

Sabre Red 360

Version 22.6

Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point of sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadddlresources>

Product Information (Tab) → Product Release Notes & Related Information → Sabre Red 360

New Features

Feature	Example
All Sabre Red 360 22.4 changes	https://central.sabre.com/s/supportadddlresources <i>Product Information (Tab) → Product Release Notes & Related Information → Sabre Red 360</i>

Multiple Branded Fares Shopping display

With this release default Air shopping experience will change to show multiple branded fares for given itinerary regardless if the fare source: ATPCO, NDC or API fare .

All currently supported features like: padlocking, filtering, sorting remain in place for the newly designed Shopping experience.

Additionally, when Include Wholesale Fares or Include Multi- Ticket qualifier is used the display will be limited to single fare only.

FARE TENDR	TRAVEL SEASONALITY	FLEXIBLE DATES	FARE RANGE	ALTERNATE AIRPORTS		
1	Cheapest	USD 2117.00	Fastest	+10h 50min	Best	USD 2125.00
2	AA 770	DFW - Dallas	FRA - Frankfurt	770	770	770
3	AA 771	DFW - Dallas	FRA - Frankfurt	771	771	771
4	AA 772	DFW - Dallas	FRA - Frankfurt	772	772	772
5	AA 773	DFW - Dallas	FRA - Frankfurt	773	773	773
6	AA 774	DFW - Dallas	FRA - Frankfurt	774	774	774

Amenities widget re-enabled

As stated in the 22.3 Release Notes Amenities widget was temporarily removed from Sabre Red 360 displays. From now on, this feature is re-enabled and users can view Amenities details in Air Shopping, Sell Confirmation and WPNI responses.

Booking status: segments added to PNR

1 AA 2785 American Airlines JFK - New York 23 JUN, 03:54 PM → DFW - Dallas 23 JUN, 06:38 PM J SS1

JFK-DFW: AA 2785

From: JFK 23 JUN at 03:54 PM TERMINAL: 5 To: DFW 23 JUN at 06:38 PM NOT PRE DETERMINED Flight Time: 3h 44min Meals: Lunch Equipment: BOEING 737 800 Operator: No data On-Time: No data Air Miles: 1391 Time Diff: -01:00 Connectivity: No data E-ticket: Yes

BRAND OPTIONS AVAILABLE SEAT MAP AIR EXTRAS AMENITIES

Return Availability Modify Pricing Options

Additionally, Amenities widget will not be available in Air Shopping for NDC and API fares and it will not be available in Sell Confirmation and WPNI for API fares.

Air Shopping LON - London → ROM - Rome Fri 24 Jun

1 FR 2672 Ryanair STN - London 24 JUN, 06:23 AM → CIA - Rome 24 JUN, 09:43 AM 738 2h 20min 0R 35.99

STN-CIA: FR 2672

ADT - Fare rules not available for this airline. -FR

From: STN 24 JUN at 06:23 AM To: CIA at 09:43 AM Flight Time: 2h 20min Class: Y Meals: No data Equipment: BOEING 737-800 Operator: No data On-Time: No data Air Miles: 008 Time Diff: +01:00 E-ticket: No Baggage Allowance: No free baggage allowance

BRAND OPTIONS AVAILABLE SEAT MAP

Propose Sell & Save Price

Air Shopping DFW - Dallas → DEN - Denver Fri 24 Jun - Thu 21 Jul

1 UA 557 United Airlines DFW - Dallas 24 JUN, 06:00 AM → DEN - Denver 24 JUN, 07:04 AM 320 2h 04min 0R 357.20

DFW-DEN: UA 557 DEN-DFW: UA 772

Fare rules not available.

