

Sabre Red 360

Version 22.7

Overview

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This document contains information regarding the latest release of Sabre® Red™ 360. Sabre Red 360 is the point-of-sale product for Sabre Travel Network customers. Included in this document you will find the latest enhancements, defect fixes and configuration changes included in this latest release

Sabre Red 360 is an agency point-of-sale application with various features designed to effectively book travel services, ancillaries, and obtain travel information. New products and services are added to the Sabre Red 360 client with each release.

More information available on Sabre Central under following URL:

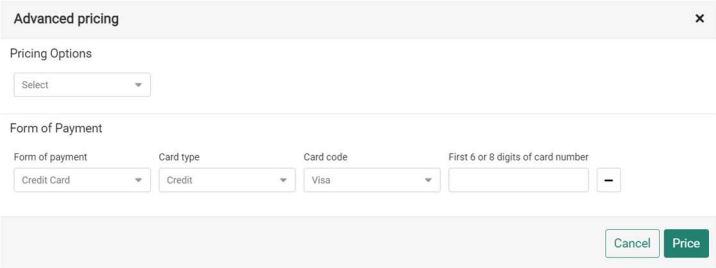
<https://central.sabre.com>

Archived release notes are available on Sabre Central under following URL:

<https://central.sabre.com/s/supportadtlresources>

Product Information (Tab) → Product Release Notes & Related Information → Sabre Red 360

New Features

Feature	Example
<p>[NDC] Support of 8-digit BIN number on Advanced pricing modal</p> <p>This change allows to enter 8-digit bin number when credit or debit card is used as a form of payment on Advanced pricing modal from NDC Pricing page. The label above the field is updated appropriately so agent is aware that 6- or 8-digit bin number can be provided there.</p>	 <p>The screenshot shows a modal titled "Advanced pricing" with a close button (x). Under "Pricing Options", there is a "Select" dropdown. The "Form of Payment" section contains four fields: "Form of payment" (set to "Credit Card"), "Card type" (set to "Credit"), "Card code" (set to "Visa"), and "First 6 or 8 digits of card number" (with a minus sign). At the bottom right are "Cancel" and "Price" buttons.</p>

[Air Shopping] Adjusted BEST sorting algorithm

This enhancement affects the Air Shopping results with multitickets.

Until now, multitickets consisting of first ticket with tag1 (Agency Preferred) and second without tag1, were scored as same as multitickets with tags on both tickets.

In 22.7 release we have added Order of (No)Importance to untagged tickets. Thanks to this change, Air Shopping itineraries will be sorted generally as:

- Single tickets with tag1 or multitickets with tag1 on both tickets
- Multitickets with tag1 on one ticket
- Single tickets without tag1 or multitickets without tag1

Note: Individual itineraries might be sorted differently because of significant differences in price or trip duration.

Air Shopping SYD - Sydney → AKL - Auckland Tue, 04 Oct - Tue, 11 Oct							Filter by: None	Sort by: Best
248	LA 800 LATAM Airlines Group LA** 9555	SVD - Sydney 04OCT, 12:35 AKL - Auckland 11OCT, 07:50	AKL - Auckland 04OCT, 17:40 SYD - Sydney 11OCT, 09:50	789 789	3h 05min Class Y 3h 40min Class D	SABRE Mixed Brands AUD 1326.96		
249	LA 800 LATAM Airlines Group LA** 9553	SVD - Sydney 04OCT, 12:35 AKL - Auckland 11OCT, 07:45	AKL - Auckland 04OCT, 17:40 SYD - Sydney 11OCT, 09:55	789 789	3h 05min Class Y 3h 40min Class D	SABRE Mixed Brands AUD 1326.96		
199	LA 800 LATAM Airlines Group	SVD - Sydney 04OCT, 12:35	AKL - Auckland 04OCT, 17:40	789	3h 05min Class Y	SABRE Mixed Brands AUD 676.35		
	JQ 202 Jetstar Airways	AKL - Auckland 11OCT, 06:15	SYD - Sydney 11OCT, 08:55	320	3h 55min Class H	Multiticket		
250	LA** 9558 LATAM Airlines Group	SVD - Sydney 04OCT, 11:55	AKL - Auckland 04OCT, 17:00	789	3h 05min Class D	SABRE Mixed Brands AUD 1718.08		
	NZ 123, NZ/QF 1858 Air New Zealand	AKL - Auckland 11OCT, 08:50	SYD - Sydney 11OCT, 16:55	789, 73H	10h 05min Class V V	Multiticket		
5	NZ 104 Air New Zealand	SVD - Sydney 04OCT, 11:55	AKL - Auckland 04OCT, 17:05	789	3h 10min Class H	SABRE Mixed Brands AUD 610.16		
	JQ 202 Jetstar Airways	AKL - Auckland 11OCT, 06:15	SYD - Sydney 11OCT, 08:55	320	3h 55min Class H	Multiticket		

Account Code/CorpId respected on Branded Fares

From now on, fare attributes displayed on Branded Fares modal screen, respect Account Code/Corporate ID provided during previous Air Shopping or Air Pricing request.

