free Seat	Ticketed	NDC USD 0.00	

Pricing - Baggage Icon enhancement

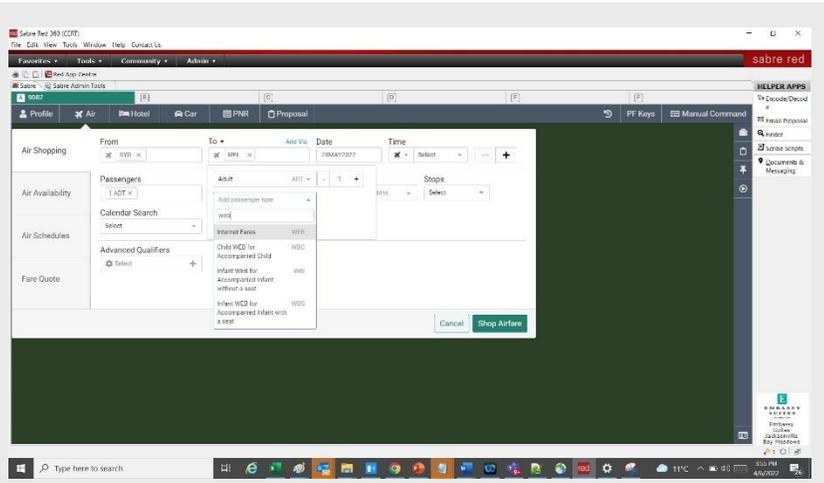
Baggage allowance filed with NIL baggage as 0000K in ATPCO is now presented with Paid baggage tooltip text and color of baggage icon grey out in Pricing, Save Price, Sell&Save Price display.



Extend passenger picker with new PTC's

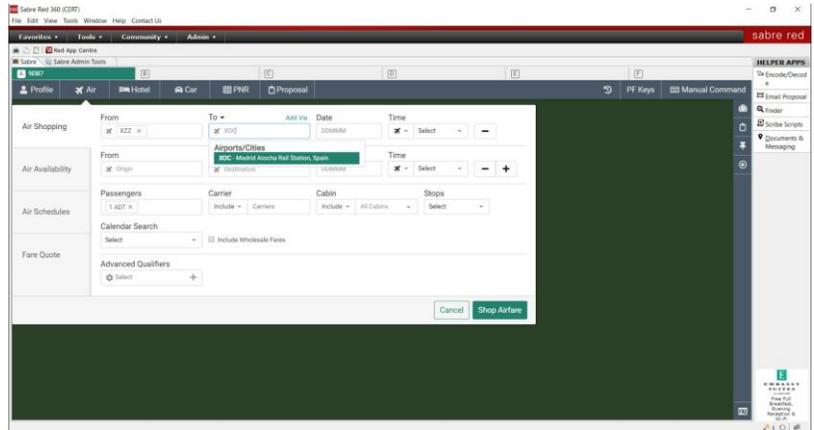
Passenger picker on Air Shopping, Advanced Pricing, Fare Quote and Add to PNR is now enhanced with WEB passenger type codes:

- WEB (Internet Fares),
- WBC (Child Web),
- WBI (WEB Infant without a seat),
- WBS (WEB Infant with a seat)



Rail and bus station codes available in search forms

Rail and bus station codes are now searchable on Air Shopping, Air Availability, Air Schedules, and Fare Quote search forms so that User can query options for these location types.



Air Shopping XZZ - Zaragoza Delicias Rail Station → XOC - Madrid Atocha Rail Station Fri, 27 May

lit	Cheapest	Fastest	Best
	+USD 81.00	+1h 19min	+USD 81.00
1	9B/** 4175 Acceleral	XZZ - Zaragoza Delicias ... 27MAY, 09:00 AM	XOC - Madrid Atocha ... 27MAY, 10:30 AM TRN 1h 30min SABRE USD 81.00
2	9B/** 4133 Acceleral	XZZ - Zaragoza Delicias ... 27MAY, 09:40 AM	XOC - Madrid Atocha ... 27MAY, 11:12 AM TRN 1h 27min SABRE USD 81.00
3	9B/** 4135 Acceleral	XZZ - Zaragoza Delicias ... 27MAY, 10:20 AM	XOC - Madrid Atocha ... 27MAY, 11:45 AM TRN 1h 19min SABRE USD 81.00

[CSL] HOT** and HOD* re-display commands

From now on, HOT** and HOD* commands are supported, and they allow to redisplay previous HOT or HOD response.