From: DFW 24 JUN at 06:00 AM TERMINAL: 5 To: DEN at 07:04 AM Flight Time: 2h 04min Class: Y Meals: No data Equipment: AIRBUS A323 Operator: No data On-Time: No data Air Miles: 643 Time Diff: -01:00 E-ticket: Yes Baggage Allowance: No free baggage allowance

BRAND OPTIONS AVAILABLE SEAT MAP

Select offer

Branded Fares modal – label change from ‘Displayed but not offered’ to ‘Not offered’

A small clean up has been made to Branded Fares modal when it comes to ‘Displayed but not offered’ label. It will display as ‘Not offered’ to avoid any confusion.

Branded Fares

Virgin Australia International

- Choice** AUD 158.00
 - 1st checked bag free per passenger // up to 2 carry on bags & 1 personal item // up to...
 - Not offered
 - Lounge access
 - Not offered
 - Priority boarding
 - Non-refundable
 - Advance change allowed for AUD80.00
 - Free
 - Standard seat
 - Peak
 - Economy x
- Business** AUD 598.00
 - 1st checked bag free per passenger // up to 2 carry on bags & 1 personal item // up to...
 - Free
 - Lounge access
 - Free
 - Priority boarding
 - Fully refundable ticket
 - Advance change allowed for free
 - Free
 - Standard seat
 - Peak
 - Economy x
- Flex** AUD 636.00
 - 1st checked bag free per passenger // up to 2 carry on bags & 1 personal item // up to...
 - Not offered
 - Lounge access
 - Not offered
 - Priority boarding
 - Fully refundable ticket
 - Advance change allowed for free
 - Free
 - Standard seat
 - Peak
 - Economy x

Learn more

Exchange ticket with Refundable only and Changeable only qualifiers

Exchange ticket using Refundable only and Changeable only qualifier is now available in graphical Exchange ticket workflow.

Refundable only qualifier allows the agent to request only fares that are refundable after ticket purchase. The response will exclude fully non-refundable fares.

Changeable only qualifier allows the agent to request only fares that are changeable after ticket purchase. The response will exclude fully non-changeable fares.

If Refundable only and Changeable only qualifiers are combined, the response is a fare option which is changeable and refundable with penalties. Response excludes fully non-refundable / non-changeable fares.

[NDC] Notification contact type on Create order modal

This feature allows agent to include phone and/or email to be sent as notification contact type to the carrier during Create order step. Contact information can be selected from existing 'Add an option' menu.

For Create order at least one phone or email needs to be associated with a traveler. Additionally, when Contact information is provided, the traveler association is allowed for that data only.

For carriers that are not supporting notification contact type yet, there will be a warning displayed showing message that Contact type was not sent to carrier as not supported.

Exchange Ticket
✕

Ticket to exchange

Ticket Number: 1396962786159
 Passenger Name: 1.1 SMITH JOHN MR

New flights for this ticket

Air Segment: 2 - MEX ▶ YYZ 20 Sep 05:55 PM -
 Pricing Options: Price Current Itinerary

Passenger Type: Passenger Type
 Force Passenger Type

Changeable only Refundable only

Advanced Qualifiers: +

Quit exchange Next

Create order
✕

Add phone number

Options Phone Number Phone type (optional) Traveler (optional)

Options Phone Number Phone type (optional) Traveler (optional)

Add email

Options Email address Traveler (optional)

Add contact information

Contact type Contact phone Contact phone number

Traveler

Contact type Contact email Contact email address

Traveler

Cancel Create order

Order Confirmation

✔ Order has been created successfully
 Order ID: UAD16190J77A71 Order not guaranteed until booked

⚠ Contact Type not supported
 Contact type was not sent to carrier as not supported

UA 2520	DFW ▶ IAH	21 MAY 17:40 - 21 MAY 18:50	SALOMEN S	Economy	Ticketing Time Limit 27 APR 23:59	NDC Amd 496.30
UA 2100	IAH ▶ ORD	31 MAY 21:40 - 01 JUN 06:15	VADSMEN V	Economy		

[NDC] Phone and email traveler association on Create order modal when traveler not added to PNR

With this feature, user can associate phone and email to traveler during Create order also when traveler information is provided during this step only (i.e., traveler name was not yet added to PNR). Since phone and email traveler association is required, to comply with it the traveler's name will be populated in the Traveler drop down for phone and email fields as well as in the Contact phone and Contact email.