[CSL] Sabre Virtual Payment option for CSL GDS Booking

As a part of work to support CSL bookings for GDS content (related to legacy path sunset) this release contains enhancement to book CSL segment with Sabre Virtual Payment option.

Payment drop-down on Hotel Reservation modal contains additional options:

- Guarantee with virtual payment
- Deposit with virtual payment

When selected following fields are available:

- Customer Account Code
- Hotel fax number - pre-populated with hotel fax data from Shopping (if

Payment

Guarantee options

Guarantee with credit card

Guarantee with credit card

Deposit with credit card

Deposit with virtual payment

Guarantee with virtual payment

Payment			
Guarantee options	Customer account code	Hotel fax number	Agency e-mail address
Guarantee with virtual payment		44 207 8300600	SR30@SABRE.COM
Amount	Rate information		
1071.02			

available) with an option to override or add

- Agency email address - pre-populated with PNR Agency email (if available) with an option to override or add
- Amount - pre-populated with rate Total Amount with an option to override (increasing the amount is allowed only)
- Rate information field

The feature is limited to GDS content only and is enabled for PCCs (including AAA PCC) with VFOP TJR setting turned on.

Moreover, it requires additional configuration on Sabre Red 360 side. If you're interested to validate this feature, please contact lodginginfo@sabre.com.

Hotel Reservation Confirmation

✔ **Room reserved** GBP 1071.02
Status Code: HK1 Confirmation: 3246190291
Approximate total price

HILTON LONDON PADDINGTON <small>146 Praed Street, London W2 1EE, GB</small>	Fri, 22 Jul 2022 <small>Check in</small>	Wed, 27 Jul 2022 <small>Check out</small>	1 Room 5 Nights	GBP 250.01 <small>Per night</small>
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Room type: SEMI-FLEX Rate code: AOFFSR Guarantee: *VCN 4-SABRE TEST

Traveler Name: TOKARCZYK PAULINA Rooms: 1 Guests: 1 Supplemental information: ROOM ONLY. IATA: 02311116

Vendor Remarks: 51979 ARR22JUL CREDIT CARD GUARANTEE 51979 ARR22JUL CXL 3 DAYS PRIOR TO ARRIVAL 51979 ARR22JUL CXL 3 DAYS PRIOR TO ARRIVAL 51979 ARR22JUL CREDIT CARD GUARANTEE THANK YOU FOR BOOKING HILTON 51979 ARR22JUL CXL 3 DAYS PRIOR TO ARRIVAL 51979 ARR22JUL CREDIT CARD GUARANTEE

[Display PNR](#)

[CSL] HOTHHELP updated with /PC- qualifier information

As a follow-up to Postal Code qualifier in HOT command done in previous release, HOTHHELP display has been updated with the necessary details.

Action	Command Description	Example
Shop hotel availability by city code	HOT(city code)/(check-in date)/(check-out date or number of nights)/(guest number)	HOTLFX/22DEC-23DEC1 HOTLFX/22DEC-2NT1
Client ID	/K(client ID)	HOTLFX/22DEC-2NT1/NMB
Chain code	/C(chain code)	HOTLFX/22DEC-2NT1/MC
Property name	/N(property name)	HOTLFX/22DEC-2NT1/N-PROPERTY NAME
Rate category	/RC(rate category)	HOTLFX/22DEC-2NT1/RC-ALL
Currency	/C(currency code)	HOTLON/12JAN-15JAN2/C-GBP
Distance	/D(distance) <small>The maximum distance radius is 300. No direction included in the command.</small>	HOTLAX/1JUN-2NT1/D-13 HOTLJUN/JUN-3JUN2/D-5
Postal/zip code	/PC (postal/zip code)	HOTLAX/JUN-2NT1/PC-91105 HOTLJUN/JUN-3JUN2/PC-91105
Display last hotel availability response (in case your screen cleared)	HOT**	HOT**

[GPNR] Ticket Receipt available for tickets in Graphical PNR

Ticket Receipt view for tickets can now be launched from Ticket Receipt tile in graphical PNR, in Ticketing section. EMD (Electronic Miscellaneous Documents), voided and refunded tickets are not supported.