In case the recent response is no longer available the error message appears indicating the user to do the search once again.

HOT**

Hotels in JFK - New York Sun, 22 May 2022 - Thu, 26 May 2022 (4 nights)

1	Hilton Garden Inn Queens Jfk Airport GI 100105512 54966 148-18 134th Street, JFK, Jamaica, NY, United States of America, 11430	2.3 Miles NW	WiFi, TV, Breakfast, etc.	★ 3.0	BEDSONLINE USD 168.50 avg. nightly rate
2	Extended Stay America Elizabeth-Newark-Airport EA 100117544 61371 45 Glimcher Realty Way, EWR, Elizabeth, NJ, United States of America, 07021	20.9 Miles W	WiFi, TV, Breakfast, etc.	★ 2.5	SABRE USD 112.49 avg. nightly rate

HOD*

Hotel | Hilton Garden Inn Queens Jfk Airport Sun, 22 May 2022 - Thu, 26 May 2022 (4 nights)

Hilton Garden Inn Queens Jfk Airport GI 100105512 54966 148-18 134th Street, JFK, Jamaica, NY, United States of America, 11430 1-718-322-4448	2.3 Miles NW	WiFi, TV, Breakfast, etc.	★ 3.0
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Room rates (147)

1	1 King Bed Breakfast not included	Pre-paid	Net	Refundable 18 May 2022 23:59 Penalty: USD 159.18	USD 168.50 avg. nightly rate	BEDSONLINE USD 674.00 approximate total with taxes, plus fees
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HOD*

No hotel search available
Execute a hotel search to use this command

Help Modify search

[CSL] Hotel Search support for time-zone differences

Until now, the user was not able to use in hotel search the previous day, comparing to the local day settings. As a result, there was no option to shop for hotels using such date for other time-zone locations. With this release, users can select “previous day” in both graphical as well as command search.

[CSL] Deposit and Pre-paid indicators in HOD

HOD display has been enhanced with Deposit indicator to clearly highlight the rates that require Deposit, without the need to expand the drawer and look for the details there.

Additionally, layout for pre-paid indicator has been changed to highlight that information as well.

20	PREPAY NONREF NO CHNG (AP7B00) PREPAY NON-REFUNDABLE NON-CHANGEABLE, PRE... Deluxe Room Twin/Single bed Deposit	Published	Non-refundable	GBP 103.20 avg. nightly rate	SABRE GBP 516.00 approximate total with taxes & fees
21	Club Lounge Access, Guest Room, 1 Queen - Non-Refundable - Booking.Com Rate This double room has a executive lounge access, sou... Double/Full bed Breakfast not included Pre-paid		Non-refundable	GBP 104.67 avg. nightly rate	BOOKING.COM GBP 628.00 approximate total with taxes, plus fees

[CSL] Cancellation details in HOD

With this release, display for cancellation has been changed to include the details in the main display. From now on, users don't have to hover over to see tooltip or expand the drawer for necessary cancellation details.

36	PPY NORF NOCHG BKFT (AP5F00) PREPAY NON-REFUNDABLE NON-CHANGEABLE, INCLUDES... Executive Room Breakfast included Deposit	Published	Non-refundable	GBP 142.20 avg. nightly rate	SABRE GBP 711.00 approximate total with taxes & fees
37	Club Room, 1 Queen Bed, Non Smoking 1 Queen Bed / 237 sq feet / Club Level - Club Lounge acces... Executive Room Queen bed Breakfast included Pre-paid	Regular	Refundable 21 May 2022 23:59 Penalty: 1 Night	USD 187.97* avg. nightly rate	EXPEDIA USD 1132.55 approximate total with taxes, plus fees
38	STAY FOR BREAKFAST (YBK000) FLEXIBLE RATE WITH BREAKFAST INCLUDES BREAKFAST... Deluxe Room Queen bed Breakfast included	Published	Refundable 1 Day prior to arrival	GBP 144.00 avg. nightly rate	SABRE GBP 720.00 approximate total with taxes & fees

[Trip Proposal] As an agent I should be able to create proposals from multi ticket pricing path

This feature enables trip proposal creation from multi ticket pricing path. Each pricing option (WPMT) that results in successful multi ticket pricing response will show the standard Propose button inside the pricing drawer. Once clicked it will create proposal option that consists of multi ticket priced itinerary (TP command flow is also available). All existing capabilities like Shop Again, Include Rules, Share are supported apart from Validate Price which is not handled via web services for multi ticket options.