[NDC] Create order optional items clean up

With this release the options that are not supported during Create order step will be removed from the modal. It covers removing of the following ones:

- agency, client, delivery address
- form of payment
- remarks
- ticketing time limit
- security information (only NDC identity document remains)
- passive segment
- SSR
- other service information
- received from

[CSL] HOT command with Postal / Zip Code qualifier

From now on, users can add Postal / Zip Code information when searching for hotels with HOT command.

Based on the command provided, the city/airport code will be decoded to city name and country and sent along with postal code as address search type in the request.

[CSL] Default distance change to 30Mi / 48km

Default distance radius used in Hotel Search has been reduced from 100 Mi/km to 30Mi / 48km. User can override this value as usual with distance qualifier available in graphical search as well as HOT command.

[CSL] Agency currency conversion for Rates View when done after Hotel Search

Rates View (HOD) display after Hotel Search (HOT) has been enhanced to contain currency toggle that allows easy rates comparison with Agency local currency. Currency is taken from PCC TJR setting and in such case the default remains for Supplier currency. Additionally, user can still specify currency in the request, which then gets displayed first.

There are no changes in direct HOD display (based on property ID search), where currency toggle shows only when currency qualifier is added to the search.

Room rates (26)	Currency	Supplier	Filter	Select
1 LONG TERM STAY (LTSB00) LONG TERM STAY RATE, GUEST ROOM, 1 KING King bed	Published	Refundable 2 Days prior to arrival	USD 175.00 avg. nightly rate	SABRE AUD 395.20 approximate total with taxes & fees
2 LONG TERM STAY (LTS00) LONG TERM STAY RATE, GUEST ROOM, 2 DOUBLES Double/Full bed	Published	Refundable 2 Days prior to arrival	USD 178.43* avg. nightly rate	SABRE AUD 1422.53 approximate total with taxes & fees
3 Room, 2 Double Beds, Non Smoking 2 Double Beds / 364-sq-foot room with a balcony / Club... Double/Full bed <i>Pre-paid</i>	Regular	Refundable 20 Jul 2022 23:59 Penalty: 1 Night	AUD 257.30* avg. nightly rate	EXPEDIA AUD 2049.47 approximate total with taxes, plus fees
4 Room, 2 Double Beds, Non Smoking 2 Double Beds / 364-sq-foot room with a balcony / Club... Double/Full bed	Regular	Refundable 20 Jul 2022 23:59 Penalty: 1 Night	USD 183.00* avg. nightly rate	EXPEDIA AUD 1457.65 approximate total with taxes, plus fees

[CSL] Header for Hotel Reservation modal header enhancements

Hotel Reservation modal header contains additional data allowing users to review most important rate details before booking. From now on, users can also see:

- Cancellation policy
- Deposit information
- Pre-paid information
- Rate Category
- ClientID

Hotel Reservation						
	Andaz London 40 Liverpool Street 44-20-7961 1234	22 Aug 2022 Check in 27 Aug 2022 Check out	1 room 1 guest Regular	Refundable 20 Aug 2022 23:59 Penalty: 1 Night <i>Pre-Paid</i>	USD 331.92 avg. nightly rate	EXPEDIA USD 2021.40 approximate total with taxes, plus fees
	Andaz London 40 Liverpool Street 44-20-7961 1234	22 Aug 2022 Check in 27 Aug 2022 Check out	1 room 1 guest Published	Non-refundable Deposit	GBP 269.10 avg. nightly rate	SABRE GBP 1345.50 approximate total with taxes & fees
	Andaz London 40 Liverpool Street 44-20-7961 1234	22 Aug 2022 Check in 27 Aug 2022 Check out	1 room 1 guest S/E Negotiated	Refundable 48 Hours prior to arrival	GBP 274.15 avg. nightly rate	SABRE GBP 1370.75 approximate total with taxes & fees

[CSL] Modify details option for CSL GDS bookings

With this release, CSL GDS bookings can be modified for selected rate details options. User can modify the following:

- Traveler name association
- Corporate discount number
- Frequent guest number
- Frequent flyer number
- Payment options
- Supplemental Information
- IATA Override

Modify details option is available in gPNR Itinerary section (Hotel segment drawer) and Trip Summary.