HOME ITINERARY QUOTES TRAVELER INFORMATION REMARKS **TICKETING** HISTORY

Tickets/EMDs (2) [Exchange](#)

Ticketing Ticket Number: 0016962770065 Issue Date: 20 Apr 19:26 Ticketing Details: AU SMITH/J R14*ASB

Passenger Name: Smith, John

Coupon	Airline	Flight	Class	Date	Not Valid Before	Not Valid After	From	To	Baggage	Time	Booking Status	Fare Code	Coupon Status
1	AA	2695	Y	29MAY22		29MAY22	LAS	LAX	NIL	11:30	OK	B0AKZRN1	OPEN

Form of Payment	Base Fare USD	Equip Fare AUD	Taxes/Fees/Charges	Total AUD
Cash	543.26	738.00	55.40 US 6.20 ZP 7.60 AY 6.20 XF	813.40

PNR: D0S1H PCC: R14I IATA: 02311116 Fare Calculation Mode: 0

TAXES/FEES/CHARGES & FARE CALC
[VIEW ALL](#)

AIR EXTRAS
[AIR EXTRAS](#)

TICKET RECEIPT

[Exchange ticket](#)

Ticket Receipt

RESERVATION CODE	DQSIIH
ISSUE DATE	20 Apr 22
TICKET NUMBER	0016962770065
ISSUING AIRLINE	AMERICAN AIRLINES INC.
ISSUING AGENT	Sabre Agency/A5B
ISSUING AGENT LOCATION	BRISBANE, AU
IATA NUMBER	02311116

[PNR] Ticketing time limit extended with new options

In this release user has more options to select Ticketing time limit.

Except from already existing *Today* and *Date*, they also have possibility to choose:

- *Airport time limit*
- *Extended time limit, with date and time*
- *PNR ticketed, with remarks*

Ticketing time limit

- Select
- Today
- Date
- Airport time limit
- Extended time limit
- PNR ticketed

Reset with current password available in Web

From this release, Sabre Red Web users are able to change their password using current credentials. The *Reset password* link is added to the login page.

This is addition to *Forget password*, where users can reset their password using security questions.

Agent ID

Password

PCC

[Forgot password?](#)

[Reset password](#)

[Sign in](#)

[SDK] dynamo.airshopping:beforeAirShopping extension point available in Web workflows extension points portfolio

We have started migration of the old, desktop-only extension points to modern technology.

Data models of the new extension points allow Red App developers to have the same capabilities and create Web Red Apps that can work both in web and desktop Sabre Red 360.

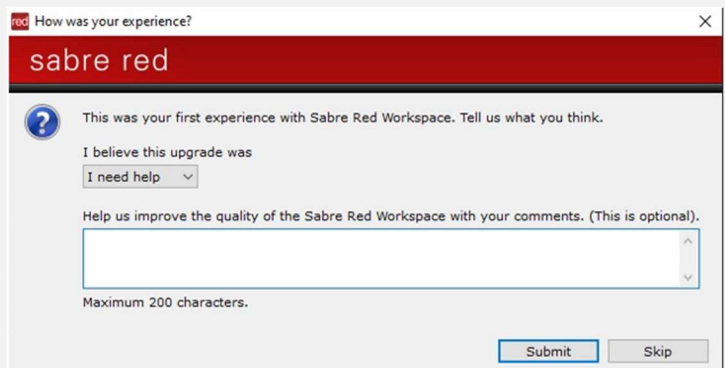
dynamo.airshopping:beforeAirShopping, replacing old *dynamo.air.lowfareshopping:beforeShoppingRequest*, is the first rewritten extension point and should be used for all newly created RedApps.

The old extension points will be available for the existing RedApps for at least a year, but migration to new solutions should be planned.

[Sunset] Removed First Launch user survey

The "How was your experience?" dialog window run when closing SR360 upon its first-time launch is removed.

This procedure was available to gather users' feedback on their SR360 first-time launch experience.



Update Encode/Decode sources for SR360 Release 22.7

Encode/Decode tables are updated with latest changes.

Defects Fixed

Defect ID	Description
TNNSRW-4277	[TNNSRW-4277] Can not add passive hotel with the graphical option
TNNSRW-4378	[FCCS] [B6] Air Shopping Response header is showing wrong date
TNNSRW-4430	[TNNSRW-4430]- Hotel Segments sold twice due to quick/double click on "Book"
TNNSRW-4429	[TNNSRW-4429] Sabre keep freezing when using Ctrl + Y (Memo pad)
TNNSRW-4445	[NDC] Seat Map associated to a Chang fee under Quote

How to Verify the Update

Updates occur by either manually “checking for updates” under “Help” or with no intervention on your part 20 minutes after starting up, with no impact to your workflow. Please note the update will not go into effect until you have restarted your system. To validate that you have implemented the update, you may type in STAT command and in a response value of “Release Version” field will indicate actual version of the system.