WPMT:PIADT/1C07/1INF

2 TICKETS REQUIRED - TOTAL FARE AUD1884.00
SINGLE TICKET OPTION - TOTAL FARE AUD1897.37

TKT1 S1

14 JUN DEPARTURE DATE-----LAST DAY TO PURCHASE 04 APR/23-59

	BASE FARE	TAXES/FEES/CHARGES	TOTAL
1- ADULT	AUD218.79	AUD37.21XT	AUD256.00ADT
1- XT	23.27JQ	1.81WG	12.13QR
1- XT	AUD218.79	AUD37.21XT	AUD256.00BCR7
1- XT	23.27JQ	1.81WG	12.13QR
1- XT	AUD27.27	AUD2.75XT	AUD30.00INF
	2.75JQ		
	464.85	77.15	

ADULT ACCOMPANIED CHILD, 7 Y.O. INFANT WITHOUT A SEAT

LOW REFUND: SEE RULES EXCHANGE: SEE RULES EXCHANGE BEFORE: AS AUD EXCHANGE AFTER: SEE RULES REFUND BEFORE: SEE RULES REFUND AFTER: SEE RULES

MIN STAY: SEE RULES MAX STAY: SEE RULES LAST DAY TO BOOK: SEE RULES

NOTES: CARRIER RESTRICTIONS APPLY/PENALTIES APPLY
CAT 15 SALES RESTRICTIONS PRICE TEXT FOUND - VERIFY RULES
VALIDATING CARRIER: JETSTAR AIRWAYS

TAXES/FEES/CHARGES & FARE CALC VIEW ALL

BAGGAGE INFO, ISSUES & EXCHANGE INFORMATION VIEW ALL

SEAT MAP SEAT MAP

AIR EXTRAS NO AIR EXTRAS

BRANDED FARES BRAND OPTIONS AVAILABLE

Modify Re-Pricing Options Propose Save Price

Share

Language English Output Standard

Dev Agency
Wadowicka 6
444-333-666

Flight Option 1 AUD 1084.00

Tue, Jun 14 Multiple tickets (1 of 2)

SYD Sydney - PER Perth

Jetstar Airways JQ 986

SYD - Sydney → PER - Perth
Jun 14, 12:05 → Jun 14, 15:05

Economy - 5h - 2040 Miles
Seats: N/A Aircraft: Airbus Industrie A321 Jet Meal: N/A Baggage: Adult/20kg
- Accompanied child/20kg - Infant without a seat/Not included

	Base Fare	Taxes/Fees	Per Passenger	#
Adult	218.79	37.21	256.00	x 1
Accompanied child (age: 7)	218.79	37.21	256.00	x 1
Infant without a seat	27.27	2.73	30.00	x 1
Total Price AUD	464.85	77.15	542.00	

Wed, Jun 15 Multiple tickets (2 of 2)

PER Perth - SYD Sydney

Jetstar Airways JQ 987

PER - Perth → SYD - Sydney
Jun 15, 15:50 → Jun 15, 22:00

Economy - 4h 10min - 2040 Miles
Seats: N/A Aircraft: Airbus Industrie A321 Jet Meal: N/A Baggage: Adult/20kg
- Accompanied child/20kg - Infant without a seat/Not included

	Base Fare	Taxes/Fees	Per Passenger	#
Adult	212.71	43.29	256.00	x 1
Accompanied child (age: 7)	212.71	43.29	256.00	x 1
Infant without a seat	27.27	2.73	30.00	x 1
Total Price AUD	452.69	89.31	542.00	

Close Copy

Trip Proposal

PZFXDZD1J 219123 R14PAJB
30 MAR 2022
Add alias

Proposal options (1)