Modify option does not apply for Aggregator bookings.

Graphical PNR History tab – Search and Filter options

With this release, graphical PNR History tab has been enhanced with Search and Filter options. User can look for some specific data or narrow down the display to selected category, such as Ticketing, OSI, Remarks, etc.

Graphical PNR Quotes tab – Price Quote Reissue

From now on, users don't have to click on additional button to see Reissued Price Quote data as this information is available right under Quotes section.

Australian ETA - new workflow replacing script

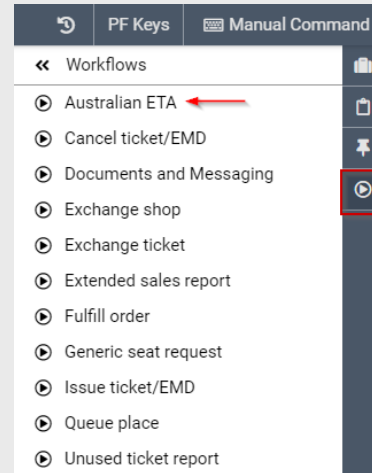
In Workflows panel there is a new workflow available for graphical processing of Australian ETA. Feature is available for both desktop and web version of SR360.

From its most important functionalities should be mentioned:

- support for all fields required by Australian Government
- flow known from the ETA mask
- initial validation of provided data
- ability to repeat the steps of entire workflow anytime an error is received, without having to enter data all over again

Detailed user guide can be found on Sabre Central.

By default, Australian ETA workflow is shown to everybody, but its visibility is configurable in Agency Admin Tool (AAT), and it can be managed by agency supervisor (switch on/off).



The screenshot shows the 'Australian ETA' form, Step 1: Passport details. The form includes fields for Issuing country, Passport number, Authority, Nationality, Place of Birth, Last name, Given names (First Middle), Gender, Date of birth, Date of issue, and Date of expiration. There are 'Cancel' and 'Continue' buttons at the bottom right.

The screenshot shows the 'Australian ETA' form, Step 2: Contact details. The form includes fields for Home address (Street address, City/Town, Country), Email address, Phone type (Home), Country code, Area code, and Phone number. There are radio buttons for 'Previous name (alias)' (Yes/No) and a field for 'National identity number'. There are 'Back', 'Cancel', and 'Continue' buttons at the bottom.

The screenshot shows the 'Australian ETA' form, Step 3: Declaration. The form includes a 'Type of travel' dropdown menu and an 'Agent ID' field. Below is a 'Declaration' section with a paragraph of text and radio buttons for 'Yes' and 'No'. There are 'Back', 'Cancel', and 'Continue' buttons at the bottom.

Accessibility improvements on Pricing responses

With this release, a small refinement was made to WPNC and WPNCs responses. Save Price button is no longer visible since it doesn't apply to these responses.