System Requirements/Prerequisites

The Sabre® Red™ 360 is a managed client application that is downloaded and installed in a variety of configurations. The Sabre technical development and quality assurance teams have tested various scenarios to determine minimum hardware specifications for the end user’s workstation.

An installation of Sabre® Red™ 360 on a workstation that does not meet these specifications may not function properly and cannot be supported by Sabre.

Operating System Software

We support the installation and operation of Sabre Red 360 on a workstation that meets one of the following specifications:

- Microsoft Windows 8.1 – 32 and 64-bit
- Microsoft Windows 10 – 32 and 64-bit
- Microsoft Windows 11
- Microsoft Windows Server 2016, 2019, 2022
 - Basic support for Terminal Services environment including Citrix
- macOS Catalina (10.15) or higher

We recommend 64-bit Windows 10 and macOS Monterey (12.x)

Hardware Specifications

- Processor:
Minimum:
 - Intel Core i3 Dual-core processor with 3.3 GHz (or AMD equivalent)Recommended:

- Intel Core i5 Dual-core processor with 3.2 GHz (or AMD equivalent)
- Apple silicon (Apple-designed chip based on ARM architecture)
- Memory: 3.5 GB RAM for 32 bit OS or 8 GB RAM for 64 bit OS.
- 1.6 GB of free disk space for the first user on a standard desktop installation, and 240 MB for each additional user. Additional storage may be required for other agency applications.
- Monitor: 1366x768 is highly recommended. Monitors with lower resolution will work, but the user experience will be sub-optimal.

Permissions and Rights

Sabre Red 360 requires “Full” rights or permissions to the installation and user directories that it will be installed too. Additional information on permissions, directory options, and locations can be found on the Advanced Installation User guide.

Network

- Sabre® Customer Virtual Private Network Connection – Customer-supplied Internet connection. **Note:** SCVPN requires access to this URL.
 - <https://scvpn.havail.sabre.com>
 - 151.193.159.130
 - 151.193.159.2
 - Port 443
 - The RMI server connection to SCVPN will use port 10099 on the local machine.
- Private Connection - Dedicated connection to Sabre
 - Business to Business VPN (B2BVPN)
 - Managed Network Services
 - Vendor Access Room connections
 - **Note:** Ports 443, 80, 389, 30030, 30031, 30032, and 30051 open for the 360 communication processes to work properly.
- Complete list of required URLs, Ports and IP Addresses can be found on [Sabre Central](#), under:

Support (tab) → Additional Support Resources → Product Release Notes & Related Information → Sabre Red 360 → Technical Requirements – Sabre Red 360

And look for the following documents:

- Sabre Red Connectivity Guide for PROD – July 2022
- Sabre Red Connectivity Guide for CERT – July 2022

Expected System Down Time

You will not experience any down time because of this release. This release update will download in the background. After it finishes downloading to your local workstation you will be presented with the option to restart now or later.

Agency Admin Tool

By utilizing the Agency Admin Tool, you are leveraging the flexibility of the Sabre Red 360. You have control over what tools and features your users can see and use within the Sabre Red 360, and you can control the timing of update delivery to your users. This powerful control over the Sabre Red 360 supports the efficiency of your users and your operations.

The date of the release is of importance if you are utilizing the Agency Admin Tool to lock down a set of users to control when the update is delivered to them. The locking function of the Agency Admin Tool is designed to allow you to lock down a set of users on the last version of the Sabre Red 360, and leave other targeted users unlocked for testing purposes, providing the utmost flexibility to test the update prior to a wide deployment in your environment.

To lock these users, you need to complete a few critical steps as the agency admin, no later than day before release date to ensure these users do not receive the update on the day of release.

- Login to Sabre Red Workspace
- Access the Agency Admin Tool and lock all users at your agency from receiving the update.

For further documentation and additional information on the Agency Admin Tool as well as details on the release, please visit the Sabre Red 360 community on Sabre Central.

Contact Information

If you need help, contact the Sabre Help Desk using web Callback method.

- Access Sabre Central and navigate to:
<https://central.sabre.com/s/contactsupport>
- You can request a Callback (if available) to get faster support or submit an Online Case if you prefer a written answer.