JQ 0986 Jetstar Airways SYD - Sydney 14 JUN 12:05 → PER Perth 14 JUN 15:05

JQ 0987 Jetstar Airways PER - Perth 15 JUN 15:50 → SYD Sydney 15 JUN 22:00

Ticket 1 Total Fare Taxes/Fees Total
ADT AUD 218.79 AUD 37.21 AUD 256.00
007 AUD 218.79 AUD 37.21 AUD 256.00
INF AUD 27.27 AUD 2.73 AUD 30.00

Ticket 2 Total Fare Taxes/Fees Total
ADT AUD 212.71 AUD 43.29 AUD 256.00
007 AUD 212.71 AUD 43.29 AUD 256.00
INF AUD 27.27 AUD 2.73 AUD 30.00

AUD 1084.00

[Trip Proposal] As an agent I should be able to create proposals from WPNI with multi ticket path

This feature enables trip proposal creation from WPNI with multi ticket path. Each WPNI entry that results in successful multi ticket options received will show the standard Propose button inside the drawer. Once clicked it will create proposal option that consists of multi ticket itinerary (TP and TP<n> command flow is also available).

The screenshot displays a list of flight options for a trip proposal. Each option includes details such as the carrier (VA), class (555), departure date (14 JUN), time (17:00), and fare (477.99). A 'Propose' button is located at the bottom right of the interface.

[Trip Proposal] As an agent I should be able to create proposals from Sell & Save Price with multi ticket path

This feature enables trip proposal creation after Sell & Save Price step in Air Shopping path. Each option that results in successful multi ticket pricing along with price quote creation will show the standard Propose button inside the price quote drawer. Once clicked it will create proposal option that consists of multi ticket priced itinerary (TP command flow is also available).

The screenshot shows a detailed price quote record. It includes columns for 'BASE FARE', 'EQUIV AMOUNT', and 'TAXES/FEES/CHARGES'. A 'Propose' button is located at the bottom right of the interface.

[Trip Proposal] As an agent I should be able to Book from multi ticket proposal

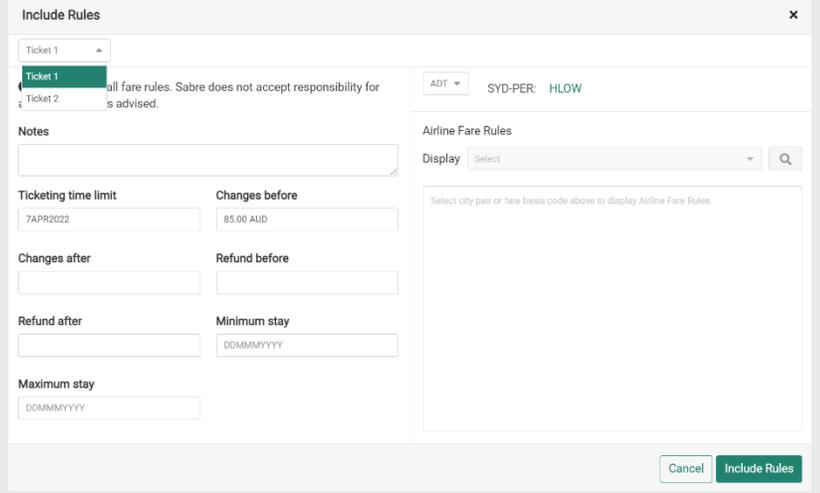
As a result of successful multi ticket proposal creation agent is able to proceed with booking step from such created proposal. The segments and price quotes stored in the PNR will reflect the multi ticket itinerary after that.

The screenshot displays a PNR summary table with the following data:

NAME	PQ TYPE	TKT DES	M/S/A	CREATED	TKT TTL
S 1	ADT		S	30MAR	256.00
S 2	CNN		S	30MAR	256.00
S 3	INF		S	30MAR	30.00
S 4	ADT		S	30MAR	256.00
S 5	CNN		S	30MAR	256.00
S 6	INF		S	30MAR	30.00

[Trip Proposal] As an agent I should be able to Include Rules for multi ticket proposals

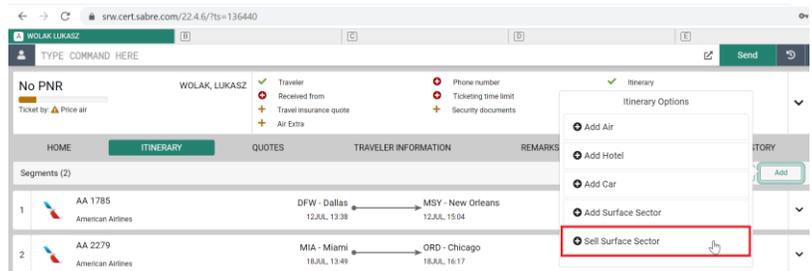
This feature enables agent to Include Rules for multi ticket trip proposal options. When on Include Rules modal each of the ticket being a part of created proposal is selectable from the ticket drop down so agent can apply the rules per given ticket in a separate step. Once rules are included (saved) they will be shown on proposal document with the visual distinct to each of the tickets presented.