Booking status: segments added to PNR

1 | AA 1092 | American Airlines | DFW - Dallas | 04DEC 12:33 | TUL - Tulsa | 04DEC 13:40 | B | SSI

WPNCs+

Pricing

04 DEC | Departure Date | 1 | Passenger | 10 NOV / 23:59 | Last Date to Purchase | SABRE | AUD 79.80

Passenger Type	Count	Exps	Base Fare USD	Equip Amount AUD	Taxes / Fees / Charges AUD
Adult	1	0	40.13	56.00	23.80

Notes: RULES USED: 1092-1 (2020) (AA) | NON-REFUNDABLE BY FLT TIME OR NO-VALUE APPLICABLE BOOKING CLASS: 10 | *MULTICARRIER AMERICAN AIRLINES

TAXES/FEES/CHARGES & FARE CALC | VIEW ALL | BAGGAGE DISCOUNTS & EMBARKO INFORMATION | VIEW ALL | SEAT MAP | SEAT MAP | AIR EXTRAS | BRAND OPTIONS AVAILABLE

Modify | Re-Pricing Options

Accessibility improvements on Branded Fares modal

In this release refinements have been made to Branded Fares modal for better user experience. Sell & Save button is always available for click. If pressed without brand selected, appropriate message gets displayed to select an option.

Branded Fares

Select an option

United Airlines

Fare Type	Price	Key Features
Economy	USD 1275.47	First checked bag free and second checked bag on bag & personal item
Premium Economy	USD 2232.47	Up to 2 pieces of checked baggage // up to 1 carry on bag & personal item
Economy Fully Refundable	USD 3945.47	First checked bag free and second checked bag on bag & personal item
Premium Econ Fully	USD 4299.47	Up to 2 pieces of checked baggage // up to 1 carry on bag & personal item

Cancel | Sell & Save

Accessibility improvements on Issue Ticket/EMD modal

In this release refinements have been made to Issue ticket/EMD modal for better user experience.

Under each table header there is an information what is missing, e.g. "No retained fare".

Continue button is always available for click. Once pressed when nothing to issue or without segment selected, appropriate guidelines display.

What is more, + / - buttons are accessible. If limit of rows is reached, plus button is disabled with appropriate message when focused with mouse or keyboard.

Issue ticket/EMD

Retained fare

PQ	Traveler	Type	Carrier code	Fare basis	Status	Date stored	Total fare
No retained fare							

Retained reissue

PQR	Traveler	Type	Carrier code	Fare basis	Status	Date stored	Total fare
No retained reissue							

Ancillary services

No.	Traveler	Type	Carrier code	Flight	Description	Quantity	Total price
No ancillary services							

Cancel | Continue

Issue ticket/EMD

PQ1 ADT VA AUD 79.00 1.1 GRTG, GRESHGRD

Form of payment **Only 2 forms of payment can be added**

Stored FOP | +

Form of payment 2 | Cash | Amount | -

Commission | Select

Advanced qualifiers | Select | +

Cancel | Issue

Accessibility improvements on Fare Quote form

With this release, + / - buttons on Fare Quote form are more accessible. If limit of rows is reached, plus button is disabled with appropriate message when focused with mouse or keyboard.

Accessibility improvements on Generic Seat Request modal

In this release refinements have been made to Generic Seat Request modal for better user experience.

When there are no air segments in PNR, information about it is displayed right after opening the modal.

Send button is always available for click. Once pressed when there is no passenger nor segment in PNR or without seat selected, appropriate guidelines display.

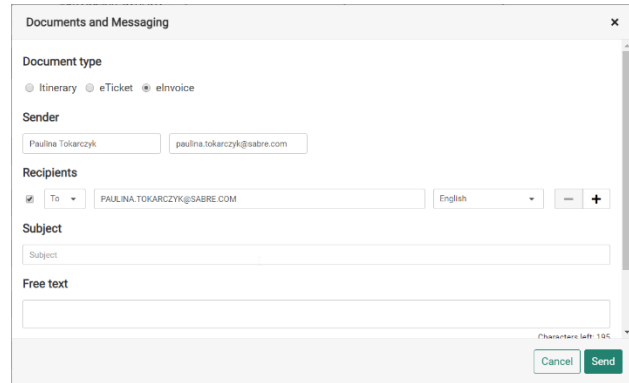
Accessibility improvements on Manage my Agents modal

With this release accessibility changes have been made to Manage my Agent modal. Action buttons are always available for click. If pressed without necessary data provided, appropriate guidelines display.