Sell ARNK segment in Itinerary

Enhancement to add an ARNK (Arrival Not Know) segment to the end of the PNR no matter what segments are there.

New option allows to Sell Surface Sector (ARNK) with any air segments in PNR. Existing capability "Add Surface Sector" is possible in case of travel interruption only.



Accessibility improvement - Enabled Search PNR button on PNR form

This enhancement makes PNR search form more user friendly and accessible. Search PNR button is always available for click. If mandatory fields are not filled, message "Field cannot be empty" appears.

The screenshot shows the PNR search form with the following elements:

- Navigation tabs: Hotel, Car, PNR (selected), Proposal
- Search in: Current PCC (dropdown)
- Search Type: Record Locator (dropdown)
- Status: Active (dropdown)
- Record Locator: [Empty text input field]
- Error message: Field cannot be empty (in red text below the Record Locator field)
- Buttons: Cancel (white), Search PNR (green)
- Actions: Display PNR (*A), Add to PNR, End & Retrieve PNR (ER)

The screenshot shows the PNR search form with the following elements:

- Navigation tabs: Hotel, Car, PNR (selected), Proposal
- Search in: Current PCC (dropdown)
- Search Type: Traveler Name (dropdown)
- Status: Active (dropdown)
- Last Name: [Empty text input field]
- Given Name: [Empty text input field]
- Error message: Field cannot be empty (in red text below the Last Name field)
- Buttons: Cancel (white), Search PNR (green)
- Actions: Display PNR (*A), Add to PNR, End & Retrieve PNR (ER)

Accessibility improvement - Enabled Sell & Save Price button on Fare adjustment modal

This enhancement makes Fare Adjustment modal more user friendly. Sell & Save Price button is always available for click. If adjustment is not filled, message "Provide an adjustment" appears.

Fare Adjustment

Details ▾ Fare: 129.00 ASL: 0.00 Adj. fare*: 129.00

\$ % Apply same amount to all passenger types

Fare type	Fare	Adjustment	Adjusted fare*
▲ Ticket 1			
ADT	12.00	<input type="text"/>	12.00
		Provide an adjustment	
	12.00	0.00	12.00
▼ Ticket 2			

*Amounts in AUD; Taxes not included

Cancel **Sell & Save Price**

Accessibility improvement - Cancel Ticket/EMD modal

This enhancement makes Cancel Ticket/EMD modal more user friendly. Continue button is always available to click. Once pressed without ticket selected, appropriate guidelines display. Either that there are no tickets available in PNR, or that there is more tickets and user should select which one to cancel.

Cancel ticket/EMD ×

i No tickets available

Document number

Select ▾

Cancel Continue

Cancel ticket/EMD ×

Document number

Select ▾

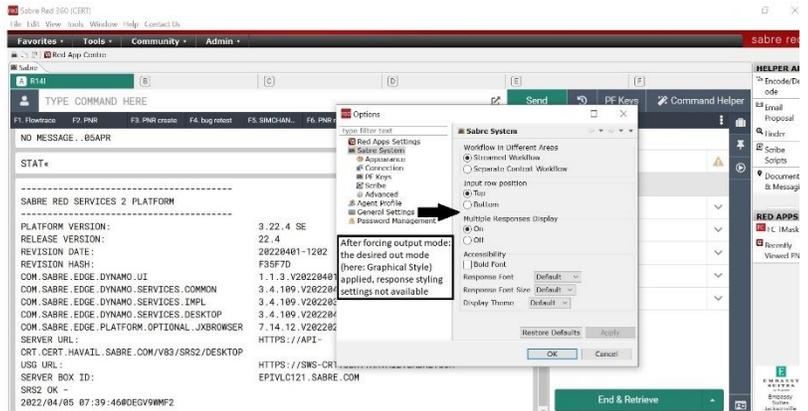
Select document number

Cancel Continue

Capability to force output modes in Sabre Red

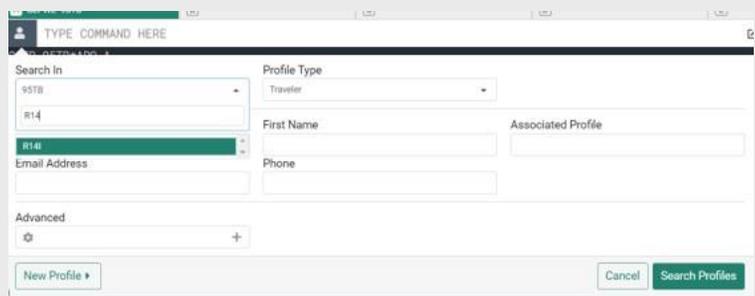
Sabre Red 360 offers the opportunity to enforce the output mode configuration, i.e. the graphical pattern of how responses are rendered (Classic Style vs Graphical Style).

Configuration for SR360 output modes is available down to the user level, it is not exposed through the Agency Admin Tool, however. Contact your Sabre representative / system support group to request relevant settings.



[Profiles] Enhancement in Search Profile form

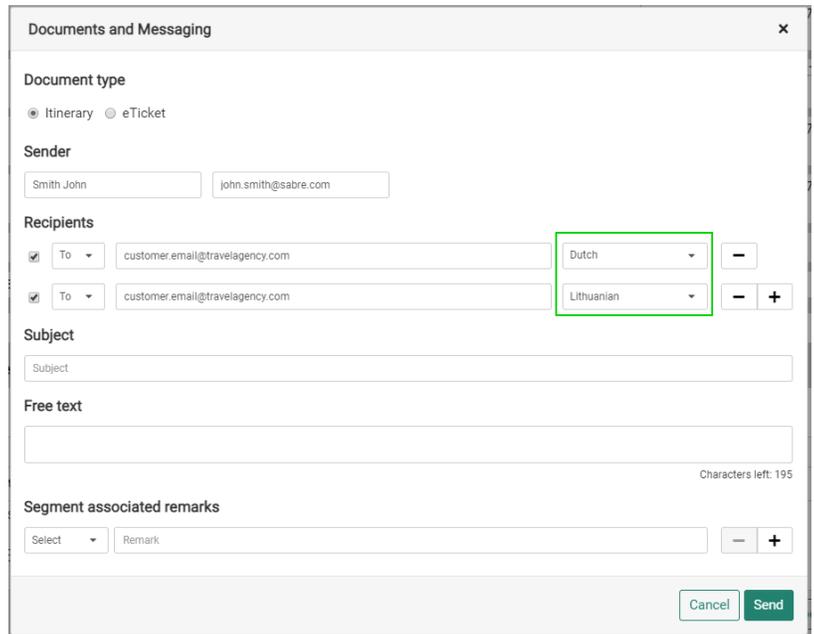
Additional options added into Search Profile form. User is now able to provide PCC and Profile Type.



Documents and Messaging – Additional languages

Two additional languages - Dutch and Lithuanian – added to Documents and Messaging workflow. Translations are applied on emails and documents (Itinerary and eTicket).

From now on Documents and Messaging application in Workflow panel, supports all 28 languages that are supported in STC tool.



Documents and Messaging - Custom Subject

Documents and Messaging workflow was enhanced to include Subject field. With this enhancement users can:

Add or modify subject line and command will be sent as 5S5VSL-(free text: up to 65 alphanumeric characters) or delete previous 5(line number) followed by adding new subject line.

Prepopulate the subject remark if the remarks already exist in PNR.

The screenshot shows the 'Documents and Messaging' form. The 'Document type' is set to 'Itinerary'. The 'Sender' field contains 'Smith John' and 'john.smith@sabre.com'. The 'Recipients' field has a checked 'To' dropdown, 'customer.email@travelagency.com', and 'English'. The 'Subject' field is highlighted with a green border and contains the text 'Subject'. Below it is a 'Free text' field. The 'Segment associated remarks' section has a 'Select' dropdown and a 'Remark' field. At the bottom right are 'Cancel' and 'Send' buttons.