Additionally, + / - buttons are now accessible. If limit of rows is reached, plus buttons are disabled with appropriate message when focused.

Documents and Messaging – eInvoice Document type

Documents and Messaging workflow is now enhanced with eInvoice option.



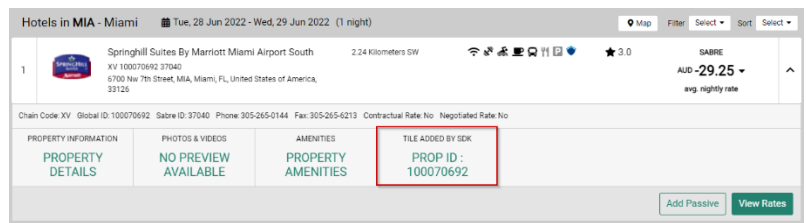
The screenshot shows a 'Documents and Messaging' window. The 'Document type' is set to 'eInvoice'. The 'Sender' is Paulina Tokarczyk (paulina.tokarczyk@sabre.com). The 'Recipients' list includes PAULINA.TOKARCZYK@SABRE.COM. The 'Subject' field is empty. The 'Free text' field is also empty. There are 'Cancel' and 'Send' buttons at the bottom right.

[SDK] Support for Octa library

With this release, Okta libraries with auxiliaries are available during Red App development. Added libraries are listed in Web Modules Overview chapter of SDK Documentation.

[SDK] Widget support on Hotel Shopping (HOT) response

SDK tile widget is now available in the hotel shopping response.



The screenshot shows a hotel shopping response for 'Hotels in MIA - Miami' for the dates 'Tue, 28 Jun 2022 - Wed, 29 Jun 2022 (1 night)'. The first result is 'Springhill Suites By Marriott Miami Airport South' with a '3.0' rating and a rate of 'AUD -29.25'. A 'Tile Added by SDK' widget is present, displaying 'PROP ID: 100070692'. Other tabs include 'PROPERTY INFORMATION', 'PHOTOS & VIDEOS', 'AMENITIES', and 'PROPERTY AMENITIES'. There are 'Add Passive' and 'View Rates' buttons at the bottom right.

[SDK] Car Long Sell ext. point – prepopulating 'Book Car' form

New beforeCarBookInput extension point was created to allow prepopulating Book Car form opened from Trip Summary panel after adding an air segment.

Update Encode/Decode sources for SR360

Encode/Decode tables are updated with latest changes.

Defects Fixed

Defect ID	Description
TNNSRW-4276	Not aligned columns in shop response
TNNSRW-4280	'Add to PNR' passive hotel segment not accepting 3 decimal numbers
TNSRW-4316	Secure Flight added graphically not recognizing space on last name
TNNSRW-4286	[Accumulated response] Seat Map stays open after commands are performed.
TNNSRW-4151	No single sign-on in Area A only
TNNSRW-4283	Command Bar background color setting is not applied in area A
TNNSRW-4277	Can not add passive hotel with the graphical option
TNNSRW-4346	Trip Proposal returning UNKNOWN ERROR
TNNSRW-4349	Custom theme issue with Traditional Chinese language
TNNSRW-4371	NDC – timing duplicated in Ticketing Time Limit
TNNSRW-3705	Frequent Flyer with lower case characters not valid in Hotel Sell form
TNNSRW-4391	1*OA entry returning no results
TNNSRW-4370	Focus jumps to the second Origin line when Air Shopping form opened

How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 8.1 – 32 and 64-bit
- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Catalina (10.15) or higher

We recommend 64-bit Windows 10 and macOS Monterey (12.x)

Hardware Specifications

- Processor:
Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)Recommended:

- Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)
- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory: 3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on [Sabre Central](#), under:

Support (tab) → Additional Support Documents → Product Information (tab) → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – June 2021
- Sabre Red Connectivity Guide for CERT – June 2021

Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.