Documents and Messaging - Segments Associated Remarks

Documents and Messaging workflow was enhanced to include Segments Associated Remarks. With this enhancement users can:

Add and remove segment associated remarks by using plus (+) / minus (-) to add / remove the row. Each remark can have 67 alphanumeric characters. There is no limit for number of remarks added.

Select the segment using dropdown

Prepopulate the segment associated remarks if remarks already exist in PNR.

When adding or deleting segment associated remarks, command will be sent as 5S(segment number) or 5(line number)S(segment number).

The screenshot shows the 'Documents and Messaging' form. The 'Document type' is set to 'Itinerary'. The 'Sender' field contains 'Smith John' and 'john.smith@sabre.com'. The 'Recipients' field has a checked 'To' dropdown, 'customer.email@travelagency.com', and 'English'. The 'Subject' field contains 'Subject'. The 'Free text' field is empty. The 'Segment associated remarks' section is highlighted with a green border and contains a table with one row: '1' in a dropdown, 'first segment remark' in a text field, and a minus sign button. Below it is a 'Select' dropdown and a 'Remark' field. At the bottom right are 'Cancel' and 'Send' buttons.

Documents and Messaging - Update validation of email and name fields

Documents and Messaging - updated wording of validation errors

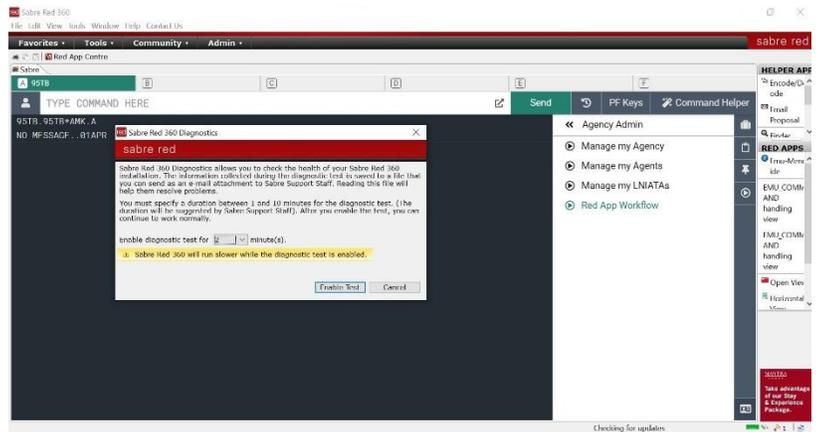
Wording in Documents and Messaging app has changed for error handling. From now on "Provide a valid [...]" is shown everywhere.

The screenshot shows the 'Documents and Messaging' form with validation errors. The 'Document type' is set to 'Itinerary'. The 'Sender' field has 'Name' and 'Email Address' sub-fields, both with red borders and error messages: 'Provide a valid name' and 'Provide a valid email address'. The 'Recipients' field has a checked 'To' dropdown, 'Email Address', and 'English', with a red border and error message: 'Provide a valid email address'. At the bottom right are 'Cancel' and 'Send' buttons.

"Sabre Red Workspace" brand name replaced with the "Sabre Red 360" brand name

"Sabre Red Workspace" and "Sabre® Red™ Workspace" brand names are replaced by the "Sabre Red 360" brand name in all the occurrences across the SR360 desktop:

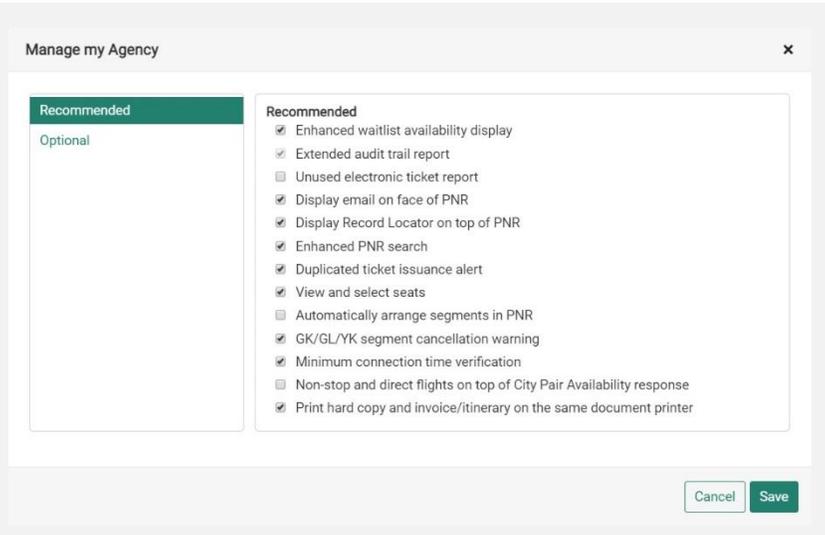
- sign-in screen title bar,
- application title bar,
- Help / Exit Sabre Red 360 menu item + captions in the "Confirm exit" dialog,
- Help / About Sabre Red 360 menu item + captions in the "About Sabre Red 360" and "Sabre Red 360 Configuration Details" modal windows,
- Help / Sabre Red 360 Diagnostics menu item + captions in the "Sabre Red 360 Diagnostics" modal window.



Manage my Agency - functionality enhancements

Improvement of the existing Manage my Agency workflow.

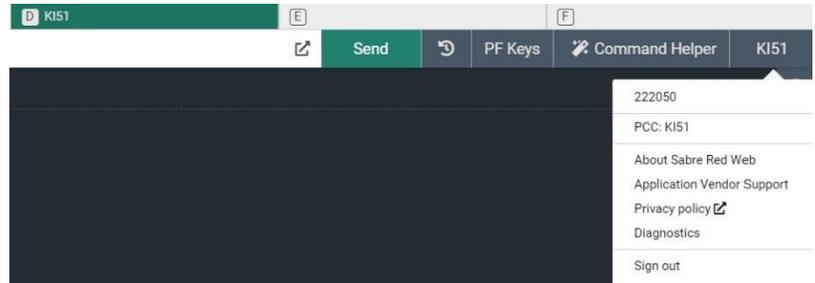
Current Travel Journal Record configuration is reflected in checkboxes displayed to user. User can adjust existing configuration items (TJR settings) by checking or unchecking applicable settings.



About Sabre Red Web - Agent Menu

New menu is added that provides information about:

- Agent ID
- Currently used PCC
- About Sabre Red Web - with currently running version
- Application Vendor Support - with a list of currently used Web Red Apps and respective support contact details
- Privacy policy



In addition, menu allows users to start Diagnostics and to Sign out from Sabre Red Web.

[Sabre Red SDK] Additional qualifiers in *beforeAirAvailability* extension point

The list of qualifiers that are supported:

- Via qualifier
- Carrier qualifier
- Departure/arrival selection
- Specific time qualifier
- Direct Access qualifier
- Booking class qualifier
- Prefer non-stop qualifier]
- Alliance qualifier
- Cabin qualifier

Update Encode/Decode sources for SR360

Encode/Decode tables updated with latest changes.

Defects Fixed

Defect ID	Description
TNNSRW-3218	Graphical mode - manual command response moved a space to the right
TNNSRW-4124	SR360 21.12 - the "Sabre" tab missing after taking updates
TNNSRW-4185	Itinerary tab showing incorrect traveler for Hotel segment when more than one profile loaded
TNNSRW-4130	Seat Map error when requested using command when open segment is present in PNR
TNNSRW-4265	[NDC] Select offer does not work
TNNSRW-4217	[Branded Fares] Wrong carrier logo is being shown and wrong carrier sent in GRCv2 RQ
TNNSRW-4228	[Branded Fares] Cabin Code taken from Flight Segment instead of Fare Component
TNNSRW-4252	For UC segment Trip Summary only shows city pair - no date/time
TNNSRW-4259	CSL - Hotel Alternate currency incorrect decimal
DE225464	Hotel Search (HOT) - header freeze not working on Classic style response
DE229467	Add to PNR - last name automatically filled with value from first area

How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 8.1 – 32 and 64-bit
- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Catalina (10.15) or higher

We recommend 64-bit Windows 10 and macOS Monterey (12.x)

Hardware Specifications

- Processor:
Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)Recommended:

- Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)
- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory: 3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on [Sabre Central](#), under:

Support (tab) → Additional Support Documents → Product Information (tab) → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – June 2021
- Sabre Red Connectivity Guide for CERT – June 2021

Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.

